

Equal Employment Opportunity Data Posted  
Pursuant to the No FEAR Act:

DOC (Includes Sub-Level Offices)

For 4th Quarter 2024 for period ending September 30, 2024

| Part 1 Complaint Activity  | Comparative Data          |      |      |      |      |                 |
|----------------------------|---------------------------|------|------|------|------|-----------------|
|                            | Previous Fiscal Year Data |      |      |      |      | 2024 Thru 09-30 |
|                            | 2019                      | 2020 | 2021 | 2022 | 2023 |                 |
| Number of Complaints Filed | 196                       | 531  | 418  | 196  | 160  | 164             |
| Number of Complainants     | 186                       | 526  | 413  | 188  | 154  | 155             |
| Repeat Filers              | 10                        | 5    | 5    | 7    | 6    | 9               |

| Part 2 Complaints by Basis                                                                                        | Comparative Data          |      |      |      |      |                 |
|-------------------------------------------------------------------------------------------------------------------|---------------------------|------|------|------|------|-----------------|
|                                                                                                                   | Previous Fiscal Year Data |      |      |      |      | 2024 Thru 09-30 |
| Note: Complaints can be filed alleging multiple bases. The sum of the bases may not equal total complaints filed. | 2019                      | 2020 | 2021 | 2022 | 2023 |                 |
| Race                                                                                                              | 72                        | 204  | 156  | 65   | 67   | 63              |
| Color                                                                                                             | 40                        | 68   | 77   | 35   | 31   | 31              |
| Religion                                                                                                          | 23                        | 42   | 18   | 62   | 20   | 8               |
| Reprisal                                                                                                          | 134                       | 255  | 219  | 130  | 90   | 119             |
| Sex                                                                                                               | 86                        | 174  | 145  | 53   | 47   | 56              |
| PDA                                                                                                               | 0                         | 6    | 6    | 1    | 2    | 2               |
| National Origin                                                                                                   | 35                        | 63   | 49   | 17   | 16   | 25              |
| Equal Pay Act                                                                                                     | 0                         | 1    | 1    | 0    | 1    | 1               |
| Age                                                                                                               | 80                        | 172  | 138  | 66   | 56   | 60              |
| Disability                                                                                                        | 93                        | 186  | 143  | 88   | 83   | 67              |
| Genetics                                                                                                          | 0                         | 3    | 1    | 6    | 1    | 4               |
| Non-EEO                                                                                                           | 3                         | 24   | 14   | 4    | 1    | 1               |

