# **U.S. Department of Commerce** U.S. Patent and Trademark Office



# **Privacy Impact Assessment** for the Reed Tech Patent Data and Document Management (Reed Tech PDDM)

Reviewed by: Henry J. Holcombe, Bureau Chief Privacy Officer

$\Box$	Concurrence of Senior Age	ency Official for	Privacy/DOC	Chief Privacy Officer
--------	---------------------------	-------------------	-------------	-----------------------

☐ Non-concurrence of Senior Agency Official for Privacy/DOC Chief Privacy Officer

CHARLES CUTSHALL Digitally signed by CHARLES CUTSHALL Date: 2025.05.06 11:36:27 -04'00'

Signature of Senior Agency Official for Privacy/DOC Chief Privacy Officer

# U.S. Department of Commerce Privacy Impact Assessment USPTO Reed Tech Patent Data and Document Management (Reed Tech PDDM)

**Unique Project Identifier: PTOC-065-00** 

**Introduction:** System Description

The Reed Tech Patent Data and Document Management (PDDM) system is a FedRAMP approved hybrid system designed to process, transmit and store data and images to support the data-capture and conversion requirements of the United States Patent and Trademark Office (USPTO) patent application process. PDDM is a system owned by LexisNexis Reed Tech sometimes referred to as Reed Tech.

Patent applications are typically submitted to USPTO on paper (hard copy) or in electronic format. Under the PDDM contract, Reed Tech hosts and manages the PDDM system and is required to process the applications, including all text, graphics, artwork, drawings, etc. Once the processing of the applications is completed, each patent is composed and formatted to USPTO specifications for delivery back to USPTO for publication. PDDM process data pertaining to patent application provided to PDDM by the USPTO. Reed Tech has two subcontractors that use PDDM and support Reed Tech's activities as they pertain to processing USPTO information. These subcontractors provide Reed Tech with additional support staff to ensure patents are processed as required within the USPTO – Reed Tech contract. Additionally, PDDM includes video surveillance of the building which house the PDDM system boundary.

#### Address the following elements:

(a) Whether it is a general support system, major application, or other type of system PDDM is a major application.

#### (b) System location

The system is located in Horsham, Pennsylvania, Alexandria VA, and is a Hybrid also being hosted on Microsoft Azure GovCloud FedRAMP. Reed Tech also has two subcontractors, one subcontractor in Palestine, TX and another subcontractor in Roaring Spring, PA. Both handle additional patent processing for the USPTO.

(c) Whether it is a standalone system or interconnects with other systems (identifying and describing any other systems to which it interconnects)

PDDM is not a standalone system. There is a USPTO provided site to site Virtual Private Network (VPN) that provides connectivity between jump servers in a DMZ hosted by PDDM and USPTO. PDDM interconnects with the systems below:

- •Contractor Access System (CAS): CAS is an infrastructure information system that provides off-site contractors and selected USPTO employees with limited, monitored, and secured access to USPTO network (PTONet) applications, resources, and services. The CAS network provides contractors with access to the PTONet through the Enterprise Trusted User (ETU) Firewall architecture.
- •Network and Security Infrastructure (NSI): The NSI facilitates the communications, secure access, protective services, and network infrastructure support for all USPTO applications. NSI is PDDM's internal network/security/infrastructure tools that are used to support the USPTO applications. All patents will flow through our NSI tools.
- •Patent Capture Application Processing System Examination Support (PCAPS-ES): The purpose of PCAPS-ES is to process, transmit and store data and images to support the datacapture and conversion requirements of the USPTO to support the USPTO patent application process.
- (d) The way the system operates to achieve the purpose(s) identified in Section 4
  PDDM operates as follows: When patent applications are initially received at the USPTO, the documents are uploaded into the Image File Wrapper (IFW) system which falls under PCAPS-ES. Applications are electronically exported to the PDDM system via a USPTO-managed interconnection.
- (e) How information in the system is retrieved by the user PDDM Information in the system is retrieved by the user after the patent applications are electronically exported to the PDDM system via a USPTO-managed interconnection.
- (f) How information is transmitted to and from the system PDDM Patent applications and application contents are sent to and from the PDDM system via Secured File Transfer Protocol (SFTP).
- (g) Any information sharing
  Information within PDDM system is shared with internal Reed Tech employees and Reed Tech subcontractors and USPTO employees and USPTO contractors. Reed Tech subcontractors are contractually prohibited from sharing information provided to them as part of the PDDM contract. For all Reed Tech subcontractor's, encrypted information is transferred to them via secure connections.
- (h) The specific programmatic authorities (statutes or Executive Orders) for collecting, maintaining, using, and disseminating the information35 U.S.C. 1, 6 and 115, and 5 U.S.C. 301 are the applicable programmatic authorities.

