SOLICITATION/AWARD
OFFEROR TO COMPLETE BLOCKS 12, 17, 23, 24, & 30

			1. REQUISITION NUMBER	PAGE 1 OF
2. CONTRACT NO.	3. AWARD/EFFECTIVE DATE	4. ORDER NUMBER	5. SOLICITATION NUMBER	6. SOLICITATION ISSUE DATE

7. FOR SOLICITATION INFORMATION CALL:	a. NAME	b. CONTACT INFORMATION	8. OFFER DUE DATE/ LOCAL TIME

9. ISSUED BY   CODE

10. SOCIO-ECONOMIC STATUS

☐ NO   ☐ YES

☐ SDB

NAICS: ☐ MWOB

ETHNICITY: ☐ SERVICE-DISABLED VETERAN- OWNED SMALL BUSINESS

11. DELIVERY FOR FOB DESTINA- TION UNLESS BLOCK IS MARKED ☐ SEE SCHEDULE	12. DISCOUNT TERMS	☐ 13a. SUB-CONTRACTING PERMITTED/APPROVED	13b. N/A **14. METHOD OF SOLICITATION** ☐ RFQ ☐ RFI ☐ RFP Best Value ☐ RFP Price only

15. DELIVER TO   CODE

16. ADMINISTERED BY   CODE

17a. CONTRACTOR/ OFFEROR   CODE   FACILITY CODE

18a. PAYMENT WILL BE MADE BY   CODE

TELEPHONE NO.

☐ 17b. CHECK IF REMITTANCE IS DIFFERENT AND PUT SUCH ADDRESS IN OFFER

18b. SUBMIT INVOICES TO ADDRESS SHOWN IN BLOCK 18a UNLESS BLOCK BELOW IS CHECKED   ☐ SEE ADDENDUM

19. ITEM NO.	20. SCHEDULE OF SUPPLIES/SERVICES	21. QTY	22. UNIT	23. UNIT PRICE	24. AMOUNT
	(Use Reverse and/or Attach Additional Sheets as Necessary)				

25.   N/A

26. TOTAL AWARD AMOUNT (For Govt. Use Only)

27a. SOLICITATION INCLUDES ATTACHMENTS   ☐ YES ☐ NO
27b. AWARD INCLUDES ATTACHMENTS   ☐ YES ☐ NO

☐ 28. CONTRACTOR IS REQUIRED TO SIGN THIS DOCUMENT AND RETURN _____ COPIES TO ISSUING OFFICE. CONTRACTOR AGREES TO FURNISH AND DELIVER ALL ITEMS SET FORTH OR OTHERWISE IDENTIFIED ABOVE AND ON ANY ADDITIONAL SHEETS SUBJECT TO THE TERMS AND CONDITIONS SPECIFIED

☐ 29. AWARD OF CONTRACT: REF. _____ OFFER YOUR OFFER ONSOLICITATION (BLOCK 5), INCLUDING ANY ADDITIONS OR CHANGES WHICH ARE SET FORTH HEREIN, IS ACCEPTED AS TO ITEMS:

30a. SIGNATURE OF OFFEROR/CONTRACTOR	31a. FEDERAL DEPOSIT INSURANCE CORPORATION *(SIGNATURE OF CO)*
30b. NAME AND TITLE OF SIGNER *(Type or print)*	30c. DATE SIGNED	31b. NAME OF CONTRACTING OFFICER *(Type or print)*	31c. DATE SIGNED

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CORHQ-20-R-0512

19. ITEM NO.	20. SCHEDULE OF SUPPLIES/SERVICES	21. QTY	22. UNIT	23. UNIT PRICE	24. AMOUNT

32a. QUANTITY IN COLUMN 21 HAS BEEN

☐ RECEIVED   ☐ INSPECTED   ☐ ACCEPTED, AND CONFORMS TO THE CONTRACT, EXCEPT AS NOTED: _____

32b. SIGNATURE OF AUTHORIZED GOVERNMENT REPRESENTATIVE	32c. DATE	32d. PRINTED NAME AND TITLE OF AUTHORIZED GOVERNMENT REPRESENTATIVE
32e. MAILING ADDRESS OF AUTHORIZED GOVERNMENT REPRESENTATIVE		32f. TELPHONE NUMBER OF AUTHORZED GOVERNMENT REPRESENTATIVE
		32g. E-MAIL OF AUTHORIZED GOVERNMENT REPRESENTATIVE

33. SHIP NUMBER ☐ PARTIAL ☐ FINAL	34. VOUCHER NUMBER	35. AMOUNT VERIFIED CORRECT FOR	36. PAYMENT ☐ COMPLETE ☐ PARTIAL ☐ FINAL	37. CHECK NUMBER
38. S/R ACCOUNT NO.	39. S/R VOUCHER NUMBER	40. PAID BY		

41a. I CERTIFY THIS ACCOUNT IS CORRECT AND PROPER FOR PAYMENT		42a. RECEIVED BY *(Print)*
41b. SIGNATURE AND TITLE OF CERTIFYING OFFICER	41c. DATE	42b. RECEIVED AT *(Location)*
		42c. DATE REC'D *(YY/MM/DD)* 42d. TOTAL CONTAINERS

FDIC 3700/55 (3-08)

Section B - Supplies or Services and Prices/Costs

Attachments for this section start after this page.

ITAS Next Generation (ITAS NG)
BOA Hourly Labor Rates

Offeror Name		Option Period Escalation
		0.0%

#	ITAS NG Labor Category	ITAS NG Workstream	Offeror's Federal Rate Card Information			ITAS NG Proposed Hourly Labor Rates			
			Mapped Labor Category	Applicable Fed. Contract (e.g. GSA MAS)	Current Rate	Base Period (8/1/21 - 7/31/23)	Option Period 1 (8/1/23 - 7/31/24)	Option Period 2 (8/1/24 -7/31/25)	Option Period 3 (8/1/25 - 7/31/26)
1	Business Analyst I	1,2,3,4,5			$0.00	$0.00	$0.00	$0.00	$0.00
2	Business Analyst II	1,2,3,4,5			$0.00	$0.00	$0.00	$0.00	$0.00
3	Business Analyst III	1,2,3,4,5			$0.00	$0.00	$0.00	$0.00	$0.00
4	Business Consultant I	1,2,3,4,5			$0.00	$0.00	$0.00	$0.00	$0.00
5	Business Consultant II	1,2,3,4,5			$0.00	$0.00	$0.00	$0.00	$0.00
6	Business Intelligence Architect	1,2,4,5			$0.00	$0.00	$0.00	$0.00	$0.00
7	Business Intelligence Developer I	1,2,4,5			$0.00	$0.00	$0.00	$0.00	$0.00
8	Business Intelligence Developer II	1,2,4,5			$0.00	$0.00	$0.00	$0.00	$0.00
9	Business Intelligence Developer III	1,2,4,5			$0.00	$0.00	$0.00	$0.00	$0.00
10	Change Management I	1,2,3,4,5			$0.00	$0.00	$0.00	$0.00	$0.00
11	Change Management II	1,2,3,4,5			$0.00	$0.00	$0.00	$0.00	$0.00
12	Change Management III	1,2,3,4,5			$0.00	$0.00	$0.00	$0.00	$0.00
13	Configuration Management Specialist I	1,2,3,4,5			$0.00	$0.00	$0.00	$0.00	$0.00
14	Configuration Management Specialist II	1,2,3,4,5			$0.00	$0.00	$0.00	$0.00	$0.00
15	Configuration Management Specialist III	1,2,3,4,5			$0.00	$0.00	$0.00	$0.00	$0.00
16	Configuration Manager	1,2,3,4,5			$0.00	$0.00	$0.00	$0.00	$0.00
17	Database Administrator I	1,2,4			$0.00	$0.00	$0.00	$0.00	$0.00
18	Database Administrator II	1,2,4			$0.00	$0.00	$0.00	$0.00	$0.00
19	Database Administrator III	1,2,4			$0.00	$0.00	$0.00	$0.00	$0.00
20	Data Analyst I	1,2,4,5			$0.00	$0.00	$0.00	$0.00	$0.00
21	Data Analyst II	1,2,4,5			$0.00	$0.00	$0.00	$0.00	$0.00
22	Database Architect/Analyst I	1,2,4,5			$0.00	$0.00	$0.00	$0.00	$0.00
23	Database Architect/Analyst II	1,2,4,5			$0.00	$0.00	$0.00	$0.00	$0.00
24	Database Architect/Analyst III	1,2,4,5			$0.00	$0.00	$0.00	$0.00	$0.00
25	Data Modeler I	1,2,4,5			$0.00	$0.00	$0.00	$0.00	$0.00
26	Data Modeler II	1,2,4,5			$0.00	$0.00	$0.00	$0.00	$0.00
27	Data Modeler III	1,2,4,5			$0.00	$0.00	$0.00	$0.00	$0.00
28	Data Warehouse Specialist I	1,2,4			$0.00	$0.00	$0.00	$0.00	$0.00
29	Data Warehouse Specialist II	1,2,4			$0.00	$0.00	$0.00	$0.00	$0.00
30	Data Warehouse Specialist III	1,2,4			$0.00	$0.00	$0.00	$0.00	$0.00
31	Developer I	1,2,3,4,5			$0.00	$0.00	$0.00	$0.00	$0.00
32	Developer II	1,2,3,4,5			$0.00	$0.00	$0.00	$0.00	$0.00
33	Developer III	1,2,3,4,5			$0.00	$0.00	$0.00	$0.00	$0.00
34	Document Management Specialist I	1,2,3,4,5			$0.00	$0.00	$0.00	$0.00	$0.00
35	Document Management Specialist II	1,2,3,4,5			$0.00	$0.00	$0.00	$0.00	$0.00
36	Emerging Technology Specialist	5			$0.00	$0.00	$0.00	$0.00	$0.00
37	Enterprise Resource Planning Analyst	1,2,3,4,5			$0.00	$0.00	$0.00	$0.00	$0.00
38	Enterprise Resource Planning Developer	1,2,3,4,5			$0.00	$0.00	$0.00	$0.00	$0.00
39	Financial Analyst	1,2,3,4,5			$0.00	$0.00	$0.00	$0.00	$0.00
40	Middleware Architect	3			$0.00	$0.00	$0.00	$0.00	$0.00
41	Middleware Operations Administrator	3			$0.00	$0.00	$0.00	$0.00	$0.00
42	Mobile Specialist	1,2,3,4,5			$0.00	$0.00	$0.00	$0.00	$0.00
43	Performance Tester	1,2,3,4,5			$0.00	$0.00	$0.00	$0.00	$0.00
44	Performance Test Engineer I	1,2,3,4,5			$0.00	$0.00	$0.00	$0.00	$0.00
45	Performance Test Engineer II	1,2,3,4,5			$0.00	$0.00	$0.00	$0.00	$0.00
46	Performance Test Engineer III	1,2,3,4,5			$0.00	$0.00	$0.00	$0.00	$0.00
47	Program Manager I	1,2,3,4,5			$0.00	$0.00	$0.00	$0.00	$0.00

ITAS Next Generation (ITAS NG)
BOA Hourly Labor Rates

Offeror Name					Option Period Escalation			
					0.0%			

#	ITAS NG Labor Category	ITAS NG Workstream	Offeror's Federal Rate Card Information			ITAS NG Proposed Hourly Labor Rates			
			Mapped Labor Category	Applicable Fed. Contract (e.g. GSA MAS)	Current Rate	Base Period (8/1/21 - 7/31/23)	Option Period 1 (8/1/23 - 7/31/24)	Option Period 2 (8/1/24 -7/31/25)	Option Period 3 (8/1/25 - 7/31/26)
48	Program Manager II	1,2,3,4,5			$0.00	$0.00	$0.00	$0.00	$0.00
49	Program Manager III	1,2,3,4,5			$0.00	$0.00	$0.00	$0.00	$0.00
50	Project Manager I	1,2,3,4,5			$0.00	$0.00	$0.00	$0.00	$0.00
51	Project Manager II	1,2,3,4,5			$0.00	$0.00	$0.00	$0.00	$0.00
52	Project Manager III	1,2,3,4,5			$0.00	$0.00	$0.00	$0.00	$0.00
53	Release Manager I	1,2,3,4,5			$0.00	$0.00	$0.00	$0.00	$0.00
54	Release Manager II	1,2,3,4,5			$0.00	$0.00	$0.00	$0.00	$0.00
55	Release Manager III	1,2,3,4,5			$0.00	$0.00	$0.00	$0.00	$0.00
56	Security Tester	1,2,3,4,5			$0.00	$0.00	$0.00	$0.00	$0.00
57	Security Specialist I	1,2,3,4,5			$0.00	$0.00	$0.00	$0.00	$0.00
58	Security Specialist II	1,2,3,4,5			$0.00	$0.00	$0.00	$0.00	$0.00
59	Security Specialist III	1,2,3,4,5			$0.00	$0.00	$0.00	$0.00	$0.00
60	Software Testing Methodology Specialist I	1,2,3,4,5			$0.00	$0.00	$0.00	$0.00	$0.00
61	Software Testing Methodology Specialist II	1,2,3,4,5			$0.00	$0.00	$0.00	$0.00	$0.00
62	Solution Architect I	1,2,3,4,5			$0.00	$0.00	$0.00	$0.00	$0.00
63	Solution Architect II	1,2,3,4,5			$0.00	$0.00	$0.00	$0.00	$0.00
64	Solution Architect III	1,2,3,4,5			$0.00	$0.00	$0.00	$0.00	$0.00
65	Systems Analyst I	1,2,3,4,5			$0.00	$0.00	$0.00	$0.00	$0.00
66	Systems Analyst II	1,2,3,4,5			$0.00	$0.00	$0.00	$0.00	$0.00
67	Systems Analyst III	1,2,3,4,5			$0.00	$0.00	$0.00	$0.00	$0.00
68	Technology Architect I	1,2,3,4,5			$0.00	$0.00	$0.00	$0.00	$0.00
69	Technology Architect II	1,2,3,4,5			$0.00	$0.00	$0.00	$0.00	$0.00
70	Technical Writer/Editor I	1,2,3,4,5			$0.00	$0.00	$0.00	$0.00	$0.00
71	Technical Writer/Editor II	1,2,3,4,5			$0.00	$0.00	$0.00	$0.00	$0.00
72	Testing Analyst I	1,2,3,4,5			$0.00	$0.00	$0.00	$0.00	$0.00
73	Testing Analyst II	1,2,3,4,5			$0.00	$0.00	$0.00	$0.00	$0.00
74	Testing Analyst III	1,2,3,4,5			$0.00	$0.00	$0.00	$0.00	$0.00
75	Test Manager I	1,2,3,4,5			$0.00	$0.00	$0.00	$0.00	$0.00
76	Test Manager II	1,2,3,4,5			$0.00	$0.00	$0.00	$0.00	$0.00
77	Training Specialist I	1,2,3,4,5			$0.00	$0.00	$0.00	$0.00	$0.00
78	Training Specialist II	1,2,3,4,5			$0.00	$0.00	$0.00	$0.00	$0.00
79	Training Specialist III	1,2,3,4,5			$0.00	$0.00	$0.00	$0.00	$0.00
80	Transformation Manager	1,2,3,4,5			$0.00	$0.00	$0.00	$0.00	$0.00
81	Transformation Program Director	1,2,3,4,5			$0.00	$0.00	$0.00	$0.00	$0.00
82	UNIX Administrator I	1,2,4			$0.00	$0.00	$0.00	$0.00	$0.00
83	UNIX Administrator II	1,2,4			$0.00	$0.00	$0.00	$0.00	$0.00
84	Windows Administrator I	1,2,4			$0.00	$0.00	$0.00	$0.00	$0.00
85	Windows Administrator II	1,2,4			$0.00	$0.00	$0.00	$0.00	$0.00

Section C - Description/Specifications/Work Statement

Attachments for this section start after the clauses.

Clauses Incorporated By Reference

Clause #	Title	Date
No reference clauses were found for this section.		

Full Text Clauses

7.3.2-21 - Description/Specifications/Work Statement - October 2008

The name/description of the goods or services being acquired is as follows:

The specifications for and the description of the work to be performed under this award are fully detailed in the Statement of Objectives (SOO) , which is included as an attachment in Section J of this award document.

7.3.2-34 - Duty to Deliver or Perform - July 2008

Contractor agrees to perform the services (the "Services") or provide the goods (the "Goods"), in accordance with the terms and conditions set forth herein and in any attachments to the contract.

STATEMENT OF OBJECTIVES (SOO)

Information Technology and Application Services (ITAS) Next Generation (NG)

FDIC
3501 Fairfax Drive
Arlington, VA 22226
www.fdic.gov

CORHQ-20-R-0512

CONTENTS

Attachment (Statement of Objectives)

1   Introduction

This Statement of Objectives (SOO) provides a high-level overview of the Information Technology Application Services Next Generation (ITAS NG) program objectives contractors must achieve, it describes examples of application services that will be provided under the resulting Basic Ordering Agreement (BOA), and discusses desired methodologies and approaches for achieving the objectives. Each Task Order (TO) under this BOA will have its own work statement that supplements this document.

2   FDIC Overview

The FDIC is a non-appropriated entity of the Federal Government. It is an independent government corporation created by Congress to maintain stability and public confidence in the nation's banking system. The FDIC preserves and promotes public confidence in the U.S. financial system by insuring deposits in banks and thrift institutions. To accomplish its mission, the FDIC identifies, monitors, and addresses risks to the deposit insurance funds, and limits the effect on the financial system when a bank or thrift institution fails.

The FDIC shares supervisory and regulatory responsibility for banks and savings institutions with the Federal Reserve Board, the Office of the Comptroller, the Bureau of Consumer Financial Protection and state authorities. The FDIC depends on accurate information and reliable communications to execute its mandated functions and make informed, timely, and correct decisions. The FDIC uses web technology as a strategic methodology for communicating with the public, business partners and employees. In addition to internal network-connected users, the FDIC has business partners in other federal and state bank regulatory agencies that access FDIC resources via secure channels to exchange information and conduct business transactions with the FDIC.

3   ITAS NG Business Objectives

The FDIC seeks to create success across these major objectives:

- Development of scalable, secure, and mobile ready applications using modern cloud based services
- Transition and modernization of existing legacy applications from on premise to cloud-based
- Rapid and efficient application development, testing, and deployment using industry best practices
- Improved FDIC decision making by leveraging data integration, aggregation, and predictive analytics
- Innovation to include machine learning, artificial intelligence, and automation
- Efficient maintenance and sustainment of legacy applications
- Reduction in duplicative tools, services, and applications for efficient and effective management of IT capabilities

4   Scope of the ITAS NG BOA

The FDIC requires support across the entire IT application lifecycle including: creation (requirements, design, development, testing, deployment), configuration, integration, migration, enhancement, support, maintenance, operations, decommissioning, and other associated services for all FDIC owned applications, either in use today or deployed during the term of this BOA. These services will be delivered via FDIC methodologies currently in use today, which will evolve over the life of the BOA to incorporate industry best practices as adopted and adapted by FDIC.

5   Service Examples

This BOA has five workstreams that serve as the primary areas in which the FDIC is seeking support across our IT applications. Additional areas can be added to this BOA as the mission and objectives of the FDIC and CIO adjust to customer requirements.

Attachment (Statement of Objectives)

FDIC

Workstream	Description	Services	Examples
1. Legacy Application Services	FDIC legacy applications (e.g., Mainframe)	• Operations and maintenance • Application development and enhancements • Testing and security • Migration and integration • Application retirement	Custom-built applications like COUNTRYX (COBOL, ASP), AIMS (ASP.NET), and WRAPS (Java/WebLogic) Customized COTS products like NFE (PeopleSoft) and webTA
2. Cloud Platform Services	All enterprise-wide cloud Platforms (e.g., Salesforce, Appian, ServiceNow, cloud.gov, AWS)	• Enterprise platform operations and maintenance services • Modernization/transformation of business products and capabilities • Product line/portfolio maintenance, operations, and enhancements • Security and testing	Appian, AWS, Salesforce, ServiceNow, Cloud.gov
3. Shared IT Services	Launch and maintain shared tools	• New tool launch • Operations and maintenance • IaaS and PaaS environment management	Middleware Tools, Git, Adobe, Google Earth, Infosphere, SQL Tool, Tableau, Webfocus, Cloud.gov
4. Data Management Services	Develop and manage information and data applications and repositories	• Application development • Database management • Operations & maintenance	Oracle, Enterprise Information Management (EIM)
5. Emerging Services	Includes services the FDIC is currently evaluating / prototyping, along with new technologies to be developed in the future	• Application development • Operations & maintenance	Artificial Intelligence, Machine Learning, Robotic Process Automation (RPA) Block Chain, IoT, FinTech

The scope of work to be performed will include, but not be limited to the following services:

- Provide efficient operations and maintenance support for legacy applications
- Develop plans, procedures, and execute on the migration of applications from on premise to cloud environments
- Rapid prototyping of applications with low-no code platforms to deliver rapid capabilities
- Manage, architect, develop, test, and productionize applications
- Establish, administer, and operate new cloud environments and platforms
- Assess, launch, and maintain shared tools and services for use across multiple IT projects
- Develop and implement appropriate application security measures based on FDIC and industry standards
- Establish and maintain security controls ensuring Authority to Operate status
- Support all FDIC security, compliance, and quality assurance processes with all requested documentation, reports, and access to information, data, and resources
- Identify, develop, and establish integrated data management services
- Assess emerging technologies for prototyping, testing, and potential adoption by the FDIC

6   Approaches & Methodologies

The FDIC has a large and diverse set of IT systems, services, and applications ranging from decades old mainframe applications, to modern cloud hosted applications. The FDIC supports the use of modern approaches and methodologies to ensure effective transition of legacy applications and efficient development and deployment of cloud hosted applications to support the FDIC and the financial institutions we serve. The FDIC is additionally shifting to an Agile/DevSecOps product based approach allowing for a focus on delivering business objectives and customer value, enabling a focus on the application's capabilities, and emphasizing the software's multiyear lifecycle vice project timelines.

The FDIC maintains oversight and governance over the IT processes, however, we understand that not every IT project is the same, and the approach and method used to achieve the project's specific objectives needs to be tailored. The FDIC is interested in ensuring contractors assess and recommend the best approach given their project's objectives. These processes should help shape and modernize FDIC's overarching approach to IT application development, deployment, and sustainment as well as inform business needs for data integration, analysis, and decision making.

Section E - Inspection and Acceptance

No attachments were added for this section.

Clauses Incorporated By Reference

Clause #	Title	Date
No reference clauses were found for this section.		

Full Text Clauses

7.6.4-01 - Inspection and Acceptance - July 2008

(a) All goods and services shall be subject to inspection and test by the FDIC Oversight Manager, to the extent practicable, at all times and places during the term of the award. All inspections by the FDIC shall be made in such a manner as not to unduly delay the work.

(b) The FDIC shall have ten [10] business days from the date of Contractor's delivery to determine if such goods and services are in compliance with the requirements of the contract. If any services performed or goods delivered hereunder are not in conformity with the requirements of this Award, the FDIC shall have the right to require Contractor to reperform the services or redeliver the goods in conformity with the requirements of the Award, at no additional increase in total contract amount. When the services to be performed are of such a nature that the defect cannot be corrected by reperformance of the services, the FDIC shall have the right to (1) require Contractor immediately to take all necessary steps to ensure future performance of the services in conformity with the requirements of the contract; and (2) reduce the contract price to reflect the reduced value of the services performed. In the event Contractor fails promptly to reperform the services or redeliver the goods, or to take necessary steps to ensure future performance of the services or delivery of the goods in conformity with the requirements of the Award, the FDIC shall have the right to either (1) by contract or otherwise, have the services performed or the goods delivered in conformity with the contract requirements and charge to Contractor any cost occasioned to the FDIC that is directly related to the performance of such services or the delivery of such goods; or (2) terminate this Award for default as provided in 7.6.6-2, Termination for Default.

(c) Contractor shall provide and maintain an inspection system acceptable to the FDIC covering the goods or services to be delivered or performed hereunder. Records of all inspection work by Contractor shall be kept complete and available to the FDIC during the term of this Award and for such longer period as may be specified elsewhere in this Award.

Section F - Deliveries or Performance

No attachments were added for this section.

Clauses Incorporated By Reference

Clause #	Title	Date
No reference clauses were found for this section.		

Full Text Clauses

7.3.1-10 - Place of Delivery or Performance - November 2013

The place of delivery or performance is:

Currently due to COVID-19, the place of delivery or performance will follow FDIC's COVID-19 policy and guidance until we are back to normal. At which time, the place of performance will be determined at the Task Order level. Remote support will also be determined at the Task Order level.

For the Option Periods, the FDIC will consider remote places of performance for team members; if approved by the Oversight Manager.

7.3.1-11 - Deliverables - July 2008

The Contractor must provide all deliverables described in the statement of work.

7.3.1-12 - Period of Performance - October 2015

The Initial Period of Performance begins on _____ ("Effective Date") and expires on _____. If all option periods are exercised, the final expiration date is _____.

See clause 7.5.5-1, Option Period.

Section G - Contract Administration Data

No attachments were added for this section.

Clauses Incorporated By Reference

Clause #	Title	Date
No reference clauses were found for this section.		

Full Text Clauses

7.3.2-41 - FDIC Personnel - July 2008

(a) FDIC Oversight Manager. The Oversight Manager is the person designated in writing by the Contracting Officer to represent the FDIC for the purpose of monitoring technical performance and accepting goods or services. The Oversight Manager is not authorized to issue any instructions or directions which effect any substantive change in this contract, including, but not limited to, an increase or decrease in the price of this contract, or a change in the delivery date(s) or Period of Performance. Specific areas of delegated authority are more particularly defined in the Oversight Manager Appointment Memorandum. The Oversight Manager is _____

(b) FDIC Contracting Officer. The Contracting Officer is the person with FDIC-delegated authority to enter into, modify, administer, and terminate contracts and orders. The Contracting Officer is Patrick Bergin and can be reached at Pabergin@fdic.gov.

7.5.13-01 - Method of Payment - Electronic Fund Transfer (EFT) - March 2014

(a) Payment methods. Payments by the FDIC may be made by check or electronic funds transfer (EFT), or by a third party in lieu of payment directly from the FDIC, at the option of the FDIC. If the FDIC makes payment by EFT, the FDIC may, at its option, also forward the associated payment information by electronic transfer. Any third party payments will be made by the FDIC's commercial purchase card issuer. In the event Contractor certifies in writing to the payment office that Contractor does not have an account with a financial institution or an authorized payment agent, the FDIC would make payments by other than EFT.

(b) Contractor Payment Requests. If the FDIC elects for third party payments to be made, Contractor shall make payment requests through a charge to the FDIC purchase card with the third party, at the time and for the amount due in accordance with the terms of this contract. Contractor and the third party shall agree that payments due under this contract shall be made upon submittal of payment requests to the third party in accordance with the terms and conditions of an agreement between Contractor, the Contractor's financial agent (if any), and the third party and its agents (if any). No payment shall be due the Contractor until such agreement is made.   Payments made or due by the third party are not subject to the Prompt Payment Act or any implementation thereof in this contract. Documentation of each charge against the FDIC's purchase card shall be provided to the Contracting Officer upon request.

Contractor is required, as a condition to any payment, to maintain current information in the System for Award Management (SAM) database. Any invoice submitted with incorrect EFT information shall be deemed not to be a proper invoice as defined in the Prompt Payment Act clause herein.

7.5.13-06 - Compensation Ceiling - Contract or Task Order - July 2008

| | Not-to-Exceed |
| Period of Performance | Ceiling Amount |

Initial Period: $_____

Option Period 1: $_____

Option Period 2: $_____

Option Period 3: $_____

Total (if all option periods are exercised): $_____

In no event will total FDIC compensation to Contractor, including any reimbursed costs and expenses, exceed the sum of _____ Dollars ($_____) for the entire Period of Performance, including the initial period and all options, if any. Contractor must notify the Contracting Officer, in writing, when Contractor has incurred charges amounting to seventy-five percent (75%) of the ceiling amount for each performance period.

7.5.13-07 - Compensation Ceiling - BOA or BPA - May 2014

The maximum aggregate dollar value of all Task Orders FDIC may award to multiple BOA or BPA Contractors shall not exceed $425,000,000.

7.5.13-12 - Schedule for Invoicing - July 2008

For Labor-Hour or Time-and-Material, Contractor must submit invoices within ten (10) days after the end of each month. For Firm-Fixed-Price, Contractor must submit invoice upon completion of the service or delivery of the goods.

7.5.13-13 - Contents of Invoice - March 2014

Contractor's invoices must include the following items in order to be processed for payment:

(a) Contractor name, address and phone number.

(b) Invoice date. (Contractors must date invoices as close as possible to the date of electronic transmission to FDIC.)

(c) Invoice number.

(d) Contract Number (e.g., Contract Number, Task Order Number, Delivery Order Number, etc.)

(e) Line Item Number(s), as identified in the contract, and the amount invoiced for each Line Item Number.

(f) Allocation of all hours and expenses to Financial Institution Number (FIN) and Asset Name/Number, if applicable.

(g) Description, quantity, unit of measure, unit price, extended price of goods delivered or services performed.

(h) Total invoice amount.

(i) Payment terms (discount for prompt payment terms).

(j) Remittance address.

(k) Billing Point of Contact (e.g., name (where practicable), title, phone number, and mailing address of person to notify if there are questions regarding the invoice).

(l) Shipping information (e.g., shipment number, date of shipment, bill of lading number and weight of shipment. Shipping charges, if any, must be shown as a separate item on the invoice).

(m) For time and material or labor hour awards, copies of time sheets in support of direct labor charges.

(n) If travel expenses are reimbursable under the award, Contractor must submit travel documentation, receipts and other proof of expenses as required by the FDIC Contractor Travel Reimbursement Guidelines.

(o) If subcontractor expenses are reimbursable under a labor-hour or time-and-material award, Contractor must:

    (1) identify subcontractor expenses and costs separate from prime contractor expenses and costs on the invoice it submits to FDIC;

    (2) submit with its invoice, as supporting documentation, a copy of its subcontractor's invoice when seeking reimbursement of subcontractor expenses.

(p) Pass through costs - If expenses or costs are reimbursable under the terms of the award, a description of each shall be provided in the invoice along with the quantity, unit amount, and total amount. Also, if amounts are derived from application of any formula, calculation, percentage, etc., such application must be clearly evident in the supporting documentation provided with the invoice.

(q) The following certification statement, signed by an authorized company representative:

"This is to certify that the services set forth herein [goods described herein] were performed [delivered] during the period stated.

_____   _____

Contractor's Authorized Representative   Date"

(r) Any other information or supporting documentation required by the award.

If an invoice does not contain the above required information; contains errors; or exceeds the total compensation ceiling limit for this award, the invoice will be returned to Contractor and processing of the invoice for payment will be delayed until the deficiency is corrected.

In addition, the FDIC requires Contractors to maintain current information in the System for Award Management (SAM) database and complete the annual renewal process, in order to receive timely invoice payments. FDIC may reject any invoice received from Contractor where processing of the invoice cannot be completed because Contractor has failed to maintain its registration, including electronic funds transfer (EFT) information, in the SAM database.

7.5.13-14 - Electronic Invoice Preparation and Submission (CORHQ Business Unit) - July 2008

Contractor must follow the FDIC's electronic invoice preparation and submission instructions stated below:

(a) Contractor must email electronic invoices to the FDIC's Division of Finance/Accounts Payable (DOF/AP) at the following address: DOFAPInvoice@fdic.gov

(b) Contractor must only email their invoices to the above DOF/AP email address and not the Oversight Manager (OM) or Contracting Officer. The FDIC will not accept hand-delivered invoices or invoices sent to any other address (i.e., FDIC street address or any other email addresses).

(c) Contractor must submit the electronic invoice as a single file document, in pdf format.   The file should include the exact same information that has been submitted physically via mail in the past. (FDIC only wants one electronic file because we will be uploading the single pdf into a database and we only want one file associated with an invoice. However, if the size of a single pdf file exceeds 30 MB, the invoice may either be submitted as two pdf files, with neither pdf file exceeding 30 MB, or it may be submitted as a zip file that does not exceed 30 MB. If two pdf files are used, each email must clearly identify that the invoice has been separated into two pdf files to

accommodate the size limitation. If a zip file is used, the individual files inside the zip file must be kept to a minimum and each must have a descriptive file name, such as "Invoice cover page", "Timesheets", etc.)

(d) Contractor must not include more than one electronic invoice in the same email.   (For example, if a Contractor has four task orders, a separate email with a single invoice must be submitted for each of the four task orders.)

(e) Contractor must name the pdf file or zip file in the following format (with invoice date shown as year/month/date followed by a space and the invoice number):
     Invoice date and invoice number (e.g., 2008-01-31 1067876)

(f) Contractor's email subject line must include the words, "Contractor Invoice", followed by a hyphen and the Contract Number (or Task Order Number, or Delivery Order Number, as applicable), as shown in the example below:

     "Contractor Invoice - CORHQ-08-C-0000"

(g) Task Assignments: For contracts and task orders containing provisions for Task Assignments, a separate invoice must be submitted via a separate email for each Task Assignment.

(h) The counting of days for Prompt Payment begins on the date the invoice is received in the inbox of the DOF/AP email address, until 4PM. Invoices received after 4PM will be counted as being received the following FDIC workday.

7.5.13-15 - Electronic Invoice Preparation and Submission (CORFD/RECVR/SUBSD) - July 2010

Contractor must follow the FDIC's electronic invoice preparation and submission instructions stated below:

(a) Contractor must email electronic invoices to the FDIC's (see also Department of Finance/Accounts Payable (DOF/AP)) at the following address: APDL@fdic.gov

(b) Contractor must only email their invoices to the above DOF/AP email address and not the Oversight Manager (OM) or Contracting Officer. The FDIC will not accept hand-delivered invoices or invoices sent to any other address (i.e., FDIC street address or any other email addresses).

(c) Contractor must submit the electronic invoice as a single file document, in Portable Document Format (pdf). The file should include the exact same information that has been submitted physically via mail in the past. (FDIC only wants one electronic file because we will be uploading the single pdf into a database and we only want one file associated with an invoice. However, if the size of a single pdf file exceeds 30 MB, the invoice may either be submitted as two pdf files, with neither pdf file exceeding 30 MB, or it may be submitted as a zip file that does not exceed 30 MB. If two pdf files are used, each email must clearly identify that the invoice has been separated into two pdf files to accommodate the size limitation. If a zip file is used, the individual files inside the zip file must be kept to a minimum and each must have a descriptive file name, such as "Invoice cover page", "Timesheets", etc.)

(d) Contractor must not include more than one electronic invoice in the same email.   (For example, if a Contractor has four task orders, a separate email with a single invoice must be submitted for each of the four task orders.)

(e) Contractor must name the pdf file or zip file in the following format (with invoice date shown as year/month/date followed by a space and the invoice number):

Invoice date and invoice number (e.g., 2008-01-31 1067876)

(f) Contractor's email subject line must include the words, "Contractor Invoice", followed by a hyphen and the Contract Number (or Task Order Number, or Delivery Order Number, as applicable), as shown in the example below:

"Contractor Invoice - CORHQ-08-C-0000"

(g) Task Assignments: For contracts and task orders containing provisions for Task Assignments, a separate invoice must be submitted via a separate email for each Task Assignment.

(h) The counting of days for Prompt Payment begins on the date the invoice is received in the inbox of the DOF/AP email address, until 4PM. Invoices received after 4PM will be counted as being received the following FDIC workday.

(i) Contractor may check on the status of an invoice by sending an email to the following address: APDLINQUIRY@FDIC.GOV, or by calling the Dallas Accounts Payable Unit directly at (972) 761-8098. If payment has not been received within the time frame of the contract terms, the Contractor is advised to contact the FDIC to make sure the invoice was received and processed. FDIC will research and provide the Contractor with the status.

Section H - Special Contract Requirements

Attachments for this section start after the clauses.

Clauses Incorporated By Reference

Clause #	Title	Date
No reference clauses were found for this section.		

Full Text Clauses

7.1.3-2 - Post-Government Employment Certification (Post-Award) - May 2009

Any former Federal Deposit Insurance Corporation (FDIC) or Resolution Trust Corporation (RTC) employee who the contractor intends to use in performance of work under the contract or its subcontracts must complete and submit the post-government employment certification found at FDIC website www.fdic.gov/buying/goods/acquisition/index.html. The certification must be submitted to the Contracting Officer prior to the former employee commencing work under the contract. The FDIC Legal Division Ethics Unit will review the certification to determine compliance with the post-government employment restrictions. The former employee may be required to provide additional information as to their position and responsibilities while employed at FDIC or RTC and as a post-government employee working on the FDIC contract or subcontract.

