### U.S. Department of Commerce U.S. Patent and Trademark Office



# Privacy Impact Assessment for the Collection of Multiple Enterprise Tools (COMET)

$\boxtimes$	Concurrence	of Senior Agency	Official for Privac	v/DOC	Chief Privacy	v Officer

Holcombe Jr, Jamie approved on 2025-02-25T10:20:16.9529261 2/25/2025 10:20:00 AM
Signature of Senior Agency Official for Privacy/DOC Chief Privacy Officer Date

<sup>□</sup> Non-concurrence of Senior Agency Official for Privacy/DOC Chief Privacy Officer

## **U.S. Department of Commerce Privacy Impact Assessment USPTO Collection of Multiple Enterprise Tools (COMET)**

**Unique Project Identifier: EIPL-ITMS-01-00** 

**Introduction:** System Description

Provide a brief description of the information system.

Collection of Multiple Enterprise Tools (COMET) is a collection of independent application that live on ORACLE's Application Express (APEX) lightweight database. COMET provides United States Patent and Trademark Office (USPTO) an opportunity to develop minor independent applications for business purposes in an easy and cost-effective manner.

Access is granted to the independent applications at the application level but COMET will intercept all failed APEX application log-in attempts and redirect the user to the respective contact page.

The only application within COMET that collects Personally Identifiable Information (PII) is Cybersecurity Role Training and Certification Tracking System (CRTCTS). CRTCTS is a manual, self-reporting database of USPTO employees and contractor's professional certifications and the status of applicable trainings (complete or not complete). Employees enter their information into CRTCTS to assist the USPTO in managing reporting to Department of Commerce (DOC) regarding compliance with DOC Information Technology Security Baseline Policy.

#### Address the following elements:

- (a) Whether it is a general support system, major application, or other type of system COMET is a General Support System.
- (b) System location

COMET is located on Manassas, VA.

(c) Whether it is a standalone system or interconnects with other systems (identifying and describing any other systems to which it interconnects)

**Database Services (DBS):** provides performance monitoring for enterprise and product owned MySQL and Oracle databases. The DBS system is composed of a collection of various versions of database systems that perform analytics and performance statistics

associated with database operations, performance, and integrity. Support services are also provided for developing Automated Information Systems (AISs) such as requirements analysis, database design, and implementation and maintenance strategies of database applications.

**Data Storage Management System (DSMS):** provides secure environment for archival and storage of data and records vital to USPTO's Business Continuity and Disaster Recovery plan.

**Enterprise Software Service (ESS):** provides COMET the active directory to facilitate access management. ESS provides USPTO with a collection of programs that utilize common business applications and tools for modeling how the entire organization works. ESS provides a centralized solution for assisting developers in building applications unique to the organization. Does not store PII for COMET for its applications.

**ICAM Identity as a Service (ICAM-IDaaS):** provides an enterprise authentication and authorization service for COMET and its applications.

**Information Delivery Product (IDP)** - is a Master System composed of the following subsystems: Enterprise Data Warehouse (EDW), Electronic Library for Financial Management System (EL4FMS) and Financial Enterprise Data Management Tools (FEDMT).

**Service Management Platform (SMP):** provides a single system of record for IT services, operations, and business management by automating IT service applications and processes.

(d) The way the system operates to achieve the purpose(s) identified in Section 4

Individuals can access COMET applications only when on USPTO's network. USPTO users, with application-level access, use single-sign-on to access the application. The users can then review the information within the applications database in a user-friendly way. Depending on the application, the user may amend or add information to the application. If the user has a need and the application allows, the user can export data at the application level, to conduct further analysis of the information.

(e) How information in the system is retrieved by the user

Information at the application level is retrieved by authorized users at the appropriate privilege level.