(i) The Federal Informatio system Moderate.	n Processi.	ng Standards (FIPS) 19	99 se	curity impact category for	the	
Section 1: Status of the In	formation	System				
1.1 Indicate whether the	informati	on system is a new or e	xistir	ng system.		
☐ This is a new informa☐ This is an existing infall that apply.)	•		at cre	eate new privacy risks. <i>(Cl</i>	heck	
Changes That Create No	w Privacy F	Risks (CTCNPR)				
a. Conversions		d. Significant Merging		g. New Interagency Uses		
b. Anonymous to Non-		e. New Public Access		h. Internal Flow or		
Anonymous			<u> </u>	Collection		
c. Significant System  Management Changes		f. Commercial Sources		I. Alteration in Character of Data		
j. Other changes that cre	ate new nriva			01 Data		
j. Other changes that ere	ate ne w prive	icy risks (specify).				
□ This is an existing information system in which changes do not create new privacy risks, and there is not a SAOP approved Privacy Impact Assessment.  □ This is an existing information system in which changes do not create new privacy risks, and there is a SAOP approved Privacy Impact Assessment.  ■ Section 2: Information in the System  2.1 Indicate what personally identifiable information (PII)/business identifiable information (BII) is collected, maintained, or disseminated. (Check all that apply.)						
Identifying Numbers (IN)  a. Social Security*	☐ f.	Driver's License		j. Financial Account		
,				k. Financial Transaction		
• •		Passport	<u> </u>		닏	
c. EmployerID		Alien Registration		l. Vehicle Identifier		
d. Employee ID	☐ i.	Credit Card	$\boxtimes$	m. MedicalRecord		
e. File/Case ID	$\boxtimes$					
n. Other identifying numbers	(specify):					

3

AN: 02052515276362

*Explanation for the business need to collect, maintain, or disseminate the Social Security number, including truncated form:				
General Personal Data (GPI a. Name	<del>-                                    </del>	h. Date of Birth		o. Financial Information
b. Maiden Name		i. Place of Birth		o. Financial Information  p. Medical Information
c. Alias		j. Home Address		q. Military Service
d. Gender		k. Telephone Number		r. Criminal Record
		l. Email Address		s. Marital Status
e. Age f. Race/Ethnicity		m. Education		t. Mother's Maiden Name
•				t. Mother simaldenname
g. Citizenship	to (are as	n. Religion		
u. Other general personal dat	ta (spec	erry):		
Work-Related Data (WRD)				
a. Occupation	$\boxtimes$	e. Work Email Address	$\boxtimes$	i. Business Associates
b. Job Title	$\boxtimes$	f. Salary		j. Proprietary or Business
c. Work Address	$\boxtimes$	g. Work History		k. Procurement/contracting records
d. Work Telephone Number		h. Employment Performance Ratings or other Performance Information		
l. Other work-related data (s	specify	):		
Distinguishing Features/Bio	metric	s (DFR)		
a. Fingerprints		f. Scars, Marks, Tattoos		k. Signatures
b. Palm Prints	H	g. HairColor		l. Vascular Scans
c. Voice/Audio Recording		h. Eye Color		m. DNA Sample or Profile
d. Video Recording		i. Height		n. Retina/Iris Scans
e. Photographs	H	j. Weight		o. Dental Profile
p. Other distinguishing featu	res/bic	l ° °		
p. Other distinguishing reduces/otometres (speeny).				
System Administration/Aud				La IDEilas Assessed
a. User ID			$\boxtimes$	e. IDFiles Accessed
b. IP Address		f. Queries Run	$\boxtimes$	f. Contents of Files
g. Other system a dministrati	ion/aud	lit data (specify):		
Other Information (specify)				