7.3.2-36 - Task Order - July 2008

At any time during the Period of Performance, the Contracting Officer may send to Contractor, and any other Contractors awarded this BOA a Request for Task Order Proposal (the "Request") describing the nature of one or more specific tasks, the structure for Contractor's offer and any other information relating to the task. Task orders under this Agreement will be awarded based using the method(s) identified in H-5.

If Contractor wishes to offer its goods or services for the task, it must deliver an offer pursuant to the terms of the Request. Based on the offers received, the FDIC may select one or more contractors to perform the tasks. The task order must be executed by Contractor and the FDIC Contracting Officer after which there will exist a binding obligation between Contractor and the FDIC under the terms of the Agreement and the task order for delivery of the goods or services described therein.

7.3.2-43 - Key Personnel - July 2008

(a) BOA Program Manager

The BOA Program Manager is responsible for providing overarching management support for the ITAS NG program. Some tasks may include:

• Coordinating the direction and staffing of task orders
• Summarizing performance reports across multiple task orders
• Meeting with FDIC management and technical personnel regarding the status of specific contractor activities and problems, issues, or conflicts requiring resolution

(b) Because this BOA does not purchase any supplies or services but only provides for the issuance of task orders during the period of the BOA, the key personnel shall not be a direct charge to the BOA. The BOA Program Manager shall be overhead to the task order(s). The Contractor's accounting for key personnel is its own responsibility.

The FDIC requires only a named resource in response to this RFP. Resumes will not be evaluated for the BOA Program Manager.

(c) Contractor must make the above named key personnel available for performance under this contract as long as such persons are employed by Contractor or its related entities. All key personnel changes must be authorized in writing by the FDIC Contracting Officer prior to the new key personnel beginning work. Contractor must give a minimum of a 14-day advance written notice to the FDIC Contracting Officer of any proposed substitutions of key personnel. The notice must describe the reason for the proposed change; give the name of the proposed substitute individual with a description of his educational and professional background; and include a completed background investigation questionnaire. The determination of acceptability of proposed substitute personnel is in the sole discretion of the FDIC.

7.3.5-01 - Emergency Preparedness - July 2008

(a) If the contractor, at any time during the performance of this contract/order, is determined by the FDIC (at its sole discretion) to provide services essential or critical to the FDIC mission (based on the nature of an actual or threatened emergency situation as declared by any competent federal, state or local authority), then upon such notice to the contractor by the FDIC contracting officer; the contractor shall take immediate and effective measures to ensure the availability or use of back-up or redundant services and/or system(s) support to deal with such emergency, and to ensure uninterrupted support of the services or system(s) support under the contract/order so identified.

(b) Any back-up or redundant services and/or system(s) support required under this provision (whether subject to reimbursement by FDIC or not, as described below) must be provided for as long as the actual or threatened emergency situation exists.

(c) Any costs associated with providing back-up or redundant services and/or system(s) support provided by the contractor under this section must be reimbursed at a rate that must not exceed the current prices or hourly rates provided for in the contract/order, unless such back-up or redundant services and/or system(s) support was a requirement of the contract/order in question and the costs for providing such back-up or redundant services and/or system(s) support was included in the contract/order price. In this case, the contract/order requiring back-up or redundant services and/or system(s) support must be provided by the vendor as required at no additional cost to FDIC during the term of the contract/order, and must be subject to reimbursement only for the time the back-up or redundant services and/or system(s) support is provided beyond the expiration of the contract/order, if so required by FDIC.

7.4.2-01 - Security and Privacy Compliance for IT Services - September 2019

(a) Security and Privacy Compliance. The Contractor is responsible for Information Technology (IT) security for Contractor Personnel and subcontractor personnel granted access to: sensitive information as defined in FDIC Circular 1360.9 (and referenced throughout this contract as 'sensitive' or 'FDIC-sensitive information'); the FDIC network; systems connected to the FDIC network; and systems developed, maintained, implemented or operated

by the Contractor for FDIC. All IT products and services provided by the Contractor that collect, process, maintain, or store FDIC-sensitive information shall comply with all FDIC information security and privacy directives, policies and requirements unless Contractor obtains a written waiver from FDIC Information Security/Privacy staff.

(b) Laws and Standards. All IT products and services provided by the Contractor that collect, process, maintain, or store FDIC-sensitive iinformation must comply with Federal laws and standards addressing information security and privacy. These include but are not limited to:

(1) The Privacy Act of 1974 (5 U.S.C. 552a) as amended (if incorporated in the contract);

(2) Office of Management and Budget (OMB) Circular A-130, Management of Federal Information Resources (Transmittal Memorandum No. 4) including Appendices;

(3) E-Government Act of 2002 (P. L. 107-347) including Title II, Section 208 - Privacy Provisions and Title III - Federal Information Security Modernization Act of 2014 (FISMA), and related OMB guidance; and

(4) National Institute of Standards and Technology (NIST) Federal Information Processing Standards (FIPS) and Special Publications.

(c) FDIC Policy and Guidance. All IT products developed by and IT development services provided by the Contractor, specifically for FDIC, shall address information security and privacy requirements throughout their design, development, implementation, maintenance, operation, and termination as provided in FDIC system development life cycle policy and guidance. This includes completing or providing the necessary information for the FDIC to complete privacy impact assessments, security assessments, risk assessments, security plans, contingency plans, and other security and privacy artifacts as required.

(d) Subcontracts. Contractor must must ensure this clause is included in all first-tier subcontracts and lower-tier levels of subcontracts to which the conditions and requirements described in this clause would apply.

7.4.2-02 - Off-site Processing and Storing of FDIC Information - August 2018

(a) Control and Protection of FDIC Information. The Contractor shall implement effective, administrative, technical, and physical safeguards to ensure that all FDIC information in its possession or under its control is adequately protected from loss, misuse, and unauthorized access or modification.   The creation, collection, use, processing, storing, maintenance, dissemination, disclosure, and disposal of FDIC information shall comply with all applicable federal and state laws and FDIC directives, rules and regulations regarding protection of information. The Contractor shall not use any FDIC information except to the extent necessary to carry out its obligations under the contract. The Contractor shall not disclose FDIC information to any third party unless disclosure is authorized in the contract, the Contractor obtains the prior written consent of the Contracting Officer, or to the extent expressly required by applicable law, in which case the Contractor shall notify the Contracting Officer at least ten (10) business day before such disclosure, to allow the FDIC to object or concur. The Contractor, subcontractor, or any entity under the Contractor's control shall not access, disseminate, maintain, store, use or disclose FDIC information outside the United States, unless specifically directed by the contract or otherwise authorized by the Contracting Officer.

(b) Return, Destruction and Retention of FDIC Information. All FDIC information remains the property of the FDIC. Upon completion or termination of the contract, or at any time upon request of the Contracting Officer, Contractor shall promptly return to the Oversight Manager all FDIC information in its possession and/or securely dispose of it as required in the contract, Statement of Work, or as directed by the Oversight Manager. Information shall be returned securely in a format directed by the Oversight Manager. Retention of FDIC information by the Contractor

beyond the conclusion of the contract is only permissible in accordance with clause 7.6.3-2, Contractor Return, Destruction and Retention of FDIC Information.

(c) Inspections/Assessments/Audits/Reviews/Examinations. To confirm Contractor's compliance with this contract, as well as any applicable laws, regulations and industry standards, Contractor shall grant FDIC information security and privacy staff, the FDIC Office of the Inspector General, the U.S. Government Accountability Office (GAO), or an FDIC-selected third party acting on the FDIC's behalf, permission to perform inspections, assessments, audits, reviews or examinations of all controls in Contractor's physical and/or technical environment in relation to all FDIC information being handled and/or services being provided to FDIC pursuant to this contract. The Contractor shall fully cooperate by providing access to knowledgeable personnel, physical premises, documentation, infrastructure and application software that collects, processes, transmits, or stores FDIC information pursuant to this contract. These inspections, assessments, audits, reviews, and examinations may be conducted either by phone, electronically or in-person. Nothing in this clause shall be viewed as limiting the FDIC or the federal government's audit and inspection rights delineated in other clauses of this contract or by statute.

(d) Security and Privacy Incident Handling. The Contractor shall monitor its facility, premises and information systems for security and privacy incidents and provide the capability to respond to and resolve them effectively and in a timely manner, including allowing for inspection, investigation, forensic analysis, and any other action necessary to ensure compliance with OMB M-17-12 and FDIC's Breach Response Plan, and to assist in responding to a breach. FDIC's Breach Response Plan is available at the FDIC website: www.fdic.gov/buying/goods/acquisition/index.html. The Contractor and subcontractors (at any tier) shall report a suspected or confirmed breach in any medium or form, as soon as possible and without unreasonable delay, consistent with FDIC's Breach Response Plan. All security and privacy incidents that involve FDIC information must be immediately reported to FDIC's Computer Security Incident Response Team (CSIRT)/Security Operations Center (SOC) at the telephone/email address provided in paragraph (e) below. The Contractor and subcontractors (at any tier) shall cooperate and exchange information with agency officials in order to effectively report and manage a suspected or confirmed breach. The Contractor shall maintain capabilities to, at a minimum, determine what FDIC information was or could have been accessed and by whom, construct a timeline of user activity, determine methods and techniques used to access the information, and identify the initial attack vector.

(e) The Contractor shall appoint and provide points of contact (names, telephone numbers, e-mail addresses) for the officials who have overall accountability for incident response and protection of FDIC information and with whom the Contracting Officer, Oversight Manager, and other applicable FDIC staff may communicate throughout the duration of the contract about information security and privacy issues. These individuals or designees shall, at a minimum:

1. Be available to assist the FDIC as needed in resolving an incident;
2. Notify the FDIC of an incident immediately after the Contractor becomes aware of it; and
3. Notify FDIC's Computer Security Incident Response Team (CSIRT) via email at fdic-csirt@fdic.gov or telephone at 1-877-FDIC-999 (877-334-2999), as well as to the Oversight Manager (OM) of an incident.

The Contractor shall take all necessary steps to effectively contain identified incidents and coordinate and cooperate with the FDIC in investigating and remediating the incident.

The Contractor shall, at its own costs and at a minimum, provide individuals affected by a breach involving personally identifiable information (PII) under its control with notice of the breach and access to two (2) years of

complimentary credit monitoring and identity protection services to protect such affected individuals against risks posed by the breach.

(f)   Subcontracts. Contractor must ensure this clause is included in all first-tier subcontracts and lower-tier levels of subcontracts to which the conditions and requirements described in this clause would apply.

7.4.2-03 - Data Connection - September 2019

(a) Pre-connection Requirements. Prior to the establishment of data connections, Contractor shall allow and cooperate with FDIC to conduct physical review(s) of Contractor premises and facilities. At the FDIC's discretion, the Contractor shall execute an Interconnection Security Agreement/Memorandum of Agreement (or equivalent document(s)) with FDIC prior to establishing any data connection between the FDIC network and Contractor facility, in accordance with the FDIC Interconnection Security Agreement (ISA) and Memorandum of Agreement (MOA) Guide.

(b) FDIC Network Segments. If the FDIC network is extended into the Contractor's facility, the Contractor shall connect only FDIC-provided or FDIC-approved hardware containing FDIC-provided software to that FDIC-network segment unless prior written waiver and approval of the FDIC Oversight Manager and FDIC information technology staff has been received. Vendor-issued security patches shall be applied promptly to operating system and other software running on network-attached hardware. The Contractor shall keep all FDIC network equipment located in Contractor's facilities in a secured area with controlled access. The Contractor, at all times, shall isolate all FDIC-network segments and associated equipment located at the Contractor's facility from any non-FDIC networks located at the same facility. FDIC-network segments shall not be connected to non-FDIC network segments. Equipment (desktops, laptops, printers, etc.) shall not be simultaneously connected to both FDIC and non-FDIC networks.

(c) Subcontracts. Contractor must ensure this clause is included in all first-tier subcontracts and lower-tier levels of subcontracts to which the conditions and requirements described in this clause would apply.

7.4.2-04 - Privacy Requirements for External Web Applications and Content - July 2008

(a) The Contractor shall ensure that each publicly accessible web site that is developed or maintained for FDIC under this contract conforms to the privacy requirements of the E-Government Act of 2002 (44 U.S.C. Ch. 36). The web site shall not use persistent cookies or other persistent tracking devices, although session cookies may be used. The home page, all major entry points into the web site, and all web pages that collect personal information shall include a hyperlink labeled "Privacy Policy" that links to the FDIC's privacy policy located on FDIC.gov.

(b) The Contractor shall provide access to FDIC for the purpose of performing scans or conducting other verification techniques to ensure the above requirements are met.

7.5.1-02 - Protecting Sensitive Information - February 2019

(a) Sensitive Information Defined. Per FDIC Circular 1360.9, sensitive information is any information, the loss, misuse, or unauthorized access to or modification of which could adversely impact the interests of FDIC in carrying out its programs or the privacy to which individuals are entitled. It includes, but not exclusively, the following:

(1) Information that is exempt from disclosure under the Freedom of Information Act, such as trade secrets and commercial or financial information, information compiled for law enforcement purposes, personnel and medical

files, and information contained in bank examination reports;

(2) Information under the control of FDIC contained in a Privacy Act system of record that is retrieved using an individual's name or by other criteria that identifies an individual;

(3) Personally Identifiable Information (PII) about individuals maintained by FDIC that if released for unauthorized use may result in financial or personal damage to the individual to whom such information relates. Sensitive PII, a subset of PII, may be comprised of a single item of information (e.g., SSN) or a combination of two or more items (e.g., full name along with, financial, medical, criminal, or employment information). Sensitive PII presents the highest risk of being misused for identity theft or fraud;

(4) Information about insurance assessments, resolution and receivership activities, as well as enforcement, legal, and contracting activities; and

(5) Information related to information technology specific to the FDIC that could be misused by malicious entities (e.g., internal IP addresses, server names, firewall rules, encryption and authentication mechanisms, and network architecture pertaining to FDIC),

(b) Protecting Sensitive Information. Contractor, all Contractor Personnel, subcontractors and subcontractor personnel shall comply with FDIC Circular 1360.9, Protecting Sensitive Information, and protect the confidentiality, integrity and availability of sensitive information, including PII, to which they have access. FDIC Circular 1360.9 is available at the FDIC website: www.fdic.gov/buying/goods/acquisition/index.html

(c) Controlling Sensitive Information. All sensitive information, electronic and paper copy, remains the property of FDIC. Sensitive information shall not be moved outside of FDIC premises or networks/systems unless this contract contains clause 7.4.2-2, Off-site Processing and Storing of FDIC Information.

(d) Confidentiality Agreement.   An authorized representative of the Contractor, its subcontractors and consultants, and all personnel (key personnel and non-key personnel) who will have access to FDIC facilities, networks and/or information systems, or sensitive information (whether in hardcopy or electronic form) must execute confidentiality agreements. FDIC Form 3700/46, Confidentiality Agreement (for Contractors/Subcontractors/Consultants) and FDIC Form 3700/46A, Confidentiality Agreement (for Contractor/Subcontractor/Consultant Personnel) are included as attachments to this contract. The 3700/46 forms must be signed by the Contractor, and each subcontractor or consultant and submitted at the time of award to the Contracting Officer, with the signed contract. Post-award, they must be submitted to the Contracting Officer when a new subcontractor or consultant is being requested. (For Basic Ordering Agreements (BOAs), Receivership Basic Ordering Agreements (RBOAs), and Blanket Purchase Agreements (BPAs), it is acceptable for the 3700/46 forms to be executed by the Contractor, subcontractors and consultants at the BOA/RBOA/BPA level, thereby being applicable to all task orders issued thereunder.) The 3700/46A forms executed by personnel must be submitted to FDIC no later than five (5) business days after starting performance and prior to receiving any sensitive information. The Contractor must submit the 3700/46A forms signed by key personnel to the Contracting Officer and those signed by non-key personnel to the Oversight Manager. Key personnel and non-key personnel who are required to sign a confidentiality agreement, and do not sign, will not be permitted to perform work on the contract. It is acceptable for any key personnel or non-key personnel working on one or more task orders issued under a BOA/RBOA/BPA to sign and submit a single 3700/46A at the BOA/RBOA/BPA level, thereby being applicable to all task orders issued thereunder.

(e) Information Security and Privacy Awareness Training. Any key personnel or non-key personnel with access to sensitive information, who do not have access to the FDIC network and therefore are unable to take FDIC's on-line Information Security and Privacy Awareness Training using FDIC's internal website, must access the training through FDIC's external website https://www.fdic.gov/buying/goods/acquisition/index.html (under the Miscellaneous section). Upon completion of the training, they must provide confirmation via email to the Oversight Manager.   The email must contain the following:

 -trainee's name and phone number;

 -contract number;

 -name of the Contractor (and subcontractor or consultant, if applicable); and

 -date the training was completed.

The training and email confirmation to the Oversight Manager must be accomplished prior to the individual's initial receipt of any sensitive information, and annually thereafter until contract performance is completed. The Contractor must keep a record of when the training was accomplished, and provide it to FDIC upon request. Failure to complete this training and provide email confirmations within the required timeframes may result in removal from the contract.

(f) Subcontracts. Contractor must ensure this clause is included in all first–tier subcontracts and lower-tier levels of subcontracts to which the conditions and requirements described in this clause would apply.

7.5.1-03 - Access to FDIC Information Systems - April 2015

(a) The Contractor, all Contractor Personnel, subcontractors and subcontractor personnel granted access to FDIC's network/systems must comply with these FDIC directives:

(1) Information Security and Privacy Awareness Training. FDIC Circular 1360.16 Mandatory Information Security Awareness Training, which requires the completion of on-line FDIC- information security and privacy awareness training and electronic certification of completion within five (5) business days of receiving an FDIC network ID, and annually thereafter until such time as the access is terminated. Failure to complete this training and provide electronic certification within the required timeframes will result in revocation of network/system access privileges and possible removal of contractor personnel from the contract.

(2) Acceptable Use of Information Technology Resources. FDIC Circular 1300.4 Acceptable Use Policy for Information Technology Resources, which outlines the permitted and prohibited uses of FDIC hardware, software, and information technology services.

(3) Passwords. FDIC Circular 1360.10 Corporate Password Standards for password configuration and maintenance requirements, which requires the use of strong passwords, changing passwords at prescribed intervals and the protection of passwords.

(4) Access Control. FDIC Circular 1360.15 Access Control for Information Technology Resources, which governs the granting and revocation of access to information technology resources, including the initial approval, continuing review, and eventual termination of access. Contractor shall promptly notify Oversight Manager and Contracting Officer when personnel join or leave the contract so access may be granted or revoked without delay.

(5) Reporting Privacy/Security Incidents. FDIC Circular 1360.12 Reporting Computer Security Incidents, which requires reporting to FDIC's Computer Security Incident Response Team (CSIRT) all suspected or actual security

or privacy incidents involving unauthorized access, misuse, tampering, bypassing security controls, alteration, disclosure or theft of information technology resources, data, and passwords.

(b) Subcontracts. Contractor must ensure this clause is included in all first-tier subcontracts and lower-tier levels of subcontracts to which the conditions and requirements described in this clause would apply.

(c) The FDIC Circulars identified in this clause are available on the FDIC website: www.fdic.gov/buying/goods/acquisition/index.html

7.5.2-03 - Background Investigations - November 2014

a) Any Contractor Personnel or subcontractor personnel who:
- work on-site at and have unescorted access to FDIC offices or facilities, or
- have access to FDIC networks/systems

must undergo a background investigation, in accordance with FDIC Circular 1610.2. In addition, background investigations are conducted on all Contractor Personnel and subcontractor personnel on contracts and other awards for services with a value greater than $100,000, or on any contract or award at the discretion of the FDIC. The extent of the background investigation conducted will be in direct relation to the risk level assigned either in clause 7.5.2-8, Risk Level Designation - Functional Responsibility or in clause 7.5.2-10, Risk Level Designation - Labor Category. FDIC Circular 1610.2 is available at the FDIC website: www.fdic.gov/buying/goods/acquisition/index.html

b) Prior to obtaining an FDIC identification/access badge and commencing work under the contract, Contractor Personnel and subcontractor personnel are required to undergo both a fingerprint and a credit check. In addition, Contractor Personnel and subcontractor personnel may be subject to an OPM background investigation, based on the risk level assigned to the functional responsibilities or to the labor categories. No Contractor Personnel or subcontractor personnel, including any new personnel added at any time during the term of the contract, shall be permitted to begin work until the fingerprint and the credit check processes have been completed and FDIC has rendered a favorable determination, and the paperwork for any further OPM background investigations has been submitted.

c) Contractor must provide the Oversight Manager with the following documents for all Contractor Personnel and subcontractor personnel subject to the background investigation requirement:

1) An executed Background Investigation Questionnaire for Contractor Personnel and Subcontractors (FDIC 1600/04);
2) An executed Notice and Authorization Pertaining to Consumer Reports (FDIC 1600/10);
3) A Fingerprint Card (The contractor must submit FD Form 258 Fingerprint Card or coordinate with the Oversight Manager to schedule fingerprinting by the Security and Emergency Preparedness Section of FDIC.)

FDIC Forms 1600/04 and 1600/10 are available at the FDIC website:
www.fdic.gov/buying/goods/acquisition/index.html
In addition, where the assigned risk level of the contract mandates background investigations by the Office of Personnel Management, the Contractor must provide the Oversight Manager with the completed paperwork for Contractor Personnel and subcontractor personnel needed to initiate an OPM background investigation. The Oversight Manager will notify the Contractor of the method by which to submit the paperwork - either manually,

using Standard Form 85P Questionnaire for Public Trust Positions, or via e-QIP (the OPM Electronic-Questionnaires-for-Investigations-Processing system). If any Contractor Personnel or subcontractor personnel have received a background investigation-clearance from another federal agency within the last 5 years, at the same or a higher risk level as that assigned to this contract, the Contractor may also provide the following to the OM:

A Certificate of Investigation or a Letter of Consent or other documentation from a government agency, verifying the date of the investigation, the investigating agency, the type of investigation completed and the clearance given.

d) Any Contractor Personnel or subcontractor personnel, whose background investigation reveals an adverse finding, may be excluded from working on the contract at the discretion of the Contracting Officer. Contractor is obligated to replace any personnel so excluded with personnel acceptable to FDIC. Replacement of personnel shall be made at no additional cost to the FDIC and without relieving Contractor of performance and delivery requirements of the contract.

e) Contractor must comply with Homeland Security Presidential Directive-12 (HSPD-12) and Federal Information Processing Standard Publication 201 (FIPS 201) entitled "Personal Identification Verification for Federal Employees and Contractors". Contractor Personnel and subcontractor personnel must present two forms of identification in original form prior to badge issuance; at least one document must be a valid State or federal government-issued picture ID. Acceptable forms of identification are listed in Form I-9, OMB No., 1615-0047, Employment Eligibility Verification. In addition, Contractor Personnel and subcontractor personnel must appear in person at least once before an FDIC official who is responsible for checking the identification documents. FDIC will not issue identification/access badges to Contractor Personnel and subcontractor personnel until proof-of-identity has been established.

f) Subcontracts. Contractor must include this clause in all its subcontracts to which the conditions and requirements described in this clause would apply. Contractor also must require it subcontractors (first-tier) to include this clause in any of their subcontracts (second-tier) to which the conditions and requirements of this clause would apply.

7.5.2-07 - RESERVED - July 2008
NO TEXT

7.5.2-08 - Risk Level Designation (Functional Responsibility) - November 2014
(a) All work to be performed by personnel of the Contractor or subcontractor(s) are designated as "High Risk" with the exception of the following:

Training Specialist I, II, III - Moderate Risk Level

(b) Post-award background investigations are based on the risk levels assigned to the functional responsibilities.

(c) Personnel performing functional responsibilities designated at the HIGH risk level must be United States Citizens. Personnel performing functional responsibilities designated at the MODERATE or LOW risk levels must be either United States Citizens or Lawful Permanent Residents of the United States.

(d) If an employee of the Contractor or subcontractor may perform more than one functional responsibility, and the

assigned risk levels are not the same, the highest of the assigned risk level applies to the employee.

7.5.2-11 - Identification/Access Badges - July 2008

All contractor and subcontractor employees regularly working on-site at an FDIC facility must be issued an identification/access control badge. Such employees will not be granted on-site access until receiving the badge. Renewal of the badges is required semiannually.

7.5.2-12 - Contractor Notification of Departing Personnel - June 2018

1. No later than 14 days prior to the date of departure/transfer* of contractor or subcontractor personnel who have: 1) access to the FDIC's Network, or unescorted access to FDIC facilities/offices, or access to FDIC sensitive information, or 2) have had a FDIC background investigation completed on them (i.e., contractor personnel or subcontractor personnel who completed FDIC Form 1600/04), the Contractor must notify the FDIC Oversight Manager of the employee's departure. If a minimum 14 day notice is not possible, notification must be made immediately once it is known the contractor or subcontractor personnel will be departing or transferring to another FDIC contract/task order. The notification shall be emailed to the FDIC Oversight Manager and must include the following:

  1) Award Number
  2) Contractor Personnel's Name
  3) Prime Contractor
  4) Subcontractor (when applicable)
  5) Contractor or Subcontractor Personnel's Removal Date for the Award Number.

2. Prior to a contractor or subcontractor personnel's departure/transfer*, the contractor or subcontractor personnel must sign Section VI of FDIC Form 3700/25, Pre-Exit Clearance/Transfer Record for Contractor Personnel, certifying, among other things, to the return of all FDIC tangible property and certifying that such contractor or subcontractor personnel will not use FDIC nonpublic information to further its own private interests.

*Contractor or subcontractor personnel who are ending their performance on an FDIC contract/task order, and are not transferring to another FDIC contract/task order, are considered to be departing. Contractor or subcontractor personnel who are ending their performance on an FDIC contract/task order, but are starting performance on another FDIC contract/task order, are considered to be transferring.

7.5.2-13 - Use of FDIC Premises by Contractor Personnel - July 2008

Contractor shall comply with the FDIC directives governing access to and operations at FDIC offices and facilities, while on FDIC premises. The directives are available at the FDIC website: www.fdic.gov/buying/goods/acquisition/index.html, or may be obtained from the Oversight Manager. Contractor is responsible for assuring that its personnel understand and observe these directives. Contractor shall perform its contract activities in a manner which does not interrupt or interfere with the business conducted at FDIC.

Subcontracts. Contractor must include this clause in all its subcontracts to which the conditions and requirements described in this clause would apply. Contractor also must require its subcontractors (first-tier) to include this clause in any of their subcontracts (second-tier) to which the conditions and requirements of this clause would

apply.

Section H-1: Special Contract Requirements – Additional Language

H.1 SECTION 508 TRUSTED TESTERS

a. Contractors shall be prepared to support any Task Order awarded under this BOA with at least two Section 508 Trusted Testers certified by the Department of Homeland Security's Office of Accessible Systems & Technology (OAST).

b. The Section 508 Trusted Tester certifications (version numbers) must be kept current throughout the Task Order performance period.

c. In the event one or more Trusted Testers depart the contract before the Task Order expiration, Contractor shall ensure it continues to meet this requirement by immediately replacing the individual(s) with a certified Trusted Tester.

d. All costs associated with the Section 508 training and certification process will be at the Contractors' expense.

e. The need for Trusted Testers on a Task Order will be mentioned in any RFTOP solicitation.

H.2 ON-RAMP/OFF-RAMP PROCEDURES

On Ramp Procedures:

FDIC will review BOA performance and requirements on a regular basis (at least yearly) and determine the necessity of on ramping. The Government reserves the right to announce and issue a new solicitation for the purposes of: (i) adding additional Contractors to expeditiously meet the requirement as the need for new capabilities materialize; and (ii) increase the MWOB pool of Contractors; and (iii) increase competition. The Government may implement on-ramp procedures at any time by reopening the competition and utilizing the same basis of award established in the initial solicitation. The on ramp competition may be limited to one or more Workstream Area(s) as determined appropriate. Any resulting BOA(s) awarded will include the same terms and conditions as the current basic contract. Implementing this procedure will not affect the overall period of performance for the basic agreement.

Off-Ramp Procedures:

FDIC may off-ramp a BOA awardee by electing not to exercise an option extending its ordering period. A decision not to exercise an ordering period option will not affect the validity of already-issued task order awards. Possible reasons for not exercising an option

may include, but not limited to, the BOA awardee's failure to participate meaningfully in or to win task order opportunities.

H.3 ADVANTAGE IN THE FOLLOW-ON BOA COMPETITION

FDIC expects that excellent performance under the ITAS NG BOA may be rewarded in the successor contract to ITAS NG as FDIC intends to place an emphasis on past performance and experience in the follow-on ITAS NG procurement.

H.4 AWARD OF REPLACEMENT TASK ORDER (Quick Transition) July 2019

(a) In the event a task order is terminated by the FDIC as described below, FDIC reserves the right to award a replacement task order to one of the offerors from the initial task order competition.

(b) If the FDIC decides to (1) terminate the task order under the termination provisions of the contract, or (2) not exercise a performance period option under the task order, the FDIC may award the task order work to one of the offerors from the initial task order competition based upon the results from the evaluation that supported the award of the initial task order. Offerors shall indicate in their proposal the duration their proposal is valid for under this clause but no longer than eighteen (18) months from initial task order award.

(c) The decision as to how the award will be made for the replacement task order will be at the sole discretion of FDIC.

H.5 TASK ORDER PLACEMENT PROCEDURES

(a) FDIC Contracting Officers may issue Task Order(s) within the scope of the Statement of Objectives specified in Section C. The ITAS NG suite of BOA contract holders is divided into five workstreams.

(b) The Contractor is required to analyze and bring to the ITAS NG Contracting Officer's attention any conflict of interest or ambiguity that may impact a Task Order or any FDIC contract award will have on an ITAS NG Task Order, current or completed Task Orders.

(c) The Contracting Officer may deviate from the Task Order Placement process due to unique circumstances, as determined appropriate on individual requirements.

(d) All proposals must be submitted by the time specified in the Request for Task Order Proposal (RFTOP), and the FDIC reserves the right to award without discussions. The Contractor agrees that issuance of a Task Order in accordance with any of the procedures is deemed to have provided the Contractor an opportunity to be considered.

(e) The Contractor shall not, during any active Task Order ordering period, propose labor rates, subcontractor markup rates, material handling expense (MHE) rates, or any other negotiated rate, which exceed those listed in the BOA contracts, and/or the Labor Category Rates as set forth in Section J. If any changes are approved by the Contracting Officer, it requires a modification to the BOA.

(f) At any time during the performance period, the Contracting Officer may send to the ITAS NG Contractors a RFTOP describing the nature of one or more specific tasks, the structure for Contractor's offer and any other information relating to the task. Task Orders may be competed among all or some of the ITAS NG Contractors as determined by their relevant BOA ITAS NG Workstream(s) award. Task Orders issued under the BOA contract may be awarded using any appropriate method(s), which may include:

   Full Competition: Task Orders may be competed among all or some of the ITAS NG Contractors as determined by their relevant ITAS NG Workstream(s) award. Competitions may include more than one Workstream Area at the discretion of the Contracting Officer. Approval authority for award is specified in the Acquisition Policy Manual (APM).

   Streamlined Competition: Task Order competitions may utilize any methodologies to streamline the acquisition process. The following are examples of techniques that are currently anticipated but are not meant to be an exclusive listing:

   Two Step Acquisition – FDIC anticipates Task Order competition that uses a streamlined technical proposal, demonstration, oral presentation or other means to quickly down select no more than three vendors who will continue in the acquisition process. This is meant to reduce Offerors' financial commitment needed to bid opportunities while meeting the FDIC requirements in an expedited fashion.

   Technical Challenges – Task Order competitions would be conducted utilizing a technical challenge along with price proposal to reach an award decision.

   Oral Presentations – In an effort to decrease written proposals and provide a more interactive acquisition process, Oral Presentations could be utilized as the primary form of competitions along with interactive sessions between Offerors and the evaluation team. Under this methodology, a structured in-person/virtual presentation, dialog and/or other interactive exchange would be used to evaluate proposals and determine a best value selection. A price proposal would also be included as part of this approach.

FDIC could then make a potential award selection, negotiate any outstanding issues, and request additional information from the apparent awardee to complete the acquisition process.

Selection of Best Suited Offeror and Negotiation - Once FDIC has completed its evaluation in accordance with the process established in the RFTOP, and has conducted its tradeoff analysis, the Government selects the apparently successful Offeror. FDIC then can communicate solely with that Offeror to negotiate any remaining terms (technical and price) and finalize an award. This is intended to be utilized with other procedures identified within the RFTOP instructions.

Direct Award (other than full and open competition) – Task Orders may be issued as a direct award. Approval authority and procedures (i.e., JNCP) are specified in the APM.

Phased Approach – The Contracting Officer may designate for competition among the Contractors, a requirement specifying a range of work to be acquired on a phased approach (e.g., Inception, Elaboration, Construction, Transition or similar phasing). FDIC intends to execute Task Orders in a phased approach to better manage the risks (cost, schedule, and performance) associated with the effort. Under a phased approach, a Contractor's proposal will be evaluated and selected with the expectation of negotiating and receiving a sequence of Task Orders (or a modification to the Task Order), over a period of time to complete the phased approach effort. It can be either one Task Order or multiple Task Orders to complete the various phases. Each phased Task Order issued will encompass a specified portion of the phase work. Notwithstanding FDIC's intent to award all phases to the selected Contractor, FDIC reserves the right to re-compete and/or award any remaining phases to another source, if it is determined to be in FDIC's best interest. Work Orders may be issued on Task Orders to initiate work.

(g) Both non-competitive and competitive Task Orders will be issued using a RFTOP with a Statement of Objectives (SOO), Statement of Work (SOW) or a Performance Work Statement (PWS). If a SOO is included, the contractor will perform in accordance with their proposed performance SOW (i.e., Contractor's Performance SOW). If a SOW is included, the Contractor shall perform in accordance with the FDIC-prescribed SOW and if a PWS is issued the Contractor shall perform in accordance with terms specified in the Task Order.

For competitive actions, it is anticipated unsuccessful Contractors will be notified within ten (10) days after Task Order award. Debriefings are not required to be conducted. A protest is not authorized in connection with the issuance, award or proposed issuance of an individual Task Order.

(h) The contract type to be determined at the Task Order level. All Task Orders will contain a Not-To-Exceed (NTE) ceiling (level of effort, completion or fixed price).

All costs associated with preparation and/or presentation of the Task Order proposal will be at the Contractor's expense. Contractors will not be reimbursed for the costs of preparing task proposals as a direct cost under any Task Order.

(i) All RFTOP solicitations will be issued to vendors via email. It is the responsibility of each BOA holder to ensure the email address provided to the BOA Contracting Officer is accurate and updated.

The evaluation factors for the ITAS NG RFTOPs will be established at the Task Order level. Please note that Past Performance on ITAS NG Task Orders may be utilized as a significant evaluation factor on future Task Order competitions.

H-6 TRADE AGREEMENTS ACT

For purposes of the Trade Agreements Act, the country of origin for services is determined by the country or location in which the firm providing the services is established.

Section I - Contract Clauses

No attachments were added for this section.