(f) How information is transmitted to and from the system

Information in the system is transmitted to and from the system through HyperText Transfer Protocol Secure (HTTPS) browser. It ensures the confidentiality, integrity and authentication during communication by employee encryption through Transport Layer Security. HTTPS works transmits information by initiating a secure connection, having a key exchange and encryption setup, secures data transmission and ensures data integrity and authentication prior to ending the session.

(g) Any information sharing

COMET applications may have interactive reports, Comma-separated values (CSV), Excel, Hyper Text Markup Language (HTML) and Portable Document Format (PDF) which enables the individuals to email data from the application as necessary.

- (h) The specific programmatic authorities (statutes or Executive Orders) for collecting, maintaining, using, and disseminating the information
  - 5 U.S.C. 4118; 5 U.S.C. 301; and 35 U.S.C. 2. CRTCTS is the only application that collects, maintains, and (could potentially) disseminate PII.
- (i) The Federal Information Processing Standards (FIPS) 199 security impact category for the system

Moderate

#### **Section 1:** Status of the Information System

1 Indicate whether the inf	ormati	on system is a new or	exist	ing system.	
☐ This is a new information	n syste	m.			
$\Box$ This is an existing information system with changes that create new privacy risks. (Chec					
all that apply.)					
<b>Changes That Create New P</b>	rivacy	Risks (CTCNPR)			
a. Conversions		d. Significant Merging		g. New Interagency Uses	
b. Anonymous to Non-		e. New Public Access		h. Internal Flow or	
Anonymous				Collection	
c. Significant System		f. Commercial Sources		i. Alteration in Character	
Management Changes				of Data	
j. Other changes that create	new pri	vacy risks (specify):			

and there is n	ot a SA	OP approved Privacy Imp	pact As	ssessment.	
$\boxtimes$ This is an existing	informa	tion system in which char	nges d	o not create new privacy ri	isks,
and there is a	SAOP a	approved Privacy Impact	Assess	sment.	
	• 41 6	Y			
Section 2: Information	in the S	system			
2.1 Indicate what per	sonally i	identifiable information ()	PH\/hii	siness identifiable informa	ition
1		ined, or disseminated. (C			,tiOii
(===) == ==============================	,	,		···· ······ ··· ··· ··· ··· ··· ··· ··	
Identification Number (IN	<u> </u>				
a. Social Security*	<u>)</u> 	f. Driver's License	Тп	j. Financial Account	
b. Taxpayer ID	-	g. Passport		k. Financial Transaction	┝
c. Employer ID		h. Alien Registration		l. Vehicle Identifier	H
d. Employee ID		i. Credit Card		m. Medical Record	片
e. File/Case ID		i. Crean cara		III. Wiedicus Record	
	ors (spec	ify): Unless dad cortificates m	ov bov	 e other identifying markers, suc	ah ac
certificate number	beis (spec	ny). Opioaded certificates in	ay navo	e other identifying markers, suc	JII 45
*Explanation for the busin truncated form:	ess need to	o collect, maintain, or dissem	inate th	e Social Security number, inclu	ıdıng
truncated form.					
	CDD)				
General Personal Data ( a. Name		h. Date of Birth		o. Financial Information	
b. Maiden Name		i. Place of Birth		p. Medical Information	
c. Alias	-	j. Home Address		q. Military Service	
d. Gender		1 "			
	$\perp \perp$	k. Telephone Number l. Email Address			
e. Age	$\perp \perp$			s. Marital Status	닏
f. Race/Ethnicity		m. Education		t. Mother's Maiden Name	Ш
g. Citizenship		n. Religion			
u. Other general persona	l data (sp	ecity):			
Work-Related Data (WR	RD)				
a. Occupation		e. Work Email Address	$\boxtimes$	i. Business Associates	
b. Job Title		f. Salary		j. Proprietary or Business	
a Worls Address		a Work History	<del> </del>	Information	<u> </u>
c. Work Address		g. Work History		k. Procurement/contracting records	
				1 100100	