AN: 02052515276362

2.2	Indicate sources of the P	PII/BII in the system.	(Check all that apply.)
			( - · · · · · · · · · · · · · · · · · ·

Directly from Individual about Whom the Information Pertains						
In Person		Hard Copy: Mail/Fax		Online	$\boxtimes$	
Telephone		Email				
Other(specify):	•					
Government Sources						
Within the Bureau	$\boxtimes$	Other DOC Bureaus		Other Federal Agencies		
State, Local, Tribal		Foreign				
Other (specify):						
Non-government Sources						
Public Organizations		Private Sector		Commercial Data Brokers		
Third Party Website or Application						
Other(specify):						

2.3 Describe how the accuracy of the information in the system is ensured.

The data in the PDDM system is provided to the USPTO by the Patent applicants. The USPTO provides this information to Reed Tech's PDDM system. Reed Tech employees and Reed Tech subcontractors performs internal quality reviews throughout the lifecycle of the patent process in the PDDM system. USPTO performs inspections of patent deliverables.

Patent applicants may update their PII/BII at any time by filing the appropriate forms with the USPTO. The USPTO, in turn, forwards the updated information to Reed Tech's PDDM system as part of standard business processes and the updated PII/BII information would be reflected in the next deliverable to the USPTO.

2.4 Is the information covered by the Paperwork Reduction Act?

$\boxtimes$	Yes, the information is covered by the Paperwork Reduction Act. Provide the OMB control number and the agency number for the collection.			
	0651-0020, Patent Term Extension 0651-0031, Patent Processing 0651-0032, Initial Patent Applications 0651-0059, Patent Petitions Related to Application and Reexamination Processing Fees 0651-0070, Fee Deficiency Submissions			