Clauses Incorporated By Reference

Clause #	Title	Date
7.1.3-3	Contractor Employee Whistleblower Rights and Requirement to Inform Employees of Whistleblower Rights (Aug 2018)	August 2018
7.3.1-13	OIG Fraud Hotline	July 2008
7.3.1-14	Order of Precedence	July 2008
7.3.2-35	Calendar Days	July 2008
7.3.2-40	Change in Physical Location	July 2008
7.3.2-42	Contractor Personnel	July 2008
7.3.2-44	Representations of Contractor	July 2008
7.3.2-54	Cooperation with the Office of Inspector General	July 2008
7.3.2-58	Limitation on Payment to Influence Certain Federal Transactions	July 2008
7.3.2-59	Warranty Concerning Contingent Fees	July 2008
7.3.2-60	Anti-Kickback Procedures	July 2008
7.3.2-61	Drug-Free Workplace	July 2008
7.3.2-62	Equal Opportunity	July 2008
7.3.2-63	Affirmative Action for Workers with Disabilities	July 2008
7.3.2-64	Affirmative Action for Special Disabled Veterans and Vietnam Era Veterans	July 2008
7.3.2-65	Employment Reports on Special Disabled Veterans and Vietnam Era Veterans	July 2008
7.3.2-69	Joint and Several Liability	July 2008
7.3.2-73	Compliance with 12 CFR Part 366 and Application of 12 CFR Part 367	September 2009

7.5.1-01	Privacy Act	July 2008
7.5.4-01	Authorization and Consent	July 2008
7.5.4-02	Notice and Assistance Regarding Patent and Copyright Infringement	July 2008
7.5.4-03	Patent Indemnity	July 2008
7.5.4-04	Patent Rights - Retention by the Contractor	July 2008
7.5.4-05	Patent Rights - Acquisition by the FDIC	July 2008
7.5.4-06	FDIC Rights in Data - General	July 2008
7.5.4-07	Rights in Data - Special Works	January 2010
7.5.4-08	Rights in Data - Existing Works	January 2010
7.5.4-09	Commercial Computer Software - Restricted Rights	July 2008
7.5.6-05	Subcontracting Plan Compliance	March 2011
7.5.8-04	Notice to the FDIC on Damage	July 2008
7.5.8-11	Liability to Third Persons	July 2008
7.5.9-01	FDIC Exempt from Federal, State, and Local Taxes	July 2008
7.5.11-03	Contract Work Hours and Safety Standards Act Overtime Compensation	July 2008
7.5.12-07	Restrictions on Certain Foreign Purchases	July 2008
7.5.13-03	Payments Under Labor-Hour Awards	July 2008
7.5.13-05	Payments Under Fixed Price Awards	June 2009
7.5.13-10	Travel Expenses (Reimbursable)	July 2008
7.5.13-11	Fees and Expenses of Subcontractors	July 2008
7.5.13-17	Right to Offset Contract Payments Against Delinquent Obligations	July 2008
7.5.13-18	Prompt Payment	December 2008
7.5.14-02	Notice and Certification of Claims	July 2008
7.6.4-03	Risk of Loss or Damage	July 2008

7.6.5-01	Changes	July 2008
7.6.5-03	Stop Work Order	July 2008
7.6.5-04	Suspension of Work	July 2008
7.6.5-05	Assignment of Claims	July 2008
7.6.6-01	Termination for Convenience of the FDIC	August 2013
7.6.6-02	Termination for Default	July 2008
7.6.6-04	Excusable Delays	July 2008
7.6.7-01	FDIC Property	July 2010

Full Text Clauses

7.0.1-02 - Clauses Incorporated by Reference - October 2008

This contract incorporates one or more clauses by reference, with the same force and effect as if they were given in full text. The full text of a contract clause is available in Module 7 of the document entitled Procedures, Guidance and Information (PGI), which may be accessed electronically at the FDIC website: www.fdic.gov/buying/goods/acquisition/index.html.

7.1.2-1 - Prohibition on Contracting for Hardware, Software, and Services Developed or Provided by Kaspersky Lab and Other Covered Entities - September 2020

(a) Definitions. As used in this clause—

"Covered article" means any hardware, software, or service that–
(1) Is developed or provided by a covered entity;
(2) Includes any hardware, software, or service developed or provided in whole or in part by a covered entity; or
(3) Contains components using any hardware or software developed in whole or in part by a covered entity.

"Covered entity" means–
(1) Kaspersky Lab;
(2) Any successor entity to Kaspersky Lab;
(3) Any entity that controls, is controlled by, or is under common control with Kaspersky Lab; or
(4) Any entity of which Kaspersky Lab has a majority ownership.

(b) Prohibition. Section 1634 of Division A of the National Defense Authorization Act for Fiscal Year 2018 (Pub. L. 115-91) prohibits Government use of any covered article. The Contractor is prohibited from—
(1) Providing any covered article that the FDIC will use; and
(2) Using any covered article in the development of data or deliverables first produced in the performance of the contract.

(c) Reporting requirement.
(1) In the event the Contractor identifies a covered article provided to the FDIC during contract performance, or the

Contractor is notified of such by a subcontractor at any tier or any other source, the Contractor shall report, in writing, to the Contracting Officer. For Basic Ordering Agreements (BOAs), Receivership BOAs (RBOAs) and Blanket Purchase Agreements (BPAs), the Contractor shall report to the Contracting Officer for the BOA/RBOA/BPA, and the Contracting Officer(s) for any affected order.

(2) The Contractor shall report the following information pursuant to paragraph (c)(1) of this clause:

(i) Within 1 business day from the date of such identification or notification: the contract number; the order number(s), if applicable; supplier name; brand; model number (Original Equipment Manufacturer (OEM) number, manufacturer part number, or wholesaler number); item description; and any readily available information about mitigation actions undertaken or recommended.

(ii) Within 10 business days of submitting the report pursuant to paragraph (c)(1) of this clause: any further available information about mitigation actions undertaken or recommended. In addition, the Contractor shall describe the efforts it undertook to prevent use or submission of a covered article, any reasons that led to the use or submission of the covered article, and any additional efforts that will be incorporated to prevent future use or submission of covered articles.

(d) Subcontracts. The Contractor shall insert the substance of this clause, including this paragraph (d), in all subcontracts, including subcontracts for the acquisition of commercial items.

7.1.2-2 - Prohibition on Contracting for Certain Telecommunications and Video Surveillance Services or Equipment - September 2020

(a) Definitions. As used in this clause—

Covered foreign country means The People's Republic of China.

Covered telecommunications equipment or services means—

(1) Telecommunications equipment produced by Huawei Technologies Company or ZTE Corporation (or any subsidiary or affiliate of such entities);

(2) For the purpose of public safety, security of Government facilities, physical security surveillance of critical infrastructure, and other national security purposes, video surveillance and telecommunications equipment produced by Hytera Communications Corporation, Hangzhou Hikvision Digital Technology Company, or Dahua Technology Company (or any subsidiary or affiliate of such entities);

(3) Telecommunications or video surveillance services provided by such entities or using such equipment; or

(4) Telecommunications or video surveillance equipment or services produced or provided by an entity that the Secretary of Defense, in consultation with the Director of National Intelligence or the Director of the Federal Bureau of Investigation, reasonably believes to be an entity owned or controlled by, or otherwise connected to, the government of a covered foreign country.

Critical technology means—

(1) Defense articles or defense services included on the United States Munitions List set forth in the International Traffic in Arms Regulations under subchapter M of chapter I of title 22, Code of Federal Regulations;

(2) Items included on the Commerce Control List set forth in Supplement No. 1 to part 774 of the Export Administration Regulations under subchapter C of chapter VII of title 15, Code of Federal Regulations, and controlled—

(i) Pursuant to multilateral regimes, including for reasons relating to national security, chemical and biological weapons proliferation, nuclear nonproliferation, or missile technology; or
(ii) For reasons relating to regional stability or surreptitious listening;

(3) Specially designed and prepared nuclear equipment, parts and components, materials, software, and technology covered by part 810 of title 10, Code of Federal Regulations (relating to assistance to foreign atomic energy activities);

(4) Nuclear facilities, equipment, and material covered by part 110 of title 10, Code of Federal Regulations (relating to export and import of nuclear equipment and material);

(5) Select agents and toxins covered by part 331 of title 7, Code of Federal Regulations, part 121 of title 9 of such Code, or part 73 of title 42 of such Code; or

(6) Emerging and foundational technologies controlled pursuant to section 1758 of the Export Control Reform Act of 2018 (50 U.S.C. 4817).

Substantial or essential component means any component necessary for the proper function or performance of a piece of equipment, system, or service.

(b) Prohibition. Section 889(a)(1)(A) of the John S. McCain National Defense Authorization Act for Fiscal Year 2019 (Pub. L. 115-232) prohibits the head of an executive agency on or after August 13, 2019, from procuring or obtaining, or extending or renewing a contract to procure or obtain, any equipment, system, or service that uses covered telecommunications equipment or services as a substantial or essential component of any system, or as critical technology as part of any system. The Contractor is prohibited from providing to FDIC any equipment, system, or service that uses covered telecommunications equipment or services as a substantial or essential component of any system, or as critical technology as part of any system, unless an exception at paragraph (c) of this clause applies or the covered telecommunication equipment or services are covered by a waiver described in FDIC Procedures, Guidance, and Information (PGI) 1.214(b)(iv).

(c) Exceptions. This clause does not prohibit contractors from providing—

(1) A service that connects to the facilities of a third-party, such as backhaul, roaming, or interconnection arrangements; or

(2) Telecommunications equipment that cannot route or redirect user data traffic or permit visibility into any user data or packets that such equipment transmits or otherwise handles.

(d) Reporting requirement.

(1) In the event the Contractor identifies covered telecommunications equipment or services used as a substantial or essential component of any system, or as critical technology as part of any system, during contract performance, or the Contractor is notified of such by a subcontractor at any tier or by any other source, the Contractor shall report the information in paragraph (d)(2) of this clause to the Contracting Officer, unless elsewhere in this contract are established procedures for reporting the information. For Basic Ordering Agreements (BOAs), Receivership BOAs (RBOAs) and Blanket Purchase Agreements (BPAs), the Contractor shall report to the Contracting Officer for the BOA/RBOA/BPA, and the Contracting Officer(s) for any affected order.

(2) The Contractor shall report the following information pursuant to paragraph (d)(1) of this clause:

(i) Within one business day from the date of such identification or notification: The contract number; the order number(s), if applicable; supplier name; supplier unique entity identifier (if known); supplier Commercial and Government Entity (CAGE) code (if known); brand; model number (original equipment manufacturer number, manufacturer part number, or wholesaler number); item description; and any readily available information about mitigation actions undertaken or recommended.

(ii) Within 10 business days of submitting the information in paragraph (d)(2)(i) of this clause: Any further available information about mitigation actions undertaken or recommended. In addition, the Contractor shall describe the efforts it undertook to prevent use or submission of covered telecommunications equipment or services, and any additional efforts that will be incorporated to prevent future use or submission of covered telecommunications equipment or services.

(e) Subcontracts. The Contractor shall insert the substance of this clause, including this paragraph (e), in all subcontracts and other contractual instruments, including subcontracts for the acquisition of commercial items.

7.3.1-15 - Governing Law - July 2008

This contract is governed by Federal law and will be construed accordingly. To the extent State law may apply, in the case where there is no applicable Federal law, the State law that applies is the law of the State in which the FDIC office executing the contract is located (or the law of the District of Columbia for contracts executed by the FDIC office located in the District of Columbia).

7.3.2-33 - Independent Contractors - July 2008

The FDIC retains Contractor as an independent contractor for the sole purpose of performing the services or providing the goods described in this contract. If subcontracting is permitted, the use of the term "Contractor" herein refers to both the Contractor and all Subcontractors at all levels. Contractor must ensure that all Subcontractors adhere to all of the terms and conditions of this contract that have flow-down requirements.

7.3.2-37 - Audit of Records - July 2008

(a) Audit and Inspection Rights. The FDIC, through its Contracting Officer or his designated representative(s), has the right to audit and examine Contractor's records and inspect its facilities. The scope of these rights is described below.

(b) Examination of Costs. Contractor is required to maintain sufficiently detailed records of the costs it incurs in performing this contract The FDIC has the right to audit and examine Contractor's books and records, and its accounting procedures and practices, regardless of their form (e.g., machine readable media) or type (e.g., data bases, applications software, data base management software,). The FDIC has the right to inspect, at reasonable times, the facilities used by Contractor during performance of the contract.

(c) Reports. If Contractor is required to furnish cost, funding or performance reports, the FDIC has the right to audit and examine Contractor's books, records, other documents and supporting materials to evaluate (1) the data underlying the reports and (2) the effectiveness of Contractor's policies and procedures to produce data compatible with the objectives of these reports.

(d) Comptroller General.
     (1) The Comptroller General of the United States, or his authorized representative, shall have access to and the right to examine any of the contractor's directly pertinent records involving transactions related to this contract or a subcontract hereunder for a period of three (3) years following final payment under the contract.
     (2) The period of access and examination is automatically extended for records relating to claims or litigation arising from the performance of this contract, or costs and expenses of this contract to which the Comptroller General has taken exception, and continues until all claims, litigation, appeals or exceptions are resolved.
     (3) This paragraph may not be construed to require contractors or subcontractors to create or maintain any record that the contractor or subcontractor does not maintain in ordinary course of business or pursuant to a provision of law.

(e) Retention Requirement. Contractor must retain the materials described in paragraphs (b) and (c) above for three (3) years following final payment under this contract, or for any longer period required by statute or another clause in this contract. Contractor must make the materials available to the FDIC for audit, examination and reproduction, at reasonable times during the retention period. Contractor must also provide the FDIC with working space at its facilities to conduct the audit and examination. If this contract is terminated, completely or partially, Contractor must maintain the materials described in subparagraphs (b) and (c) above for three (3) years following any final settlement Contractor must maintain, and make available to the FDIC, records relating to appeals under the "Disputes" clause of this contract, or to claims or litigation arising under or from this contract, until the appeals, claims or litigation are resolved.

(f) Computer Data. Contractor may transfer computer data in machine readable form from one reliable computer medium to another. Contractor's computer data retention and transfer procedures must maintain the integrity, reliability and security of the original data. Contractor's choice of media affects neither Contractor's obligations nor the FDIC's rights under this clause.

(g) Subcontracts. Contractor is required to insert a clause containing all the terms of this clause, including this subparagraph (g) - altered as necessary to identify properly the contracting parties and the Contracting Officer under the FDIC prime contract - in all subcontracts under this contract that exceed $100,000.

7.3.2-57 - Public Release of Contract Award and Advertising and Publicity Information - April 2013
(a) The Contractor, its affiliates, agents or subcontractors, and their respective employees shall not issue press releases or provide other information to the public regarding any FDIC contract award.

(b) The Contractor, its affiliates, agents or subcontractors, and their respective employees shall not make statements to the media or issue press releases regarding the goods or services provided under this Contract. Requests for information from anyone representing themselves as working for, or on the behalf of, a media or news organization must be directed to the Contracting Officer, who will obtain appropriate approval from the FDIC Office of Communications at 202-898-6993.

(c) Advertising or publicity materials (including the placement of information in its website):

(1) The Contractor may include a reference to "FDIC" or "Federal Deposit Insurance Corporation" in a list of the Contractor's clients, along with a short, broad description of the goods or services provided, such as "FDIC - IT Services" or "FDIC - Security Services". In no event may any confidential information regarding the details of the contract or the name of the financial institutions where work is being performed be disclosed.

(2)   Without the prior written approval from the Contracting Officer, the Contractor shall not:

(i) issue or sponsor any advertising or publicity (including the placement of information in its website) that states or implies the FDIC endorses, recommends or prefers the Contractor's goods or services. (ii) use the FDIC's logo or other FDIC material or refer to the FDIC in its advertising and publicity materials (including its website).

All requests for such approvals must be submitted to the Contracting Officer at least 30 days prior to the scheduled release of advertising or publicity materials. The Contracting Officer will coordinate with the FDIC Office of Communications and notify the Contractor of the final decision.

(d) The prohibitions addressed in the preceding paragraphs also apply to information placed on social networks (Twitter, LinkedIn, Facebook, blogs, etc.).

(e) The Contractor agrees to include this clause in all its subcontracts under this contract.

7.3.2-71 - FDIC Contracting Capacity - BOAs/RBOAs/BPAs - July 2009
Each order issued under this BOA, will identify one of the following contracting capacities in which the FDIC will be acting for the period of performance of the order.
 - Corporate capacity
 - Receivership capacity for various institutions
 - Conservatorship capacity

7.4.2-05 - Basic Safeguarding of Covered Contractor Information Systems - August 2018
(a) Definitions. As used in this clause:

"Covered contractor information system" means an information system that is owned or operated by a contractor that processes, stores, or transmits Federal contract information.

"Federal contract information" means information, not intended for public release, that is provided by or generated for the Government under a contract to develop or deliver a product or service to the Government, but not including information provided by the Government to the public (such as on public Web sites) or simple transactional

information, such as necessary to process payments.

"Information" means any communication or representation of knowledge such as facts, data, or opinions, in any medium or form, including textual, numerical, graphic, cartographic, narrative, or audiovisual (Committee on National Security Systems Instruction (CNSSI) 4009).

"Information system" means a discrete set of information resources organized for the collection, processing, maintenance, use, sharing, dissemination, or disposition of information (44 U.S.C. 3502).

"Safeguarding" means measures or controls that are prescribed to protect information systems.

(b) Safeguarding requirements and procedures.

(1) The Contractor shall apply the following basic safeguarding requirements and procedures to protect covered contractor information systems. Requirements and procedures for basic safeguarding of covered contractor information systems shall include, at a minimum, the following security controls:

   (i) Limit information system access to authorized users, processes acting on behalf of authorized users, or devices (including other information systems).

   (ii) Limit information system access to the types of transactions and functions that authorized users are permitted to execute.

   (iii) Verify and control/limit connections to and use of external information systems.

   (iv) Control information posted or processed on publicly accessible information systems.

   (v) Identify information system users, processes acting on behalf of users, or devices.

   (vi) Authenticate (or verify) the identities of those users, processes, or devices, as a prerequisite to allowing access to organizational information systems.

   (vii) Sanitize or destroy information system media containing Federal Contract Information before disposal or release for reuse.

   (viii) Limit physical access to organizational information systems, equipment, and the respective operating environments to authorized individuals.

   (ix) Escort visitors and monitor visitor activity; maintain audit logs of physical access; and control and manage physical access devices.

   (x) Monitor, control, and protect organizational communications (i.e., information transmitted or received by organizational information systems) at the external boundaries and key internal   boundaries of the information systems.

   (xi) Implement subnetworks for publicly accessible system components that are physically or logically separated from internal networks.

   (xii) Identify, report, and correct information and information system flaws in a timely manner.

   (xiii) Provide protection from malicious code at appropriate locations within organizational information systems.

   (xiv) Update malicious code protection mechanisms when new releases are available.

   (xv) Perform periodic scans of the information system and real-time scans of files from external sources as files are downloaded, opened, or executed.

(c) Subcontracts. The Contractor shall include the substance of this clause, including this paragraph (c), in subcontracts under this contract in which the subcontractor may have Federal contract information residing in or transiting through its information system.

7.4.2-06 - NIST SP 800-171 Security Requirement - August 2018

(a) Definitions

"Adequate security" means protective measures that are commensurate with the consequences and probability of loss, misuse, or unauthorized access to, or modification of information.

"Covered contractor information system" means an information system that is owned or operated by a contractor that processes, stores, or transmits Federal contract information.

"Federal contract information" means information, not intended for public release, that is provided by or generated for the Government under a contract to develop or deliver a product or service to the Government, but not including information provided by the Government to the public (such as on public Web sites) or simple transactional information, such as necessary to process payments.

"Information" means any communication or representation of knowledge such as facts, data, or opinions, in any medium or form, including textual, numerical, graphic, cartographic, narrative, or audiovisual (Committee on National Security Systems Instruction (CNSSI) 4009).

"Information system" means a discrete set of information resources organized for the collection, processing, maintenance, use, sharing, dissemination, or disposition of information (44 U.S.C. 3502).

(b) This contract/BOA/RBOA/BPA will or may involve the use of a covered contractor information system and work will or may involve FDIC sensitive information being processed or stored off-site at a covered contractor information system.

(c)   The Contractor shall provide adequate security on all covered contractor information systems. To provide adequate security, the contractor shall implement all security requirements contained in the latest published version of NIST SP 800-171, Protecting Controlled Unclassified Information in Nonfederal Information Systems and Organizations, (available via the internet at http://dx.doi.org/10.6028/NIST.SP.800-171) in effect at the time the solicitation is issued or as authorized by the Contracting Officer.

(d) Subcontracts. The Contractor shall include the substance of this clause, including this paragraph (d), in subcontracts under this contract, in which the subcontractor may have Federal contract information residing in or transiting through its information system.

7.5.2-04 - Contractor Submittal of Current Personnel - December 2017

The Contractor is required to submit a current list of contractor and subcontractor personnel, including all key personnel, that are working under the award and for which a background investigation was required, in accordance with clause 7.5.2-3, Background Investigations. The contractor must also include a list of all contractor and subcontractor personnel that have been removed from the award since the previous quarterly report. The list of personnel must be submitted to the FDIC Oversight Manager by the beginning of each quarter (January 1st, April 1st, July 1st, and October 1st) for the duration of the award.   Both reports are to be submitted in the same email, as follows:

1) The current contractor and subcontractor personnel list shall be submitted by email, in a Microsoft Excel or compatible software file, and must include:

a) Award Number
b) Contractor Personnel's Name
c) Prime Contractor
d) Subcontractor (when applicable)
e) Contractor or Subcontractor Personnel's on-board date for the Award Number

2) A list of all contractor and subcontractor personnel that have been removed from the award since the previous quarterly report, or a negative response, shall be submitted by email with "1)" above, in a Microsoft Excel or compatible software file, and must include:

a) Award Number
b) Contractor Personnel's Name
c) Prime Contractor
d) Subcontractor (when applicable)
e) Contractor or Subcontractor Personnel's removal date for the Award Number

7.5.3-01 - Section 508, Information and Communication Technology (ICT) - November 2019

(a) Definition:
Information and Communication Technology (ICT) - Information technology and other equipment, systems, technologies, or processes, for which the principal function is the creation, manipulation, storage, display, receipt, or transmission of electronic data and information, as well as any associated content.
(b) If this award is for the purchase, development, or maintenance of Information and Communication Technology (ICT), the items or services must, at the time of delivery, be in compliance with the following:
1) Section 508 of the Rehabilitation Act and the Architectural and Transportation Barriers Compliance Board's (Access Board's) Information and Communication Technology Standards and Guidelines (36 CFR Part 1194) - https://www.access-board.gov/guidelines-and-standards/communications-and-it/about-the-ict-refresh/final-rule ;
2) FDIC regulation 12 CFR §352.5 - http://www.fdic.gov/regulations/laws/rules/2000-7400.html#2000part352.5; and
3) FDIC Circular 2711.1, Information and Communication Technology (ICT) Accessibility Pursuant to Section 508 of the Rehabilitation Act of 1973, is the FDIC policy for implementation of Section 508. The circular is available at https://www.fdic.gov/about/diversity/pdf/2711-1.pdf.

7.5.5-01 - Option Period - October 2015

The Period of Performance may be extended, at the discretion of the FDIC, for the Option Period(s) identified below:

Period of Performance
Option Period 1 From: _____ To:_____
Option Period 2 From: _____ To:_____
Option Period 3 From: _____ To:_____

Except where specifically indicated otherwise, "Period of Performance" as used hereafter in this contract refers both

to the Initial Period of Performance and to any Option Period which may be exercised.

7.5.5-02 - Notice of Exercise of Option - July 2008

If the FDIC desires to exercise the option to extend the Period of Performance, the FDIC must notify Contractor, in writing, of its intent not less than fifteen (15) days before the expiration of the current Period of Performance.

7.5.6-03 - Subcontracting Reporting (BOAs/ RBOAs/BPAs) - January 2020

For every task order in which subcontracting is approved, the Contractor must submit a subcontracting report, on a quarterly basis, addressing the following for each subcontractor:

a. Subcontractor's Name, Address, and Data Universal Numbering System (DUNS) number if the subcontractor has a DUNS number. (Note: A subcontractor is considered to be any entity or person, other than an employee of the Contractor, that will receive payment from the Contractor and is a direct charge to the contract.);
b. Subcontractor's Type of business concern [Minority Owned (including ethnicity), Women Owned, Small Business, Small Disadvantaged Business (SDB), Small Business Administration 8(a), Historically Underutilized Business Zone (HUBZone), Veteran Owned and/or Service Disabled Veteran Owned Business];
c. Estimated percentage of the contract work to be performed by the subcontractor, based on dollars (i.e., dollars to be paid to the subcontractor divided by the total award amount. (Note: Applicable only to awards with Subcontracting Plans. The percentage must match that in the Subcontracting Plan.);
d. Description of services to be performed or goods/material to be provided by the subcontractor during the report period and dates, or range of dates, performance was accomplished;
e. Compensation paid to the subcontractor during reporting period; and
f. Total compensation paid to the subcontractor cumulative to date, including all payments made from the effective date of the award.

The Contractor must provide the subcontracting report to FDIC using the FDIC Subcontracting Reporting System (SRS). The SRS is a web-based system that is accessible via the internet. The link to the current webpage that provides access to the FDIC SRS is contained in the SRS Prime Contractor User Guide. The Contractor may access a copy of the SRS Prime Contractor User Guide in the Miscellaneous section of the following webpage: http://www.fdic.gov/buying/goods/acquisition/index.html.

The subcontracting report must be submitted within 15 days after the end of each quarter (i.e., by April 15th for Quarter 1 ending March 31st , by July 15th for Quarter 2 ending June 30th, by October 15th for Quarter 3 ending September 30th, and by January 15th for Quarter 4 ending December 31st.

For awards with Subcontracting Plans, the Contractor must routinely monitor their subcontract awards and payments to ensure compliance in meeting the Subcontracting Plan goal percentages.

7.5.6-04 - Approved Subcontractors and Consent to Subcontract - July 2014

The Contractor must not engage subcontractors to perform any of its responsibilities without the prior written approval of the FDIC. The Contractor must notify the FDIC of any changes in subcontracting arrangements. If the Contractor proposes to add a subcontractor after award, the Contractor must obtain consent from the Contracting Officer. The Contractor must send a written request to the Contracting Officer, along with a Subcontracting Plan, or amended Subcontracting Plan, as applicable, which sets forth the following:

(1) Name, address and Data Universal Numbering System (DUNS) number of the subcontractor if the subcontractor has a DUNS number. (Note: A subcontractor is considered to be any entity or person, other than an employee of the Contractor, that will receive payment from the Contractor and is a direct charge to the contract.);

(2) Summary of capabilities of the subcontractor;

(3) Description of roles of Key Personnel of the subcontractor;

(4) Estimated percentage of work to be performed by the subcontractor, based on dollars (i.e., dollars to be paid to subcontractor divided by the total award amount);

(5) Description of services to be performed or goods/material to be provided by the subcontractor;

(6) Minority or Woman Owned Business (MWOB) designation of the subcontractor, i.e., Women-Owned, Minority-Owned. If Minority-Owned, also provide the subcontractor's ethnic/racial category from the following list:

> Asian-Pacific American
> Subcontinent Asian (Asian-Indian) American
> Black American
> Hispanic American
> Native American
> Other than one of the preceding;

(7) Designation of the subcontractor as a Small Business, Small Disadvantaged Business, Small Business Administration 8(a), Historically Underutilized Business Zone (HUBZone), Veteran Owned and/or Service Disabled Veteran Owned Business; and

(8) Rationale and the offeror's policy for subcontracting, including a description of how the subcontracting commitments will be met.

In the case of time and material or labor hour contracts, the contractor must provide pricing support for the reasonableness of the proposed labor rates. If markup on the subcontractor rates has been approved by the Contracting Officer, any proposed markup rates must be identified in the pricing support.

A subcontractor must not begin work until the contractor receives written approval by the FDIC Contracting Officer.

The following subcontractors are approved for performance under this contract:

_____

_____

_____

Consent by the FDIC to any proposed subcontractor does not: (1) constitute a determination of the acceptability of any subcontract terms or conditions; or (2) constitute a determination of the acceptability of any amount paid under any subcontract; or (3) relieve Contractor of any of its responsibilities under the award. Contractor must notify the FDIC Contracting Officer of any changes in subcontracting arrangements.

7.5.8-01 - Liability Insurance - April 2010

Contractor, before commencing work or permitting any subcontractor to commence work, shall procure and maintain the following insurance or, should such insurance be cancelled, the FDIC shall have the right to procure such insurance and the cost thereof shall be deducted from monies then due or which thereafter become due to Contractor. Contractor may carry any additional insurance as it may deem necessary. Contractor shall not be deemed to be relieved of any responsibility by the fact that Contractor carries insurance. The FDIC shall require any contractor of the FDIC performing work on FDIC premises to carry and maintain, at no expense to the FDIC:

(a) Worker's Compensation and Employer's Liability Insurance in accordance with the applicable laws of the state in which the work is to be performed or of the state in which Contractor is obligated to pay compensation to employees engaged in the performance of the work. The policy limit under the Employer's Liability Insurance section shall not be less than One Hundred Thousand Dollars ($100,000) for any one accident; and

(b) Comprehensive Bodily Injury and Property Damage Liability Insurance covering the work, the performance of the work and everything incidental thereto, with Bodily Injury (including death) and Property Damage limits of not less than Five Million Dollars ($5,000,000) per occurrence combined single limit. This policy shall be endorsed to cover: Contractual liability coverage, completed operations coverage, and broad form property damage endorsement; and

(c) Automobile Public Liability and Property Damage Insurance, including coverage on owned, hired, and non-owned automobiles and other vehicles, if used in connection with the performance of the work, with Bodily Injury and Property Damage limits of not less than One Million Dollars ($1,000,000) per occurrence combined single limit; and

(d) Such other insurance as may be required elsewhere in the Agreement documents.

The FDIC shall be named as Additional Insured under Contractor's Comprehensive Bodily Injury and Property Damage Liability Insurance, and Automobile Public Liability and Property Damage Insurance coverage. Contractor's insurance shall be primary.

7.5.8-02 - Certificates of Insurance - July 2008

Contractor must provide to the Contracting Officer, no later than ten (10) calendar days after the date of execution, a Certificate of Insurance, identifying the required types of insurance and dollar limits. The Certificate of Insurance must include the following FDIC mailing address and reference the contract number:

Federal Deposit Insurance Corporation
Attention: _____ _____

_____
Reference: Contract No. _____

Contractor must have its insurance carrier or carriers certify to the FDIC that all insurance required is in force, such certificates to stipulate that the insurance will not be cancelled or substantially changed without thirty (30) days prior notice by Certified Mail to the FDIC Contracting Officer.

Upon request of the Contracting Officer, Contractor must provide the FDIC with a binder or a copy of the original insurance policy.

7.5.12-01 - Buy American - Supplies - May 2018

(a) Definitions. As used in this clause—
"Commercially available off-the-shelf (COTS) item" —
(1) Means any item of supply (including construction material) that is—
(i) A commercial item;

(ii) Sold in substantial quantities in the commercial marketplace; and

(iii) Offered to the Government, under a contract or subcontract at any tier, without modification, in the same form in which it is sold in the commercial marketplace; and

(2) Does not include bulk cargo, as defined in 46 U.S.C. 40102(4), such as agricultural products and petroleum products.

"Component" means an article, material, or supply incorporated directly into an end product.

"Cost of components" means—

(1) For components purchased by the Contractor, the acquisition cost, including transportation costs to the place of incorporation into the end product (whether or not such costs are paid to a domestic firm), and any applicable duty (whether or not a duty-free entry certificate is issued); or

(2) For components manufactured by the Contractor, all costs associated with the manufacture of the component, including transportation costs as described in paragraph (1) of this definition, plus allocable overhead costs, but excluding profit. Cost of components does not include any costs associated with the manufacture of the end product.

"Domestic end product" means—

(1) An unmanufactured end product mined or produced in the United States; or

(2) An end product manufactured in the United States, if -

(i) The cost of its components mined, produced, or manufactured in the United States exceeds 50 percent of the cost of all its components. Components of foreign origin of the same class or kind as those that the agency determines are not mined, produced, or manufactured in sufficient and reasonably available commercial quantities of a satisfactory quality are treated as domestic. Scrap generated, collected, and prepared for processing in the United States is considered domestic; or

(ii) The end product is a COTS item.

"End product" means those articles, materials, and supplies to be acquired under the contract for public use.

"Foreign end product" means an end product other than a domestic end product.

"United States" means the 50 States, the District of Columbia, and outlying areas.

(b) 41 U.S.C. chapter 83, Buy American, provides a preference for domestic end products for supplies acquired for use in the United States. In accordance with 41 U.S.C. 1907, the component test of the Buy American statute is waived for an end product that is a COTS item.

(c) Offerors may obtain from the Contracting Officer a list of foreign articles that the Contracting Officer will treat as domestic for this contract.

(d) The Contractor shall deliver only domestic end products except to the extent that it specified delivery of foreign end products in the provision of the solicitation entitled "Buy American Certificate."

7.5.12-05 - Trade Agreements - May 2018

(a) Definitions. As used in this clause—

"Caribbean Basin country end product"—

(1) Means an article that—

(i)(A) Is wholly the growth, product, or manufacture of a Caribbean Basin country; or

(B) In the case of an article that consists in whole or in part of materials from another country, has been substantially transformed in a Caribbean Basin country into a new and different article of commerce with a name, character, or use distinct from that of the article or articles from which it was transformed; and

(ii) Is not excluded from duty-free treatment for Caribbean countries under 19 U.S.C. 2703(b).

(A) For this reason, the following articles are not Caribbean Basin country end products:

(1) Tuna, prepared or preserved in any manner in airtight containers;

(2) Petroleum, or any product derived from petroleum;

(3) Watches and watch parts (including cases, bracelets, and straps) of whatever type including, but not limited to, mechanical, quartz digital, or quartz analog, if such watches or watch parts contain any material that is the product of any country to which the Harmonized Tariff Schedule of the United States (HTSUS) column 2 rates of duty apply (i.e., Afghanistan, Cuba, Laos, North Korea, and Vietnam); and

(4) Certain of the following: textiles and apparel articles; footwear, handbags, luggage, flat goods, work gloves, and leather wearing apparel; or handloomed, handmade, and folklore articles;

(B) Access to the HTSUS to determine duty-free status of articles of these types is available at http://www.usitc.gov/tata/hts/. In particular, see the following:

(1) General Note 3(c), Products Eligible for Special Tariff treatment.

(2) General Note 17, Products of Countries Designated as Beneficiary Countries under the United States-Caribbean Basin Trade Partnership Act of 2000.

(3) Section XXII, Chapter 98, Subchapter II, Articles Exported and Returned, Advanced or Improved Abroad, U.S. Note 7(b).

(4) Section XXII, Chapter 98, Subchapter XX, Goods Eligible for Special Tariff Benefits under the United States-Caribbean Basin Trade Partnership Act; and

(2) Refers to a product offered for purchase under a supply contract, but for purposes of calculating the value of the acquisition, includes services (except transportation services) incidental to the article, provided that the value of those incidental services does not exceed that of the article itself.

"Designated country" means any of the following countries:

(1) A World Trade Organization Government Procurement Agreement (WTO GPA) country (Armenia, Aruba, Austria, Belgium, Bulgaria, Canada, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Finland, France, Germany, Greece, Hong Kong, Hungary, Iceland, Ireland, Israel, Italy, Japan, Korea (Republic of), Latvia, Liechtenstein, Lithuania, Luxembourg, Malta, Moldova, Montenegro, Netherlands, New Zealand, Norway, Poland, Portugal, Romania, Singapore, Slovak Republic, Slovenia, Spain, Sweden, Switzerland, Taiwan (known in the World Trade Organization as "the Separate Customs Territory of Taiwan, Penghu, Kinmen and Matsu (Chinese Taipei))", Ukraine, or United Kingdom);

(2) A Free Trade Agreement country (Australia, Bahrain, Canada, Chile, Columbia, Costa Rica, Dominican Republic, El Salvador, Guatemala, Honduras, Korea (Republic of), Mexico, Morocco, Nicaragua, Oman, Panama, Peru or Singapore);

(3) A least developed country (Afghanistan, Angola, Bangladesh, Benin, Bhutan, Burkina Faso, Burundi, Cambodia, Central African Republic, Chad, Comoros, Democratic Republic of Congo, Djibouti, Equatorial Guinea, Eritrea, Ethiopia, Gambia, Guinea, Guinea-Bissau, Haiti, Kiribati, Laos, Lesotho, Liberia, Madagascar, Malawi, Mali, Mauritania, Mozambique, Nepal, Niger, Rwanda, Samoa, Sao Tome and Principe, Senegal, Sierra Leone, Solomon Islands, Somalia, South Sudan, Tanzania, Timor-Leste, Togo, Tuvalu, Uganda, Vanuatu, Yemen, or Zambia); or

(4) A Caribbean Basin country (Antigua and Barbuda, Aruba, Bahamas, Barbados, Belize, Bonaire, British Virgin Islands, Curacao, Dominica, Grenada, Guyana, Haiti, Jamaica, Montserrat, Saba, St. Kitts and Nevis, St. Lucia, St. Vincent and the Grenadines, Sint Eustatius, Sint Maarten, or Trinidad and Tobago).

"Designated country end product" means a WTO GPA country end product, an FTA country end product, a least developed country end product, or a Caribbean Basin country end product.

"End product" means those articles, materials, and supplies to be acquired under the contract for public use.

"Free Trade Agreement country end product" means an article that—

(1) Is wholly the growth, product, or manufacture of a Free Trade Agreement (FTA) country; or

(2) In the case of an article that consists in whole or in part of materials from another country, has been substantially transformed in an FTA country into a new and different article of commerce with a name, character, or use distinct from that of the article or articles from which it was transformed. The term refers to a product offered for

purchase under a supply contract, but for purposes of calculating the value of the end product includes services (except transportation services) incidental to the article, provided that the value of those incidental services does not exceed that of the article itself.