| Part 3 Complaints By Issue                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        | Comparative Data          |      |      |      |      |                    |
|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------|------|------|------|------|--------------------|
| <p>Note: Complaints can be filed alleging multiple bases.<br/>The sum of the bases may not equal total complaints filed.</p> <p>Starting in FY2022, issues marked with:<br/>* are reported under Other Terms / Conditions of Employment.<br/>** are reported under Other Disciplinary Actions.</p> <p>The reporting of Reassignment Claims has been changed from two separate Denied and Directed rows to one combined row: the first row now accommodates both "Reassignment: Denied/Directed" and the second row has been deprecated for the current FY starting in FY2023.</p> | Previous Fiscal Year Data |      |      |      |      | 2024 Thru<br>09-30 |
|                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | 2019                      | 2020 | 2021 | 2022 | 2023 |                    |
| Appointment/Hire                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  | 11                        | 42   | 27   | 14   | 9    | 5                  |
| Assignment of Duties*                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             | 57                        | 111  | 108  | 0    | 0    | 0                  |
| Awards                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            | 2                         | 1    | 10   | 3    | 4    | 3                  |
| Conversion to Full Time/Perm Status*                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              | 0                         | 1    | 0    | 0    | 0    | 0                  |
| Disciplinary Action                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                           |      |      |      |      |                    |
| Demotion                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          | 2                         | 13   | 7    | 2    | 0    | 0                  |
| Reprimand**                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       | 16                        | 22   | 16   | 0    | 0    | 0                  |
| Suspension                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        | 8                         | 7    | 10   | 16   | 4    | 8                  |
| Removal                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           | 0                         | 2    | 0    | 0    | 0    | 0                  |
| Other Disciplinary Actions**                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      | 0                         | 0    | 0    | 15   | 14   | 20                 |
| Other 2**                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         | 0                         | 0    | 0    | 0    | 0    | 0                  |
| Duty Hours*                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       | 1                         | 4    | 1    | 0    | 0    | 0                  |
| Perf. Eval./ Appraisal                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            | 43                        | 33   | 37   | 32   | 31   | 37                 |
| Examination/Test                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  | 0                         | 1    | 0    | 0    | 1    | 0                  |
| Harassment                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |                           |      |      |      |      |                    |
| Non-Sexual                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        | 109                       | 294  | 257  | 107  | 88   | 94                 |
| Sexual                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            | 8                         | 11   | 16   | 5    | 3    | 7                  |
| Medical Examination                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               | 0                         | 0    | 0    | 1    | 0    | 0                  |
| Pay including overtime                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            | 10                        | 39   | 47   | 10   | 7    | 11                 |
| Promotion/Non-Selection                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           | 23                        | 39   | 38   | 18   | 20   | 17                 |
| Reassignment                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |                           |      |      |      |      |                    |
| Reassignment: Denied/Directed                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     | 1                         | 8    | 6    | 3    | 4    | 5                  |
| Directed                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          | 4                         | 7    | 12   | 4    | 4    | 6                  |
| Reasonable Accommodation Disability                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               | 35                        | 54   | 55   | 24   | 33   | 29                 |
| Reinstatement*                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    | 0                         | 0    | 0    | 0    | 0    | 0                  |
| Religious Accommodation                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           | 0                         | 3    | 0    | 22   | 4    | 4                  |
| Retirement*                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       | 4                         | 0    | 0    | 0    | 0    | 0                  |
| Sex-Stereotyping                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  | 0                         | 1    | 0    | 0    | 1    | 0                  |
| Telework                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          | 9                         | 16   | 9    | 8    | 6    | 9                  |
| Termination                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       | 73                        | 261  | 194  | 36   | 20   | 33                 |
| Terms/Conditions of Employment*                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | 59                        | 93   | 80   | 0    | 0    | 0                  |
| Time and Attendance                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               | 30                        | 53   | 47   | 21   | 14   | 25                 |
| Training                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          | 16                        | 40   | 41   | 12   | 13   | 17                 |
| Other Terms/Conditions of Employment*                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             | 0                         | 0    | 0    | 99   | 71   | 71                 |
| User Defined - Other 1*                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           | 1                         | 1    | 0    | 0    | 0    | 0                  |
| User Defined - Other 2*                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           | 0                         | 0    | 0    | 0    | 0    | 0                  |
| User Defined - Other 3*                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           | 0                         | 0    | 0    | 0    | 0    | 0                  |
| User Defined - Other 4*                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           | 0                         | 0    | 0    | 0    | 0    | 0                  |

| Part 4 Processing Time                                                | Comparative Data          |        |        |        |        |                 |
|-----------------------------------------------------------------------|---------------------------|--------|--------|--------|--------|-----------------|
|                                                                       | Previous Fiscal Year Data |        |        |        |        | 2024 Thru 09-30 |
|                                                                       | 2019                      | 2020   | 2021   | 2022   | 2023   |                 |
| Complaints pending during fiscal year                                 |                           |        |        |        |        |                 |
| Average number of days in investigation                               | 213.86                    | 206.42 | 248.22 | 307.25 | 207.38 | 193.02          |
| Average number of days in final action                                | 26.42                     | 29.53  | 48.84  | 70.64  | 18.58  | 23.30           |
| Complaints pending during fiscal year where hearing was requested     |                           |        |        |        |        |                 |
| Average number of days in investigation                               | 224.13                    | 211.1  | 246.13 | 260.88 | 215.87 | 197.96          |
| Average number of days in final action                                | 13.28                     | 10.16  | 35.63  | 46.38  | 12.56  | 19.51           |
| Complaints pending during fiscal year where hearing was not requested |                           |        |        |        |        |                 |
| Average number of days in investigation                               | 206.26                    | 202.25 | 252.09 | 298.1  | 202.98 | 184.79          |
| Average number of days in final action                                | 39.1                      | 42.7   | 64.86  | 100.27 | 35.96  | 29.92           |

| Part 5 Complaints Dismissed by Agency      | Comparative Data          |       |        |       |        |                 |
|--------------------------------------------|---------------------------|-------|--------|-------|--------|-----------------|
|                                            | Previous Fiscal Year Data |       |        |       |        | 2024 Thru 09-30 |
|                                            | 2019                      | 2020  | 2021   | 2022  | 2023   |                 |
| Part 5 Complaints Dismissed by Agency      | 13                        | 33    | 66     | 29    | 19     | 17              |
| Average days pending prior to dismissal    | 97.77                     | 76.73 | 184.92 | 94.92 | 183.16 | 15.47           |
| Complaints Withdrawn by Complainants       |                           |       |        |       |        |                 |
| Total Complaints Withdrawn by Complainants | 12                        | 24    | 32     | 19    | 15     | 7               |