No, the information is not covered by the Paperwork Reduction Act.    Similar Cards		0651-0071, Matters Relating to First Inventor to File			
Technologies Used Containing PII/BII Not Previously Deployed (TUCPBNPD)   Smart Cards		No, the information is not covered by the l	Pa perw	ork Reduction Act.	
Smart Cards		_	tain PI	I/BII in ways that have not been previously	7
Smart Cards	Tecl	hnologies Used Containing PH/BH Not Pro	eviously	v Denloved (TUCPBNPD)	
Other (specify):  There are not any technologies used that contain PII/BII in ways that have not been previously deployed.  Purpose  For a Computer Matching Program  For administrative matters  Por civil enforcement activities  There are not any IT system supported activities which raise privacy risks/concerns. (Check all that apply.)  Building entry readers  Check all that apply.)  Forting are activities which raise privacy risks/concerns.					Ιп
Other (specify):  There are not any technologies used that contain PII/BII in ways that have not been previously deployed.  **Ection 3: System Supported Activities**  Indicate IT system supported activities which raise privacy risks/concerns. (Check all that apply.)  **Activities**  Activities**  Audio recordings**  Video surveillance**  Other (specify):  There are not any IT system supported activities which raise privacy risks/concerns.  **Electronic purchase transactions**  There are not any IT system supported activities which raise privacy risks/concerns.  **Ection 4: Purpose of the System**  Indicate why the PII/BII in the IT system is being collected, maintained, or disseminated. (Check all that apply.)  **Purpose**  For a Computer Matching Program**  For a Computer Matching Program**  For administrative matters**  To promote information sharing initiatives**  For litigation**  For criminal law enforcement activities**  For civil enforcement activities**  For intelligence activities**	Call	er-ID	$+\overline{-}$	Personal Identity Verification (PIV) Cards	+
ection 3: System Supported Activities  Indicate IT system supported activities which raise privacy risks/concerns. (Check all that apply.)  Activities  Audio recordings	Othe	er(specify):	<u> </u>	•	1 —
Activities Audio recordings □ Building entry readers □ Video surveillance □ Video surveillance □ Electronic purchase transactions □ There are not any IT system supported activities which raise privacy risks/concerns.    There are not any IT system supported activities which raise privacy risks/concerns.    There are not any IT system supported activities which raise privacy risks/concerns.    Indicate why the PII/BII in the IT system is being collected, maintained, or disseminated. (Check all that apply.)    Purpose   For a Computer Matching Program □ For administering human resources programs □ For administrative matters □ To promote information sharing initiatives □ For litigation □ For criminal law enforcement activities □ For civil enforcement activities □ For intelligence activities □   For intelligence activitie	$\boxtimes$	There are not any technologies used that c	ontain F	PH/BH in ways that have not been previously deplo	yed.
Audio recordings       □       Building entry readers       □         Video surveillance       ⊠       Electronic purchase transactions       □         Other(specify):         □       There are not any IT system supported activities which raise privacy risks/concerns.         Bection 4: Purpose of the System         1       Indicate why the PII/BII in the IT system is being collected, maintained, or disseminated. (Check all that apply.)         Purpose       □       For administering human resources programs       □         For administrative matters       □       For administering human resources programs       □         For administrative matters       □       To promote information sharing initiatives       □         For litigation       □       For criminal law enforcement activities       □         For civil enforcement activities       □       For intelligence activities       □		apply.)			
Other (specify):  ☐ There are not any IT system supported activities which raise privacy risks/concerns.  Ection 4: Purpose of the System  ☐ Indicate why the PII/BII in the IT system is being collected, maintained, or disseminated. (Check all that apply.)  Purpose For a Computer Matching Program ☐ For administering human resources programs ☐ For administrative matters ☐ To promote information sharing initiatives ☐ For criminal law enforcement activities ☐ For civil enforcement activities ☐ For intelligence activities ☐ ☐ For intelligence activities ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐				Building entry readers	
Other (specify):  ☐ There are not any IT system supported activities which raise privacy risks/concerns.  Ection 4: Purpose of the System  ☐ Indicate why the PII/BII in the IT system is being collected, maintained, or disseminated. (Check all that apply.)  Purpose For a Computer Matching Program ☐ For administering human resources programs ☐ For administrative matters ☐ To promote information sharing initiatives ☐ For criminal law enforcement activities ☐ For civil enforcement activities ☐ For intelligence activities ☐ ☐ For intelligence activities ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐			$\boxtimes$		
Indicate why the PII/BII in the IT system is being collected, maintained, or disseminated.  (Check all that apply.)  Purpose For a Computer Matching Program	Othe	er(specify):			
Indicate why the PII/BII in the IT system is being collected, maintained, or disseminated.  (Check all that apply.)  Purpose For a Computer Matching Program		There are not any IT system supported act	ivities w	hich raise privacy risks/concerns.	
For a Computer Matching Program  □ For administering human resources programs □ To promote information sharing initiatives □ For civil enforcement activities □ For intelligence activities □ □		Indicate why the PII/BII in the IT sys	stem is	being collected, maintained, or dissemina	ited.
For administrative matters    To promote information sharing initiatives   For litigation   For criminal law enforcement activities   For civil enforcement activities   For intelligence activities	Direc				
For litigation					
For civil enforcement activities	Fora	Computer Matching Program		For a dm inistering human resources programs	
	Fora	Computer Matching Program			
To improve Federal services online	For a	a Computer Matching Program administrative matters		To promote information sharing initiatives	
	For a	a Computer Matching Program administrative matters itigation		To promote information sharing initiatives  For criminal law enforcement activities	

6

For web measurement and customization technologies (single-session)	For web measurement and customization technologies (multi-session)	
Other(specify):		

#### **Section 5: Use of the Information**

5.1 In the context of functional areas (business processes, missions, operations, etc.) supported by the IT system, describe how the PII/BII that is collected, maintained, or disseminated will be used. Indicate if the PII/BII identified in Section 2.1 of this document is in reference to a federal employee/contractor, member of the public, foreign national, visitor or other (specify).