"Least developed country end product" means an article that—

(1) Is wholly the growth, product, or manufacture of a least developed country; or

(2) In the case of an article that consists in whole or in part of materials from another country, has been substantially transformed in a least developed country into a new and different article of commerce with a name, character, or use distinct from that of the article or articles from which it was transformed. The term refers to a product offered for purchase under a supply contract, but for purposes of calculating the value of the end product, includes services (except transportation services) incidental to the article, provided that the value of those incidental services does not exceed that of the article itself.

"United States" means the 50 States, the District of Columbia, and outlying areas.

"U.S.-made end product" means an article that is mined, produced, or manufactured in the United States or that is substantially transformed in the United States into a new and different article of commerce with a name, character, or use distinct from that of the article or articles from which it was transformed.

"WTO GPA country end product" means an article that—

(1) Is wholly the growth, product, or manufacture of a WTO GPA country; or

(2) In the case of an article that consists in whole or in part of materials from another country, has been substantially transformed in a WTO GPA country into a new and different article of commerce with a name, character, or use distinct from that of the article or articles from which it was transformed. The term refers to a product offered for purchase under a supply contract, but for purposes of calculating the value of the end product includes services, (except transportation services) incidental to the article, provided that the value of those incidental services does not exceed that of the article itself.

(b) Delivery of end products. The Contracting Officer has determined that the WTO GPA and FTAs apply to this acquisition. Unless otherwise specified, these trade agreements apply to all items in the Schedule. The Contractor shall deliver under this contract only U.S.-made or designated country end products except to the extent that, in its offer, it specified delivery of other end products in the provision entitled "Trade Agreements Certificate."

7.5.13-04 - Payment Under Time and Material Awards - July 2008

(a) Hourly rates: For satisfactory performance of this award, the FDIC will compensate Contractor at the hourly rates specified in the Pricing Schedule attached to this award for actual productive work hours exclusive of travel time, vacation, holiday, sick leave and other absences. Contractor's hourly rates include any and all wages, overhead, general and administrative expenses and profit or fee.

(b) Material: The FDIC will pay reasonable amounts Contractor has been invoiced for the materials or other reimbursable expenses listed below, purchased specifically for performing under this award. The price of the materials or other reimbursable expenses must be approved in advance by the FDIC Contracting Officer unless such materials/reimbursable expenses were set out in Contractor's Proposal which was accepted by the FDIC at the time of award or modification. The price of materials or other reimbursable expenses must be adjusted by Contractor to deduct any credits, trade discounts, rebates or allowances received by, or credited to, Contractor. If these materials or other reimbursable expenses are regularly sold by Contractor to the general public in the normal course of its business, the FDIC will not pay more than the price paid by Contractor's most favored customers for like items in similar quantities.

Materials:

_____

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7.5.14-01 - Disputes - June 2012

Except as otherwise provided in this award, any factual dispute arising under this award, which is not disposed of by agreement, will be decided by the Contracting Officer. The Contracting Officer must, within 60 days, decide the claim or notify the contractor of the date by which the decision will be made. The Contracting Officer will furnish the contractor with a copy of the written decision.

The decision of the Contracting Officer is final and conclusive unless the contractor submits a written request for appeal of the decision to the Division of Administration, Acquisition Services Branch (ASB), Deputy Director, within 60 days from receipt of the Contracting Officer decision. The ASB Deputy Director must, within 30 days, decide the claim or notify the contractor of the date by which the decision will be made. The decision of the ASB Deputy Director is final and conclusive unless a court of competent jurisdiction finds the decision fraudulent, arbitrary and capricious, so grossly erroneous as to imply bad faith, or not supported by substantial evidence. The contractor has 180 days from the date of the ASB Deputy Director's decision to appeal to a court of competent jurisdiction.

Contractor will be afforded an opportunity to be heard and to offer evidence in support of its appeal, if it requests. Pending final decision of a dispute, Contractor remains obligated to proceed diligently with the performance of the contract, in accordance with the Contracting Officer's decision.

Questions of law may be considered in deciding disputes under the process described above. However, consideration of questions of law by any administrative official, representative or board is not a final decision, and is not to be construed as one.

7.6.3-02 - Contractor Return, Destruction and Retention of FDIC Information - July 2017

(a) Definitions:

"FDIC Information" as used in this clause, includes all recorded information, regardless of form or characteristics, that is created for FDIC use or received by or on behalf of FDIC and delivered to, or falling under the legal control of the FDIC in connection with the transaction of public business by the FDIC or its legitimate successor as evidence of the organization, functions, policies, decisions, procedures, operations, or other activities of the FDIC and because of the informational value of data in the recorded information.

The term FDIC information:

(1) includes FDIC business records;

(2) applies to information created, received, or maintained by Contractors pursuant to their FDIC contract; and

(3) may include deliverables and documentation associated with deliverables.

(b) Maintenance of FDIC Information:

(1) Contractor shall comply with all applicable records management laws, regulations, as well as all FDIC records retention policies, including policies associated with the safeguarding of information covered by the Privacy Act of 1974 (5 U.S.C. 552a).

(2) FDIC Information is subject to FDIC policies, Federal laws, including, but not exclusively, the Freedom of Information Act (FOIA) (5 U.S.C. 552), as amended and the Privacy Act of 1974 (5 U.S.C. 552a), as amended, and must be managed and scheduled for disposition only as permitted by statute or FDIC policy.

(3) Contractor shall maintain and manage all FDIC Information in accordance with Federal laws and FDIC policies. Electronically stored information (ESI) and associated metadata must be accompanied by sufficient technical documentation to permit understanding and use of the information.

(4) The contractor is responsible for preventing the alienation or unauthorized destruction of FDIC Information, including all forms of mutilation. FDIC Information may not be destroyed except in accordance with the provisions of the FDIC records retention policies and with the written concurrence of the FDIC.

(c) Return, Destruction and Retention of FDIC Information

(1) Upon the conclusion of the contract by expiration, termination, cancelation or otherwise identified in the contract, FDIC Information and records in the possession or control of the contractor shall be returned or destroyed, as stated in the contract or as directed by the FDIC. The contractor shall execute destruction in accordance with the guidelines for media sanitization contained in the most current version of NIST SP 800-88, Guidelines for Media Sanitization, and submit to the Oversight Manager and Contracting Officer a certification thereof. Exceptions to the requirement that FDIC Information be returned or destroyed at the conclusion of the contract include the information addressed in clause 7.3.2-37 Audit of Records, and that addressed in paragraph (i).

(i) FDIC Information may be retained for a period after contract conclusion if such information is required to be retained by the contractor based on law and/or regulation. Upon award and throughout the period of the contract, the contractor shall notify the Contracting Officer and Oversight Manager in writing as soon as the contractor determines a law and/or regulation requires retention of information after contract conclusion.

(ii) If the contractor is required by law and/or regulation to retain FDIC Information after contract conclusion, the contractor agrees to do the following:

(A) Identify the law or regulation requiring the retention and length of the retention period;
(B) Maintain the FDIC Information in accordance with all security requirements of the contract;
(C) Provide an inventory of all FDIC Information that will be retained after conclusion of the contract;
(D) Notify the FDIC when the retention period has expired and follow FDIC instructions as to manner of destruction and/or return of the FDIC Information; and
(E) Execute destruction in accordance with the guidelines for media sanitization contained in the most current version of NIST SP 800-88, Guidelines for Media Sanitization, and submit to the Oversight Manager and Contracting Officer a certification thereof.

(iii) If the conditions of paragraphs (i) apply and the contractor is authorized by the Contracting Officer to retain FDIC Information, the contractor agrees to comply with all contract provisions impacting security of the information during the period of retention, including, but not exclusively:
7.4.2-2 Off-site Processing and Storing of FDIC Information
7.5.1-1 Privacy Act
7.5.1-2 Protecting Sensitive Information

7.5.2-8 Risk Level Designation (Functional Responsibility)

7.5.2-10 Risk Level Designation (Labor Category)

All of the referenced clauses, to the extent included in the contract, along with the following clauses, shall survive conclusion of the contract:

7.3.1-03 Restriction on Disclosure of Information

7.3.1-15 Governing Law

7.3.2-37 Audit of Records

7.3.2-54 Cooperation with the Office of Inspector General

7.5.4-06 Rights in Data General

7.5.4-07 Rights in Data Special Works

7.5.4-08 Rights in Data Existing Works

7.5.8-01 Liability Insurance

7.5.8-05 Cost of Insurance

7.5.14-01 Disputes

(2) The requirements of this clause do not rescind the contractor's responsibility for compliance with other applicable Federal statutory or regulatory requirements that may apply to the contract.

(3) Retention of FDIC Information after contract conclusion is for the sole benefit of the contractor and shall be at no cost to the FDIC.

(4) During the period of retention of FDIC Information, the contractor shall only allow access to such information by individuals who continue to meet the requirements for access under the FDIC Contract.

(d) Subcontracts

Contractor must ensure this clause is included in all first-tier and lower tier subcontracts to which the conditions and requirements described in this clause would apply. The contractor is required to obtain the Contracting Officer's approval prior to engaging in any contractual relationship (subcontract) in support of this contract requiring the disclosure of information, documentary material and/or records generated under, or relating to the contract.

7.6.4-04 - Fair Inclusion of Minorities and Women - September 2018

(a) Contractor confirms its commitment to equal opportunity in employment and contracting. To implement this commitment, the Contractor shall ensure, to the maximum extent possible consistent with applicable law, the fair inclusion of minorities and women in its workforce. The Contractor shall insert the substance of this clause in all subcontracts under this Contract whose dollar value exceeds $100,000. Within ten business days of a written request from the Contracting Officer, or such longer time as the Contracting Officer determines, and without any additional consideration required from FDIC, the Contractor shall provide documentation, satisfactory to FDIC, of the actions it (and as applicable, its subcontractors) has undertaken to demonstrate its good faith effort to comply with the aforementioned provisions. For purposes of this contract, "good faith effort" may include actions by the contractor intended to identify and, if present, remove barriers to minority and women employment or expansion of employment opportunities for minorities and women within its workforce. Efforts to remove such barriers may include, but are not limited to, recruiting minorities and women, providing job-related training, or other activity that could lead to those results.

(b) The documentation requested by the Contracting Officer to demonstrate "good faith effort" may include, but is not limited to, one or more of the following:

1. The total number of Contractor's employees, and the number of minority and women employees, by race, ethnicity, and gender (e.g., an EEO-1);
2. A list of subcontract awards under the Contract that includes: dollar amount, date of award, and subcontractor's minority and/or gender ownership status;
3. Information similar to that required in item 1, above, with respect to each subcontractor with a subcontract value that exceeds $100,000; and/or
4. The Contractor's plan to ensure that minorities and women have appropriate opportunities to enter and advance within its workforce, including outreach efforts.

(c) Consistent with Section 342(c)(3) of the Dodd-Frank Wall Street Reform and Consumer Protection Act, Pub. L. 111-203, 124 Stat. 1376 (2010) (Dodd-Frank Act), a failure to demonstrate to the Director of FDIC's Office of Minority and Women Inclusion such good faith efforts to include minorities and women in the Contractor's workforce (and as applicable, the workforce of its subcontractors), may result in termination of the Contract for default, referral to the Office of Federal Contract Compliance Programs, or other appropriate action.

(d) For purposes of this clause, the terms "minority," "minority-owned business" and "women-owned business" shall have the meanings set forth in Section 342(g) of the Dodd-Frank Act.

Section J - List of Attachments

The table below lists all of the attachments for Section J which start on the following page

Order of Appearance	Name
Attachments B-1	BOA Rate Card
Attachments C-1	Statement of Objectives (SOO)
Attachments H-1	Section H1 Special Contract Requirements Additional Language
Attachments H-2	Task Order Placement Procedures
Attachments H-3	H6 Trade Agreements Act
Attachments J-1	LCAT Descriptions
Attachments J-2	QA Template
Attachments L-1	Section L1 Attachment

Attachments for this section start after this page.

ITAS Next Generation (ITAS NG)
Labor Category (LCAT) Descriptions and Qualifications

#	ITAS NG LCAT	Applicable ITAS NG Workstream	LCAT Description	LCAT Qualifications
1	Business Analyst I	1,2,3,4,5	• Typically required to work as a team member under the direction of senior personnel. • Supports the business analysis activities alongside the project/program manager, technical staff, and federal clients for IT strategy and business support services. • Performs high-level analysis and support related to statutory requirements and compliance, agency mission, strategic goals, business process reengineering, implementation plans, and/or integration of IT investment processes to other procedures and disciplines. • Analyze business processes and systems, identify inefficiencies and/or required controls, document procedures, track key performance indicators. • Collaborate with internal and external customers to elicit their business concerns and develop workable solutions. • Participate in planning initiatives, feasibility studies, cost/benefit analyses, and new systems design. • Work with QA team to prepare test scenarios and data. • Document and manage business and functional requirements. • Create, extract, and modify ad-hoc and standardized reports based on financial and operational data as needed to support activities of the company. • Possess a thorough understanding of data, sources of data, and relationships of data in order to generate meaningful information for management and others throughout the company.	• BA/BS in Accounting, Finance, Business Administration, Marketing, Information Systems Management, Computer Science or related field, or an equivalent combination of education and/or experience. • < 3 years of related work experience with progressively increasing responsibility. • Basic knowledge of technologies relevant to the engagement. • Advanced proficiency using various Microsoft Office desktop products. • Strong analytical skills, excellent communication skills (written and oral). • Demonstrated ability in IT analysis methodologies (e.g., process flow definition, data flow diagramming). • Demonstrated ability to work effectively with all levels of staff, customers and other IT Personnel. • Ability to perform cost-benefit analysis, trending, forecasting, and financial analysis • Ability to lead effective meetings that are tailored to the audience.
2	Business Analyst II	1,2,3,4,5	• All selected responsibilities associated with Business Analyst I. • Provides subject matter expertise to analysis of business support services. • Performs high-level analysis and support related to statutory requirements and compliance, agency mission, strategic goals, business process reengineering, implementation plans, and/or integration of IT investment processes to other procedures and disciplines. • Provides group facilitation, interviewing, training, and provides additional forms of knowledge transfer. • Experience inferring requirements from Use Cases. • Experience interpreting and creating business models, system models, domain models and sequence diagrams. • Working knowledge of object-oriented programming and Service Oriented Architecture (SOA) concepts. • Working knowledge of UML is desirable. • Participate in the creation of a catalog of key performance indicators and the documentation of their supporting business requirements, data models, calculation rules, and metadata. • Lead system feasibility studies, cost/benefit analyses, and new systems design. • Translate stakeholder requirements into various documentation Deliverables such as functional specifications, use cases, workflow/process diagrams, data flow/data model diagrams. • Provide data and analyses in a timely manner, and verify the accuracy of data analyses produced by self or others. • Create special ad-hoc reports, database queries, and status reports.	• BA/BS in Accounting, Finance, Business Administration, Marketing, Information Systems Management, Computer Science or related field, or an equivalent combination of education and/or experience. • 3-5 years of related work experience with progressively increasing responsibility. • Advanced knowledge of technologies relevant to the engagement. • Advanced knowledge of SDLC methodology and UML. • Advanced proficiency in analytical, project planning, negotiating, interpersonal, and communication skills (written and oral). • Ability to perform cost-benefit analysis, trending, forecasting, and financial analysis. • Advanced proficiency using various Microsoft Office desktop products.
3	Business Analyst III	1,2,3,4,5	• All selected responsibilities associated with Business Analyst - Level II. • Leads a team of business analysts and oversees the day-to-day activities of a small or large team. • Responsible for effective transitioning of existing project teams and the facilitation of project teams in the accomplishment of project activities and objectives. • Provides group facilitation, interviewing, training, and provides additional forms of knowledge transfer. • Key coordinator between multiple project teams to ensure enterprise-wide integration of reengineering efforts. • Has thorough knowledge of the business analysis principles. • Provides advice on best practices. • Extensive knowledge of object-oriented programming and Service Oriented Architecture (SOA) concepts. • Lead multiple projects and trains and/or mentors other team members, peers and clients as appropriate. • Investigate complex strategic business issues, researching and identifying inventive solutions. • Collaborate with executive stakeholders to elicit their business concerns and develop workable solutions. • Lead the creation of a catalog of key performance indicators and the documentation of their supporting business requirements, data models, calculation rules, and metadata. • Serve as a resource for human performance architects as they evaluate training and performance support needs and design training and performance support products. • Inform technical architect and project manager of any issues that may affect other areas of the project. • Complete all appropriate documentation required by developers, QA analysts, deployment team, and operation support team that will maintain the Application.	• BA/BS in Accounting, Finance, Business Administration, Marketing, Information Systems Management, Computer Science or related field, or an equivalent combination of education and/or experience. • > 5 years of work experience with progressively increasing responsibility. • Advanced knowledge of technologies relevant to the engagement. • Advanced knowledge of SDLC methodology and UML. • Advanced proficiency in analytical, project planning, negotiating, interpersonal, and communication skills (written and oral). • Ability to Perform cost-benefit analysis, trending, forecasting, and financial analysis. • Advanced proficiency using various Microsoft Office desktop products.
4	Business Consultant I	1,2,3,4,5	• Responsible for consulting with client management to understand the client's strategic information technology business goals and information technology strategy, including priorities, dependencies and interactions with other departments in the larger organization. • Analyzes client requirements and recommends development or acquisition strategies in line with broader corporate goals as well as stakeholder business objectives. • Assists in the review of overall business requirements and proposed system solution designs. Helps identify issues, risks and mitigation strategies. • Works with functional department management and staff to highlight necessary changes in business processes driving and accompanying system changes. • Experience as an industry/functional consultant, including specialized experience in determining information technology effects on the organizational structure and determining the ability that IT can support/meet organizational goals. • Demonstrates strong oral and written communications skills. • May work independently with client management or leading other consultants and analysts to address complex business initiatives. • Assist senior technology staff in determining the direction of current and future programming/systems initiatives. • Contribute to the success of mission critical, complex, and large system Projects. • Conduct independent analyses and reviews of technical and business requirements. • Recommend innovations which enhance operations and functionality of systems.	• BS in Computer Science or Information Systems Management, or related field. • 3-5 years of diverse experience in systems analysis, design, and programming. • Advanced proficiency using various Microsoft Office desktop products. • Strong analytical skills, excellent communication skills (written and oral).
5	Business Consultant II	1,2,3,4,5	• All selected responsibilities associated with Business Consultant - Level I. • Provide technical leadership and direction to consulting staff. • Provide highly technical direction to high priority or special Projects. • Conduct technical studies and evaluations of business area requirements and recommends appropriate technological alternatives. • Evaluate new technological development and evolving business requirements. • Provide in-depth technical and business knowledge to ensure efficient design, programming and implementation.	• BS in Computer Science or Information Systems Management, or related field. • > 5 years of diverse experience in systems analysis, design, and programming.
6	Business Intelligence Architect	1,2,4,5	• This position is the lead technical architect in one of the following areas: Data Architecture, Data Visualization or Extract Transformation Load (ETL). He or she has overall responsibility for establishing one or more of these entities in support of other analysts, architects or developers on the team. Plays a critical role in enabling the ability to bring order and insight to the data. • Provides leadership of migration approach, standards, re-usable components, and solution architecture for enterprise application data migration. • May be involved in guiding a team of developers in the use of standard methods and ETL tools to achieve project objectives. • Has substantive experience with tools in domain areas of Business Intelligence, to include ETL and Data Visualization. • Perform adaptive & preventative maintenance planning & implementation. • Collaborate with Analysts and developers on the efficient use of hardware/software and how those technologies can be applied to effective data visualization applications. • May advise, consult, and collaborate with business users, developers, and management from all business areas in the creation of visualizations to support business insight and decision making. • May possess thorough knowledge of application design for enhanced visualization capabilities. • Carry out "hands on" development of data visualizations in support of projects. • Provides advanced technical support in the research, experimentation, business analysis and use of systems technology including architecture, integration capabilities and database management. Additionally, he or she may provide assistance in configuring software upgrades and the installation of new products. • Works closely with other IT groups to coordinate current and future plans and activities, including coordination and technical assistance to facilitate specific development projects that involve the computing environment, the coordination of software upgrades and the installation of new products. • Recognizes and identifying potential areas where existing policies and procedures require change, or where new ones need to be developed, especially regarding future business expansion.	• BA/BS in Computer Science or related field or an equivalent combination of education and/or experience, Master's Degree preferred. • > 5 experience delivering Business Intelligence solutions. • Advanced knowledge of technologies relevant to the engagement. • Demonstrated ability to architect, design, build, and deploy advanced BI solutions. • Proficiency in analytical, project planning, negotiating, interpersonal, and communication skills (written and oral).
7	Business Intelligence Developer I	1,2,4,5	• Typically required to work as a team member under the supervision of direction of senior personnel. He or she has overall responsibility for providing support to the Lead Business Intelligence Developer and other Developers on the team. • May provide support in validating and translating Quality reports. • Possesses understanding of design and development activities within this environment. • Support team in collecting detailed data analysis that includes data lineage (source and target definition), transformation analysis and design, and detailed data mapping; ability to design workflows that includes maintaining database connections, file directory maintenance, control-of-flow logic; ability to write scripts that schedule and monitor workflows; ability to verify execution and results. • Demonstrated ability to design and use available technology to integrate (replicate, extract, transform and load) and improve the quality of enterprise data assets. • Demonstrated ability to perform detailed data analysis that includes data lineage (source and target definition), transformation analysis and design, and detailed data mapping; ability to design workflows that includes maintaining database connections, file directory maintenance, control-of-flow logic; ability to write scripts that schedule and monitor workflows; ability to verify execution and results. • Experience utilizing the tools and disciplines in the Tools list located in Section J of the RFP.	• BA/BS in Computer Science or related field, or an equivalent combination of education and/or experience. • 1-3 years of experience developing designs and code and acting as a key contributor on project teams. • Knowledge of software tools, platforms, and processes required to support the associated technology tower such as business intelligence tools, C#, .NET, Java, SOA, or other OOA/OOD languages. • Experience working with databases and related tools. • Proficiency in analysis, and communication skills (written and oral). • ETL Specific: Experience working in ETL tool scripting.

#	Role	Scope	Responsibilities	Qualifications
8	Business Intelligence Developer II	1,2,4,5	• All selected responsibilities associated with Business Intelligence Developer - Level I. • Possesses highly technical and specialized guidance to design and use available technology to integrate (replicate, extract, transform and load) and improve the quality of enterprise data assets. • Provides expertise to team members to assist them in conducting detailed data analysis, transformation analysis and design, and detailed data mapping. • Facilitate and conduct joint technical and management reviews to coincide with key task milestones and with periodic reporting plans. • May provide support in validating and translating Quality reports. • Familiar with the concepts and structure of a Star and Snowflake Schema. • Lead team in collecting detailed data analysis that includes data lineage (source and target definition), transformation analysis and design, and detailed data mapping; ability to design workflows that includes maintaining database connections, file directory maintenance, control-of-flow logic; ability to write scripts that schedule and monitor workflows; ability to verify execution and results. • Good communication skills; strong teamwork and engagement as a project team member.	• BS/BA in Computer Science, Information Systems Management, Computer Engineering, or an equivalent combination of education and/or experience. • 3-5 years of experience in software application development. • Advanced knowledge of software tools, platforms, and processes required to support the associated technology tower such as business intelligence tools, C#, .NET, Java, SOA, or other OOA/OOD languages. • Advanced knowledge of databases and related tools (as applicable above). • Problem-solving skills and proven record of working well in a team environment. • Advanced proficiency in analysis, and communication skills (verbal and written) across all organizational levels. • ETL Specific: Advanced knowledge/experience in DataStage scripting.
9	Business Intelligence Developer III	1,2,4,5	• All selected responsibilities associated with Business Intelligence Developer - Level II. • This position is the lead Business Intelligence Developer. Has overall responsibility for establishing one or more of these entities in support of the Business Intelligence Architect. Plays a critical role in enabling the ability to bring order and insight to the data. • Provide highly technical and specialized guidance in data validation and Data Quality reports. Performs duties that may translate ETL, BOBJ universe development Web report development and use of BOBJ Dashboard Manager. • Employ best practices in all design and development activities within this environment. • Extensive experience analyzing data using SQL tools, such as, TOAD, SQL Navigator and SQL Developer. • A list of discipline(s) and technologies for this role are described in the Tools list located in Section J of the RFP.	• BA/BS in Computer Science or related field, or an equivalent combination of education and/or experience; > 5 years of experience developing code and managing projects in the required technology. • Expert knowledge of software tools, platforms, and processes required to support the associated technology tower such as C#, .NET, Java, SOA, or other OOA/OOD languages, Microsoft suite of tools, SAP, PS, ETL tools and/or other package software applications; • Expert knowledge of databases and related tools and utilities (as applicable above); problem-solving skills and proven record of working well in a team environment. • Advanced proficiency in analysis, leadership, and communication skills (verbal and written) across all organizational levels. • ETL Specific: Expert knowledge/experience in ETL tool scripting.
10	Change Management Specialist I	1,2,3,4,5	• Provide support in change management stakeholder tracking. • Provide support in stakeholder analysis.• Documents change impacts and risks to the Project. • Provide support in planning and creating learning and development resources. • Supports meeting facilitation by taking notes and documenting charts and graphs. • Provide support in communication plan and development.• Develop and analyze surveys and other evaluation tools.	• BS/BA in Psychology, Business, Communications, Education, Information Solutions /Technology, Computer Engineering, or an equivalent combination of education and/or experience. • 1-3 years of experience in communications, training development, and overall Change Management support. • People and program management planning and organizational skills, familiarity with overall change management methodology. • Knowledge in organization behavior, communication planning, and adult learning model. • Experience with communication plans, training development, MS Office products. • Interpersonal and communication skills (written and oral), time management, and planning. • Able to work collaboratively in a team environment, able to work collaboratively in a team environment.
11	Change Management Specialist II	1,2,3,4,5	• All selected responsibilities associated with Change Management - Level I. • Lead one of the change management work streams such as stakeholder management and communication, learning and development support, or business impact and organizational alignment or business readiness and measurement. • Able to facilitate meetings to gather stakeholder list and impacts. • Define and document key impacts and specific changes for each stakeholder group. • Create communication materials. • Able to facilitate and lead process mapping sessions to understand impacts across people, process and technology. • Work with Project leadership in aligning decisions around key impacts. • Assess stakeholder readiness and track progress. • Conduct training needs analysis. • Design and develop training materials. • Deliver instructor led, MS Teams, and e-training.	• BS/BA in Psychology, Business, Communications, Education, Information Solutions /Technology, Computer Engineering, or an equivalent combination of education and/or experience. • 4-6 years of experience in overall change management • Experience with multiple consulting clients and industry across all functions. • Experience with managing change management work streams. • Experience with overall change management methodology. • Knowledge in organization behavior, communication planning, and adult learning model. • Proficient with Microsoft Office products. • Interpersonal and communication skills (written and oral), time management, and short-term planning. • Able to work collaboratively in a team environment.
12	Change Management Specialist III	1,2,3,4,5	• All selected responsibilities associated with Change Management - Level II. • Manage the overall change management work stream (all work streams). • Able to Manage and facilitate meetings to involve and engage stakeholders. • Manage/facilitate stakeholder tracking/progress. • Manage and build relationships with the business to educate around changes and help drive decision. • Manage/facilitate people, process and technology changes. • Manage/facilitate communications to leadership. • Manage/facilitate process mapping sessions to understand impacts across people, process and technology. • Work with Project team to understand technical implications. • Conduct leadership coaching, education, and alignment. • Manage the overall training. • Partner with HR leadership to assess, plan, and implement effective change management strategies that impact desired business outcomes.	• BS/BA in Psychology, Business, Communications, Education, Information Solutions /Technology, Computer Engineering, or an equivalent combination of education and/or experience. • 7+ years of experience in overall change management (all work streams). • Experience managing and running large scale implementations. • Experience with multiple consulting clients and industry across all functions. • Proficient in the overall change management methodology. • Proficient in organization behavior, communication planning, and adult learning model. • Proficient with Microsoft Office products. • Interpersonal and communication skills (written and oral), time management, and short-term planning. • Able to work collaboratively in a team environment.
13	Configuration Management Specialist I	1,2,3,4,5	• Provides specialized guidance to complex system configuration management challenges. • Ensures that systems are compliant with established standards and requirements. • Provides expertise in the technologies identified in the tools list. • Trains personnel by conducting workshops and seminars on the proper methodology to maintain a proactive CM program. • Provides support and direction to staff as to CM change status requirements, deadlines, and problems. • Provides expertise in Continuous Integration practices. • Expertise in administering CM tools. • Provides user support for CM tools and CM issues.	• BA/BS in Accounting, Finance, Business Administration, Marketing , Information Systems Management, Computer Science or related field, or an equivalent combination of education and/or experience. • 1-3 years' experience working with application software and specifically configuration management. • Understanding of integration of business processes to application master data, integration between the various application modules and to subscribing systems. • Strong analytical skills, excellent interpersonal and communication skills (written and oral). • Certification in application configuration and/or specific application modules a plus. • Proficiency using various Microsoft Office tools including SharePoint. • Ability to work effectively with all levels of staff, customers and other IT Personnel. • Ability in IT analysis methodologies (i.e. process flow definition, data flow diagramming, etc.).
14	Configuration Management Specialist II	1,2,3,4,5	• All selected responsibilities associated with Configuration Management Specialist - Level I. • Provides technical expertise and leadership in CM best practices. • Extensive experience supporting an enterprise CM team. • Plans, recommends, and performs changes in the FDIC approach to Configuration Management. • Extend the CM tool functionality by employing the applications API and other utilities. • Extensive experience in the ongoing maintenance and support of CM tools, including troubleshooting and patching. • Expertise in completing CM tool version upgrades. • Works closely with the Release Management teams to integrate activities. • Extensive experience in development and maintenance of Command line builds and with build automation tools. • Work with business analyst to analyze business processes and systems, identify inefficiencies and/or required controls, document procedures, track key Performance Indicators. • Translate business processes and requirements into functional specifications and/or configuration rationales/designs while enforcing design standards and best practices and meeting client needs. • Work with business analysts and QA team to prepare test scenarios and data.	• BA/BS in Accounting, Finance, Business Administration, Marketing , Information Systems Management, Computer Science or related field, or an equivalent combination of education and/or experience. • 3-5 years' experience working with application software and specifically configuration. • Knowledge of specific application modules, functionality and business processes listed in the application technology inventory • Understands the integration of business processes to application master data, integration between the various application modules and to subscribing systems. • Ability to Inspire confidence with business and IT leadership. • Strong analytical skills, excellent interpersonal and communication skills (written and oral). • Certification in application configuration and/or specific application modules a plus. • Advanced proficiency using various Microsoft Office tools including SharePoint. • Demonstrated ability to work effectively with all levels of staff, customers and other IT Personnel. • Demonstrated ability in IT analysis methodologies (i.e. process flow definition, data flow diagramming, etc.).
15	Configuration Management Specialist III	1,2,3,4,5	• All selected responsibilities associated with Configuration Management Specialist - Level II. • Serves as the Subject Matter Expert in the CM and CI disciplines for the enterprise. • Develops enterprise configuration management policy and procedures. • Provides leadership for the enterprise CM team. • Develops and engages collaborative working groups for CM and CI related issues and topics. • Assists in marketing of CM and CI concepts to Divisions, management and project leads. • Possess a thorough understanding of data, sources of data, and relationships of data across multiple modules/functions. • Demonstrates a clear understanding of the underlying tables, structures and fields for relevant modules/functions.	• BA/BS in Accounting, Finance, Business Administration, Marketing , Information Systems Management, Computer Science or related field, or an equivalent combination of education and/or experience. • 5+ years' experience working with application software and specifically configuration. • Advanced knowledge and expertise working with specific application modules, functionality and business processes listed in the application inventory. • Authority on the integration of business processes to Master Data, integration between the various application modules and to subscribing systems. • Ability to Inspire confidence with business and IT leadership; demonstrated ability to work effectively with all levels of staff, customers and other IT Personnel. • Strong analytical skills, excellent interpersonal and communication skills (written and oral).• Certification in application configuration and/or specific modules a must. • Advanced proficiency using various Microsoft Office tools including SharePoint; proficiency in IT analysis methodologies (i.e. process flow definition, data flow diagramming, etc.).
16	Configuration Manager	1,2,3,4,5	• Plan and coordinate all resources needed to build, test and deploy each release, including resources from other functions. • Carry out the process manager role for the release and deployment management processes. • Ensure that required change authorization is provided before a release is deployed to production. • Coordinate interfaces between release management and other functions/ processes. • Expertise with using Configuration Management toolsets with emphasis on those included in the RFP tool list. • Supports the CM efforts on multiple application development teams. • Ensures that systems are compliant with established standards and requirements. • Assist Project Manager in developing the CM Plan. • Participate in application Change Control Board (CCB) in accordance with the CM Plan. • Operate and maintain an application CM Library for the project using FDIC standard CM tools. • Assist Project Team members to gain and maintain CM proficiency. • Provide CM Reports to the Project Manager as requested.• Expertise in Continuous Integration practices.	• BA/BS in Business Administration, Finance, Computer Science, or an equivalent combination of education and/or experience. • 3+ years of progressive experience managing average-scale initiatives in an engineering or technology environment; 5-7 years of project management experience. • Advanced knowledge in the assigned business area discipline such as engineering or information technology. • Project Management Professional (PMP) certification preferred. • Advanced proficiency in automated project management tools such as Microsoft Project, including financial, and schedule reporting. • Advanced proficiency in analytical, organizational, project management, interpersonal and communication skills (verbal and written). • Customer- and relationship-focused, process-driven, metric-focused, results-oriented, organized, self-directed.• Ability to multi-task and solve problems innovatively.