☐ This is an existing information system in which changes do not create new privacy risks,

d. Work Telephone Number		h. Employment Performance Ratings or other Performance Information				
l. Other work-related data (specify): training data and certifications proving qualification for serving in certain roles						
Distinguishing Features/Bio	metri	cs (DFB)				
a. Fingerprints	ГП	f. Scars, Marks, Tattoos		k. Signatures		
b. Palm Prints		g. Hair Color		l. Vascular Scans		
c. Voice/Audio Recording		h. Eye Color		m. DNA Sample or Profile		
d. Video Recording		i. Height		n. Retina/Iris Scans		
e. Photographs		j. Weight		o. Dental Profile		
p. Other distinguishing features	ires/bio	metrics (specify): Uploaded cert	ificates	s may have other identifying ma	kers,	
System Administration/Aud	lit Dat	a (SAAD)				
a. User ID	$\boxtimes$	c. Date/Time of Access	$\boxtimes$	e. ID Files Accessed		
b. IP Address	$\boxtimes$	f. Queries Run		f. Contents of Files		
g. Other system administra	tion/a	udit data (specify):				
Other Information (specify	,					
Other information (speerly	<u>)                                    </u>					
2.2 Indicate sources of the PII/BII in the system. (Check all that apply.)  Directly from Individual about Whom the Information Pertains						
In Person		Hard Copy: Mail/Fax		Online	$\boxtimes$	
Telephone		Email				
Other (specify):						
Government Sources Within the Bureau		Other DOC Bureaus		Other Federal Agencies		
State, Local, Tribal		Foreign		Other redefar rigeneies		
Other (specify):	<u>                                     </u>	1 0101511	<u>                                     </u>			
					U	
Non-government Sources						
Non-government Sources Public Organizations		Private Sector		Commercial Data Brokers		

AN: 02192513189006

Other (specify):						
2.3 Describe how the accuracy of the information in the system	is ensured.					
The accuracy of the information is ensured by obtaining it from the ESS, active directory, or directly from the individual. Active directory information is populated by the individual which they are then able to review and/or update themselves, or work with Human Resources (HR) to update it at the source system.						
accordance with the National Institute of Standards and Technolog (encryption, access control, and auditing). Mandatory IT awareness required for staff who have access to the system and address had dispose of data. All access has role-based restrictions and individual undergone vetting and suitability screening. The USPTO maintain performs random, periodic reviews (quarterly) to identify unauthors.	The system is secured using appropriate administrative physical and technical safeguards in accordance with the National Institute of Standards and Technology (NIST) security controls (encryption, access control, and auditing). Mandatory IT awareness and role-based training is required for staff who have access to the system and address how to handle, retain, and dispose of data. All access has role-based restrictions and individuals with privileges have undergone vetting and suitability screening. The USPTO maintains an audit trail and performs random, periodic reviews (quarterly) to identify unauthorized access and changes as part of verifying the integrity of administrative account holder data and roles. Inactive					
2.4 Is the information covered by the Paperwork Reduction Act	?					
Yes, the information is covered by the Paperwork Reduction Act. Provide the OMB control number and the agency number for the co	ollection.					
No, the information is not covered by the Paperwork Reduction Act	i.					
2.5 Indicate the technologies used that contain PII/BII in ways that have not been previously deployed. (Check all that apply.)						
Technologies Used Containing PII/BII Not Previously Deployed (TUCPBNPD)  Smart Cards						
Caller-ID Personal Identity Verification (PIV) Cards						
Other (specify):						
There are not any technologies used that contain PII/BII in ways that har	ve not been previously deployed.					