| Part 6 Total Final Agency Actions Finding Discrimination | Comparative Data          |     |      |   |      |     |      |    |      |    |                    |    |
|----------------------------------------------------------|---------------------------|-----|------|---|------|-----|------|----|------|----|--------------------|----|
|                                                          | Previous Fiscal Year Data |     |      |   |      |     |      |    |      |    | 2024 Thru<br>09-30 |    |
|                                                          | 2019                      |     | 2020 |   | 2021 |     | 2022 |    | 2023 |    |                    |    |
|                                                          | #                         | %   | #    | % | #    | %   | #    | %  | #    | %  | #                  | %  |
| Total Number Findings                                    | 2                         |     | 0    |   | 2    |     | 7    |    | 4    |    | 3                  |    |
| Without Hearing                                          | 2                         | 100 | 0    | 0 | 2    | 100 | 5    | 71 | 2    | 50 | 1                  | 33 |
| With Hearing                                             | 0                         | 0   | 0    | 0 | 0    | 0   | 2    | 29 | 2    | 50 | 2                  | 67 |

[illegible]

|                         |   |       |   |      |   |        |   |        |   |        |   |        |
|-------------------------|---|-------|---|------|---|--------|---|--------|---|--------|---|--------|
| Findings After Hearing  | 0 |       | 0 |      | 0 |        | 2 |        | 2 |        | 2 |        |
| Race                    | 0 | 0.00  | 0 | 0.00 | 0 | 0.00   | 0 | 0.00   | 0 | 0.00   | 1 | 50.00  |
| Color                   | 0 | 0.00  | 0 | 0.00 | 0 | 0.00   | 0 | 0.00   | 0 | 0.00   | 1 | 50.00  |
| Religion                | 0 | 0.00  | 0 | 0.00 | 0 | 0.00   | 0 | 0.00   | 0 | 0.00   | 0 | 0.00   |
| Reprisal                | 0 | 0.00  | 0 | 0.00 | 0 | 0.00   | 0 | 0.00   | 2 | 100.00 | 1 | 50.00  |
| Sex                     | 0 | 0.00  | 0 | 0.00 | 0 | 0.00   | 0 | 0.00   | 2 | 100.00 | 0 | 0.00   |
| PDA                     | 0 | 0.00  | 0 | 0.00 | 0 | 0.00   | 0 | 0.00   | 0 | 0.00   | 0 | 0.00   |
| National Origin         | 0 | 0.00  | 0 | 0.00 | 0 | 0.00   | 0 | 0.00   | 0 | 0.00   | 0 | 0.00   |
| Equal Pay Act           | 0 | 0.00  | 0 | 0.00 | 0 | 0.00   | 0 | 0.00   | 0 | 0.00   | 0 | 0.00   |
| Age                     | 0 | 0.00  | 0 | 0.00 | 0 | 0.00   | 0 | 0.00   | 0 | 0.00   | 0 | 0.00   |
| Disability              | 0 | 0.00  | 0 | 0.00 | 0 | 0.00   | 2 | 100.00 | 1 | 50.00  | 1 | 50.00  |
| Genetics                | 0 | 0.00  | 0 | 0.00 | 0 | 0.00   | 0 | 0.00   | 0 | 0.00   | 0 | 0.00   |
| Non-EEO                 | 0 | 0.00  | 0 | 0.00 | 0 | 0.00   | 0 | 0.00   | 0 | 0.00   | 0 | 0.00   |
|                         |   |       |   |      |   |        |   |        |   |        |   |        |
| Finding Without Hearing | 2 |       | 0 |      | 2 |        | 5 |        | 2 |        | 1 |        |
| Race                    | 0 | 0.00  | 0 | 0.00 | 0 | 0.00   | 0 | 0.00   | 0 | 0.00   | 0 | 0.00   |
| Color                   | 0 | 0.00  | 0 | 0.00 | 0 | 0.00   | 0 | 0.00   | 0 | 0.00   | 0 | 0.00   |
| Religion                | 0 | 0.00  | 0 | 0.00 | 0 | 0.00   | 0 | 0.00   | 0 | 0.00   | 0 | 0.00   |
| Reprisal                | 1 | 50.00 | 0 | 0.00 | 2 | 100.00 | 0 | 0.00   | 1 | 50.00  | 0 | 0.00   |
| Sex                     | 1 | 50.00 | 0 | 0.00 | 1 | 50.00  | 2 | 40.00  | 0 | 0.00   | 0 | 0.00   |
| PDA                     | 0 | 0.00  | 0 | 0.00 | 0 | 0.00   | 0 | 0.00   | 0 | 0.00   | 0 | 0.00   |
| National Origin         | 0 | 0.00  | 0 | 0.00 | 0 | 0.00   | 0 | 0.00   | 0 | 0.00   | 0 | 0.00   |
| Equal Pay Act           | 0 | 0.00  | 0 | 0.00 | 0 | 0.00   | 0 | 0.00   | 0 | 0.00   | 0 | 0.00   |
| Age                     | 0 | 0.00  | 0 | 0.00 | 0 | 0.00   | 1 | 20.00  | 0 | 0.00   | 0 | 0.00   |
| Disability              | 1 | 50.00 | 0 | 0.00 | 1 | 50.00  | 2 | 40.00  | 2 | 100.00 | 1 | 100.00 |
| Genetics                | 0 | 0.00  | 0 | 0.00 | 0 | 0.00   | 0 | 0.00   | 0 | 0.00   | 0 | 0.00   |
| Non-EEO                 | 0 | 0.00  | 0 | 0.00 | 0 | 0.00   | 0 | 0.00   | 0 | 0.00   | 0 | 0.00   |