PDDM: PII/BII is collected and maintained in this system to facilitate the processing of patent applications for administrative matters, to improve federal online services, to promote information sharing initiatives, and customer satisfaction. The PII/BII comes from persons applying for patents through the USPTO. The video surveillance is used for building security as an extra layer of protection to ensure the integrity of the system.

5.2 Describe any potential threats to privacy, such as insider threat, as a result of the bureau's/operating unit's use of the information, and controls that the bureau/operating unit has put into place to ensure that the information is handled, retained, and disposed appropriately. (For example: mandatory training for system users regarding appropriate handling of information, automatic purging of information in accordance with the retention schedule, etc.)

In the event of computer failure, insider threats, or attack against the system by adversarial or foreign entities, any potential PII/BII data PDDM stored within the system could be exposed. In an effort to avoid a breach, PDDM has put certain security controls in place to ensure that information is handled, retained, and disposed of appropriately. Access to individual's PII is controlled through the application and all personnel who access the data must first authenticate to the system at which time an audit trail is generated when the database is accessed. These audit trails are based on application server out-of-the-box logging reports reviewed by the Information System Security Officer and System Auditor and any suspicious indicators such as browsing will be immediately investigated and appropriate action taken.

NIST security controls are in place to ensure that information is handled, retained, and disposed of appropriately. For example, advanced encryption is used to secure the data both during transmission and while stored at rest. Access to individual's PII is controlled through the application and all personnel who access the data must first authenticate to the system at which time an audit trail is generated when the database is accessed. USPTO requires annual

security role based training and annual mandatory security awareness procedure training for all employees. All offices adhere to the USPTO Records Management Office's Comprehensive Records Schedule or the General Records Schedule and the corresponding disposition authorities or citations. Subcontractors are contractually prohibited from sharing information provided to them as part of the contract with Reed Tech.

#### **Section 6:** Information Sharing and Access

6.1 Indicate with whom the bureau intends to share the PII/BII in the IT system and how the PII/BII will be shared. *(Check all that apply.)* 

Recipient	How Information will be Shared				
Keelpielit	Case-by-Case	Bulk Transfer	Direct Access		
Within the bureau		$\boxtimes$			
DOC bureaus					
Federalagencies					
State, local, tribal gov't agencies					
Public					
Private sector					
Foreign governments					
Foreign entities					
Other(specify):					
☐ The PII/BII in the system will not be	e shared.				
•					

6.2 Does the DOC bureau/operating unit place a limitation on re-dissemination of PII/BII shared with external agencies/entities?

	Yes, the external agency/entity is required to verify with the DOC bureau/operating unit before redissemination of PII/BII.
	No, the external a gency/entity is not required to verify with the DOC bureau/operating unit before redissemination of PII/BII.
$\boxtimes$	No, the bureau/operating unit does not share PII/BII with external a gencies/entities.

6.3 Indicate whether the IT system connects with or receives information from any other IT systems authorized to process PII and/or BII.