**Section 3:** System Supported Activities

Activities			
Audio recordings		Building entry readers	
Video surveillance		Electronic purchase transactions	
Other (specify): Click or tap here to enter te	xt.		
☐ There are not any IT system supported	activiti	es which raise privacy risks/concerns.	
ction 4: Purpose of the System			
ection 4: Purpose of the System  Indicate why the PII/BII in the IT sy (Check all that apply.)	stem is	being collected, maintained, or dissemina	iteo
Indicate why the PII/BII in the IT sy	stem is	being collected, maintained, or dissemina	ateo
Indicate why the PII/BII in the IT sy (Check all that apply.)	stem is	being collected, maintained, or disseminate of the second	ateo
Indicate why the PII/BII in the IT sy (Check all that apply.)  Purpose	stem is		
Indicate why the PII/BII in the IT sy (Check all that apply.)  Purpose For a Computer Matching Program		For administering human resources programs	ateo
Indicate why the PII/BII in the IT sy (Check all that apply.)  Purpose For a Computer Matching Program For administrative matters		For administering human resources programs  To promote information sharing initiatives	
Indicate why the PII/BII in the IT sy (Check all that apply.)  Purpose For a Computer Matching Program For administrative matters For litigation		For administering human resources programs To promote information sharing initiatives For criminal law enforcement activities	
Indicate why the PII/BII in the IT sy (Check all that apply.)  Purpose For a Computer Matching Program For administrative matters For litigation For civil enforcement activities		For administering human resources programs To promote information sharing initiatives For criminal law enforcement activities For intelligence activities	

In the context of functional areas (business processes, missions, operations, etc.) supported 5.1 by the IT system, describe how the PII/BII that is collected, maintained, or disseminated will be used. Indicate if the PII/BII identified in Section 2.1 of this document is in reference to a federal employee/contractor, member of the public, foreign national, visitor or other (specify).

USPTO user's information is used to manage general log-in access to applications within COMET. The application within COMET, CRTCTS, has information regarding USPTO user's that have been identified in a certain role that requires specific qualifications be maintained per DOC requirements. The individual will be able to log-in to the system and confirm if they are in that role and identify if they have completed the necessary training. If a professional certification is required the individual will upload the professional certificate and provide the certification information, such as date the certification was obtained, certification ID number, and certification expiration.

5.2 Describe any potential threats to privacy, such as insider threat, as a result of the bureau's/operating unit's use of the information, and controls that the bureau/operating unit has put into place to ensure that the information is handled, retained, and disposed appropriately. (For example: mandatory training for system users regarding appropriate handling of information, automatic purging of information in accordance with the retention schedule, etc.)

In the event of computer failure, insider threats, or attack against the system by adversarial or foreign entities, any potential PII data stored within the system could be exposed. To avoid a breach, the system has certain security controls in place to ensure the information is handled, retained, and disposed of appropriately. Access to individual's PII is controlled through the application, and all personnel who access the data must first authenticate to the system at which time an audit trail is generated when the database is accessed. These audit trails are based on application server out-of-the-box logging reports reviewed by the Information System Security Officer (ISSO) and System Auditor and any suspicious indicators such as browsing will be immediately investigated and appropriate action taken. Also, system users undergo annual mandatory training regarding appropriate handling of information.

NIST security controls are in place to ensure that information is handled, retained, and disposed of appropriately. For example, advanced encryption is used to secure the data both during transmission and while stored at rest. Access to individual's PII is controlled through the application and all personnel who access the data must first authenticate to the system at which time an audit trail is generated when the database is accessed. USPTO requires annual security role based training and annual mandatory security awareness procedure training for all employees. All offices of the USPTO adhere to the USPTO Records Management Office's Comprehensive Records Schedule that describes the types of USPTO records and their corresponding disposition authority or citation.

#### **Section 6: Information Sharing and Access**

6.1	Indicate with whom the	oureau intends to share the PII/BII in the IT system and how th
	PII/BII will be shared.	Check all that apply.)

Recipient	How Information will be Shared					
Î .	Case-by-Case	Bulk Transfer	Direct Access			
Within the bureau	$\boxtimes$	$\boxtimes$	$\boxtimes$			
DOC bureaus	$\boxtimes$					
Federal agencies						
State, local, tribal gov't agencies						
Public						
Private sector						
Foreign governments						
Foreign entities						
Other (specify):						
	<del>-</del>	-	-			

The PII/BII in the system will not be shared.