\*\* are reported under Other Disciplinary Actions.

[illegible]

[illegible]

| Findings Without Hearing              | 2 |    | 0 |   | 2 |     | 5 |    | 4 |    | 1 |     |
|---------------------------------------|---|----|---|---|---|-----|---|----|---|----|---|-----|
| Appointment/Hire                      | 0 | 0  | 0 | 0 | 0 | 0   | 1 | 20 | 0 | 0  | 0 | 0   |
| Assignment of Duties*                 | 0 | 0  | 0 | 0 | 0 | 0   | 0 | 0  | 0 | 0  | 0 | 0   |
| Awards                                | 0 | 0  | 0 | 0 | 0 | 0   | 0 | 0  | 0 | 0  | 0 | 0   |
| Conversion to Full Time/Perm Status*  | 0 | 0  | 0 | 0 | 0 | 0   | 0 | 0  | 0 | 0  | 0 | 0   |
| Disciplinary Action                   |   |    |   |   |   |     |   |    |   |    |   |     |
| Demotion                              | 0 | 0  | 0 | 0 | 0 | 0   | 0 | 0  | 0 | 0  | 0 | 0   |
| Reprimand**                           | 0 | 0  | 0 | 0 | 0 | 0   | 0 | 0  | 0 | 0  | 0 | 0   |
| Suspension                            | 0 | 0  | 0 | 0 | 0 | 0   | 0 | 0  | 0 | 0  | 0 | 0   |
| Removal                               | 0 | 0  | 0 | 0 | 0 | 0   | 0 | 0  | 0 | 0  | 0 | 0   |
| Other Disciplinary Actions**          | 0 | 0  | 0 | 0 | 0 | 0   | 0 | 0  | 0 | 0  | 0 | 0   |
| Other 2**                             | 0 | 0  | 0 | 0 | 0 | 0   | 0 | 0  | 0 | 0  | 0 | 0   |
| Duty Hours*                           | 0 | 0  | 0 | 0 | 0 | 0   | 0 | 0  | 0 | 0  | 0 | 0   |
| Perf. Eval. / Appraisal               | 0 | 0  | 0 | 0 | 0 | 0   | 0 | 0  | 0 | 0  | 0 | 0   |
| Examination/Test                      | 0 | 0  | 0 | 0 | 0 | 0   | 0 | 0  | 0 | 0  | 0 | 0   |
| Harassment                            |   |    |   |   |   |     |   |    |   |    |   |     |
| Sexual                                | 0 | 0  | 0 | 0 | 0 | 0   | 0 | 0  | 0 | 0  | 0 | 0   |
| Non-Sexual                            | 1 | 50 | 0 | 0 | 2 | 100 | 2 | 40 | 2 | 50 | 0 | 0   |
| Medical Examination                   | 0 | 0  | 0 | 0 | 0 | 0   | 0 | 0  | 0 | 0  | 0 | 0   |
| Pay including overtime                | 0 | 0  | 0 | 0 | 0 | 0   | 0 | 0  | 0 | 0  | 0 | 0   |
| Promotion/Non-Selection               | 1 | 50 | 0 | 0 | 0 | 0   | 1 | 20 | 0 | 0  | 0 | 0   |
| Reassignment                          |   |    |   |   |   |     |   |    |   |    |   |     |
| Reassignment: Denied/Directed         | 0 | 0  | 0 | 0 | 0 | 0   | 0 | 0  | 0 | 0  | 0 | 0   |
| Directed                              | 0 | 0  | 0 | 0 | 0 | 0   | 0 | 0  | 0 | 0  | 0 | 0   |
| Reasonable Accommodation Disability   | 1 | 50 | 0 | 0 | 0 | 0   | 2 | 40 | 0 | 0  | 1 | 100 |
| Reinstatement*                        | 0 | 0  | 0 | 0 | 0 | 0   | 0 | 0  | 0 | 0  | 0 | 0   |
| Religious Accommodation               | 0 | 0  | 0 | 0 | 0 | 0   | 0 | 0  | 0 | 0  | 0 | 0   |
| Retirement*                           | 0 | 0  | 0 | 0 | 0 | 0   | 0 | 0  | 0 | 0  | 0 | 0   |
| Sex-Stereotyping                      | 0 | 0  | 0 | 0 | 0 | 0   | 0 | 0  | 0 | 0  | 0 | 0   |
| Telework                              | 0 | 0  | 0 | 0 | 0 | 0   | 0 | 0  | 0 | 0  | 0 | 0   |
| Termination                           | 1 | 50 | 0 | 0 | 0 | 0   | 1 | 20 | 0 | 0  | 0 | 0   |
| Terms/Conditions of Employment*       | 0 | 0  | 0 | 0 | 0 | 0   | 0 | 0  | 0 | 0  | 0 | 0   |
| Time and Attendance                   | 0 | 0  | 0 | 0 | 0 | 0   | 0 | 0  | 0 | 0  | 0 | 0   |
| Training                              | 0 | 0  | 0 | 0 | 0 | 0   | 0 | 0  | 0 | 0  | 0 | 0   |
| Other Terms/Conditions of Employment* | 0 | 0  | 0 | 0 | 0 | 0   | 2 | 40 | 0 | 0  | 0 | 0   |
| User Defined - Other 1*               | 0 | 0  | 0 | 0 | 0 | 0   | 0 | 0  | 0 | 0  | 0 | 0   |
| User Defined - Other 2*               | 0 | 0  | 0 | 0 | 0 | 0   | 0 | 0  | 0 | 0  | 0 | 0   |
| User Defined - Other 3*               | 0 | 0  | 0 | 0 | 0 | 0   | 0 | 0  | 0 | 0  | 0 | 0   |
| User Defined - Other 4*               | 0 | 0  | 0 | 0 | 0 | 0   | 0 | 0  | 0 | 0  | 0 | 0   |