	process PII and/or BII. Provide the name of the IT system and describe the technical controls which prevent PII/BII leakage:						
	PCAPS-ES CAS						
	NIST security controls are in place to ensure that information is handled, retained, and disposed of appropriately. For example, advanced encryption is used to secure the data both during transmission and while stored at rest. Access to individual's PII is controlled through the application and all personnel who access the data must first authenticate to the system at which time an audit trail is generated when the database is accessed. USPTO requires annual security role based training and annual mandatory security awareness procedure training for all employees. All offices of the USPTO adhere to the USPTO Records Management Office's Comprehensive Records Schedule that describes the types of USPTO records and their corresponding disposition authority or citations						
	No, this IT system does not connect with process PII and/or BII.	n or receiv	re information from a nother IT system(s) authorize	d to			
	.4 Identify the class of users who will have access to the IT system and the PII/BII. (Check all that apply.)						
	s of Users						
I (tene	General Public Government Employees						
	tuo ataus						
Con	tractors		Ge veriament Employees				
Con	tractors or (specify):						
Control Other	n 7: Notice and Consent  Indicate whether individuals will be disseminated by the system. (Chec	e notifie	d if their PII/BII is collected, maintained, o				
Control Other	n 7: Notice and Consent  Indicate whether individuals will be disseminated by the system. (Check Yes, notice is provided pursuant to a system discussed in Section 9.	e notifie	d if their PII/BII is collected, maintained, of apply.)	or			
Conto	n 7: Notice and Consent  Indicate whether individuals will be disseminated by the system. (Check Yes, notice is provided pursuant to a system discussed in Section 9.	e notifie	d if their PII/BII is collected, maintained, of apply.) Fords notice published in the Federal Register and tand/or privacy policy. The Privacy Act statement	or			
Control Other	n 7: Notice and Consent  Indicate whether individuals will be disseminated by the system. (Checon Yes, notice is provided pursuant to a system discussed in Section 9.  Yes, notice is provided by a Privacy Act	e notifie	d if their PII/BII is collected, maintained, of apply.) Fords notice published in the Federal Register and tand/or privacy policy. The Privacy Act statement w.uspto.gov/privacy-policy	or			
Control Other	n 7: Notice and Consent  Indicate whether individuals will be disseminated by the system. (Check Yes, notice is provided pursuant to a system discussed in Section 9.  Yes, notice is provided by a Privacy Act and/or privacy policy can be found at: h	e notifie  tem of recestatemen  ttps://ww	d if their PII/BII is collected, maintained, of apply.) Fords notice published in the Federal Register and tand/or privacy policy. The Privacy Act statement w.uspto.gov/privacy-policy	or			

Yes, this IT system connects with or receives information from a nother IT system(s) authorized to

9

Indicate whether and how individuals have an opportunity to decline to provide PII/BII.

7.2

Yes, individuals have an opportunity to decline to provide PII/BII.	Specify how:
No, individuals do not have an opportunity to decline to provide PII/BII.	Specify why not: Applicants could only decline to provide PII/BII by declining to continue with the application process. Patent applicants are informed that their PII/BII information will become public as part of the patent process. This notification is provided to the patent applicant by the USPTO upon filing/submission of patent application via the front-end system.

7.3 Indicate whether and how individuals have an opportunity to consent to particular uses of their PII/BII.

Yes, individuals have an opportunity to consent to particular uses of their PII/BII.	Specify how:
No, individuals do not have an opportunity to consent to particular uses of their PII/BII.	Specify why not: Patent applicants do not have the opportunity to consent to particular uses of their PII/BII. They are informed that their PII/BII information will become public as part of the patent process. The applicants must consent to the uses of their PII/BII to go through with the application process via the frontend system.

7.4 Indicate whether and how individuals have an opportunity to review/update PII/BII pertaining to them.

	Yes, individuals have an opportunity to review/update PII/BII pertaining to them.	Specify how:
$\boxtimes$	No, individuals do not have an opportunity to review/update PII/BII perta ining to them.	Specify why not: Patent applicants can not directly update their information in Reed Tech PDDM but may update their PII/BII at a ny time by filing the appropriate forms with the USPTO. The USPTO, in turn, forwards the updated information to Reed Tech as part of standard business processes and the updated PII/BII information would be reflected in the next deliverable to the USPTO.

# **Section 8:** Administrative and Technological Controls

8.1 Indicate the administrative and technological controls for the system. *(Check all that apply.)* 

$\boxtimes$	All users signed a confidentiality a greement or non-disclosure agreement. — All PDDM employees sign the agreements and rules of behavior
$\boxtimes$	All users are subject to a Code of Conduct that includes the requirement for confidentiality.
$\boxtimes$	Staff (employees and contractors) received training on privacy and confidentiality policies and practices.
$\boxtimes$	Access to the PII/BII is restricted to a uthorized personnel only.