6.2 Does the DOC bureau/operating unit place a limitation on re-dissemination of PII/BII shared with external agencies/entities?

	Yes, the external agency/entity is required to verify with the DOC bureau/operating unit before redissemination of PII/BII.
$\boxtimes$	No, the external agency/entity is not required to verify with the DOC bureau/operating unit before redissemination of PII/BII.
	No, the bureau/operating unit does not share PII/BII with external agencies/entities.

- 6.3 Indicate whether the IT system connects with or receives information from any other IT systems authorized to process PII and/or BII.
  - Yes, this IT system connects with or receives information from another IT system(s) authorized to process PII and/or BII.

    Provide the name of the IT system and describe the technical controls which prevent PII/BII leakage:

**DSMS** 

**ESS** 

ICAM-IDaaS

SMP

IDP

NIST security controls are in place to ensure that information is handled, retained, and disposed of appropriately. For example, advanced encryption is used to secure the data both during transmission and while stored at rest. Access to individual's PII is controlled through the application and all personnel who access the data must first authenticate to the system at which time an audit trail is generated when the database is accessed. USPTO requires annual security role based training and annual mandatory

	security awareness procedure training for all employees. All offices of the USPTO adhere to the USPTO Records Management Office's Comprehensive Records Schedule that describes the types of USPTO records and their corresponding disposition authority or citation.						
	No, this IT system does not connect with process PII and/or BII.	h or receiv	e information from a nother IT system(s) aut	horized to			
5.4	Identify the class of users who will all that apply.)	have ac	cess to the IT system and the PII/BI	I. (Chec			
	ss of Users						
	eral Public		Government Employees				
	tractors	$\boxtimes$					
Oth	er (specify):						
7.1	Yes, notice is provided pursuant to a s discussed in Section 9.	ystem of statemen :: https://	records notice published in the Federal Retand/or privacy policy. The Privacy Act swww.uspto.gov/privacy-policy how: This PIA serves as notice.	gister and			
	Mo, notice is not provided.		why not:				
	110, notice is not provided.	эрсспу	wity not.				
7.2			e an opportunity to decline to provid	le PII/BII			
	Yes, individuals have an opportunity to decline to provide PII/BII.	Specify					
$\boxtimes$	No, individuals do not have an opportunity to decline to provide PII/BII.	The ind provide entered	why not: viduals do not have the opportunity to de the PII/BII. The information that is reque into COMET by the individual is required fo their duties.	sted to be			

7.3 Indicate whether and how individuals have an opportunity to consent to particular uses of

#### their PII/BII.

	Yes, individuals have an opportunity to consent to particular uses of their PII/BII.	Specify how:
$\boxtimes$	No, individuals do not have an opportunity to consent to particular uses of their PII/BII.	Specify why not: The individuals do not have the opportunity to consent to particular uses of their PII/BII within COMET. The COMET applications, collect the least amount of PII/BII allowed to complete their USPTO tasks.

7.4 Indicate whether and how individuals have an opportunity to review/update PII/BII pertaining to them.

$\boxtimes$	Yes, individuals have an opportunity to review/update PII/BII pertaining to them.	Specify how: For the sub application, CRTCT'S individual can log directly into the system and update the training information about themselves.
$\boxtimes$	No, individuals do not have an opportunity to review/update PII/BII pertaining to them.	Specify why not: For COMET and its application, the PII data points: name, employee ID and email address, the individual would need to contact HR to have the information updated.