#	Title	Codes	Responsibilities	Qualifications
17	Database Administrator I	1,2,4	• Supports the team in the design, development and maintenance to data management systems that meet current and future business requirements of the organization and customers. • Monitors and optimizes database performance. • Participates in the design of data mining and data warehousing systems. Develops data dictionaries, data models, metadata repositories, and other data management tools. • Diagnoses and resolves data management problems and issues. • Performs duties including the monitoring and maintenance of databases, installation of database software upgrades, monitoring of database backups, standardization and implementation of databases to improve the management of production and test environments, physical database design, performance monitoring and tuning, documentation of standards and procedures, assistance to application developers, backup and recovery and consulting. • Supports users by resolving problems with application databases. • Has substantive experience in Database Administration discipline(s) and technologies described in the Tools list located in Section J of the RFP. • Provide support for production application databases with respect to availability, reliability, and integrity. • Work with responsible applications Personnel, coordinate testing of new DBMS releases and upgrades. • Perform database disk space capacity planning for production application databases to meet growth requirements as forecast by applications; reallocate as necessary. • Perform all required tasks related to database patch management. • Develop and maintain utilities to automate Problem determination, Change implementation, and monitoring activities. • Provide support for applications databases in the development and test environments. • Create new databases and application database objects (e.g., tables, indexes, procedures); as requirements change, update data structures/objects in existing databases. • Maintain database privileges for all objects, and work with security specialists to maintain and improve data security. • Recommend and implement DBMS-related naming standards. • Work independently and/or within teams.	• BA/BS in Computer Science or related field or an equivalent combination of education and/or experience. • 2-5 years of experience as a relational database administrator. • Knowledge of networking concepts, object-oriented technology, data warehousing, and relational database engines (e.g., Oracle, SQL Server). • Advanced proficiency in analytical, project planning, negotiating, interpersonal and communication skills (written and oral).
18	Database Administrator II	1,2,4	• All selected responsibilities associated with Database Administrator - Level I. • Provides competent leadership, and highly specialized and technical guidance to complex Database Administration challenges. • Has detailed specialized experience in recent or rare technologies. Simultaneously plans, manages, and provides technical oversight for other database administrators. • Works in cross functional domain of data analyst and database administrator. Able to work in ambiguous circumstances. • Supports users by resolving problems with application databases. Provides direction to junior Database Administrators. • May serve as Task Order Manager for one or more task orders. • Has substantive experience in Database Administration discipline(s) and technologies described in an actual task order proposal. • Coordinates with Program Manager and Assistant Program manager to ensure problem resolution and customer satisfaction. • Provide expert support for production application databases with respect to availability, reliability, and integrity. • Work with application developers and their logical data models, create physical application database designs which conform to industry standards (e.g., data normalization), optimize performance and efficiently utilize disk space, size tables and indexes for production implementation based on projected row counts provided by applications. • Create complex new databases and application database objects (e.g., tables, indexes, procedures), and as requirements change, update data structures/objects in existing databases. • Coordinate production database deployment including tasks to promote database objects between environments (e.g., test to production) in support of application requirements. • Provide technical leadership to Application developers in database capabilities and features, build efficient queries, database design, application database Problem resolution, and the use of database utilities. • Determine and implement appropriate application database backup and recovery strategies, including decisions regarding frequency of backup and procedures for recovering application database Changes. • Perform production database recovery when necessary.	• BA/BS in Computer Science or related field or an equivalent combination of education and/or experience, Master's Degree preferred. • 5-7 years of experience as a relational database administrator. • Advanced knowledge of networking concepts, object-oriented technology, data warehousing, and relational database engines (e.g., Oracle, SQL Server). • Advanced proficiency in analytical, project planning, negotiating, interpersonal, and communication skills (written and oral).
19	Database Administrator III	1,2,4	• All selected responsibilities associated with Database Administrator - Level II. • Lead the development of data architecture and standards. • Oversee the identification of business critical information, its usage, availability and the needs of the various constituencies that may require such information or knowledge. • Perform research, analysis, design, creation and maintenance of DBMS solutions to meet current and future user requirements. • Manage performance of DBMS-specific software and environment infrastructure, including Upgrade and certification of the DBMS and software patches; development of DBMS standards; technical consulting relating to the DBMS and environment; and assessment, recommendation, installation and support of related tools. • Share knowledge with team members to ensure a well-trained and qualified staff.	• BA/BS in Computer Science or related field or an equivalent combination of education and/or experience, Master's Degree preferred. • > 7 years of experience as a relational database administrator. • Advanced knowledge of networking concepts, object-oriented technology, data warehousing, and relational database engines (e.g., Oracle, SQL Server). • Advanced proficiency in analytical, project planning, negotiating, interpersonal and communication skills (written and oral).
20	Data Analyst I	1,2,4,5	• Assist in the creation, maintenance and enhancement of product design and related documentation. • Effectively communicate with management and functional areas by presenting problem resolution, product information and status reports in a professional manner. • Analyze, investigate, negotiate and resolve problems to ensure product integrity. • Acquire and enhance understanding of product knowledge and customer requirements for personal and career development. • Receives conceptual data flow from data architect as input to developing data interface design. • Performs data analysis to determine data quality issues. • Develops functional design of data interfaces and data conversions. • Creates plan for ETL and conversion tech design, build and implementation.	• BA/BS in Computer Science or related field or an equivalent combination of education and/or experience. • 3-5 years of experience as a Data Analyst. • Knowledge of networking concepts, object-oriented technology, data warehousing, and relational database engines. • Advanced proficiency in analytical, project planning, negotiating, interpersonal and communication skills (written and oral).
21	Data Analyst II	1,2,4,5	• All selected responsibilities associated with Data Analyst - Level I. • Create, maintain and enhance product design and related documentation and to effectively communicate with management and functional areas by presenting problem resolution, product information and status reports in a professional manner. • Acquire and enhance deep understanding of product knowledge and customer requirements for personal and career development. • Provides competent leadership, and highly specialized and technical guidance to complex challenges. Has specialized experience in recent technologies not yet in wide demand. • Capable of simultaneously planning, managing, and providing technical oversight for other data analysts. • Specialized experience includes use of structured analysis, design methodologies, design tools, entity relationship modeling, and experience with data architectures. • Requires familiarity with at least one of the following DBMS: DB2, Oracle, DATACOM/DB, MS-Access, SQL Server, and Sybase. • Must also be familiar with and experience within the last 3 years with ErWin and logical data modeling techniques. • Manages and maintains data models and repositories, ensuring consistency and conformance with established guidelines and agency policy. • Demonstrated proficiency using CASE tools as well as logical data modeling techniques. Must have a working knowledge of the phases and associated tasks of a system development life cycle (SDLC). • Advises on data element definition, data presentation and analysis and tools. Provides direction to junior Data Analysts. • May serve as Task Order Manager for one or more task orders. • Has substantive experience in Data Analysis discipline(s) and technologies described in an actual task order proposal. • Coordinates with Program Manager and Assistant Program manager to ensure problem resolution and customer satisfaction. • Has extensive experience in project management and specific software engineering disciplines described in an actual task order proposal. • Produce and maintain documentation including design documents, data and process models and data dictionaries. • Responsible for high level implementation plans, creating and maintaining design documentation and creating and maintaining data and process models.	• BA/BS in Computer Science or related field or an equivalent combination of education and/or experience, Master's Degree preferred. • 5 - 7 years of experience as a Data Analyst. • Advanced knowledge of networking concepts, object-oriented technology, data warehousing, and relational database engines. • Advanced proficiency in analytical, project planning, negotiating, interpersonal and communication skills (written and oral).
22	Database Architect/Analyst I	1,2,4,5	• Previous Database Architect/Analyst experience on a similar custom development software project(s) of comparable or greater size and scope. • Experience designing/architecting/modeling databases. • Experience creating and perfecting stored procedures, triggers, indexes, functions, and other database constraints available in Microsoft SQL Server. • Experience with Object Oriented (OO) to Relational DBMS translations. • Experience with database replication and synchronization in disconnected/reconnected environments. • Experience with data tools described in Section X of the RFP. • Good oral and written communication skills.	• BA/BS in Computer Science or related field or an equivalent combination of education and/or experience, Master's Degree preferred. • 1 -5 years of experience as a Data Architect. • Knowledge of networking concepts, object-oriented technology, data warehousing, and relational database engines. • Proficiency in analytical, project planning, negotiating, interpersonal and communication skills (written and oral).
23	Database Architect/Analyst II	1,2,4,5	• All selected responsibilities associated with Database Architect - Level I. • Manage shared information and data model of project solution. • Develop conceptual data model and conceptual data flow for project and secure approval among architecture peers. • Review and assist in development of resource plans and estimates for data related components of solution. • Ensure that application data models and integration designs are consistent with the approved models and conceptual data flows. • Provide leadership to projects in resolving data and data integration design issues. • Help plan and sequence inter project data dependencies.	• BA/BS in Computer Science or related field or an equivalent combination of education and/or experience, Master's Degree preferred. • 5 - 7 years of experience as a Data Architect. • Advanced knowledge of networking concepts, object-oriented technology, data warehousing, and relational database engines. • Advanced proficiency in analytical, project planning, negotiating, interpersonal and communication skills (written and oral).
24	Database Architect/Analyst III	1,2,4,5	• All selected responsibilities associated with Database Architect - Level II. • Develop core enterprise data architecture principles. • Develop domain specific, e.g. master data or advanced analytics, architecture pattern as required. • Govern projects for adherence to standards and to approved architectures. • Partner with industry analysts, software vendors and internal stakeholders to develop data architecture strategies.	• BA/BS in Computer Science or related field or an equivalent combination of education and/or experience, Master's Degree preferred. • > 7 years of experience as a Data Architect. • Advanced knowledge of networking concepts, object-oriented technology, data warehousing, and relational database engines. • Advanced proficiency in analytical, project planning, negotiating, interpersonal and communication skills (written and oral).
25	Data Modeler I	1,2,4,5	• Typically required to work as team member under the supervision of senior personnel. • Assists senior personnel in identifying data requirements. This may involve working with business requirements, analyzing business processes and systems, or examining object models prepared by the development team. • Work closely with the development team and the business partners to identify data requirements. This may involve working with business requirements, analyzing business processes and systems, or examining object models prepared by the development team. • Experience utilizing the tools and disciplines in the area of Data Modeling as described in the Tools list located in Section J of the RFP. • Work with Business Analysts and Consultants to identify requirements and consolidate enterprise data model consistent with business processes. • Design logical and physical models for the data warehouse or operational application. • Communicate physical designs to the database administrator. • Evolve model to meet new and changing business requirements. • Develop process for capturing and maintaining metadata for application components. • Monitor projects to ensure adherence to standards and governance processes. • Own and develop key aspects of the information architecture, including data models, data flow diagrams, and metadata strategy. • Ensure that projects are following database management standards and methodologies. • Ensure that change control processes are followed for database changes.	• BA/BS in Computer Science or related field or an equivalent combination of education and/or experience. • 3-5 years of experience as a Data Modeler. • Knowledge of networking concepts, object-oriented technology, data warehousing, and relational database engines. • Advanced proficiency in analytical, project planning, negotiating, interpersonal and communication skills (written and oral).

#	Role	Codes	Responsibilities	Qualifications
26	Data Modeler II	1,2,4,5	• All selected responsibilities associated with Data Modeler - Level I. • Provide leadership in developing data requirements and analyze business processes and systems and reviewing models and other deliverables produced by the team. • Work with the database administrator to ensure that the physical database is completed on the schedule defined by the development team. • Develop and maintain an integrated data model representing the myriad of subject areas, and underpinning key business processes. • Extract business rules (business processes, business entities, etc.) from customers – directly, or indirectly via the Business Analyst, to design the associated model, and create all required documentation to support, communicate, and validate the data model. • Participate in peer reviews reviewing work products and providing direction to other data modelers. • Manage data modeling libraries to ensure proper change control and publishing models. • Evaluate and provide input to the adoption of modeling tools.	• BA/BS in Computer Science or related field or an equivalent combination of education and/or experience, Master's Degree preferred. • 5 - 7 years of experience as a Data Modeler. • Advanced knowledge of networking concepts, object-oriented technology, data warehousing, and relational database engines. • Advanced proficiency in analytical, project planning, negotiating, interpersonal, and communication skills (written and oral).
27	Data Modeler III	1,2,4,5	• All selected responsibilities associated with Data Modeler - Level II. • Work closely with data architecture team to ensure models are consistent with enterprise data. • Reconcile enterprise data integration issues.	• BA/BS in Computer Science or related field or an equivalent combination of education and/or experience, Master's Degree preferred. • > 7 years of experience as a Data Modeler. • Advanced knowledge of networking concepts, object-oriented technology, data warehousing, and relational database engines; Advanced proficiency in analytical, project planning, negotiating, interpersonal, and communication skills (written and oral).
28	Data Warehouse Specialist I	1,2,4	• Provide support to facilitate data maintenance and table changes associated with software applications • Engage in control activities to ensure data quality and adherence to enterprise data policy. • Work with business analysts to define and document the scope and functional requirements for data and reporting needs, including the conceptual data model and data flow for the solution. • Analyze, develop specifications, and execute data mapping and transformation processes and requirements within and between applications. • Ensure data integrity by executing necessary processes and controls around the flow of data. • Assist in the design of the overall ETL processes and architecture. • Utilize technology to analyze data and/or metrics from applicable systems to review data processes, identify issues, determine actions to resolve or escalate Problems that require data, system or process improvements. • Perform data-related research and root cause analysis activities, provide correction specifications, and escalate issues as appropriate. • Provide input to data architecture discussions and decisions on request.	• BS/BA in Computer Science, Information Systems Management, Computer Engineering, or an equivalent combination of education and/or experience. • 3-5 years of experience in data warehouse or related field. • Working knowledge of fundamental concepts, practices, and procedures of data warehousing. • Experience with data extraction, manipulation, and cleansing tools. • Knowledge of database design, with emphasis on data warehousing, OLAP, star schemas or reporting cubes. • Knowledge of software development and database structure; familiarity with software applications, including Microsoft Office tool. • Project and program management planning and organizational skills; experience in uncovering requirements, conceptualizing solutions, and developing a framework for implementation of a data warehouse, data mart, or data web on at least one other project or work assignment.
29	Data Warehouse Specialist II	1,2,4	• All selected responsibilities associated with Data Warehouse Specialist – Level I. • Lead in the design of the overall ETL processes and architecture. • Build, test and maintain ETL architecture and processes using strong modular system design skills. • Design relational data warehouse database objects. • Design dimensional models for both relational databases and Online Analytical Processing (OLAP) database. • Develop star-schema dimensional models. • Produce and maintain documentation including design documents, data and process models and data dictionaries. • Responsible for high level implementation plans, creating and maintaining design documentation and creating and maintaining data and process models.	• BS/BA in Computer Science, Information Systems Management, Computer Engineering, or an equivalent combination of education and/or experience; 5-7 years of experience in data warehouse or related field. • Minimum 5 years of experience in designing complex, integrated application solutions. • Experience in uncovering requirements, conceptualizing solutions, and developing a framework for implementation of a data warehouse, data mart, or data web on at least one other project or work assignment. • Working knowledge of fundamental concepts, practices and procedures of data warehousing. • Experience with data extraction, manipulation, and cleansing tools. • Knowledge of database design, with emphasis on data warehousing, OLAP, star schemas or reporting cubes. • Knowledge of software development and database structure; familiarity with software applications, including Microsoft Office tool. • Interpersonal and communication skills (written and oral), time management, and short-term planning.
30	Data Warehouse Specialist III	1,2,4	• All selected responsibilities associated with Data Warehouse Specialist – Level II. • Lead the design and development of architecture (design – conceptual – logical – and physical representations) for all data warehousing components (e.g. tool integration strategy; source system data ETL strategy, data staging, movement and aggregation; information and analytics delivery; and data quality strategy). • Perform feasibility analysis, scope projects, prioritize Deliverables, recommend alternative solutions and project strategies and engage in negotiations. • Design physical data models for multi-generation, full life cycle Data Warehouse. • Create a sound data management program with a defined set of procedures and a plan to execute those procedures. • Determine accountability for various portions or aspects of the data, including its accuracy, accessibility, consistency, completeness, and updating. • Act as a liaison among management, technical staff, and subject matter advisors to understand business issues, troubleshoot Problems, and develop and recommend cost-effective data solutions for data anomalies. • Develop a set of standards and procedures that define how the data is to be used by authorized Personnel. • Administration of all components that make up the Data Warehouse infrastructure, applications and related tools including software installation, patching, configuration, monitoring, space management, tuning, and backup and recovery. • Perform data-related research and root cause analysis activities, provide correction specifications, and escalate issues as appropriate.	• BS/BA in Computer Science, Information Systems Management, Computer Engineering, or an equivalent combination of education and/or experience. • > 7 years of experience in data management. • Implementation experience with ETL concepts and tools such as: DataStage, Informatica, DataStage, etc. • Expert data modeling skills i.e. conceptual, logical and physical model design, experience with Operation Data Stores, Enterprise Data Warehouses and Data Marts. • Solid data warehouse design experience, data modeling skills, and the ability to work closely with system/solution architects and other team members. • Requirements analysis, data assessment, business process reengineering, and familiarity with data warehousing design concepts. • Deep technical expertise in database design, ETL, reporting and analytics. • Reporting platforms like Cognos/Information Builders/Business Objects/MS SQL Reporting Services/ Crystal Reports will be preferred • Implementation experience with one or more of the following BI/Enterprise Reporting tools: Cognos, Information Builders, Business Objects, and other similar tools. • Functional knowledge of Java/J2EE/.NET integration technologies, middle-ware integration platforms (e.g. TIBCO); good understanding of data warehousing project life cycle, especially tasks within the ETL phase.
31	Developer I	1,2,3,4,5	• Develop, upgrade, test, implement, and document software components of client applications. • Work independently and/or within teams throughout all phases of the development lifecycle. • Communicate with end users, business analysts, and systems analysts to determine features, requirements and solution design.• Develop enhancements to suite of applications using leading software principles. • Document technical specifications and designs. • Troubleshoot and resolve application issues as needed. • Adhere to established design, coding, naming and standards. • Participate in code reviews and apply corrections as required. • Adhere to change control processes. Write/revise documentation including operations and user guidelines.	• BA/BS in Computer Science or related field, or an equivalent combination of education and/or experience. • 1-3 years of experience developing designs and code and acting as a key contributor on project teams. • Knowledge of software tools, platforms, and processes required to support the associated technology tower such as C#, .NET, Java, SOA, or other OOA/OOD languages, Microsoft suite of tools, SAP, PS, ETL tools and/or other package software applications. • Experience working with databases and related tools. • Proficiency in analysis, and communication skills (written and oral). • ETL Specific: Experience working in DataStage scripting
32	Developer II	1,2,3,4,5	• All selected responsibilities associated with Developer – Level I. • Define and document requirements and develop supportable application solutions to automate business processes. • Lead development efforts consisting of multiple developers or multi-thread development projects. • Collaborate with end users, business analysts, and systems analysts to determine features, requirements and solution design• Design, document, and enforce architectural and design standards. • Gather and drive stakeholder requirements and product vision through the planning, analysis, development, and testing phases. • Possess a thorough understanding of the data, sources of data, and relationships of data. • Troubleshoot and resolve complex application issues as needed.	• BS/BA in Computer Science, Information Systems Management, Computer Engineering, or an equivalent combination of education and/or experience. • 3-5 years of experience in software application development. • Advanced knowledge of software tools, platforms, and processes required to support the associated technology tower such as C#, .NET, Java, SOA, or other OOA/OOD languages, Microsoft suite of tools, SAP, PS, ETL tools and/or other package software applications. • Advanced knowledge of databases and related tools (as applicable above). • Problem-solving skills and proven record of working well in a team environment. • Advanced proficiency in analysis, and communication skills (verbal and written) across all organizational levels. • ETL Specific: Advanced knowledge/experience in DataStage scripting
33	Developer III	1,2,3,4,5	• All Responsibilities associated with Developer – Level II. • Advise others on detailed specifications for translations into structure application programs conforming to established CIOO methodology and standards. • Accountable for completion of work on time to meet business performance expectations. • Supervise the writing/revision of program documentation, application operational procedures and client user guide in accordance with standards and client needs.	• BA/BS in Computer Science or related field, or an equivalent combination of education and/or experience; > 5 years of experience developing code and managing projects in the required technology. • Expert knowledge of software tools, platforms, and processes required to support the associated technology tower such as C#, .NET, Java, SOA, or other OOA/OOD languages, Microsoft suite of tools, SAP, PS, ETL tools and/or other package software applications; • ETL Specific: Expert knowledge/experience in DataStage scripting. • Expert knowledge of databases and related tools and utilities (as applicable above); problem-solving skills and proven record of working well in a team environment. • Advanced proficiency in analysis, leadership, and communication skills (verbal and written) across all organizational levels.
34	Document Management Specialist I	1,2,3,4,5	• Typically required to work as a team member under the supervision and direction of senior personnel. • Coordinates with stakeholders to provide analysis and support of document capture technologies. • Works with the Lead Document Management Specialist to design, innovate and support new document capture applications and technical solutions to address document capture needs. • Serves as the content capture SME to identify and prioritize needs, refine solutions, assist in the configuration and implementation of document capture solutions when working with stakeholders. • Possess knowledge of document capture technologies.	• BA/BS in Accounting, Finance, Business Administration, Marketing, Information Systems Management, Computer Science or related field, or an equivalent combination of education and/or experience. • < 3 years of related work experience with progressively increasing responsibility. • Advanced proficiency using various Microsoft Office desktop products. • Strong analytical skills, excellent communication skills (written and oral). • Demonstrated ability in IT analysis methodologies (e.g., process flow definition, data flow diagramming).
35	Document Management Specialist II	1,2,3,4,5	• All selected responsibilities associated with Document Management Specialist - Level I. • Provides strategy and oversight to the organization's paper and electronic documents in compliance with policy and guidance regarding the management of business records, both electronic and paper. • Lead a team that is responsible for managing and supporting document capture technologies (software and hardware). • Provides project leadership and subject matter expertise for the planning and execution of content capture space. • Designs, innovates and supports new document capture applications and technical solutions to address document capture needs. • Works with sponsoring client to identify and prioritize needs, refine solutions, assist in the configuration and implementation of document capture solutions.	• BA/BS in Accounting, Finance, Business Administration, Marketing, Information Systems Management, Computer Science or related field, or an equivalent combination of education and/or experience. • 3-5 years of related work experience with progressively increasing responsibility. • Advanced knowledge of technologies relevant to the engagement. • Advanced knowledge of SDLC methodology and UML . • Advanced proficiency in analytical, project planning, negotiating, interpersonal, and communication skills (written and oral). • Advanced proficiency using various Microsoft Office desktop products.
36	Emerging Technology Specialist	5	• Participate in planning initiatives, feasibility studies, cost/benefit analysis related to emerging technologies at FDCI (e.g., Artificial Intelligence, Machine Learning, Blockchain). • Collaborate with stakeholders such as end users, business analysts, and systems analysts to determine and document FDIC business and system requirements. • Support research, planning, and recommendation of solutions leveraging specific emerging technologies. • Design solution using emerging technologies to meet business requirements. • Translate the requirements into functional or technical specifications, prototype, configuration of the specific emerging technology solution. • Work with business analysts and QA team to prepare test scenarios and data and execute testing. • Provide inputs to effort estimation and work plan development. • Work independently and/or within teams throughout all phases of the development lifecycle. • Adhere to FDIC change control standards & FDIC methodology and standards.	• BA/BS in Computer Science, Engineering, or an equivalent combination of education and/or experience. • > 5 years of experience as a Solution Architect. • Minimum 5 years' experience in other technical roles such as developer or systems analyst.• Strong consultative skills at a cross functional level. • Analysis level UML , activity diagrams, business use cases, business rules, and system level features. • Experience in enterprise architecture frameworks (TOGAF is preferred). • Broad based platform and technical exposure and complete software development lifecycle perspective. • Good presentation & communication skills: ability to translate and clearly formulate technical issues. • Strong project and team management skills.

37	Enterprise Resource Planning Analyst	1,2,3,4,5	• Leads large complex projects, with specific timetables and deliverables. • Organizes, directs, and coordinates the planning and production of client deliveries. • Schedules and assigns duties to subordinates and meets with client personnel and assigned functional and technical staff to coordinate and track assigned tasks. • Formulates deliverable items and provides support to services delivered under the contract to help ensure that software and related products satisfy the requirements and needs of client organization. • Actively applies quality assurance measures to the performance of assigned tasks. • Specific expertise in ERP software tools such as PeopleSoft, Oracle, as a consultant or as the employee of a user organization. • Experienced in assisting in the planning, estimating, organizing, staffing, and executing of projects. • Has experience as a project leader in the implementation of ERP applications at one specific site and possesses subject matter expertise in specific technologies or industries.	• BA/BS in Accounting, Finance, Business Administration, Marketing, Information Systems Management, Computer Science or related field, or an equivalent combination of education and/or experience. • < 3 years of related work experience with progressively increasing responsibility. • Basic knowledge of ERP technologies relevant to the engagement. • Advanced proficiency using various Microsoft Office desktop products. • Strong analytical skills, excellent communication skills (written and oral). • Demonstrated ability in IT analysis methodologies (e.g., process flow definition, data flow diagramming). • Demonstrated ability to work effectively with all levels of staff, customers and other IT Personnel. • Ability to perform cost-benefit analysis, trending, forecasting, and financial analysis.
38	Enterprise Resource Planning Developer	1,2,3,4,5	• Provides analysis, design, development and implementation of substantive application software development or implementation projects. • Provides input and leadership to project team for project deliveries and assigned tasks. • Analyzes the need for and develops designs for enhancements to and/or maintenance of the ERP applications. • Participates in all phases of ERP applications implementation with emphasis on the analysis of needs, design of solutions, testing, documentation and acceptance phases. • Analyzes programming requirements; creates, designs, and develops requirements in specified-media; provides program support, tests, debugs, and writes documentation as required. Meets with client personnel, functional staff and technical staff. • Actively applies quality assurance measures to the performance of assigned tasks. • Has experience with ERP applications at one specific site and specific expertise with ERP software tools such as PeopleSoft, Oracle, etc. as a consultant or as the employee of a user organization.	• BS/BA in Computer Science, Information Systems Management, Computer Engineering, or an equivalent combination of education and/or experience. • 3-5 years of experience in software application development. • Advanced knowledge of software tools, platforms, and processes required to support the associated technology tower such as C#, .NET, Java, SOA, or other OOA/OOD languages, Microsoft suite of tools, SAP, PS, ETL tools and/or other package software applications. • Advanced knowledge of databases and related tools (as applicable above). • Problem-solving skills and proven record of working well in a team environment. • Advanced proficiency in analysis, and communication skills (verbal and written) across all organizational levels.
39	Financial Analyst	1,2,3,4,5	• Provides technical interpretation of financial management policy and accounting and reporting regulations. • Assists in development of system requirements and modifications. • Performs technical analyses and recommends resolution to problems. • Evaluates financial management processes and develops recommendations for improving systems and procedures. • Has knowledge of Federal accounting, budgeting, reporting, and financial management principles, practices, and requirements. • Provides financial insights and decision support, drives process improvements, and provides analytical and forecasting support. • Supports financial reporting, investment analysis and expense management activities. • Provides financial modeling, critical thinking and exceptional business partnership across FDIC. • Provides program and contract financial management and analysis. • Efficiently delivers timely, accurate and actionable information. • Drives and coordinates annual planning, quarterly forecasting and monthly reporting processes to deliver predictable financial results, early warning of potential gaps and timely identification and implementation of corrective action. • Identify and create process improvements to drive efficiency and accuracy in program financial reporting.	• A Bachelor's or Master's Degree in Accounting or Finance. • 1-3 years in related field. • Skills include financial reporting, presentations, development and tracking of business metrics and financial analysis.
40	Middleware Architect	3	• Identify, define and document architecture patterns and technology standards to accommodate delivery of FDIC's functional requirements and meet expectations for usability, availability, capacity, performance, scalability, reliability, security, and business continuity. • Create architecture specifications, particularly (but not exclusively) in the area of middleware and messaging, on projects to guide design and building solutions. • Oversee and facilitate design and implementation to assure conformance with architecture specifications and standards. • Resolve architectural and other technical issues. Document and communicate architecturally significant implementation details. • Effectively interact with production support, development, infrastructure, enterprise architecture and DBA teams as a subject matter expert on messaging and middleware technologies. • Define strategies, standards, specifications, and solution utilizing these technologies, and improving FDIC's ability to meet key objectives as related to client satisfaction. • Responsible for overall architecture, design, development and production support of all the integration components using Oracle Fusion Middleware, SOA, web services. Lead the overall integration between Oracle Fusion Middleware and external Warehouse and other existing FDIC's infrastructures and applications/COTS.	• BA/BS in Computer Science or related field or an equivalent combination of education and/or experience. • 3-5 years of progressive experience as a solution architect. • Minimum 5 years' experience in other technical roles such as developer or systems analyst. • Strong consultative skills at a cross functional level. Good presentation & communication skills: ability to translate and clearly formulate technical issues. • Analysis level UML, activity diagrams, business use cases, business rules, and system level features. • Experience in enterprise architecture frameworks (TOGAF is preferred). • Broad based platform and technical exposure and complete software development lifecycle perspective.
41	Middleware Operations Administrator	3	• In depth knowledge of Oracle Fusion Middleware Suite of products including SOA suite. • Ability to ensure the effective daily operation of the production applications and provide administrative support for new implementations, upgrades, and migrations. • Operate as an application administrator creating user accounts, administration, monitoring server tasks including but not limited to installation, configuration, migration, tuning, and administration. • Effective collaboration with enterprise architecture, and infrastructure teams, application development teams, testing and release management teams. • Monitor the application systems for issues with disk space, CPU usage, memory problems or other issues that may impact the end-users. • Strong skills in UNIX and Linux required.	• BA/BS in Computer Science, Engineering, or an equivalent combination of education or experience. • > 5 years of experience managing and supporting Unix servers, configuring and managing storage subsystems. • Advanced knowledge of standard system administration tools and practices; advanced knowledge of industry and government security standards and practices. • Strong Windows administration skills; strong communication skills (written and oral).
42	Mobile Specialist	1,2,3,4,5	• Provides highly specialized and technical guidance to IT mobile challenges, including mobile device management and security. • Maintains understanding of changes to mobile platforms including Apple IOS, Google Android and Blackberry across all relevant form factors, as well as leading development environments. • Works with enterprise architect and developers to ensure seamless integration of mobile services into applications systems. • Familiarity with agile development methods is desirable.	• BA/BS in Computer Science or related field or an equivalent combination of education and/or experience. • 3-5 years of progressive experience as a mobile solution architect. • Minimum 5 years' experience in other technical roles such as developer or systems analyst, preferably working with mobile technologies. • Broad based platform and technical exposure and complete software development lifecycle perspective.
43	Performance Tester	1,2,3,4,5	• Supports the Performance Stress efforts for application development projects • Experience developing Performance Load/Stress Test Plans and Performance Business Scenario Plans for QA testing • Experience using enterprise performance test tools that includes customizing performance test scripts, parameterization of inputs and selections, adding script verification, and performing session correlation • Experience testing Web 2.0 applications using technologies such as Ajax, Adobe® Flash, Adobe Flex, or interactive Web application frameworks such as Microsoft Silverlight • Experience developing, debugging, troubleshooting, and executing automated performance test scripts and project files using enterprise Performance Stress Testing tools for testing interactive and batch processes • Experience in creating test databases, test data inputs, and seeding test files • Experience in establishing a bank of test IDs that cover the necessary roles defined in the application• Expertise performing results analysis and correlation, troubleshooting performance bottlenecks, and creating a test evaluation summary report that compares and contrasts the test results and performance goals • Experience collecting and documenting non-functional requirements related to application performance (i.e., reliability, scalability, response time)• Experience in customizing user profiles for enterprise Performance Stress Testing tools • Experience in creating and customizing test workloads for enterprise Performance Stress Testing tools to emulate various connection protocol types and bandwidths • Experience with automated testing processes and procedures • Lead the development of overall strategy for performance testing or test data project • Develop a comprehensive framework for performance testing • Maintain the overall quality of Project Deliverables and oversee all stages of performance testing or test data projects • Coordinate with other QA Leads, functional teams, project managers, development managers, system administrators, architects and DBA members to deliver on project.	• BS/BA in Computer Science, Information Systems Management, Computer Engineering, or an equivalent combination of education and/or experience. • > 5 years of experience in software testing or performance role. • Advanced knowledge of test automation or performance testing software tools. • Deep experience and knowledge of test data management and performance testing DC. • Excellent overall understand of functionality and data. • Experience leading a project for test automation or performance testing. • Good communication skills (written and oral) and problem-solving ability.
44	Performance Test Engineer I	1,2,3,4,5	• Under the direction of management, supports the team to provide installations and upgrades of performance testing software. • Supports troubleshooting efforts of performance testing tools. • Supports a test architecture (software and hardware, including servers, IP addresses, test users, remote agents) used to execute tests. • Experience working with development teams (developers, PMs, management) to provide information on testing standards compliance. • Serves as subject matter expert and provides oversight, consulting, and coaching to development teams in the performance test area. • Reviews and assesses performance testing artifacts, test environments, test processes, and test effectiveness. • Develop, debug, test, and validate performance test scripts. • Execute performance test scripts using server monitoring. • Performs results analysis and correlation of test results and summarizes into simple concise summary reports. • Provides thorough descriptions of test configurations and data analysis and posts reports, graphs, and tables to the performance testing website. • Evaluates and verifies development project's test plans, business scenarios, and other test artifacts. • Authors, updates, and reviews standard operating procedures, knowledge base articles, status reports, test summaries, web posting results, and other testing artifacts. • Develop automated test cases to be used in performance testing or as part of testing. • Identify and implement performance metrics to be measured. • Collaborate with functional and technical teams to identify test data or create through UI and database. • Generate automation or performance testing reports from execution. • Maintain record of test discrepancies, using designated QA tools. • Provide feedback of test results to development and infrastructure teams for resolution. • Provide testing status to appropriate project management.	• BS/BA in Computer Science, Information Systems Management, Computer Engineering, or an equivalent combination of education and/or experience. • 1 - 3 years of experience in test automation or performance testing role. • Proficiency in test automation or performance testing software tools. • Experience and knowledge of test automation and performance testing for various applications, web platforms, reporting, and analytics. • Good communication skills (written and oral) and problem-solving ability. • Basic understanding and hands-on in SAP business process.
45	Performance Test Engineer II	1,2,3,4,5	• All selected responsibilities associated with Performance Test Engineer- Level I. • Proven experience in selecting, installing, upgrading, managing and operating performance testing software, including advanced troubleshooting and working with vendors. • Manages a test architecture used to execute tests. • Development and maintenance of Performance Stress Test policies, processes, and procedures. • Author, update, and review advanced operating procedures, complex knowledge base articles, and whitepapers. • Serves as the enterprise subject matter expert on performance testing and test analysis. • Serves on tiger teams to identify and resolve complex performance issues in applications and computing infrastructure. • Serves as a team lead providing oversight and leadership of the team to ensure tasks are accomplished on time and the quality of the products delivered. • Lead workgroups/teams for test automation and performance test development. • Review Business Requirements Documents and Functional & Technical Specifications towards determining test data scope. • Oversee defects from initial identification through post-deployment analysis. • Provide test expertise and coaching. • Participate in design of overall test automation and performance testing strategy, test environment design, and test data. • Design test result reporting. • Develop a comprehensive framework for test automation and performance testing. • Coordinate with other QA Leads, project managers, development managers, system administrators, architects and DBA members.	• BS/BA in Computer Science, Information Systems Management, Computer Engineering, or an equivalent combination of education and/or experience. • 3 - 5 years of experience in test automation or performance testing role. • Deep experience in test automation or performance testing software tools. • Deep experience and knowledge of test automation and performance testing for various applications, web platforms, reporting, and analytics. • Experience leading a team of test automation engineers. • Good communication skills (written and oral) and problem-solving ability. • Broad understanding of SAP Platform and experience in business processes such as O2C, P2P, P2C, R2R, R&I, SCE.