$\boxtimes$	Access to the PII/BII is being monitored, tracked, or recorded.  Explanation: Reed Tech monitors, tracks, and records access to the PII/BII through an automated logging solution.
$\boxtimes$	The information is secured in a ccordance with the Federal Information Security Modernization Act (FISMA) requirements.  Provide date of most recent Assessment and Authorization (A&A): 5/24/2024  This is a new system. The A&A date will be provided when the A&A package is approved.
$\boxtimes$	The Federal Information Processing Standard (FIPS) 199 security impact category for this system is a moderate or higher.
$\boxtimes$	NIST Special Publication (SP) 800-122 and NIST SP 800-53 Revision 5 recommended security controls for protecting PII/BII are in place and functioning as intended; or have an approved Plan of Action and Milestones (POA&M).
$\boxtimes$	A security assessment report has been reviewed for the information system and it has been determined that there are no additional privacy risks.
$\boxtimes$	Contractors that have access to the system are subject to information security provisions in their contracts required by DOC policy.
	Contracts with customers establish DOC ownership rights over data including PII/BII.
	Acceptance of lia bility for exposure of PII/BII is clearly defined in a greements with customersPDDM does not interact with any customers directly. Any impacts to the environment are reported to USPTO and USPTO is responsible for contacting/alerting customers.
	Other (specify): The POA&Ms for the system are related to monthly scan compliance and vulnerability testing. 22 POA&Ms were created in Nov, and 14 POA&Ms were created from Nov/Dec scans. The POA&Ms are reviewed often to ensure timely updates and closures.

8.2 Provide a general description of the technologies used to protect PII/BII on the IT system. (*Include data encryption in transit and/or at rest, if applicable*).

PII within PDDM is secured using appropriate management, operational, and technical safeguards in accordance with NIST requirements. Such management controls include the life cycle review process to ensure that management controls are in place and documented in the System Security Privacy Plan (SSPP). The SSPP specifically addresses the management, operational, and technical controls that are in place and planned during the operation of the system. Operational safeguards include restricting access to PII/BII data to a small subset of PDDM users. All access has role-based restrictions and individuals with access privileges have undergone vetting and suitability screening. Data is maintained in areas accessible only to authorize personnel. PDDM maintains an audit trail and the appropriate personnel is alerted when there is suspicious activity. Data is encrypted in transit and at rest.

#### Section 9: Privacy Act

9.1	Is the	PII/BII searchable by a personal identifier (e.g., name or Social Security number)?
	$\boxtimes$	Yes, the PII/BII is searchable by a personal identifier.
		No, the PII/BII is not searchable by a personal identifier.

9.2 Indicate whether a system of records is being created under the Privacy Act, 5 U.S.C. § 552a. (A new system of records notice (SORN) is required if the system is not covered by an existing SORN).

As per the Privacy Act of 1974, "the term 'system of records' means a group of any records under the control of any agency from which information is retrieved by the name of the individual or by some identifying number, symbol, or other identifying particular assigned to the individual."

Yes, this system is covered by an existing system of records notice (SORN).  Provide the SORN name, number, and link. (list all that apply):  COMMERCE/PAT-TM-7 Patent Application Files covers the patent application records residing in PDDM
Yes, a SORN has been submitted to the Department for approval on (date).
No, this system is not a system of records and a SORN is not applicable.

## **Section 10: Retention of Information**

10.1 Indicate whether these records are covered by an approved records control schedule and monitored for compliance. (Check all that apply.)