#### **Section 8:** Administrative and Technological Controls

8.1 Indicate the administrative and technological controls for the system. *(Check all that apply.)* 

$\boxtimes$	All users signed a confidentiality agreement or non-disclosure agreement.	
$\boxtimes$	All users are subject to a Code of Conduct that includes the requirement for confidentiality.	
$\boxtimes$	Staff (employees and contractors) received training on privacy and confidentiality policies and practices.	
$\boxtimes$	Access to the PII/BII is restricted to authorized personnel only.	
$\boxtimes$	Access to the PII/BII is being monitored, tracked, or recorded. Explanation: Access information is logged into audit logs for the system.	
$\boxtimes$	The information is secured in accordance with the Federal Information Security Modernization Act (FISMA) requirements.  Provide date of most recent Assessment and Authorization (A&A): 5/20/2025	
	☐ This is a new system. The A&A date will be provided when the A&A package is approved.	
	The Federal Information Processing Standard (FIPS) 199 security impact category for this system is a moderate or higher.	
$\boxtimes$	NIST Special Publication (SP) 800-122 and NIST SP 800-53 Revision 5 recommended security controls for protecting PII/BII are in place and functioning as intended; or have an approved Plan of Action and Milestones (POA&M).	
	A security assessment report has been reviewed for the information system and it has been determined that there are no additional privacy risks.	
$\boxtimes$	Contractors that have access to the system are subject to information security provisions in their contracts required by DOC policy.	
	Contracts with customers establish DOC ownership rights over data including PII/BII.	

$\boxtimes$	Acceptance of liability for exposure of PII/BII is clearly defined in agreements with customers.
	Other (specify):

8.2 Provide a general description of the technologies used to protect PII/BII on the IT system. (*Include data encryption in transit and/or at rest, if applicable*).

PII within the system is secured using appropriate management, operational, and technical safeguards in accordance with NIST requirements. Such management controls include a review process to ensure that management controls are in place and documented in the System Security Privacy Plan (SSPP). The SSPP specifically addresses the management, operational, and technical controls that are in place and planned during the operation of the system. Operational safeguards include restricting access to PII/BII data to a small subset of users. All access has role-based restrictions and individuals with access privileges have undergone vetting and suitability screening. Data is maintained in areas accessible only to authorized personnel. The system maintains an audit trail and the appropriate personnel is alerted when there is suspicious activity. Data is encrypted in transit and at rest.

#### Section 9: Privacy Act

9.1	Is the l	PII/BII searchable by a personal identifier (e.g, name or Social Security number)?
	$\boxtimes$	Yes, the PII/BII is searchable by a personal identifier.
		No, the PII/BII is not searchable by a personal identifier.

9.2 Indicate whether a system of records is being created under the Privacy Act, 5 U.S.C. § 552a. (A new system of records notice (SORN) is required if the system is not covered by an existing SORN).

As per the Privacy Act of 1974, "the term 'system of records' means a group of any records under the control of any agency from which information is retrieved by the name of the individual or by some identifying number, symbol, or other identifying particular assigned to the individual."

$\boxtimes$	Yes, this system is covered by an existing system of records notice (SORN).  Provide the SORN name, number, and link. (list all that apply):  OPM/GOVT-1 — General Personnel Records  COMMERCE/DEPT-25 — Access Control and Identity Management System
	Yes, a SORN has been submitted to the Department for approval on (date).
	No, this system is not a system of records and a SORN is not applicable.

 $\boxtimes$ 

 $\boxtimes$ 

#### Section 10: Retention of Information

10.1 Indicate whether these records are covered by an approved records control schedule and monitored for compliance. (Check all that apply.)

General Records Schedules (GRS) | National Archives

	There is an approved record control schedule.  Provide the name of the record control schedule:  General Records Schedule 3.1 - System development records -Temporary. Destroy 5 years	
	2013-0005after system is superseded by a new iteration, or is term inated, defunded, or no longer needed for a gency/IT administrative purposes, but longer retention is authorized if required for business use.	
	General Records Schedule 3.1 - 020 Information technology operations and maintenance records — Temporary: Destroy 3 years after agreement.	
	General Records Schedule 3.1 - Configuration and change management records. Temporary: Destroy 5 years	
	No, there is not an approved record control schedule.  Provide the stage in which the project is in developing and submitting a records control schedule:	
	Yes, retention is monitored for compliance to the schedule.	
	No, retention is not monitored for compliance to the schedule. Provide explanation:	
	Indicate the disposal method of the PII/BII. (Check all that apply.)	
Disposal		

Overwriting

Deleting

#### Section 11: NIST Special Publication 800-122 PII Confidentiality Impact Level

Other (specify): Some systems within COMET do allow for data deletion.