#	Title	Levels	Responsibilities	Qualifications
46	Performance Test Engineer III	1,2,3,4,5	• All selected responsibilities associated with Performance Test Engineer- Level II. • Provides competent leadership in providing installation, upgrades and performance testing software; including advanced troubleshooting and working with vendors. • Provides specialized guidance to complex system quality management challenges. • Ensures that systems are compliant with established standards and requirements. • Provides advice on Quality Assurance best practices. • Oversee development and maintenance of Performance Stress Test policies, processes, and procedures. • Hands on experience working with developer teams (developers, PM's, management) to provide information on testing standards compliance. • Serves as subject matter expert and provide for oversight, consulting, and coaching. • Review and assess testing artifacts, environment, processes, and effectiveness. • Develop, debug, implement, and verify and validate performance test scripts. • Perform results analysis and correlation of test results and summarize into simple concise summary report by providing thorough descriptions of test configurations and data analysis including web posting of complete report with graphs and tables. • Evaluate and verify development projects test plans, business scenarios, and other test artifacts. • Lead the development of overall test automation and performance testing strategy, test environment design, test data and results reporting. • Maintain the overall quality of Project Deliverables and oversee all stages of test automation and performance testing. • Work closely with Project Leads, Business Stakeholders, and the SAP functional and app dev teams to understand test data requirements, coordinate data creation and provisioning. • Oversee data sub-setting in complex integrated environments and implementation of large volume test data generation tools.	• BS/BA in Computer Science, Information Systems Management, Computer Engineering, or an equivalent combination of education and/or experience. • > 5 years of experience in software testing role. • Advanced knowledge of test automation or performance testing software tools. • Deep experience and knowledge of test automation and performance testing for various applications, web platforms, reporting, and analytics. • Experience leading a project for test automation or performance testing. • Good communication skills (written and oral) and problem-solving ability. • Broad understanding of SAP Platform and experience in business processes such as O2C, P2P, P2C, R2R, R&I, SCE.
47	Program Manager I	1,2,3,4,5	• Serves as assistant to program manager or a dedicated Task Order Program Manager 1 and acts for the Program Manager in his/her absence. • Shall have extensive experience and proven expertise in areas similar to those of the Program Manager and in managing similar multi-task contracts of this type and complexity.	• BS/BA degree preferably in a technical discipline, or equivalent training, education; PMP (Project Management Professional) certification or equivalent preferred; working knowledge in automated project management tools such as Microsoft Project. • 1-3 years of project management, program management or IT management, including financial and schedule performance reporting.
48	Program Manager II	1,2,3,4,5	• All selected responsibilities associated with Program Manager - Level I. • Shall be responsible for the overall ITAS program and the contract performance and shall not serve in any other capacity under this contract. • Organizes, plans, directs, staffs, and coordinates the overall program effort; manages contract and subcontract activities as the authorized interface with the Contracting Officer, OM, TM, Government management personnel, and customer agency representatives; ensures compliance with Federal rules regulations. • Shall have demonstrated communications skills with all levels of management. • Establishes and alters (as necessary) management structure to effectively direct contract support activities. • Meets and confers with FDIC management and technical personnel regarding the status of specific contractor activities and problems, issues, or conflicts requiring resolution. • Shall be capable of negotiating and making binding decisions for the program. • Shall have extensive experience and proven expertise in managing similar multi-task contracts for this type and complexity. • Shall have extensive experience supervising personnel. • Shall have a thorough understanding and knowledge of the principles and methodologies associated with program management, contractor management, and financial management. • Shall have experience and knowledge in subcontractor management, quality assurance metrics and techniques, and configuration management tools.	• BS/BA degree preferably in a technical discipline, or equivalent education. • PMP (Project Management Professional) certification or equivalent preferred. • 4-7 years of project management, program management or IT management, including financial and schedule performance reporting. • Minimum 2 years of experience managing cross-functional and end-to-end IT business processes. • Experience in all phases of systems development from concept through installation and maintenance, a minimum of 5 years of experience in required technology. • Advanced level of proficiency in automated project management tools such as Microsoft Project. • Advanced proficiency in analytical, organizational, project management, interpersonal and communication skills (verbal and written).
49	Program Manager III	1,2,3,4,5	• All selected responsibilities associated with Program Manager - Level II. • Direct, manage, plan and administer Project activities of a division/business area. • Manage complex and cross-functional programs and Projects, from design and development, until production. • Utilize multiple vendors and ensure collaboration. • Lead contingency planning and risk mitigation. • Develop, plan and schedule the development, introduction, communication and maintenance of all Projects. • Oversee execution of multiple Projects and coordinate/manage dependencies. • Accountable for the delivery of program capabilities and business results. • Contain and resolve issues within the program that do not require sponsor attention. • Monitor progress to ensure program objectives are delivered on time and within budget, and business results are realized. • Communicate program performance to program sponsors and executive team. • Serve as the point of contact for the program sponsor and a key member of the Governance team. • Determine the impact of program Changes on the business case, and re-forecast value creation. • Identify areas for internal improvement and develop plans for implementation. • Comply with and enforce standard company policies and procedures.	• BS/BA degree preferably in a technical discipline, or equivalent education. • PMP (Project Management Professional) certification or equivalent preferred. • 7+ years of project management, program management or IT management, including financial and schedule performance reporting. • Minimum 5 years of experience managing cross-functional and end-to-end IT business processes. • Experience in all phases of systems development from concept through installation and maintenance, a minimum of 5 years of experience in required technology. • Master level proficiency in automated project management tools such as Microsoft Project. • Advanced proficiency in analytical, organizational, project management, interpersonal and communication skills (verbal and written).
50	Project Manager I	1,2,3,4,5	• Serves as a Deputy Project Manager responsible for overseeing the performance all project activities. • Provides assistance with planning and obtaining commitments to complete tasks within established schedule and budget constraints. • Follow up on open items and track issues. • Interacts with clients and other stakeholders to ensure that requirements are properly understood and implemented. • Prepare Project definition, scope documents with guidance from management. • Reviews and evaluates work of subordinate staff and prepares performance reports. • Prepares activity and progress reports regarding all assigned tasks. • Manage all Project work plans, update schedules and report progress against plan. • Prepare budget estimates with guidance from management and track ongoing Project expenses. • Facilitate expense approvals and adhere to procurement and finance requirements and approval policies for project-related activities to support Project internal leadership. • Prepare communications to senior management through guidance from senior Project Manager or development management. • Research project management tools or other topics in support of current and future efforts. • Adhere to and support internal project management standards and processes. • Function as focal point for Project information, secured with and confidential access.	• Serves as a Deputy Project Manager responsible for overseeing the performance all project activities. • Provides assistance with planning and obtaining commitments to complete tasks within established schedule and budget constraints. • Follow up on open items and track issues. • Interacts with clients and other stakeholders to ensure that requirements are properly understood and implemented. • Prepare Project definition, scope documents with guidance from management. • Reviews and evaluates work of subordinate staff and prepares performance reports. • Prepares activity and progress reports regarding all assigned tasks. • Manage all Project work plans, update schedules and report progress against plan. • Prepare budget estimates with guidance from management and track ongoing Project expenses. • Facilitate expense approvals and adhere to procurement and finance requirements and approval policies for project-related activities to support Project internal leadership. • Prepare communications to senior management through guidance from senior Project Manager or development management. • Research project management tools or other topics in support of current and future efforts. • Adhere to and support internal project management standards and processes. • Function as focal point for Project information, secured with and confidential access. • Provides assistance with planning and obtaining commitments to complete tasks within established schedule and budget constraints. • Follow up on open items and track issues. • Interacts with clients and other stakeholders to ensure that requirements are properly understood and implemented. • Prepare Project definition, scope documents with guidance from management. • Reviews and evaluates work of subordinate staff and prepares performance reports. • Prepares activity and progress reports regarding all assigned tasks. • Manage all Project work plans, update schedules and report progress against plan.
51	Project Manager II	1,2,3,4,5	• All selected responsibilities associated with Project Manager - Level I. • Provide management support under the direction of the program manager or project director. • Oversee the completion of project tasks and monitor adherence to perpetual project management process standards. • Apply knowledge of the best practices for project administration to their key duties, including resource allocation, task planning and progress reporting. • Oversees various tasks of a highly complex nature. • Responsible for assembling the task team, assigning individual responsibilities, identifying appropriate resources needed, and developing the schedule to ensure the timely completion of the task's milestones and final acceptance. • Must be familiar with the task order scope and project objectives, as well as the role and function of each team member, in order to effectively coordinate the activities of the team. • Monitors each assigned task, implements and assures adherence to task level quality and methodology standards, and keeps the Program Manager abreast of all problems and accomplishments. • Anticipates problems and works to mitigate the anticipated problems. As a task leader, provides technical direction for the complete task effort. • Coordinates with the Program Manager to ensure problem resolution and customer satisfaction. • Reports in writing and orally to company and client representatives. • May serve as a technical authority for a particular task area. As a staff specialist or consultant, resolves unique and unyielding systems problems using new technology. • Can complete tasks within estimated time frames and budget constraints. Interacts with client management personnel. • Expertise in cost management including use of Earned Value Management (EVM), developing work breakdown structures and developing plans using MS Project. • Brainstorm and define the structure for detailed Project plans. • Ensure on-time execution and delivery of large Projects according to Project plan and budget. • Manage costs, budget, schedule, quality, risk, Project Change, and communication of assigned Projects. • Plan and prioritize processes to align team and resources towards the most important business/client objective. • Receive assignments in the form of mid to long-range goals and objectives, define methods and make recommendations to meet objectives and deliver results. • Proactively drive the full end-to-end software development lifecycle from inception through post-production.	• BA/BS in Business Administration, Finance, Computer Science, or an equivalent combination of education and/or experience. • 3-5 years of progressive experience managing average-scale initiatives in an engineering or technology environment; 5-7 years of project management experience. • Advanced knowledge in the assigned business area discipline such as engineering or information technology. • Project Management Professional (PMP) certification preferred. • Advanced proficiency in automated project management tools such as Microsoft Project, including financial, and schedule reporting. • Advanced proficiency in analytical, organizational, project management, interpersonal and communication skills (verbal and written). • Customer- and relationship-focused, process-driven, metric-focused, results-oriented, organized, self-directed. • Ability to multi-task and solve problems innovatively.
52	Project Manager III	1,2,3,4,5	• All selected responsibilities associated with Project Manager - Level II. • Develop, plan and schedule the development, introduction, communication and maintenance of all Projects. • Organize and control the activities of the area, assign Personnel to the various Projects and direct their activities. • Manage high complexity, cross-functional system implementation, maintenance, and integration Projects. • Understand and meet the Project sponsors' expectations. • Monitor progress to ensure Project objectives are delivered on time and within budget, and business results are realized. • Monitor and control quality, risks, issues, and Project changes to ensure Project objectives are delivered on time and within budget, and business results are realized. • Adhere to, support, and contribute to development or enhancement of internal project management standards and processes. • Determine the impact of Project Changes on the business case, and re-forecast value creation. • Develop sponsorship/support for Project (at the executive level) within affected organizations and establish a governance organization. • Monitor and maintain Project team morale. • Resolve issues escalated by the management team. • Escalate unresolved issues via the governance framework.	• BA/BS in Business Administration, Finance, Computer Science, or an equivalent combination of education and/or experience. • 3-5 years of experience managing large-scale initiatives in an engineering or technology environment; > 5 years of project management experience. • Expert knowledge in the assigned business area discipline such as engineering or information technology. • Project Management Professional (PMP) certification strongly desired. • Advanced proficiency in automated project management tools such as Microsoft Project, including financial, and schedule performance reporting. • Advanced proficiency in analytical, organizational, project management, interpersonal and communication skills (verbal and written). • Customer- and relationship-focused, process-driven, metric-focused, results-oriented, organized, self-directed. • Ability to multi-task and solve problems innovatively.

#	Role	Levels	Responsibilities	Qualifications
53	Release Manager I	1,2,3,4,5	• Execute and complete Release Management activities, completing the requisite outputs according to plans and schedules with an acceptable level of quality. • Support the planning and scheduling of build, test and deployment of releases to deliver new functionality while protecting the integrity of existing services. • Ensures that application release deliverables adhere to required standards. • Coordinates with stakeholders from project teams and from the operations teams to manage release cycles.	• BS/BA degree preferably in a technical discipline, or equivalent education. • Job related experience for 3 year(s) minimum; 3+ years of experience defining complex systems solutions with extensive hands-on release management experience. • Working knowledge of the following areas: • System and business principles, practices, nomenclature, and procedures • Generally accepted managerial practices and procedures • Programming, systems design, computer operating systems and utilities, project management, risk management, security, cost management, implementation and start-up of new business processes and computerized systems • Solid understanding of design tools preferably based upon industry standards, as well as software development methodology.
54	Release Manager II	1,2,3,4,5	• All selected responsibilities associated with Release Manager - Level I. • Plan and coordinate all resources needed to build, test, and deploy each release including resources from other functional areas. • Ensure that required change authorization is provided before a release is deployed to production. • Serve as a SME and/or mentor to other RM team members and members of project delivery teams on a variety of Release Management processes and services. • Provide expert knowledge of the enterprise architecture and associated deployment processes required for each technology stack. • Contribute to the enhanced collaboration between the software development teams and the operations and support groups, thereby helping to instantiate a "DevOps" approach to release management. • Provide a leadership role in the establishment and execution of a Continual Service Improvement strategy focused on enhancing RM capabilities and offerings. • Plan and manage support for release and deployment management processes and tools. • Ability to facilitate problem resolution related to software deployment issues.	• BS/BA degree preferably in a technical discipline, or equivalent education. • Job related experience for 5 year(s) minimum; 5+ years of experience defining complex systems solutions with extensive hands-on release management experience. • Robust experience in various software development methodologies, e.g., Agile, iterative. • Experience Project Management of software and technology solutions in large, complex organizations. • Understanding of software quality principles, including test methodologies. • Experience in driving process
55	Release Manager III	1,2,3,4,5	• All selected responsibilities associated with Release Manager - Level II. • Serves as the deployment manager for releases and is the primary interface with the Release Management organization. • Responsible for ensuring that application release deliverables adhere to required standards, managing release deliverables and service request interdependencies to ensure release delivery and integrity. • Plan and coordinate all resources needed to build, test and deploy each release, including resources from other functional areas. • Supply detailed knowledge of the change and approval process of the organization and ensures that required change authorization is provided before a release is deployed to production. • Understands the organizations enterprise architecture and provides specific information on how each application release fits within the architecture. • Understands the deployment process for each component within the enterprise architecture.	• BS/BA degree preferably in a technical discipline, or equivalent education. Masters preferred. • Job related experience for 7 year(s) minimum; 2+ years of team leadership; 5+ years of experience defining complex systems solutions with extensive hands-on release management experience. • Experience in leading global, multinational and remote teams, including off-shore, in matrix organization, with demonstrated ability to work across multiple critical paths and develop schedules in a collaborative environment
56	Security Tester	1,2,3,4,5	• Provides expert security verification of software applications, using both automated and manual techniques. • Create test plans and scripts tailored for the system's/application's security controls, whether common or unique. • Configure, tailor, and run scanning tools, evaluating the results to eliminate false positives and correct risk ratings. • Design cost-effective security verification procedures leveraging techniques including architecture review, penetration testing, and code review. • Communicate risks to development teams and management and have the ability to describe how the risk applies to a specific application in a particular business context. • Ensure testing is performed to confirm that security controls are present, correct, and used properly. Every project, security control, framework and integral component will have appropriate security tests to generate proof that all the engineering has culminated in a secure system which in securely integrated into the environment. • A SANS GIAC Secure Software Programmer (GSSP), SANS GIAC Web Application Security (GWEB), or SANS GIAC Web Application Penetration Tester (GWAPT) certification is strongly desired.	• BS/BA in Computer Science, Information Systems Management, Computer Engineering, or an equivalent combination of education and/or experience. • 4-5 years of experience in quality assurance/control, with a thorough knowledge of software development life cycle principles and quality assurance methodology. • Minimum 3 years of experience in working with developers, project and release managers, system administrators, business analysts, and database administrators; excellent communication skills (written and oral) and problem-solving ability. • Significant direct experience and knowledge of quality assurance for various applications, web platforms, reporting, and analytics. • Advanced knowledge of quality assurance methodology experience such as continuous integration and test driven development. • Proficiency with test automation tools (Unified Functional Test (UFT), LoadRunner, etc.) and Test Management Tools (Application Lifecycle Management (ALM), etc.)
57	Security Specialist I	1,2,3,4,5	• Support of the corporate antivirus system consisting of deployment, troubleshooting and management. • Support of the corporate web proxy system. Day-to-day troubleshooting. • 2nd tier support for Security Incidents and advanced troubleshooting. • Primary responder for Security Incidents and threats. • Day-to-day management and configuration changes of security infrastructure. Monitor and maintain the hardware within the security infrastructure. This will include firewalls, proxies, network scanners, and detection tools. • Maintain an understanding of current IT security risks and vulnerabilities. Keep abreast of new behaviors by hackers to ensure FDIC is not vulnerable to attack. • Security investigations and forensic investigation of computers upon "Incidents". • Investigate and analyze security breaches or attempted breaches, with critical analysis of findings with recommendations for avoidance. • Support Security Infrastructure by acting as the primary interface for modifications to antivirus, IDS, or firewall rule changes.• Monitoring of the Security metrics baseline and adjusting the risk rating on company assets. • Identify ongoing risks to the organization. • Managing small to medium sized projects that are internal to the IT Security team. • Prepare drafts of changes to existing IT security procedures and policies or for new policies and procedures as a result of new attacks by hackers. • Monitor and maintain the hardware within the Security Infrastructure. This will include firewalls, proxies, network scanners, and detection tools.	• Degree in Computer Science, Engineering, Technical Diploma or equivalent combination of education and/or experience. • 1-5 years of progressive experience in computing and information security, including experience with security technology and remediation of Security Incidents. • SANS certifications in IT security (GIAC) or related experience. • Working towards a CISSP designation. • Practical knowledge of commonly applied security principles, concepts, and methodologies. • Hands-on experience with security tools such as antivirus, firewalls, proxies, network scanners, and detection tools. • Ability to interpret and apply regulations, procedures, directives, policies, and technical manuals to work assignments. • Practical knowledge of investigative and adjudicative procedures. • Excellent communications skills.
58	Security Specialist II	1,2,3,4,5	• All selected responsibilities associated with Security Specialist - Level I. • Understands the FDIC's assets, critical business functions, and risk tolerance associated with the Program and each of its corresponding Projects. • Identify technologies and architectures leveraged at the FDIC, how they are being used, FDIC technology standards, and known risks. Focus on the standards and frameworks, and determine which existing infrastructural security controls apply to each project or project component. They identify gaps and weaknesses in the project specific security approach. Threat modeling for threats specific to the application. • Develop general (based on industry sources such as OWASP Top 10) and FDIC specific based abuse/misuse cases to be defensively addressed and tested. • Uncover new threats and unknown vulnerabilities. • Understanding the business priorities and corresponding assurance level is critical. • Certified Secure Software Lifecycle Professional (CSSLP), SANS GIAC Secure Software Programmer (GSSP), SANS GIAC Web Application Security (GWEB), or SANS GIAC Web Application Penetration Tester (GWAPT) certification is strongly desired. • 3rd tier support for Security incidents and advanced troubleshooting. • Primary responder to advanced security threats to the organization. Escalation point for junior members. • Lead IT security projects.• Implement new Security technologies and controls. • Lead medium to highly complex vulnerability assessments. • Create, Manage and Maintain user security awareness. Contributor for the Annual Security awareness training for the organization. • Lead the effort of developing security component build plans (security technology, operations, and management) to Support the construction of the security architecture, ensuring that it meets the requirements and adhere to the implementation guidelines. • Develop and publish Information Security policies, procedures, standards and guidelines based on knowledge of best practices and compliance requirements. • Lead the integration of the security components (security technology, operations, and management) as defined in the detailed design/requirements. • Conduct security research in keeping abreast of latest security issues. • Train and/or mentor other team members, peers and clients as appropriate.	• Degree in Computer Science, Engineering, Technical Diploma or equivalent combination of education and/or experience. • 5-7 years of in computing and information security, including experience with Internet technology and security issues. • CISSP, GIAC, and other security certifications are a requirement. • Security areas of knowledge include information security, desktop security, internet security, server systems security, database security, and platform-specific training in security setup, design and administration. • Experience should include security policy development, security education, network penetration testing, application vulnerability assessments, risk analysis and compliance testing. • Knowledge of information security standards, rules and regulations related to information security and data confidentiality and desktop, server, application, database, network security principles for risk identification and analysis. • Strong analytical and problem solving skills. • Excellent communication (oral, written, presentation), interpersonal and consultative skills.
59	Security Specialist III	1,2,3,4,5	• All selected responsibilities associated with Security Specialist - Level II. • Leads a team and guides them in understanding FDIC's assets, critical business functions, and risk tolerance associated with the Program and each of its corresponding projects. • Threat modeling for threats specific the FDIC, the Application Owner, and the application. • Develop general (based on industry sources such as OWASP Top 10) and FDIC specific based abuse/misuse cases to be defensively addressed and tested. • Anticipate and uncover new threats and unknown vulnerabilities. • Understanding the business priorities and corresponding assurance level is critical. • Establish a baseline of incidents within the organization and track metrics to ensure the SIC is effective at reducing incidents. • Work to develop and mature SIEM which will be critical to identifying security incidents. • Evaluate mobile security readiness. • Lead complex vulnerability assessments, including across multiple FDIC and external applications. • Work with various IT teams to enhance their security posture (i.e., work with application programmers to develop secure coding practices and education of the OWASP Top 10 to applications teams). • Primary contributor to security awareness training for the organization. • Perform "Red Team table top exercises" regularly to ensure Security response is capable of responding to evolving security threats. • Train and/or mentor other team members, peers and clients as appropriate. • Reverse engineer targeted attacks against the organization and utilize that data to update security controls to protect the organization. • Security Investigations and forensic investigation of computers upon "incidents". • Develop and publish Information security policies, procedures, standards and guidelines based on knowledge of best practices and compliance requirements. • Set and maintain policies for Security of the network and data and advise the IT Teams as to good practice and ensure that the IT Teams are implementing them properly. • Review new technologies to protect FDIC's network and data. Keep abreast of new behaviors by hackers to ensure we are not vulnerable to attack. • Monitor and maintain the software and hardware within the security infrastructure. This will involve upgrades, reviewing attacks and assessing vulnerability to attack. • Evaluate security and make recommendations as network infrastructure grows.	• Degree in Computer Science, Engineering, Technical Diploma or equivalent combination of education and/or experience. • > 7 years of in information security, including experience with Internet technology and security issues. • CISSP, GIAC, Ethical Hacking or other security certifications are a requirement. • Reverse engineering malware and ethical hacking experience. • Ability to work with our customers and understand their complex requirements and find solutions that are amicable for both parties. • Previous Incident response experience. • Security areas of knowledge include information security, desktop security, internet security, server systems security, database security, and platform-specific training in security setup, design and administration. • Experience should include security policy development, security education, network penetration testing, application vulnerability assessments, risk analysis and compliance testing. • Knowledge of information security standards, rules and regulations related to information security and data confidentiality and desktop, server, application, database, network security principles for risk identification and analysis. • Strong analytical and problem solving skills. • Excellent communication (oral, written, presentation), interpersonal and consultative skills.

#	Role	Tasks	Responsibilities	Qualifications
60	Software Testing Methodology Specialist I	1,2,3,4,5	• Maintain and execute software test methodology, including: feature and system Test, integration test, feature regression and automation. • Review Product Requirements Document, SW Functional and Design Specifications, and other relevant documentation to extract detailed test cases and provide additional requirements for testability. • Develop/review comprehensive test strategies; test plans; test effort sizing and schedules. • Define, evaluate, and/or develop required test tools and test equipment. • Execute and add value to in-depth install, upgrade, feature, function test suites • Plan regression strategy and perform regressions, including the lab maintenance and set up. • Work close with the automation team to debug and tune up all automation scripts to increase pass rate to be above 95% of all time. • Support development and maintenance by debugging issues; isolating root cause of issues and partnering with development and maintenance on problem resolution. • May perform analysis of documented application SOA service requirements and directs or assists in the design of test plans in support of these requirements for moderately complex to complex SOA services. • May review SOA services requirements documentation; designs, defines and documents unit and service test plans; transforms test plans into test scripts and executes those scripts. • Responsible for ensuring proper execution of test scripts and documentation of test results in test logs or defect tracking systems. • Responsible for ensuring that the test designs and documentation support all applicable client, agency or industry standards, time lines and budgets. Responsible for the development of test data to be used in performing the required tests. • Responsible that testing conclusions and recommendations are fully supported by test results, and those project managers are fully informed or testing status and application deviations from documented user requirements. Responsible for/or assists in the analysis of deviations from documented user requirements. Responsible for/or assists in the analysis of deviations from documented user requirements. Responsible for/or assists in the analysis of test results, documents conclusions and makes recommendations as supported by such analysis. • May require familiarity with SOA testing products such as SilkPerformer SOA suite as a consultant or as the employee of a user organization such as SilkPerformer SOA suite as a consultant or as the employee of a user organization. • Take responsibility for tactical quality assurance. • Design manual and automated testing processes, testing plans, and test cases. • Perform the following types of tests manually and/or using test automation tools: system, functional, regression, integration, usability. • Assist business users to perform UAT.	• BS/BA in Computer Science, Information Systems Management, Computer Engineering, or an equivalent combination of education and/or experience. • 1-3 years of experience in software testing role. • Background in application design and programming. • Strong analytical skills and broad knowledge of the applications supported. • Direct experience and knowledge of quality assurance for various applications, web platforms, reporting, and analytics. • Understanding of general quality assurance methodology such as continuous integration and test driven development. • Proven experience and understanding of all phases of the development lifecycle including: scoping, requirements, design, construction, integration, and testing. • Ability to collaborate effectively with other disciplines including business analysts, developers, technical leads, and project managers. • Background in systems/database and applications testing, applications support and working on production issues with End Users and the business analyst and development teams to troubleshoot root cause issues. • Ability to work in an iterative development model which emphasizes speed and proactive decision making. • Excellent communication skills (written and oral) and problem-solving ability.
61	Software Testing Methodology Specialist II	1,2,3,4,5	• All selected responsibilities associated with Software Testing Methodology Specialist - Level I. • Coordinate and manage software testing efforts. • Test software products/systems to increase the quality of the product/system delivered to the client by conducting System Integration Testing of systems for Smoke, integration, regression, front end to back end, and end to end testing. • Design and develop 508 test plans and scripts to ensure compliance with Section 508 requirements. • May perform analysis of documented application SOA service requirements and directs or assists in the design of test plans in support of these requirements for moderately complex to complex SOA services. • May review SOA services requirements documentation; designs, defines and documents unit and service test plans; transforms test plans into test scripts and executes those scripts. • May participate in all phases of risk management assessment and SOA service development. • Develop, review and execute rigorous, repeatable and detailed system test cases to assure requirements satisfaction, traceability and coverage. • Incorporate best practices into QA methodology/processes. • Identify implications to automated QA testing based on software development life cycle approaches. • Identify requirements for quality (processes, test methods, metrics, and reporting) and translate those requirements into procedures that are consistently applied/reported throughout the application development lifecycle. Develop and maintain QA policies and procedures. • Assist in the definition and implementation of the overall QA strategic direction across the entire SDLC. • Ensure that the test design and documentation supports applicable project, client, agency or industry mandated standards. • Perform system testing activities at multiple application checkpoints (e.g., installation, user interfaces (i.e., client and web-based), integration interfaces, security, database, debug and system logs, etc.) • Maintain status of test case execution and inform team leads / project managers of any deviations from functional requirements, technical specification or testing procedures. • Document application defects, usability and system performance issues, and validate subsequent fixes. • Develop and execute simple to complex SQL queries. • Interface with customers and various departments to resolve problems that cause test failures. • Ensure proper execution of test scripts, track defects to using test tools, and work with development teams to resolve issues. • Work closely with developers and users to track and resolve defects and assist in recreating them.	• BS/BA in Computer Science, Information Systems Management, Computer Engineering, or an equivalent combination of education and/or experience. • 3-5 years of experience in quality assurance/control, with a thorough knowledge of software development life cycle principles and quality assurance methodology. • Minimum 3 years of experience in working with developers, project and release managers, system administrators, business analysts, and database administrators. • Significant background in application design and programming, with a full comprehension of SDLC and the ability to understand trace matrices. • Strong analytical skills and broad knowledge of the applications supported. • Significant direct experience and knowledge of quality assurance for various applications, web platforms, reporting, and analytics. • Advanced knowledge of quality assurance methodology experience such as continuous integration and test driven development. • Proven experience and understanding of all phases of the development lifecycle including: scoping, requirements, design, construction, integration, and testing. • Proficiency with test automation tools (Unified Functional Test (UFT), LoadRunner, etc.) and Test Management Tools (Application Lifecycle Management (ALM), etc.). • Excellent communication skills (written and oral) and problem-solving ability.
62	Solution Architect I	1,2,3,4,5	• Provides leadership in interpreting business models, system models, use cases and sequence diagrams; and creating technical architecture specifications, class diagrams and object models. • Provides strategic technology advice to clients, develop solution architectures and take an end to end role in technology delivery projects as well as contributing to developing new business. • Responsible for the design and management of the end to end architecture of the solution and ensure that all the components of the solution integrate together. • Prior Solution Architecture experience on similar projects of comparable/greater size and scope, using Web 2.0 technologies, the JavaEE development framework on Oracle WebLogic, the .NET development framework, or relational database management systems including Oracle and Microsoft SQL Server. • Experience using agile and iterative development practices. • May have experience applying object-oriented programming and design approaches, and patterns-based design and development. • May have experience applying Service Oriented Architecture (SOA) concepts including REST-full and SOAP-based services. • Experience designing in compliance with Enterprise Architecture tenets (see the FDIC Target Architecture Tenets document for a complete list of applicable standards). • May have experience enforcing application security in the JavaEE or .NET platforms, enforcing data security in the Oracle and Microsoft SQL Server database systems, and using relevant identity management frameworks/specifications like SAML. • Technically own and manage the process of ensuring build and integration of the various elements of the solution. • Technical liaison for any vendors.• Quality assuring all contributors to the end to end solution. • Managing the integration of the various elements of the architecture with the assistance from the technical team leaders. • Act as a single point on all technical issues for all of the technical team leads. • Provide technical leadership with senior client technical and business staff. • Review IT architectures, projects & improve business processes & technology innovation. • Work with Emerging Technology Specialist to research emerging technologies, processes & best practices. • Work on the development of client bids and presentations of proposals.	• BA/BS in Computer Science or related field or an equivalent combination of education and/or experience. • 1-3 years of progressive experience as a solution architect. • Minimum 2 years' experience in other technical roles such as developer or systems analyst. • Good consultative skills at a cross functional level. • Analysis level UML, activity diagrams, business use cases, business rules, and system level features. • Experience in enterprise architecture frameworks (TOGAF is preferred). • Broad based platform and technical exposure and complete software development lifecycle perspective. • Good presentation & communication skills: ability to translate and clearly formulate technical issues. • Strong project and team management skills.
63	Solution Architect II	1,2,3,4,5	• All selected responsibilities associated with Solution Architect - Level I. • Responsible for end-to-end architectural integrity and the relationship with other projects within the context of a given program. • Understand latest architecture, technology, solutions, and industry trends. • Serve as part of the team responsible for high level architecture and design of project solution. • Serve as the key client-facing technical resource and focus on systems rather than on specific technologies. • Consider various proposals of technical solution based on customer requirements, product knowledge and system processes. • Conceptualize solutions that address customer opportunities and issues. • Evaluate business, information, application, and technology views of the solution approach and identify risks. • Participate actively on reviewing end-to-end solution processes. • Participate actively on preparing technical documents including time estimation and implementation requirements. • Contribute to FDIC enterprise architecture standards; advocate the adoption of standard project frameworks, methodologies, and procedures.	• BA/BS in Computer Science or related field or an equivalent combination of education and/or experience. • 3-5 years of progressive experience as a solution architect. • Minimum 5 years' experience in other technical roles such as developer or systems analyst. • Strong consultative skills at a cross functional level. • Analysis level UML, activity diagrams, business use cases, business rules, and system level features. • Experience in enterprise architecture frameworks (TOGAF is preferred). • Broad based platform and technical exposure and complete software development lifecycle perspective. • Good presentation & communication skills: ability to translate and clearly formulate technical issues. • Strong project and team management skills.
64	Solution Architect III	1,2,3,4,5	• All selected responsibilities associated with Solution Architect – Level II. • Translate complex business processes and strategy into technical solutions through requirements definition and design. • Responsible for end-to-end architectural integrity and the relationship with other projects within the context of a broader program. • Consult with business and technical leaders to identify and scope the business opportunities, consider potential value and ROI, and identify risks and constraints. • Document overall strategic vision and create architecture proposals based on identified solution gaps. • Provide architectural advice, planning guidance, quality assurance, and guidance to the project team on project approach and solution. • Compile intellectual property from past solutions that can be developed into best practices or for reuse. • Responsible for the overall solution architecture and design. • Provide technical leadership and is responsible for the delivery of the technical architectural design, strategies and plans that will be delivered on an ongoing basis. • Responsible for ongoing management and configuration of FDIC's enterprise architecture. • Adhere to, enhance, and promote FDIC's enterprise architecture standards.	• BA/BS in Computer Science, Engineering, or an equivalent combination of education and/or experience. • > 5 years of experience as a Solution Architect. • Minimum 5 years' experience in other technical roles such as developer or systems analyst. • Strong consultative skills at a cross functional level. • Analysis level UML, activity diagrams, business use cases, business rules, and system level features. • Experience in enterprise architecture frameworks (TOGAF is preferred). • Broad based platform and technical exposure and complete software development lifecycle perspective. • Good presentation & communication skills: ability to translate and clearly formulate technical issues. • Strong project and team management skills.
65	Systems Analyst I	1,2,3,4,5	• Typically required to work as a team member under the supervision of direction of senior personnel. • Analyzes, designs, codes, and tests system software components, databases, and applications possessing a wide range of capabilities. • Familiar with technologies including AntHillPro, Visual Studio 2010, JDeveloper, Altova, XMSpy, DynaTrace, SharePoint, Team Foundation Server and Requisite Pro. • Develops plans, analyzes the problem and information to be processed; defines the problem, and develops system requirements and program/technical specifications. • Develops programs, tests, debugs, and refines the software; prepares program and customer-level documentation; enhances and maintains software. • Support research, planning, and recommendation of software and system choices to meet business needs. • Collaborate with internal customers to elicit their business concerns and translate them into system development requirements. • Interact with software developers to keep track of system development. • Participate in planning initiatives, feasibility studies, cost/benefit analyses, new systems design, detailed project work plan and effort development, and implementation timelines. • Document and manage system requirements. • Participate in planning initiatives for system testing and configuration. • Interact with designers to convey possible software interface.	• BA/BS in Computer Science, Engineering, Information Systems, or an equivalent combination of education and/or experience. • 1 - 3 years of progressive work experience as a systems analyst or in a similar role. • Minimum 2 years of experience in software development and/or project management. • Advanced technical proficiency in using a wide range of software applications and products. • Strong analytical skills, excellent interpersonal and communication skills (written and oral). • Demonstrated ability in IT analysis methodologies (i.e., process flow definition, data flow diagramming). • Demonstrated ability to work effectively with all levels of staff, customers and other IT Personnel. • Ability to multi-task, take initiative, and work with little direct supervision. • Knowledge of internets, intranet, and extranet systems design (security, content management, eCommerce, web, and application servers), database design, and network architecture.