| Part 9 Complaints Pending from Previous Fiscal Years By Status | Comparative Data          |      |      |      |      |                    |
|----------------------------------------------------------------|---------------------------|------|------|------|------|--------------------|
|                                                                | Previous Fiscal Year Data |      |      |      |      | 2024 Thru<br>09-30 |
|                                                                | 2019                      | 2020 | 2021 | 2022 | 2023 |                    |
| Total complaints from previous Fiscal Years                    | 143                       | 0    | 364  | 260  | 160  | 149                |
| Total Complainants                                             | 135                       | 0    | 354  | 253  | 153  | 134                |
| Number complaints pending                                      |                           |      |      |      |      |                    |
| Investigation                                                  | 2                         | 0    | 15   | 1    | 0    | 9                  |
| ROI issued, pending Complainant's action                       | 0                         | 0    | 3    | 1    | 39   | 14                 |
| Hearing                                                        | 123                       | 0    | 236  | 222  | 86   | 82                 |
| Final Agency Action                                            | 15                        | 0    | 60   | 17   | 14   | 18                 |
| Appeal with EEOC Office of Federal Operations                  | 13                        | 0    | 13   | 1422 | 99   | 75                 |

| Part 10 Complaint Investigations                                    | Comparative Data          |      |      |      |      |                    |
|---------------------------------------------------------------------|---------------------------|------|------|------|------|--------------------|
|                                                                     | Previous Fiscal Year Data |      |      |      |      | 2024 Thru<br>09-30 |
|                                                                     | 2019                      | 2020 | 2021 | 2022 | 2023 |                    |
| Pending Complaints Where Investigations Exceed Required Time Frames | 2                         | 22   | 139  | 1    | 0    | 0                  |