11.1 Indicate the potential impact that could result to the subject individuals and/or the organization if PII were inappropriately accessed, used, or disclosed. (The PII Confidentiality Impact Level is not the same, and does not have to be the same, as the Federal Information Processing Standards (FIPS) 199 security impact category.)

$\boxtimes$	Low—the loss of confidentiality, integrity, or availability could be expected to have a limited adverse effect on organizational operations, organizational assets, or individuals.	
	Moderate – the loss of confidentiality, integrity, or availability could be expected to have a serious adverse effect on organizational operations, organizational assets, or individuals.	
	High – the loss of confidentiality, integrity, or availability could be expected to have a severe or	
	catastrophic adverse effect on organizational operations, organizational assets, or individuals.	

Shredding

Degaussing

11.2 Indicate which factors were used to determine the above PII confidentiality impact level. (Check all that apply.)

$\boxtimes$	Identifiability	Provide explanation: COMET collects information that can be used to identify an individual however the information collected on an individual is limited to their qualifications to complete a specific role assigned to them.
$\boxtimes$	Quantity of PII	Provide explanation: COMET collects, maintains, or disseminates PII about USPTO employees and contractors. The types of information collected, maintained, used, or disseminated by the system that are identifiable include: name, email, and certificate information.
	Data Field Sensitivity	Provide explanation: The number of records collected generate a minimal amount of PII. There are general data points about all USPTO employees and contractors potentially within COMET and its subapplications. CRTCTS has information regarding around 200 USPTO employees and/or contractors, which the individual will provide their qualifications for their role.
$\boxtimes$	Context of Use	Provide explanation: The types of identifying information within COMET are of a low sensitivity level.
$\boxtimes$	Obligation to Protect Confidentiality	Provide explanation: USPTO privacy policy requires the PII information collected within the system to be protected in accordance with NIST SP 800-122, Guide to Protecting the Confidentiality of Personally Identifiable Information.
	Access to and Location of PII	Provide explanation: Access is limited to USPTO employees and contractors connected to USPTO's network. The application CRTCTS which has more PII, has role-based access.
	Other:	Provide explanation:

#### Section 12: Analysis

12.1 Identify and evaluate any potential threats to privacy that exist in light of the information collected or the sources from which the information is collected. Also, describe the choices that the bureau/operating unit made with regard to the type or quantity of information collected and the sources providing the information in order to prevent or mitigate threats to privacy. (For example: If a decision was made to collect less data, include a discussion of this decision; if it is necessary to obtain information from sources other than the individual, explain why.)

The PII in this system poses a risk if exposed. System users undergo annual mandatory training regarding appropriate handling of information. Physical access to servers is restricted to only a few authorized individuals. The servers storing the potential PII are located in a highly sensitive zone within the cloud and logical access is segregated with network firewalls and switches through an Access Control list that limits access to only a few approved and authorized accounts. USPTO monitors, in real-time, all activities and events within the servers storing the potential PII data and personnel review audit logs received on a regular bases and alert the appropriate personnel when inappropriate or unusual activity is identified.

12.2	Indicate whether the conduct of this PIA results in any required business process changes.	
	Yes, the conduct of this PIA results in required business process changes. Explanation:	
No, the conduct of this PIA does not result in any required business process changes.		
12.3	Indicate whether the conduct of this PIA results in any required technology changes.	
	Yes, the conduct of this PIA results in required technology changes. Explanation:	
$\boxtimes$	No, the conduct of this PIA does not result in any required technology changes.	