#	Role	Codes	Responsibilities	Qualifications
66	Systems Analyst II	1,2,3,4,5	• All selected responsibilities associated with Systems Analyst - Level I. • Provides highly technical and specialized guidance, and solutions to, complex information systems challenges. • May encompass a leading/supporting role of an Application Systems Programmer that works with a team of programmers to provide analysis, design, coding, testing and development. • Provides technical direction to junior programmers. • Has significant experience in the specific analysis and programming discipline(s) described in an actual task order proposal. • Provides references for users by writing and maintaining user documentation and training users. • Prepare technical reports by collecting, analyzing, and summarizing information and trends. • Define internal customer needs and required functionality early in the system development cycle. • Prepare detailed systems specifications for translation into structured applications with the necessary interfaces into other systems or across platforms. • Develop detailed Project work plan and effort estimates for solution development. • Lead design workshops (JAD, RAD, etc.). • Provide support skills for modifying and maintaining existing systems in order to meet internal and external user requirements. • Design systems test requirements to ensure fail-safe integration of the program into the production system. • Lead assigned projects to their completion following FDIC standards, within the time and budget constraints, while meeting client business needs.	• BA/BS in Computer Science, Engineering, or an equivalent combination of education and/or experience. • 3 - 5 years of progressive work experience as a systems analyst or in a similar role. • Minimum 3 years of experience in software development and/or project management. • Advanced technical proficiency in using a wide range of software applications and products. • Advanced knowledge of internets, intranet, and extranet systems design, database design, and network architecture. • Certification in system and/or data management a plus. • Strong analytical and communication skills (written and oral). • Ability to multi-task, take initiative, and work with little direct supervision.
67	Systems Analyst III	1,2,3,4,5	• All selected responsibilities associated with Systems Analyst - Level II. • Provides project leadership for the planning and execution of major projects for the application system, consults with users to identify current operating. procedures and to clarify program objectives. May spearhead a team of programmers to provide analysis, design, coding, testing and development. • Ensures data integrity by evaluating, implementing, and managing appropriate software and hardware solutions for the application systems, to include Enterprise Programming and System Oriented Architecture. • Defines disaster recovery requirements and plans and delivers a disaster recovery solution for the applications systems. Serves as third level support for user problems, resolving complex problems. • Coordinates with business units, the project management office (PMO), outside entities and IT staff to confirm compliance and risk mitigation has been met. • Responsible for ensuring application systems are in compliance with security, audit policies, and procedures. • Monitors the performance of the application system. Develops and maintains standard operating procedures and documentation, may write documentation to describe program development, logic, coding, and corrections. • Research and troubleshoot application issues. • Create and maintain program documentation. • Experience in the relevant technologies as described in the tools listed in Section J of the RFP. • May function as workgroup leader for a project team or function as a technical specialist. • Lead development of Project work plan and effort estimates for the solution to support overall Project work plan development. • Provide financial input on department or project budgets, capital expenditures or other cost estimates as requested. • Provide assistance and work direction to aid other team members in their development. • Plan and coordinate complex implementation overseeing quality control of systems functional design and implementation, client operations design and implementation, and client training and conversion. • Train and/or mentor other team members, peers and clients as appropriate. • Lead multiple projects to successful completion, maintaining scope within the time and budget constraints, while following FDIC standards and meeting client business needs.	• BA/BS in Computer Science, Engineering, or an equivalent combination of education and/or experience. • > 5 years of progressive work experience as a systems analyst. • Minimum 3 years of experience in software development and/or project management. • Expert level knowledge of standard systems Integration tools and practices. • Advanced technical proficiency in using a wide range of software applications and products. • Demonstrated ability in the fields of computer networking, enterprise application integration, and business process management. • Advanced knowledge of internets, intranet, and extranet systems design, database design, and network architecture. • Certification in system and/or data management. • Strong analytical and communication skills (written and oral). • Demonstrated ability to work effectively with all levels of staff, customers and other IT Personnel.
68	Technology Architect I	1,2,3,4,5	• Understand latest architecture, technology, solutions, and industry trends. • Provide technical leadership and is responsible for the delivery of the technical architectural design, strategies and plans on an ongoing basis. • Manage configuration and layout of enterprise infrastructure. • Perform necessary infrastructure maintenance in accordance with policies. • Research and recommend best practices, as applicable, for the following areas: business continuity, high availability, backup, recovery and archiving. • Perform capacity planning and disaster recovery planning and design as applicable. • Recommend Changes to procedures which result in operational optimization. • Participate in root cause analysis reviews when applicable. • Promote shared infrastructure and applications to reduce costs and improve information flows, and ensure that Projects do not duplicate infrastructure or diverge from business and IT strategies.	• BA/BS in Computer Science or related field, or equivalent combination of education and/or experience. • Minimum 5 years of related technical experience in application development, and network design. • 3-5 years of progressive experience as an architect in an infrastructure / technology architecture environment. • Knowledge of technology infrastructure and server and network topology. • Knowledge of distributed, heterogeneous (Windows, Unix, etc.) scalable systems design. • Knowledge of internets, intranet, and extranet systems design (security, content management, eCommerce, web, and application servers). • Knowledge of high availability/fault-tolerant systems design and transparent application fail-over. • Knowledge of relational and spatial database design, logical and physical system architecture, and object-oriented analysis and design. • Knowledge of replication, backup, and disaster recovery design.
69	Technology Architect II	1,2,3,4,5	• All selected responsibilities associated with Technology Architect - Level I. • Lead development of policies, standards, and guidelines that direct the selection, development, implementation and use of Infrastructure and Information Technology within the enterprise. • Work with stakeholders, both leadership and subject matter experts, to build a holistic view of the organization's strategy, processes, information, and information technology assets and align the business goals with its IT strategy. • Perform infrastructure capacity planning and ensure system environments are adequately scalable for anticipated growth and availability. • Manage risks associated with information and IT assets through appropriate standards and security policies. • Perform necessary assessment and prepare recommendations for improvements. • Conduct and lead design activities including technology architecture, server topology, and environment placement. • Manage or coordinate environment implementation in close cooperation with related teams to gain consensus and establish policies and standards.	• BA/BS in Computer Science or related field, or equivalent combination of education and/or experience. • Minimum 5 years of experience in application development, and network design; > 5 years of progressive experience as an architect in an infrastructure / technology architecture environment. • Advanced knowledge of distributed, heterogeneous (Windows, Unix, etc.) scalable systems design; advanced knowledge of internet, intranet, and extranet systems design (security, content management, eCommerce, web, and application servers). • Advanced knowledge of high availability/fault-tolerant systems design and transparent application fail-over; advanced knowledge of relational and spatial database design, logical and physical system architecture, and object-oriented analysis and design. • Advanced knowledge of replication, backup, and disaster recovery design; knowledge of IT governance and operations+E92. • Advanced knowledge of SOA concepts and related frameworks; advanced knowledge of system sizing, capacity planning and performance tuning, and storage and area network architecture. • Advanced understanding of technology infrastructure and server topology; comprehensive knowledge of hardware, software, application, and systems engineering. • Excellent communication skills (written and oral); ability to explain complex technical issues in a way that non-technical people may understand.
70	Technical Writer/Editor I	1,2,3,4,5	• Typically required to work as a team member under the supervision of direction of senior personnel. • Develops, prepares and reviews formal documents and reports for management and decision making to include policy documents; tasking memos; technical documents and presentations. • Independently plans and manages documentation from initial concept to final document. • Preparing and publishing materials that communicate new and important policies, programs, functions, and projects. • Promoting effectiveness and efficiency in preparation of documents in accordance with Federal Plain Writing Guidelines. • Performs research and analysis to define and explain the organization's policies. • Compose polished technical reference materials, training materials, proposals, and policy documents. • Document and depict complex project ideas, business requirements, and business process flows. • Analyze technology products, applications, and tools, such that their use and functionality can be effectively conveyed to users. • Coordinate the professional production of written technical materials and ensure quality control over their appearance and timely completion. • Propose and facilitate meetings to obtain critical documentation needs, and consult with teams on system usage, tools and templates, and process design. • Maintain archives of prepared technical documentation.	• BA/BS in Business, Publishing, Engineering, or related field, or an equivalent combination of education and/or experience. • 1-3 years of work experience in technical writing and research with progressively increasing responsibility. • Experience with Microsoft Office applications. • Advanced writing, interpersonal, and conceptual skills.
71	Technical Writer/Editor II	1,2,3,4,5	• All selected responsibilities associated with Technical Writer/Editor - Level I. • Typically required to manage a team that provides quality assurance to documentation. • Develops, prepares and reviews formal documents and reports for management and decision making to include policy documents; tasking memos; technical documents and presentations. • Independently plans and manages documentation from initial concept to final document. • Preparing and publishing materials that communicate new and important policies, programs, functions, and projects. • Promoting effectiveness and efficiency in preparation of documents in accordance with Federal Plain Writing Guidelines. • Performs research and analysis to define and explain the organization's policies.	• BA/BS in Business, Publishing, Engineering, or related field, or an equivalent combination of education and/or experience. Masters preferred • 4-5 years of work experience in technical writing and research with progressively increasing responsibility. • Proven experience with Microsoft Office applications. • Exceptional writing, interpersonal, and conceptual skills.
72	Testing Analyst I	1,2,3,4,5	• Takes responsibility for tactical quality assurance. • Design manual and automated testing processes, testing plans, and test cases. • Perform the following types of tests manually and/or using test automation tools: system, functional, regression, integration, usability.• Assist business users to perform UAT. • Participate in technical and functional specifications reviews. • Maintain record of test discrepancies, using designated QA/TEST tools. • Provide feedback of test results to development staff for resolution. • Provide testing status to appropriate project management.	• BS/BA in Computer Science, Information Systems Management, Computer Engineering, or an equivalent combination of education and/or experience; 1-3 years of experience in software testing role. • Background in application design and programming; strong analytical skills and broad knowledge of the applications supported. • Direct experience and knowledge of quality assurance for various applications, web platforms, reporting, and analytics. • Understanding of general quality assurance methodology such as continuous integration and test driven development. • Proven experience and understanding of all phases of the development lifecycle including: scoping, requirements, design, construction, integration, and testing. • Ability to collaborate effectively with other disciplines including business analysts, developers, technical leads, and project managers; ability to work in an iterative development model which emphasizes speed and proactive decision making. • Background in systems/database and applications testing, applications support and working on production issues with End Users and the business analyst and development teams to troubleshoot root cause issues. • Excellent communication skills (written and oral) and problem-solving ability.

#	Role	Levels	Responsibilities	Qualifications
73	Testing Analyst II	1,2,3,4,5	• All selected responsibilities associated with Testing Analyst - Level I. • Develop a comprehensive framework for software testing, and organize testing activities for new and existing releases. • Coordinate with other QA/TEST Leads, project managers, development managers, system administrators, architects and DBA members. • Lead and develop functional, system, regression, load, integration, and performance test scenarios. • Collaborate with development leads and business analysts to design and create test data required to drive test scenarios. • Run test execution for assigned projects, which includes monitoring of the test execution progress, Defect resolution, issue management. • Assess risk to quality based on results of verification and validation and making appropriate recommendations. • Define and lead process improvements that will improve overall efficiency and software quality.	• BS/BA in Computer Science, Information Systems Management, Computer Engineering, or an equivalent combination of education and/or experience. • 4-5 years of experience in quality assurance/control, with a thorough knowledge of software development life cycle principles and quality assurance methodology. • Minimum 3 years of experience in working with developers, project and release managers, system administrators, business analysts, and database administrators; excellent communication skills (written and oral) and problem-solving ability. • Significant background in application design and programming, with a full comprehension of SDLC and the ability to understand trace matrices; strong analytical skills and broad knowledge of the applications supported. • Significant direct experience and knowledge of quality assurance for various applications, web platforms, reporting, and analytics. • Advanced knowledge of quality assurance methodology experience such as continuous integration and test driven development. • Proven experience and understanding of all phases of the development lifecycle including: scoping, requirements, design, construction, integration, and testing. • Proficiency with test automation tools (Unified Functional Test (UFT), LoadRunner, etc.) and Test Management Tools (Application Lifecycle Management (ALM), etc.).
74	Testing Analyst III	1,2,3,4,5	• All selected responsibilities associated with Testing Analyst - Level II. • Play a strategic role in the overall design and implementation of the quality assurance program. • Maintain the overall quality of Project Deliverables and oversee all stages of testing. • Lead the development of overall test strategy, test environment design, and test data. • Oversee integration, functional, system, regression, load, integration, performance, and UAT test scenarios. • Incorporate industry quality assurance testing standards, best practices, and tools. • Provide leadership in the selection and hiring, training, mentoring, project/account performance evaluations of QA/TEST team members. • Implement quality processes in support of the development and production change management process. • Manage a full-cycle process for recording test discrepancies and communicating those findings to the appropriate sources.	• BS/BA in Computer Science, Information Systems Management, Computer Engineering, or an equivalent combination of education and/or experience. • > 5 years of experience in quality assurance, with a thorough knowledge of software development life cycle principles and quality assurance methodology. • Minimum of 5 years of experience in working with developers, project and release managers, system administrators, business analysts, and database administrators; excellent communication skills (written and oral) and problem-solving ability. • Significant background in application design and programming, with a full comprehension of SDLC and the ability to understand trace matrices. • Strong analytical skills and broad knowledge of the applications supported; significant direct experience and knowledge of quality assurance for various applications, web platforms, reporting, and analytics. • Expert knowledge of quality assurance methodology experience such as Continuous Integration and test driven development. • Previous experience managing multiple projects, conducting project risk assessments, and communicating these assessments. • Proven experience and understanding of all phases of the development lifecycle including: scoping, requirements, design, construction, integration, and testing. • Proficiency with test automation tools (e.g., Unified Functional Test (UFT), LoadRunner, etc.) and Test Management Tools (e.g., Application Lifecycle Management (ALM), etc.); proven experience leading a team of QA/TEST engineers.
75	Test Manager I	1,2,3,4,5	• Provides support in planning, executing and reporting on software development and maintenance testing.• Review and provide recommendations regarding test documentation. • Develop test plans and procedures in support of system evaluation based upon specifications and technical data articulated in requirements documents. • Develop and implement data collection plans based on data collection requirements, to include training for operators and data collectors. • Conduct required reviews of all data collection forms and operational logs collected during test. • Review Test Incident Reports for accuracy and completeness. • Supports analysis of documented user requirements and assists in the design of test plans in support of user requirements. • Works and collaborates with testing working groups for test related issues and topics. • Knowledge of Test Management, Automation toolsets and process with emphasis on those included in the RFP tool list. • First point of contact for technical escalation. • Handle tickets and assign tickets to team members and ensure closure. • Provide timely communication regarding upgrades and downtimes (planned & unplanned), system changes, or common issues. • Coordinate and perform regular follow-ups with various production baseline teams. • Monitor test system performance and provide performance statistics and reports. • Coordinate troubleshooting and resolve hardware and software problems of various application servers and appropriately escalate issues to management or the supporting groups as needed. • Perform technical reviews. ensure adherence to quality processes. • Metrics data collection, dashboards and management.	• BA/BS in Business Administration, Finance, Computer Science, or an equivalent combination of education and/or experience. • 2-3 years of IT testing experience; 3-5 years of project management experience. • Proficiency in analytical, organizational, project management, interpersonal and communication skills (written and oral). • Knowledge of industry standard PMO methodologies. • Proficiency in using project management tools (e.g., Microsoft Project) and techniques to develop project plans for software development projects. • Ability to perform detail-oriented business and technical analysis to discover, refine, and document the requirements for technically-oriented projects. • Customer- and relationship-focused, process-driven, metric-focused, results-oriented, organized, self-directed. • Ability to multi-task and solve problems innovatively. • Proficiency with test automation tools (e.g., Unified Functional Test (UFT), LoadRunner) and Test Management Tools (e.g., Application Lifecycle Management (ALM)). • Proven experience leading a team of QA/TEST engineers.
76	Test Manager II	1,2,3,4,5	• All selected responsibilities associated with Test Manager - Level I • Plan, execute, and report software development and maintenance testing. • Review and provide recommendations regarding test documentation. • Develop test plans and procedures in support of system evaluation based upon specifications and technical data articulated in requirements documents. • Develop and implement data collection plans based on data collection requirements, to include training for operators and data collectors. • Assist in the development and implementation of databases required to support automated data collection processes. • Conduct required reviews of all data collection forms and operational logs collected during test. • Review Test Incident Reports for accuracy and completeness.	• BA/BS in Business Administration, Finance, Computer Science, or an equivalent combination of education and/or experience. • 3-5 years of progressive experience managing average-scale testing initiatives in an engineering or technology environment; 5-7 years of project management experience. • Advanced knowledge in the assigned business area discipline such as engineering or information technology. • Proficiency with test automation tools (e.g., Unified Functional Test (UFT), LoadRunner, etc.) and Test Management Tools (e.g., Application Lifecycle Management (ALM), etc.); proven experience leading a team of QA/TEST engineers. • Advanced proficiency in automated project management tools such as Microsoft Project, including financial, and schedule reporting. • Advanced proficiency in analytical, organizational, project management, interpersonal and communication skills (verbal and written). • Customer- and relationship-focused, process-driven, metric-focused, results-oriented, organized, self-directed. • Ability to multi-task and solve problems innovatively.
77	Training Specialist I	1,2,3,4,5	• Provides highly specialized and technical guidance to IT training challenges. • Simultaneously plans, manages, and provides technical oversight for IT Training activities. • Supports the planning, scheduling, and integration of training activities for specific IT systems, or for general IT training programs. • Develops training plans and training programs for various levels of IT staff or systems users, and develops and conducts courses, including on-line courses. • Has substantive experience in project management and Training discipline(s) and technologies described in an actual task order proposal. • Deliver training to end users in the organization about how to use various types of software programs efficiently and effectively in support of business objectives. • Deliver training using written, computer-based, multi-media and web-based technologies for individuals and groups. • Develop training curricula, formulate or review training outlines, and determine appropriate instructional methodologies and formats. • Evaluate and recommend incorporation of vendor programs as appropriate to meet overall training goals and objectives. • Master complex subject matter and maintain proficiency in the systems and procedures underlying the training program, whether in sales, logistics, customer service and/or management. • Communicate software Problems and issues to software development and support teams. • Evaluate effectiveness of training and development programs and use relevant evaluation data to revise or recommend changes in instructional objectives and methods. • Ensure training materials are up-to-date and utilized effectively.	• BS/BA in Communications, Business, or Education, Associate's degree in Training, or related work experience in sales, management, system's training, or related field. • 1 - 3 years of training experience. • Working knowledge of Microsoft Office applications. • Excellent communication skills (written and oral), including strong instructional and presentation abilities. • Expertise in the effective delivery of training materials and class instruction. • Prior experience in instructional design, training delivery, technical writing, or related field. • Good analytical and problem-solving abilities, as well as a strong customer service orientation.
78	Training Specialist II	1,2,3,4,5	• All selected responsibilities associated with Training Specialist - Level I. • Design and improve in-house software applications and related courseware for training programs. • Develop and coordinate an overall software application's training curriculum for end users of all levels, including all course materials, exercises, and skills evaluations. • Coordinate with department heads and Personnel to assess departmental training needs and objectives • Create, administer, analyze, and report on end user needs assessments and skills assessments. • Measure the impact of training against pre-determined requirements and modify approach as appropriate. • Oversee the development and preparation of teaching and visual aids, instructional materials, computer tutorials, and reference materials appropriate to specific program objectives. • Review training materials and documentation and keep them up-to-date. • Create and communicate training schedules in consultation with departmental decision makers. • Create and administer training event feedback mechanisms. Analyze results, make recommendations for training improvement, and integrate changes in curriculum and/or courses. • Work with internal software developers to keep abreast of changes and upcoming developments in in-house software applications. • Maintain a database with the participants' status and results for analyses and assessment purposes.	• BS/BA in Computer Science, Information Technology, Business or an equivalent combination of education and/or experience. • 4 - 5 years of specific training support experience. • Skilled in the use of Microsoft Office and related software applications. • Knowledge of curriculum development and preparation procedures. • Proven experience with adult learning principles, methodologies, course design techniques, and training formats. • Knowledge of trends in computer technology relating to software. • Exceptional project-management skills; excellent prioritization and organization skills, especially the ability to manage multiple projects. • Ability to interact with subject-matter-experts and other employees in a team environment. • Ability to interpret and assess training and development needs and to develop appropriate and creative responses. • Skill in developing design and layout of materials to be published. • Independent judgment, influencing, consulting, and collaboration skills to work effectively at all levels in a matrix organization. • Platform instructional experience, multimedia programs, experience with systems approach to training and instructional media applications, and the development of training products.
79	Training Specialist III	1,2,3,4,5	• All selected responsibilities associated with Training Specialist – Level II. • Provides highly specialized and technical guidance to IT training challenges. • Simultaneously plans, manages, and provides technical oversight for IT Training activities. • Supports the planning, scheduling, and integration of training activities for specific IT systems, or for general IT training programs. • Develops training plans and training programs for various levels of IT staff or systems users, and develops and conducts courses, including on-line courses. • Has substantive experience in project management and Training discipline(s) and technologies described in an actual task order proposal. • Supports the planning, scheduling, and integration of training activities for specific IT systems, or for general IT training programs. • Develops training plans and training programs for various levels of IT staff or systems users, and develops and conducts courses, including on-line courses. • Has substantive experience in project management and Training discipline(s) and technologies described in an actual task order proposal.	• BS/BA in Computer Science, Information Technology, Business or an equivalent combination of education and/or experience. Masters preferred • >5 years of specific training support experience. • Skilled in the use of Microsoft Office and related software applications. • Knowledge of curriculum development and preparation procedures. • Proven experience with adult learning principles, methodologies, course design techniques, and training formats. • Knowledge of trends in computer technology relating to software; platform instructional experience, multimedia programs, experience with systems approach to training and instructional media applications, and the development of training products. • Exceptional project-management skills; excellent prioritization and organization skills, especially the ability to manage multiple projects. • Ability to interact with subject-matter-experts and other employees in a team environment; ability to interpret and assess training and development needs and to develop appropriate and creative responses. • Independent judgment, influencing, consulting, and collaboration skills to work effectively at all levels in a matrix organization; skill in developing design and layout of materials to be published.

80	Transformation Manager	1,2,3,4,5	• Direct, manage, plan and administer transformation project activities of a division/business area. • Manage complex and cross-functional transformation project team, from design and development, until production. • Ensure collaboration within and across project teams. • Develop, plan and schedule the development, introduction, communication and maintenance of Projects. • Lead contingency planning and risk mitigation. • Contain and resolve issues within the project that do not require leadership attention. • Monitor progress to ensure project objectives are delivered on time and within budget, and business results are realized. • Communicate project performance to program leadership and executive team. • Serve as the point of contact for the program leadership and a key member of the Governance team. • Determine the impact of project changes on the business case, and re-forecast value creation. • Identify areas for internal improvement and develop plans for implementation.• Comply with and enforce standard company policies and procedures.	• BS/BA degree preferably in a technical discipline, or equivalent training, education. • PMP (Project Management Professional) certification or equivalent preferred. • 8-10 years of project management, program management or IT management, including financial and schedule performance reporting. • Minimum of 5 years experience managing a transformation project that is cross-functional and involves end-to-end business processes. • Experience in all phases of systems development from concept through installation and maintenance. • A minimum of 5 years of experience in required technology. • Master level proficiency in automated project management tools such as Microsoft Project. • Advanced proficiency in analytical, organizational, project management, interpersonal and communication skills (verbal and written).
81	Transformation Program Director	1,2,3,4,5	• All selected responsibilities associated with Transformation Manager. • Oversee execution of multiple Projects and coordinate/manage dependencies. • Responsible to drive transformation program strategy and risk management.	• BS/BA degree preferably in a technical discipline, or equivalent training, education; PMP (Project Management Professional) certification or equivalent preferred. • 10 to 15 years of project management, program management or IT management, including financial and schedule performance reporting. • Experience in all phases of systems development from concept through installation and maintenance; a minimum of 5 years of experience in required technology; master level proficiency in automated project management tools such as Microsoft Project; Advanced proficiency in analytical, organizational, project management, interpersonal and communication skills (verbal and written).
82	UNIX Administrator I	1,2,4	• Perform UNIX system management, configuration management, deep troubleshooting, preventative and corrective maintenance, performance monitoring, and enhancement. • Execute tests of new hardware and software. • Plan, and Perform the requirements for off-hour systems maintenance work. • Oversee change management activities on the supported systems. • Implement, monitor, and support security controls and capabilities in operating systems, layered products, and specialty software to achieve security goals. • Develop operations procedures, such as backups, recovery processes, and queue management. • Install and configure Unix systems. • Assist business users and systems engineers with the setup, installation, and testing of their Applications. • Interface with users and systems engineers in order to resolve technical and user Problems.	• BA/BS in Computer Science, Engineering, or an equivalent combination of education or experience. • Certification in system or data management. • 3-5 years of experience managing and supporting Unix servers. • 3-5 years of experience configuring and managing storage subsystems. • Knowledge of standard system administration tools and practices. • Knowledge of industry and government security standards and practices. • Strong Windows administration skills. • Strong communication skills (written and oral).
83	UNIX Administrator II	1,2,4	• All selected responsibilities associated with UNIX Administrator - Level I. • Design and perform system management, configuration management, deep troubleshooting, preventative and corrective maintenance, performance monitoring, and enhancement. • Define and plan tests of new hardware and software. • Define and plan the requirements for off-hour systems maintenance work. • Define security controls and capabilities in operating systems, layered products, and specialty software to achieve security goals.	• BA/BS in Computer Science, Engineering, or an equivalent combination of education or experience. • Certification in system or data management. • > 5 years of experience managing and supporting Unix servers, configuring and managing storage subsystems. • Advanced knowledge of standard system administration tools and practices; advanced knowledge of industry and government security standards and practices. • Strong Windows administration skills; strong communication skills (written and oral).
84	Windows Administrator I	1,2,4	• Perform system management, configuration management, deep troubleshooting, preventative and corrective maintenance, performance monitoring, and enhancement. • Provide comprehensive Linux and Windows systems management. • Execute tests of new hardware and software. • Plan, and perform the requirements for off-hour systems maintenance work. • Implement, monitor, and support security controls and capabilities in operating systems, layered products, and specialty software to achieve security goals. • Develop operations procedures, such as backups, recovery processes, and queue management. • Install and configure Linux and Windows systems.	• BA/BS in Computer Science, Engineering, or an equivalent combination of education or experience. • Certification in system or data management. • 3-5 years of experience managing and supporting Linux and Windows servers. • 3-5 years of experience configuring and managing storage subsystems. • Knowledge of standard system administration tools and practices. • Knowledge of industry and government security standards and practices. • Strong Windows administration skills; strong communication skills (written and oral).
85	Windows Administrator II	1,2,4	• All selected responsibilities associated with Windows Administrator - Level I. • Design and perform system management, configuration management, deep troubleshooting, preventative and corrective maintenance, performance monitoring, and enhancement. • Define and plan tests of new hardware and software. • Define and plan the requirements for off-hour systems maintenance work. • Oversee change management activities on the supported systems. • Define security controls and capabilities in operating systems, layered products, and specialty software to achieve security goals • Assist business users and systems engineers with the setup, installation, and testing of their applications. • Interface with users and systems engineers in order to resolve technical and user Problems.	• BA/BS in Computer Science, Engineering, or an equivalent combination of education or experience. • Certification in system or data management. • >5 years of experience managing and supporting Linux and Windows servers. • > 5 years of experience configuring and managing storage subsystems. • Advanced knowledge of standard system administration tools and practices. • Advanced Knowledge of industry and government security standards and practices. • Strong Windows administration skills. • Strong communication skills (written and oral).

ITAS NG RFP Questions

#	Offeror Name	RFP Section	RFP Page #	Referenced Text (if applicable)	Question
1					
2					
3					
4					
5					
6					
7					
8					
9					
10					

Section K - Representations, Certifications and Other Statements of Offerors

No attachments were added for this section.

Clauses Incorporated By Reference

Clause #	Title	Date
7.3.1-03	Restriction on Disclosure of Information	July 2008

Full Text Clauses

7.3.2-45 - Preamble to Contractor Representations and Certifications - November 2009

Contractor is subject to the provisions of 12 Code of Federal Regulations Chapter III, Part 366, which may be found at: http://www.fdic.gov/buying/goods/acquisition/index.html. The representations and certifications set out in this solicitation must be completed by an official authorized to bind the contractor, and must be returned with its proposal. These representations and certifications concern matters within the jurisdiction of an agency of the United States, and the making of a false, fictitious, or fraudulent certification may render the contractor and certifying official subject to prosecution under 18 United States Code 1001, 1007, and 1014. (For purposes of these certifications, the Federal Deposit Insurance Corporation (FDIC) is considered an agency of the United States only with respect to its rights and remedies under Title 18 of the United States Code).   In addition, any misrepresentations or false, fictitious, or fraudulent certifications may render the contractor and the certifying official subject to administrative remedies available to the FDIC, which include suspension and/or exclusion from contracting, or termination of the contract, (12 CFR 366.16; 12 CFR Part 367).

The offeror must provide notice to the Contracting Officer within 10 business days of discovery or at any time prior to contract award, if the contractor learns that one or more of its representations and certifications were erroneous when submitted or have become erroneous by reason of changed circumstances.

The signature of the offeror on the face page of this solicitation constitutes the making of the applicable representations and certifications. The applicable representations and certifications will be incorporated by reference into any contract awarded to the offeror under this solicitation.

PRIVACY ACT STATEMENT

Collection of this information is authorized by the Federal Deposit Insurance Act, 12 U.S.C. 1819, 1821 and Executive Order 9397. This information will be used primarily to examine a contractor's eligibility for potential FDIC contract award; the information provided may be disclosed to licensing authorities by the FDIC in examining the contractor's eligibility.Information may also be disclosed to appropriate Federal, state or local agencies for law enforcement purposes when a violation or possible violation of a civil or criminal law is apparent; to individuals involved in judicial or administrative proceedings; and to a Congressional office in response to an inquiry made at the individual's request. Information may also be disclosed in accordance with the other routine uses set forth in the FDIC's Financial Information System 30-64-0012. Furnishing the requested information is voluntary. However, failure to furnish all requested information may preclude you from receiving an FDIC contract.

7.3.2-46 - Integrity and Fitness Representations and Certifications - November 2009

Answer all questions and fill in the information asked for.

I. IDENTIFYING INFORMATION:

(a) Type of Organization

The contractor operates as [ ] an individual, [ ] a State or local agency, [ ] a partnership, [ ] a joint venture, [ ] a nonprofit organization, [ ] an educational institution, [ ] a corporation organized and existing under the laws of the state of _____.

(b) Parent Information

The contractor [ ] is [ ] is not owned or controlled by a parent company. If it is, complete the blanks below and include an organizational chart of parent company:

NAME OF PARENT COMPANY _____

DATA UNIVERSAL NUMBERING SYSTEM (DUNS) NUMBER _____

ADDRESS _____

CITY _____   STATE _____

ZIP CODE _____

(c) Joint Venture Information

The contractor [ ] is [ ] is not a joint venture. If contractor is a joint venture, complete the information below.

NAME OF JOINT VENTURE PARTNER _____

JV PARTNER'S DUNS NUMBER _____

JV'S DUNS NUMBER (If different) _____

ADDRESS _____

CITY _____   STATE _____

ZIP CODE _____

Has a Joint Venture Agreement been executed? [ ] Yes, [ ] No   (If yes, attach Agreement.)

(d) Subcontractor Information

The contractor [   ] will [   ] will not use subcontractors in the performance of the contract. If it will, complete the information below.

NAME OF SUBCONTRACTOR _____

DUNS NUMBER _____

ADDRESS _____

CITY _____   STATE _____

ZIP CODE _____

NAME OF SUBCONTRACTOR _____

DUNS NUMBER _____

ADDRESS _____

CITY _____   STATE _____

ZIP CODE _____

NAME OF SUBCONTRACTOR _____

DUNS NUMBER _____

ADDRESS _____

CITY _____   STATE _____

ZIP CODE _____

(If additional space is necessary, attach separate sheets.)

II.   PART 366 INTEGRITY AND FITNESS

a) Unique Terms

Unique terms used in these representations and certifications are described in 12 CFR Part 366 as follows:

(1) Conflict of interest occurs when a contractor, any entity that owns or controls a contractor, or any entity the contractor owns or controls:

(i) Has a personal, business, or financial interest or relationship that relates to the services performed under the contract; or

(ii) Is a party to litigation against the FDIC, or represents a party that is; or

(iii) Submits an offer to acquire an asset from FDIC for which services were performed during the past three years, unless the contract allows for the acquisition.

(2) Ownership or control:

(i) The president or chief executive officer has control of an organization.

(ii) A partner in a small law firm has ownership or control. A partner in a large multinational law firm may not have ownership or control.

(iii) A general partner of a limited partnership has control. Ownership or control exists when there is an interest of twenty five percent (25%) or more in a limited partnership.

(iv) Ownership or control is evidenced by the:

    1. Power to vote, directly or indirectly, 25% or more interest of any class of voting stock of a company;

    2. Ability to direct in any manner the election of a majority of a company's directors or trustees; or

    3. Ability to exercise a controlling influence over the company's management and policies.

(3) Default on a material obligation occurs when a loan or advance with an outstanding balance of more than $50,000 is or was delinquent for ninety (90) days or more.

(4) FDIC-insured depository institution includes any bank or savings association the deposits of which are insured by the FDIC.

(5) Management official includes any shareholder, employee, or partner who controls a company and any individual who directs the day-to-day operations of a company. With respect to a partnership whose management committee or executive committee has responsibility for the day-to-day operations of the partnership, management official includes a member of such a committee but, if no such committee exists, management official includes each of the general partners.

(6) Pattern or practice of defalcation regarding obligations:

A pattern or practice of defalcation under 12 CFR section 366.3(c) exists when the contractor, any person that owns or controls the contractor, or any entity the contractor owns or controls has a legal responsibility for the payment on at least two obligations that are:

(i) To one or more FDIC-insured depository institutions;

(ii) More than ninety (90) days delinquent in the payment of principal, interest, or a combination thereof; and

(iii) More than $50,000 each.

(7) Person includes an individual, corporation, partnership or other entity with a legally independent existence.

(8) Substantial loss to Federal deposit insurance fund:

A substantial loss to a Federal deposit insurance fund under 12 CFR section 366.3(d) exists when the contractor, or any person that owns or controls the contractor, or any entity the contractor owns or controls has:

(i) An obligation to us that is delinquent for ninety (90) days or more and on which there is an outstanding balance of principal, interest, or a combination thereof of more than $50,000;

(ii) An unpaid final judgment in our favor that is in excess of $50,000, regardless of whether it becomes discharged in whole or in part in a bankruptcy proceeding;

(iii) A deficiency balance following foreclosure of collateral on an obligation owed to us that is in excess of $50,000, regardless of whether it becomes discharged in whole or in part in a bankruptcy proceeding; or

(iv) A loss to us that is in excess of $50,000 that we report on IRS Form 1099-C, Information Reporting for Discharge of Indebtedness.

(b) Representations as to Eligibility (12 CFR 366.3)

To the best of the contractor's knowledge:

(1) Has the contractor been convicted of a felony?

[   ] Yes   [   ] No (If yes, explain below.)

(2) Has the contractor been removed from or prohibited from participating in the affairs of an FDIC-insured depository institution because of a Federal banking agency action?

[   ] Yes   [   ] No (If yes, explain below.)

(3) Has the contractor demonstrated a pattern or practice of defalcation regarding obligations?

[[Yes   [ ] No (If yes, explain below.)

(4) Is the contractor responsible for a substantial loss to a Federal deposit insurance fund?

[ ] Yes   [ ] No (if yes, explain below.)

As used herein, "pattern or practice of defalcation"is described in 12 CFR 366.4 and "a substantial loss to a Federal deposit insurance fund" is described in 12 CFR 366.5 both are reproduced in Part II(a) of these representations and certifications for your convenience.

(c) Representations as to Conflicts of Interest (12 CFR 366.9)

Answers to the following four (4) questions regarding conflicts of interest are provided for the contractor, its officers, directors, any management officials, any persons that own or control you or you own or control; and any employees, agents, or subcontractors who will perform services under the contract:

(1) Do any such person(s) have a personal, business, or financial interest or relationship that relates to the services you perform under the contract?

[ ] Yes   [ ] No (if yes, explain below.)

(2) Are any such person(s) a party to litigation against us, or represent a party that is?

[ ] Yes   [ ] No (if yes, explain below.)

(3) Are any such person(s) submitting an offer to acquire an asset from us for which services were performed during the past three years, unless the contract allows for the acquisition?

[ ] Yes   [ ] No (if yes, explain below.)

(4) Does the contractor recognize that it generally may not later purchase assets it will manage under this contract and performance of this contract may disqualify the contractor from follow-up work where information obtained in the performance of the contract gives the contractor an unfair competitive advantage?

[ ] Yes   [ ] No (if no, explain below.)

If the contractor cannot certify that there are no conflicts of interest, it may describe the circumstances of any conflicts and request a waiver in accordance with CFR 366.10 or propose a method for the elimination of the conflict.

(d) Representations as to Defaults (CFR 366.14(b))

Has the contractor or any company under the contractor's control defaulted on a material obligation during the five (5) years proceeding the submission of this offer?

[ ] Yes   [ ] No (If yes, attach a description of all such instances.)

A "default on a material obligation" occurs when a loan or advance with an outstanding balance of more than $50,000 is or was delinquent for ninety (90) days or more.

(e) Representations as to Employees and Subcontractors (CFR 366.14(d))

Does the contractor agree that without a waiver, it will employ only persons who meet the requirements of 12 CFR Part 366 to perform services on behalf of FDIC?

[ ] Yes   [ ] No (If no, explain below.)

III. RETENTION OF INFORMATION
A contractor must retain the information upon which it relied in preparing its integrity and fitness representations and making its certifications during the term of the contract and for a period of three (3) years following the termination or expiration of the contract, and make such information available for review by FDIC upon request.

7.3.2-47 - Additional Information - Representations, Certifications and Other Statements of the Offeror - July 2008

The offeror must complete the Section K, Representations, Certifications and Other Statements of the Offeror, and submit them with its proposal in a section entitled "Additional Information". Do not retype the Representations and Certifications; simply complete and return the signed copy. Should there be any material change that affects the accuracy of the information in the Representations and Certifications after they have been submitted, the offeror must file new Representations and Certifications with the FDIC.

The offeror (prime contractor) is responsible for:
- Obtaining the Section K clause 7.3.2-46 Integrity and Fitness Representations and Certifications from its subcontractors with subcontracts valued at $100,000 or more;
- Reviewing them for accuracy and completeness;
- Ensuring no subcontracts are issued to third parties who do not meet the requirements addressed in the representations and certifications;

- Referring any conflicts revealed by the certifications or that arise during the course of performing work to the Contracting Officer;
- Maintaining the representations and certifications; and
- Making the representations and certifications available to the Contracting Officer, upon request.

7.3.2-48 - Certification of Registration in System for Award Management (SAM) - March 2014

(a) The offeror certifies that it is registered in the System for Award Management (SAM) at www.sam.gov, and that all information in SAM is correct, including its socio-economic status.

[ ]   Yes   [ ]   No

An offeror that marks "No" must also complete the certification in paragraph (b).

(b) The offeror certifies that it is in the process of registering in the System for Award Management (SAM) at www.sam.gov, and will enter correct information in SAM, including its socio-economic status.

[ ]   Yes   [ ]   No

(c) The socio-economic groups in SAM are as follows:
   Women-Owned Business
   Minority-Owned Business
   Small Disadvantaged Business

For Minority-Owned Businesses, the ethnic/racial categories are as follows:
   Asian-Pacific American Owned
   Subcontinent Asian (Asian-Indian) American Owned
   Black American Owned
   Hispanic American Owned
   Native American Owned
   Other than one of the preceding

7.3.2-49 - Small Business Representation - June 2011

(a) NAICS code and size standard:

(1) The North American Industry Classification System (NAICS) code for this acquisition is identified on the cover page of the solicitation.

(2) The small business size standard is _____ [insert size standard].

(3) The small business size standard for a concern which submits an offer in its own name, other than on a construction or service contract, but which proposes to furnish a product which it did not itself manufacture, is 500 employees.

(b) Representation.

(1) This acquisition is not a Small-Business Set-Aside. However, for general statistical purposes, the offeror represents as part of its quote or offer that it [_] is, [_] is not a small business concern.