$\boxtimes$	There is an approved record control schedule.
	Provide the name of the record control schedule:
	•GRS 5.1, item 020: Non-Recordkeeping Copies of Electronic Records
	•N1-241-10-1:4.4, Patent Administrative Feeder Records
	•GRS 6.5, item 010: Customer/Client Records
	No, there is not an approved record control schedule.
	Provide the stage in which the project is in developing and submitting a records control schedule:
$\boxtimes$	Yes, retention is monitored for compliance to the schedule.
$\vdash =$	No entention is not monitored for a simplificate to the schedule. Discride evaluations
	No, retention is not monitored for compliance to the schedule. Provide explanation:

10.2 Indicate the disposal method of the PII/BII. (Check all that apply.)

Disposal			
Shredding	$\boxtimes$	Overwriting	$\boxtimes$
Degaussing	$\boxtimes$	Deleting	$\boxtimes$
Other(specify):			

## Section 11: NIST Special Publication 800-122 PII Confidentiality Impact Level

11.1 Indicate the potential impact that could result to the subject individuals and/or the organization if PII were inappropriately accessed, used, or disclosed. (The PII Confidentiality Impact Level is not the same, and does not have to be the same, as the Federal Information Processing Standards (FIPS) 199 security impact category.)

	Low—the loss of confidentiality, integrity, or a vailability could be expected to have a limited adverse effect on organizational operations, organizational assets, or individuals.
$\boxtimes$	Moderate – the loss of confidentiality, integrity, or a vailability could be expected to have a serious a dverse effect on organizational operations, organizational assets, or individuals.
	High—the loss of confidentiality, integrity, or a vailability could be expected to have a severe or catastrophic a dverse effect on organizational operations, organizational assets, or individuals.

11.2 Indicate which factors were used to determine the above PII confidentiality impact level. (*Check all that apply.*)

$\boxtimes$	Identifiability	Provide explanation: The PDDM system contains PII/BII data that is individually traceable. The combination of name, occupation and other identifiers can easily identify a particular individual.
	Quantity of PII	Provide explanation: These number may vary based on how many applications are received but is in the thousands.
	Data Field Sensitivity	Provide explanation: The PDDM system contains PII/BII data that is individually traceable. The combination of the data in the fields identified in section 2.1 could together make the data fields more sensitive.
	Context of Use	Provide explanation: The PDDM system PII/BII is used as part of the patent application process.
	Obligation to Protect Confidentiality	Provide explanation: Reed Tech and its subcontractors is contractually obligated to protect the confidentiality of the data. This system is governed by The Privacy Act of 1974, which prohibits the disclosure of information from a system of records a bsents of the written consent of the subject individual unless a statutory exception applies.
$\boxtimes$	Access to and Location of PII	Provide explanation: The PII/BII data collected by the USPTO is transferred to PDDM system. While the PII/BII is within the PDDM boundary, which is located at secured sites, the data is accessible by individuals not directly employed by the USPTO.
	Other:	Provide explanation:

## Section 12: Analysis

12.1 Identify and evaluate any potential threats to privacy that exist in light of the information collected or the sources from which the information is collected. Also, describe the choices that the bureau/operating unit made with regard to the type or quantity of information collected and the sources providing the information in order to prevent or mitigate threats to privacy. (For example: If a decision was made to collect less data, include a discussion of this decision; if it is necessary to obtain information from sources other than the individual, explain why.)

System users undergo annual mandatory training regarding appropriate handling of information. Physical access to servers is restricted to only a few authorized individuals. The servers storing the potential PII are located in highly sensitive zones within the cloud and logical access is segregated with network firewalls and switches through an Access Control list that limits access to only a few approved and authorized account. USPTO monitors, in real-time, all activities and events within the servers storing the potential PII data and personnel review audit logs received on a regular bases and alert the appropriate personnel when inappropriate or unusual activity is identified.

12.2	Indicate whether	the conduct of thi	is PIA results in ai	ny required business	process changes.

	Yes, the conduct of this PIA results in required business process changes.  Explanation:
$\boxtimes$	No, the conduct of this PIA does not result in any required business process changes.

12.3 Indicate whether the conduct of this PIA results in any required technology changes.

	Yes, the conduct of this PIA results in required technology changes.  Explanation:
$\boxtimes$	No, the conduct of this PIA does not result in any required technology changes.