7.3.2-50 - Certificate of Independent Price Determination - July 2008
(a) The offer certifies that:

(1) The prices in this proposal have been arrived at independently, without, for the purposes of restricting competition, any consultation, communication, or agreement with any other offeror or competitor relating to (I) those prices, (ii) the intention to submit an offer or (iii) the methods or factors used to calculate the prices offered;

(2) The prices in this proposal have not been and will not be knowingly disclosed by the offeror, directly or indirectly, to any other offeror or competitor before contract award unless otherwise required by law; and

(3) No attempt has been made or will be made by the offeror to induce any other concern to submit or not to submit a proposal for the purpose of restricting competition.

(b) Each signature on the proposal is considered to be a certification by the signatory that the signatory:

(1) Is the person in the offeror's organization responsible within that organization for determining the prices being offered in this proposal, and that the signatory has not participated and will not participate in any action contrary to (a)(1) through (a)(3) above, or

(2) (i) Has been authorized, in writing, to act as agent for the following principals in certifying that those principals have not participated, and will not participate in any action contrary to subparagraphs (a)(1) through (a)(3) above

_____
_____
_____
_____(insert full name of person(s) in the offeror's organization responsible for determining the prices offered in this proposal, and the title of his or her position in the offeror's organization);
(ii) As an authorized agent, certifies that the principals named in subdivision (b)(2)(i) above have not participated, and will not participate, in any action contrary to subparagraphs (a)(1) through (a)(3) above; and
(iii) As an agent, has not personally participated, and will not participate, in any action contrary to subparagraphs (a)(1) through (a)(3) above.

(c) A proposal will not be considered for award where (a)(1), (a)(3) or (b) above has been deleted or modified. If the offeror deleted or modifies (a)(2) above, the offeror must furnish with its proposal a signed statement setting forth in detail the circumstances of the disclosure.

7.3.2-51 - Contingent Fee Representation - July 2008
The offeror represents that except for full-time bona fide employees working solely for the offeror, the offeror (a) [ ] has [ ] has not employed or retained any person or company to solicit or obtain this contract; and (b) [ ] has [ ]

has not paid or agreed to pay any person or company employed or retained to solicit or obtain this contract any commission, percentage, brokerage, or other fee contingent upon or resulting from the award of this contract. The offeror agrees to provide information relating to this Representation as requested by the Contracting Officer when either (a) or (b) herein is answered affirmatively. As used herein, "bona fide employee" means a person employed by an offeror or contractor and subject to the offeror's or the contractor's supervision and control as to time, place and manner of performance, who neither exerts nor proposes to exert improper influence to solicit or obtain FDIC contracts nor holds out as being able to obtain any FDIC contract or contracts through improper influence.

7.3.2-52 - Equal Opportunity Certification - July 2008

The offeror represents that --

(a) It [ ] has [ ] has not participated in a previous contract or subcontract subject to the Equal Opportunity clause of this solicitation;

(b) It [ ] has [ ] has not filed all required compliance reports; and

(c) Representations indicating submission of required compliance reports, signed by proposed subcontractors, will be obtained before subcontract awards.

The offeror also represents that --

(d) It [ ] has developed and has on file [ ] has not developed and does not have on file, at each establishment, affirmative action programs required by the rules and regulations of the Secretary of Labor (41 CFR 60-1 and 60-2); or

(e) It [ ] has not previously had contracts subject to the written affirmative action programs requirement of the rules and regulations of the Secretary of Labor.

7.3.2-53 - Certification Regarding Fair Inclusion of Minorities and Women - November 2014

(a) The Contractor certifies to the following: [   ] Yes [   ] No

(1) It is committed to equal opportunity in employment and contracting.
(2) It has made and will continue to make, or will make during the course of this contract, a good faith effort to ensure, to the maximum extent possible, the fair inclusion of minorities and women in its workforce and in the workforces of its applicable subcontractors,
(3) For purposes of this certification,
"minority" shall have the meaning set forth in Section 342 (g) of the Dodd-Frank Wall Street Reform and Consumer Protection Act, Pub. L. No. 111-203, 124 Stat. 1376 (2010); and
"Applicable Subcontractor" refers to all tiers of subcontractors under this contract whose subcontract exceeds $100,000 in value; and
"Good faith effort," may include actions by the contractor intended to identify and, if present, remove barriers to minority and women within its workforce or expand employment opportunities for minorities and women within its workforce. Efforts to remove such barriers or expand employment opportunities may include, but are not limited to, recruiting minorities and women, providing job-related training, or other activity that could lead to those results.

(b) If the Contractor answers "No" to paragraph (a) above, an explanation must be provided:

_____

_____

_____

7.3.2-55 - Certification and Disclosure Regarding Payments to Influence Certain Federal Transactions - November 2009

(a) Definitions. As used in this provision - "Lobbying contact" has the meaning provided at 2 U.S.C. Sec.1602(8). The terms "agency," "influencing or attempting to influence," "officer or employee of an agency," "person," "reasonable compensation," and "regularly employed" are defined in clause 7.3.2-58 entitled "Limitation on Payments to Influence Certain Federal Transactions".

(b) Prohibition. The prohibition and exceptions contained in clause 7.3.2-58
entitled "Limitation on Payments to Influence Certain Federal Transactions" are hereby incorporated by reference in this provision.

(c) Certification. The offeror, by signing its offer, hereby certifies to the best of its knowledge and belief that no Federal appropriated funds have been paid or will be paid to any person for influencing or attempting to influence an officer or employee of any agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress on its behalf in connection with the awarding of this contract.

(d) Disclosure. If any registrants under the Lobbying Disclosure Act of 1995 have made a lobbying contact on behalf of the offeror with respect to this contract, the offeror shall complete and submit, with its offer, OMB Standard Form LLL, Disclosure of Lobbying Activities, to provide the name of the registrants. The offeror need not report regularly employed officers or employees of the offeror to whom payments of reasonable compensation were made.

(e) Penalty. Submission of this certification and disclosure is a prerequisite for making or entering into this contract imposed by 31 U.S.C. Sec.1352. Any person who makes an expenditure prohibited under this provision or who fails to file or amend the disclosure required to be filed or amended by this provision, shall be subject to a civil penalty of not less than $10,000, and not more than $100,000, for each such failure.

7.3.2-67 - Representation by Corporations Regarding an Unpaid Delinquent Federal Tax Liability - April 2016

(a) FDIC may not enter into a contract with any corporation that -

Has any unpaid Federal tax liability that has been assessed, for which all judicial and administrative remedies have been exhausted or have lapsed, and that is not being paid in a timely manner pursuant to an agreement with the authority responsible for collecting the tax liability, where the awarding agency is aware of the unpaid tax liability, unless the agency has considered suspension or debarment of the corporation and made a determination that this further action is not necessary to protect the interests of the Government.

(b) The Offeror represents that -
It is [ ] is not [ ] a corporation that has any unpaid Federal tax liability that has been
assessed, for which all judicial and administrative remedies have been exhausted or

have lapsed, and that is not being paid in a timely manner pursuant to an agreement with the authority responsible for collecting the tax liability.

(Authority: Section 744 of Division E, Title VII, of the Consolidated and Further Continuing Appropriations Act, 2015 (Pub. L. 113-235)).

7.3.2-76 - Covered Telecommunications Equipment or Services-Representation - September 2020

(a) Definitions. As used in this provision, "covered telecommunications equipment or services" has the meaning provided in the clause 7.1.2-2, Prohibition on Contracting for Certain Telecommunications and Video Surveillance Services or Equipment.

(b) Procedures. The Offeror shall review the list of excluded parties in the System for Award Management (SAM) (https://www.sam.gov) for entities excluded from receiving federal awards for "covered telecommunications equipment or services".

(c) Representation. The Offeror represents that it [ ] does, [ ] does not provide covered telecommunications equipment or services as a part of its offered products or services to the FDIC in the performance of any contract, subcontract, or other contractual instrument.

7.3.2-77 - Representation Regarding Certain Telecommunications and Video Surveillance Services or Equipment - September 2020

The Offeror shall not complete the representation in this provision if the Offeror has represented that it "does not provide covered telecommunications equipment or services as a part of its offered products or services to the Government in the performance of any contract, subcontract, or other contractual instrument" in the provision at 7.3.2-76, Covered Telecommunications Equipment or Services-Representation.

(a) Definitions. As used in this provision—

"Covered telecommunications equipment or services", "critical technology", and "substantial or essential component" have the meanings provided in clause 7.1.2-2, Prohibition on Contracting for Certain Telecommunications and Video Surveillance Services or Equipment.

(b) Prohibition. Section 889(a)(1)(A) of the John S. McCain National Defense Authorization Act for Fiscal Year 2019 (Pub. L. 115-232) prohibits the head of an executive agency on or after August 13, 2019, from procuring or obtaining, or extending or renewing a contract to procure or obtain, any equipment, system, or service that uses covered telecommunications equipment or services as a substantial or essential component of any system, or as critical technology as part of any system. Contractors are not prohibited from providing—

(1) A service that connects to the facilities of a third-party, such as backhaul, roaming, or interconnection arrangements; or

(2) Telecommunications equipment that cannot route or redirect user data traffic or permit visibility into any user data or packets that such equipment transmits or otherwise handles.

(c) Procedures. The Offeror shall review the list of excluded parties in the System for Award Management (SAM) (https://www.sam.gov) for entities excluded from receiving federal awards for "covered telecommunications equipment or services".

(d) Representation. The Offeror represents that it [ ] will, [ ] will not provide covered telecommunications equipment or services to the FDIC in the performance of any contract, subcontract or other contractual instrument resulting from this solicitation.

(e) Disclosures. If the Offeror has represented in paragraph (d) of this provision that it "will" provide covered telecommunications equipment or services", the Offeror shall provide the following information as part of the offer—

(1) A description of all covered telecommunications equipment and services offered (include brand; model number, such as original equipment manufacturer (OEM) number, manufacturer part number, or wholesaler number; and item description, as applicable);

(2) Explanation of the proposed use of covered telecommunications equipment and services and any factors relevant to determining if such use would be permissible under the prohibition in paragraph (b) of this provision;

(3) For services, the entity providing the covered telecommunications services (include entity name, unique entity identifier, and Commercial and Government Entity (CAGE) code, if known); and

(4) For equipment, the entity that produced the covered telecommunications equipment (include entity name, unique entity identifier, CAGE code, and whether the entity was the OEM or a distributor, if known).

7.5.12-02 - Buy American Certificate - May 2018

(a) The offeror certifies that each end product, except those listed in paragraph (b) of this provision, is a domestic end product and that, for other than COTS items, the offeror has considered components of unknown origin to have been mined, produced, or manufactured outside the United States. The offeror shall list as foreign end products those end products manufactured in the United States that do not qualify as domestic end products, i.e., an end product that is not a COTS item and does not meet the component test in paragraph (2) of the definition of "domestic end product." The terms "commercially available off-the-shelf (COTS) item," "component," "domestic end product," "end product," "foreign end product," and "United States" are defined in the clause of this solicitation entitled "Buy American—Supplies."

(b) Foreign End Products:
LINE ITEM NO. COUNTRY OF ORIGIN

_____ _____
_____ _____
_____ _____

[List as necessary]

(c) The FDIC will evaluate offers in accordance with the policies and procedures of the Buy American statute.

7.5.12-06 - Trade Agreements Certificate - May 2018

(a) The offeror certifies that each end product, except those listed in paragraph (b) of this provision, is a U.S.-made or designated country end product, as defined in the clause of this solicitation entitled "Trade Agreements."

(b) The offeror shall list as other end products those supplies that are not U.S.-made or designated country end products.

Other End Products:

LINE ITEM NO. COUNTRY OF ORIGIN

_____ _____

_____ _____

_____ _____

[List as necessary]

(c) The FDIC will evaluate offers in accordance with the policies and procedures of the Trade Agreements Act. For line items covered by the WTO GPA, the FDIC will evaluate offers of U.S.-made or designated country end products without regard to the restrictions of the Buy American statute. The Government will consider for award only offers of U.S.-made or designated country end products unless the Contracting Officer determines that there are no offers for such products or that the offers for those products are insufficient to fulfill the requirements of this solicitation.

Section L - Instructions, Conditions, and Notices to Offerors

Attachments for this section start after the clauses.

Clauses Incorporated By Reference

Clause #	Title	Date
7.3.1-01	Disposition of Submitted Material	July 2008
7.3.1-02	System for Award Management	March 2014
7.3.1-04	Solicitation Requirements, Terms and Conditions	July 2008
7.3.1-07	Proprietary Information	July 2008
7.3.1-08	Amendments, Extensions, and Cancellations	July 2008
7.3.2-02	References to Time	July 2008
7.3.2-03	Outreach Program: SDB, Minority-Owned and Women-Owned Business Concerns	July 2008
7.3.2-07	Submission of Offers in the English Language and in U.S. Currency	July 2008
7.3.2-08	Award of Contract - Competitive	July 2008
7.3.2-14	Non-Responsive Proposals	July 2008
7.3.2-28	Late Proposals, Modifications of Proposals, and Withdrawals of Proposals	July 2008
7.3.2-30	Rejecting Proposals/Waiving Informalities	July 2008

Full Text Clauses

7.0.1-01 - Solicitation Provision Incorporated by Reference - October 2008

This solicitation incorporates one or more solicitation provisions by reference, with the same force and effect as if they were given in full text. The full text of a solicitation provision is available in Module 7 of the document entitled Procedures, Guidance and Information (PGI), which may be accessed electronically at the FDIC website: www.fdic.gov/buying/goods/acquisition/index.html.

7.1.3-1 - Post-Government Employment Certification (Pre-Award) - May 2009

Any former Federal Deposit Insurance Corporation (FDIC) or Resolution Trust Corporation (RTC) employee who the offeror proposes to use in performance of work under the contract or its subcontracts must complete the post-government employment certification found at FDIC website www.fdic.gov/buying/goods/acquisition/index.html. The offeror shall submit the certification(s) in the volume of its proposal entitled "Additional Information". The

certification(s) of the successful offeror will be reviewed by the FDIC Legal Division Ethics Unit to determine compliance with post-government employment restrictions. The former employee may be required to provide additional information as to their position and responsibilities while employed at FDIC or RTC and as a post-government employee working on the FDIC contract or subcontract.

7.3.1-06 - Identification and Delivery of Proposals - March 2009

The proposal due date under this RFP is March 29, 2021, by 2 p.m, local time of the FDIC office issuing this solicitation. Proposals received after that date and time may be returned without any review by the FDIC.

Proposals and amendments to proposals shall be submitted via email to ITASNextGeneration@FDIC.gov and pabergin@fdic.gov. All emails shall identify the solicitation number in the title and have a listing of all documents being provided. If multiple emails are submitted due to size limitations (20MB) all emails shall be labeled "Email 1 of X" number to clearly identify what is being submitted. The Contracting Officer will provide confirmation of receipt within 24 hours of submission. If no confirmation is received please follow up with the CO, Patrick Bergin, by email and phone.

7.3.2-01 - Description of Goods or Services - July 2008

The FDIC is requesting proposals from offerors to perform the following activities: The goods or services the FDIC requires are described in the Statement of Objectives ("SOO") included in this solicitation. The term "proposal" as may be used in this document refers to the written offer, written information, and pricing information. Each of the elements is further described in Section L, Instructions, Conditions, and Notices to Offerors, of this solicitation.

7.3.2-06 - Questions Regarding Solicitation - July 2008

The FDIC will respond to questions or requests for clarification, submitted in writing by an offeror, regarding this solicitation. Questions or requests for clarification must be submitted by 2 p.m. on March 8, 2021 by email to ITASNextGeneration@FDIC.gov and pabergin@fdic.gov. All questions shall be submitted using the template provided with the solicitation. Please refer to J-2 Q/A Spreadsheet for details.

7.3.2-09 - General Proposal Instructions - July 2008

SEE ATTACHMENT L-1 in addition to the information provided below:

(a) This solicitation does not commit the FDIC to award any contract, to pay any cost incurred related to proposal submission, oral presentation, or any subsequent negotiations. It is also the offeror's responsibility to inform the FDIC of any present, pending or possible future conflict of interest.

(b) Because the FDIC expects to receive and analyze a large volume of data in selection of the successful offeror, proposals shall be made strictly in accordance with the proposal format set forth herein. Failure to comply with the terms and conditions of this solicitation may result in the offeror being removed from consideration for award.

(c) Each proposal shall be divided into five (5) separate volumes (See Attachment L-1):

Volume I, Mission Capability

Technical Experience
 Workstream Area A1 - Legacy Application Services

Workstream Area A2- Cloud Platform Services

Workstream Area A3- Shared IT Services

Workstream Area A4- Data Management Services

Workstream Area A5- Emerging Services

Volume ll, Management Approach

Optional Oral Presentation

Volume lll, Price

Volume IV, Subcontracting Plan

Volume V, Additional Information

(d) Offeror's proposal shall be submitted in a single or multiple emails to remain under the 20MB limit email restriction. Each volume shall be an attachment within that email and be named using the following convention: ACME-INC-ITAS-VOL-I. Offeror shall submit a 1-page cover letter as the first page of each volume that identifies (1) Offeror's name, address, telephone and fax numbers, and the name of their contact person regarding the solicitation; (2) the solicitation number; and (3) which of the five ITAS NG workstreams are being proposed. This cover letter shall not count against any page limitations.

(e) Electronic submission shall be formatted for letter-size paper using 12 point font. No reduction is permitted except for organization charts or other graphic illustrations, or in headers/footers. In those instances where reduction is allowable, Offerors shall ensure that the print is easily readable; no less than 8 point font on graphs and 10 point font on tables. Each page shall have adequate margins on each side (at least one (1) inch) of the page. Header/footer information (which does not include any information to be evaluated) may be included in the 1" margin space. If the proposal exceeds the limitations identified in Table 1 (See Attachment L-1), the proposal may be determined non-responsive and returned to the offeror. The following will not be included in the page count limitations: cover pages, table of contents, and glossaries. The offeror should take care that its emails will fit within 20MB limit file size restrictions.

(f) Each submitted file of the electronic copy of the proposal shall be submitted in Microsoft Word or Adobe PDF format (with the exception of Attachment B1 – ITAS NG BOA Rate Card) and be compatible with Office 365. It is the sole responsibility of the Offeror to ensure that the electronic media submitted is virus-free and can be opened and read by the Government. The deadline for submission of the electronic copy of the proposal is firm. As the closing date and time draws near, heavy submission traffic may cause email delivery delays. Offerors are strongly encouraged to plan ahead and leave ample time to prepare and submit their proposals. Offerors bear the risk of any email delivery delay, which may occur during the final hours before the solicitation closing time.

(g) Exceptions taken to the terms and conditions of the solicitation, including the attachments, must be identified and fully described in the "Additional Information" volume of your proposal. Each exception must be identified specifically, by reference to the paragraph or part of the solicitation to which exception is taken. Provide rationale in support of the exception and fully explain the impact it has, if any, on performance, schedule, and price. Failure to comply with the terms and conditions of the solicitation may result in the offeror being removed from consideration for award.

7.3.2-12 - Pricing Proposal (Time and Material or Labor Hour) - April 2011

SEE ATTACHMENT L-1 in addition to the information provided below:

Offerors shall submit an original of the Pricing Proposal. (No page limitation.)

Pricing Schedule: Basic Ordering Agreement ("BOA") Labor Categories Rate Card.   Offeror shall complete Attachment B1 (ITAS NG BOA Rate Card) for each of the applicable professional services resource titles as described therein, which includes Resource Titles, Responsibilities, and Professional Qualifications.

Offeror shall supply hourly labor rates for all applicable labor categories by submitting a completed Attachment B1 – ITAS NG BOA Rate Card. As requested in the BOA Rate Card, Offeror shall map their GSA Schedule 70 labor categories to the ITAS NG BOA labor categories and include their corresponding Schedule 70 rates along with their discounted ITAS NG rates. The BOA Rate Card shall be submitted in .xls format and in accordance with the instructions provided in the attachment. There is no page limitation for the BOA Rate Card. When competing for Task Order awards, Offeror may not propose labor rates that exceed those originally proposed and established in the ITAS NG BOA contract.

For labor categories that do not map to GSA schedule the Offeror is free to submit other federal contract rate cards or Section B's that will assist FDIC in making fair and reasonable determinations.

The labor categories listed are anticipated to provide most of the services needed for ITAS NG. For a task order that requires other labor categories, the Offeror will propose those as part of the task order process.

References/Financials:
Offerors must provide a bank reference together with a certified Balance Sheet and Income Statement prepared by an independent auditor, or an acceptable equivalent, for the current and preceding two (2) fiscal years. If the offeror cannot provide these statements, explain why, and provide other suitable proof of the offeror's financial responsibility.

7.3.2-13 - Effective Period of Offer - July 2008

The proposal shall be signed by an authorized officer of the company who can commit the offeror, and shall include a statement that the offer is valid for a period of not less than 150 days, unless withdrawn by written notice to the Contracting Officer.

7.3.2-15 - Mission Capability - Proposal Instructions - August 2018

For Mission Capability - Proposal Instructions, please refer to Attachment L-1.

7.3.2-24 - Technical Approach - July 2008

See Attachment L-1, for Factor A - Technical Experience.

7.3.2-25 - Management Plan - July 2008

See Attachment L-1, for Factor B - Management Approach.

7.3.2-27 - Oral Presentation - July 2008

See Attachment L-1, for Factor C - Oral Presentation.

7.5.2-01 - Background Investigation Questionnaires - July 2008

Background Investigation Questionnaires.

Pre-Award

Offeror shall submit the following document, signed by an authorized representative:

  - Background Investigation Questionnaire for Contractors (FDIC 1600/7).

In addition, offeror shall submit these documents, completed and signed by all Key Personnel:

  - Background Investigation Questionnaire for Contract Personnel and Subcontractors (FDIC 1600/4); and
  - Notice and Authorization Pertaining to Consumer Reports (FDIC 1600/10).

All three of the above documents are available at the FDIC website:
www.fdic.gov/buying/goods/acquisition/index.html

The offeror shall submit these documents in the volume of its proposal entitled "Background Investigation Questionnaires". The information submitted on these forms must be accurate and complete so as not to delay the investigation and evaluation process.

Post-Award

The successful offeror must comply with additional background investigation requirements, as set forth in clause 7.5.2-3, Background Investigations.

ITAS NG RFP - Attachment L1

Proposal Content and Evaluation Factors

Offeror's proposal shall be structured in accordance with the five (5) ITAS NG BOA workstreams. Offeror may respond to one or more workstreams and shall include the applicable elements in their proposal, as shown in Table 1 below:

Volume	Factor / Area		Applicable Workstream	Format	Limitations	Attach. L1 Section
Volume I	**Factor A**: Technical Experience	**Workstream Area A1**: Legacy Application Services	Workstream 1	Written	3 pages	1.1
		Workstream Area A2: Cloud Platform Services	Workstream 2	Written	3 pages	1.2
		Workstream Area A3: Shared IT Services	Workstream 3	Written	2 pages	1.3
		Workstream Area A4: Data Management Services	Workstream 4	Written	2 pages	1.4
		Workstream Area A5: Emerging Services	Workstream 5	Written	2 pages	1.5
Volume II	**Factor B**: Management Approach			Written	5 pages	2.1
TBD	**Factor C**: Optional Oral Presentation			Oral	TBD	2.2
Volume III	**Factor D**: Price			Written (reference Excel file)	None	3
Volume IV: Subcontracting Plan				Written	None	4
Volume V: Additional Information				Written	None	5

Table 1

While Offeror may respond to all workstreams, they may also respond to a single or combination of workstreams. For example, if Offeror is seeking award in workstreams 1 and 2, they would include the following in their proposal:

Volume I: Factor A – Technical Experience

- Workstream Area A1
- Workstream Area A2

Volume II: Factor B – Management Approach

Volume III: Factor D - Price

Volume IV: Subcontracting Plan

Volume V: Additional Information

1

1. Volume I: Factor A – Technical Experience

Offeror shall provide a comprehensive and complete written technical experience proposal that demonstrates Offeror's understanding of the ITAS NG Statement of Objectives (SOO) and articulates how the Offeror's technical experience meets the objectives.

Offerors shall provide their real experience with real results for real clients that provides the FDIC confidence the Offeror is able to support the FDIC's SOO requirements. The Offeror shall first address its own experience as a prime contractor, if applicable, and then shall separately address its own experience as a subcontractor to another vendor, if applicable; for each workstream for which the prospective Offeror seeks to provide support. If the Offeror's experience includes accomplishing work through management of subcontractors, this information may be included. The experiences of proposed subcontractors should not be included and will not be considered.

The Offeror must respond to each workstream for which it is proposing. Please see Table 1 above for page limits.

1.1   Area A1: Technical Experience for Workstream 1 – Legacy Application Services

Offeror shall describe their technical experience as it relates to delivering solutions for Workstream 1 – Legacy Application Services.

a) FDIC legacy applications are tightly integrated, with numerous, and in some cases undocumented dependencies. Describe your real experience with real results for real clients in retiring legacy systems, including the teaming process you used, and how you met the contractual and organizational objectives.

b) Many legacy applications are dependent on the underlying infrastructure. Describe your real experience with real results for real clients in mitigating the entanglement and dependency on existing legacy infrastructure in order to modernize a legacy application while ensuring existing capabilities and data are safeguarded and uninterrupted.

c) Describe your real experience with real results for real clients in conducting, managing, and reporting on testing events to include, but not limited to: Alpha, End User Acceptance, Compatibility and Accessibility, End-to-End, Functional, and Security Vulnerability.

1.2   Area A2: Technical Experience for Workstream 2 – Cloud Platform Services

Offeror shall describe their technical experience as it relates to delivering solutions for Workstream 2 – Cloud Platform Services.

a) Describe your real experience with real results for real clients in developing, configuring, integrating, and platform management across Salesforce, ServiceNow, and/or Appian. Describe how you were able to achieve production level capabilities from both legacy migration and integration, to native platform development.

b) Describe your real experience with real results for real clients in migrating data from legacy based back-ends to cloud platforms, specifically Salesforce, ServiceNow, and/or Appian. Describe your process methodology, use of automated tools, data integrity and security measures, and what testing was conducted.

    c) Describe your real experience with real results for real clients in rapid prototyping applications on low-code/no-code platforms, how quickly usable capabilities were achieved, your production path methodology, and how security compliance was integrated.

1.3   Area A3: Technical Experience for Workstream 3 – Shared IT Services

Offeror shall describe their technical experience as it relates to as it relates to delivering solutions for Workstream 3 – Shared IT Services.

    a) Describe your real experience with real results for real clients in implementing and managing a large and diverse set of developmental IT tools (e.g.: Angular, Node JS, Mulesoft, Docker, Kubernetes, xCode). Describe how the tools were governed, and how redundancy and complexity were reduced in the shared IT tool environment.

    b) Describe your real experience with real results for real clients in assessing, testing, and implementing advanced container, CI/CD, automation, and cloud based Platform-as-a-Service (PaaS) technologies and the benefits realized by the clients.

1.4   Area A4: Technical Experience for Workstream 4 – Data Management Services

Offeror shall describe their technical experience as it relates to delivering solutions for Workstream 4 – Data Management Services.

    a) Describe your real experience with real results for real clients in establishing, managing, and delivering data lake concepts, relational and non-relational data stores, and robust data analytics which allowed for greater data accessibility and flexibility for use across multiple systems, secure data management, and predictive analytics which resulted in better organizational decision making.

    b) Describe your real experience with real results for real clients in performing self-service data analysis that would support the identification of new risks and opportunities within FDIC business units while allowing secure access to both internal and external datasets by authorized users to strengthen evidence-based decision-making.

1.5   Area A5: Technical Experience for Workstream 5 – Emerging Services

Offeror shall describe their technical experience as it relates to delivering solutions for Workstream 5 – Emerging Services.

    a) Describe your real experience with real results for real clients implementing a machine learning (ML) solution (using Supervised, Unsupervised, and Reinforcement learning algorithms) that when applied across a data set which resulted in the generation of machine generated recommendations, analysis, and outputs that impacted decision making.

    b) Describe your real experience with real results for real clients implementing an artificial intelligence capability, how it advanced the use of data, increased decision making, reduced risk, or other tangible benefits obtained by the client.

2.1 Volume II: Factor B - Management Approach

Offeror shall provide a written proposal which demonstrates their approach to lead and manage complex technology projects holistically across their entire lifecycle. In the submission, Offeror shall describe their management approach based **on the mock project scenario** below. The Offeror's response shall not exceed the page limit shown in Table 1 above. Regardless of the number of workstreams the Offeror proposes for, it shall submit only one Factor B response.

Mock Project Scenario: The FDIC has an existing legacy application supporting the bank examination process. This capability involves front end capture and transmission of sensitive financial information to an on premise database. The FDIC and you (the Offeror) are currently struggling to modernize the entire architecture while ensuring the current capabilities are not diminished. Working with requirement owners has been slow. Translating, documenting, and executing requirements into working capabilities is a struggle due to lack of standardized processes and management. Furthermore, once requirements are technically developed, the process to integrate security, system testing, end-user testing, and required production-level documentation is taking longer than expected, burning more funding than necessary. You (the Offeror) are struggling to standardize processes, bring on and retain experienced talent, and integrate technologies to support the effort and reduce the reliance on manual processes and human error.

a) What would your approach be for bringing on experienced talent, developing high-performing teams, minimizing learning curves, creating a stable workforce environment, and retaining corporate knowledge?

b) Describe your approach for establishing, integrating, managing, and scaling Agile teams to support this project and how this approach will provide economies of scale for requirement execution while ensuring maximum business value.

c) This project has many risks and issues, describe your approach for identifying, mitigating, and managing project risks and issues.

d) Describe how you bring innovations into your process and output. Please address both your corporate management culture, as well as engaging customer's team to promote and integrate innovation.

e) Describe a real project with a real client where you achieved one or more of the above.

2.2 Factor C – Optional Oral Presentation

The Government reserves the right to have Oral Presentations with Offerors at its sole discretion. The topic matter, logistics, and all relevant information regarding the Orals will be given if the Offeror is invited to Oral Presentations. The Government reserves the right to conduct Oral Presentations in one or more workstreams and those Orals may be the same across workstreams or tailored specifically to a workstream. Oral Presentations, if conducted, will be done via MS Teams.

3. Volume III: Factor D – Price

Offeror shall supply hourly labor rates for all applicable labor categories by submitting a completed Attachment B1 – ITAS NG BOA Rate Card. As requested in the BOA Rate Card, Offeror shall map their GSA Schedule 70 labor categories to the ITAS NG BOA labor categories and include their corresponding Schedule

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70 rates along with their discounted ITAS NG rates. The BOA Rate Card shall be submitted in .xls format and in accordance with the instructions provided in the attachment. There is no page limitation for the BOA Rate Card. When competing for Task Order awards, Offeror may not propose labor rates that exceed those originally proposed and established in the ITAS NG BOA contract.

4. **Volume IV – Subcontracting Plan**

Offeror shall provide a subcontracting plan for any portion of the work proposed to be subcontracted. Offerors are encouraged to subcontract with Minority or Woman Owned Business (MWOBs) and Small Disadvantaged Business (SDBs).

The subcontracting plan shall provide at least the following;

(1) Name, Address, and Dun and Bradstreet Number (DUNS) of the subcontractor, if the subcontractor has a DUNS number. (Note: A subcontractor is considered to be any entity or person, other than an employee of the contractor, that will receive payment from the contractor and is a direct charge to the contract.);

(2) Summary of capabilities of the subcontractor;

(3) Description of roles of Key Personnel of the subcontractor;

(4) Estimated percentage of work to be performed by the subcontractor, based on dollars (i.e., dollars to be paid to subcontractor divided by the total award amount);

(5) Description of services to be performed or goods/material provided by the subcontractor,

(6) Minority or Woman Owned Business (MWOB) designation of the subcontractor, i.e., Women-Owned, Minority- Owned. If Minority-Owned, also provide the subcontractor's ethnic/racial category from the following list:

Asian-Pacific American

Subcontinent Asian (Asian-Indian) American

Black American

Hispanic American

Native American

Other than one of the preceding

(7) Designation of the subcontractor as a Small Business, Small Disadvantaged Business, Small Business Administration 8(a), Historically Underutilized Business Zone (HUBZone), Veteran Owned and/or Service Disabled Veteran Owned Business; and

(8) Provide your rationale and a policy for subcontracting on this contract, including how you will meet your proposed subcontracting commitments. Include information on efforts undertaken by the Contractor to include subcontractors that are minority-owned, women-owned or small disadvantaged businesses.

(Note: Do NOT include any labor rates in the Subcontracting Plan. Estimated compensation, including detailed information concerning labor categories and labor rates, shall be included in the Pricing Volume.)

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5. Volume V – Additional Information

See instructions provided in Section L of this RFP. There is no page limitation for the Additional Information volume.

Exceptions taken to the terms and conditions of the solicitation, including the attachments, shall be identified and fully described in this "Additional Information" volume. Each exception shall be identified specifically, by reference to the paragraph or part of the solicitation to which exception is taken, along with proposed substitute wording. Provide rationale in support of the exception and fully explain the impact it has, if any, on performance, schedule, and price. Failure to comply with the terms and conditions of the solicitation may result in the Offeror being removed from consideration for award.

The Offeror shall include in this "Additional Information" volume any information required by the solicitation but not elsewhere provided for. For each such submission, the Offeror shall identify the source of the requirement.

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Section M - Evaluation Factors for Award

No attachments were added for this section.

Clauses Incorporated By Reference

Clause #	Title	Date
No reference clauses were found for this section.		

Full Text Clauses

7.3.2-17 - Best Value Evaluation Process - August 2018

(a) The FDIC will review all proposals for responsiveness and all offerors (including subcontractors) for compliance with 12 CFR 366, and will evaluate individual proposals against the evaluation criteria. The FDIC may exclude an offeror from further consideration if it submits an offer that does not conform to the proposal submission requirements.

(b) Factors A, B, and C will be evaluated using Confidence Ratings.

For Factor A - Mission Capability: Technical Experience, the evaluation will be divided into five (5) Workstream Areas that correspond with the following:

Workstream Area A1 – Legacy Application Services
Workstream Area A2 – Cloud Platform Services
Workstream Area A3 – Shared IT Services
Workstream Area A4 - Data Management Services
Workstream Area A5- Emerging Services

(c) A source selection decision will be made in each area independently of each other.

Workstream Area 1: Legacy Application Services

Factors A,B, and C are listed in descending order of importance. Non-price factors when combined are significantly more important than Price.

Factor A - Mission Capability: Technical Experience
Factor B - Management Approach
Factor C - Optional Oral Presentation
Factor D - Price

Workstream Area 2: Cloud Platform Services

Factors A,B, and C are listed in descending order of importance. Non-price factors when combined are significantly more important than Price.

Factor A - Mission Capability: Technical Experience

Factor B - Management Approach

Factor C - Optional Oral Presentation

Factor D - Price

Workstream Area 3: Shared IT Services

Factors A,B, and C are listed in descending order of importance. Non-price factors when combined are significantly more important than Price.

Factor A - Mission Capability: Technical Experience

Factor B - Management Approach

Factor C - Optional Oral Presentation

Factor D - Price

Workstream Area 4: Data Management Services

Factors A,B, and C are listed in descending order of importance. Non-price factors when combined are significantly more important than Price.

Factor A - Mission Capability: Technical Experience

Factor B - Management Approach

Factor C - Optional Oral Presentation

Factor D - Price

Workstream Area 5: Emerging Services

Factors A,B, and C are listed in descending order of importance. Non-price factors when combined are significantly more important than Price.

Factor A - Mission Capability: Technical Experience

Factor B - Management Approach

Factor C - Optional Oral Presentation

Factor D - Price

(d) Factors are listed in descending order of importance. Factors A-C, when combined, are significantly more important than Price.

Following an evaluation, award will be made to the offeror(s) whose proposal is determined to be most advantageous (best value) to the FDIC.

(e) Optional Down Select - The Government reserves the right to conduct an optional down select in the interest of efficiency based on Factors A and B along with Price. If a down-select is conducted only those offerors remaining will participate in Oral Presentations. If the Government elects not to utilize the optional down-select it still reserves the right to conduct Orals, if needed.

(f) Oral Presentation (Optional) - The Government reserves the right to have Oral Presentations with Offerors if determined necessary. The topic matter, logistics and all relevant information regarding the Orals will be given to Offeror's if they are determined to be necessary for this solicitation. The Government reserves the right to conduct Oral Presentations in one or more Areas based on its discretion and those Orals may be the same across each area or tailored specifically to an Area.

(g) Subjective judgment is implicit in the analysis of best value. The best value may not necessarily be represented by the lowest price offered. Price is not expected to be the most significant factor in the selection of a Contractor from this solicitation. The degree of importance of price as a factor, however, could increase depending upon how equally matched the competing proposals are for the other factors evaluated. When competing proposals are judged to be equal upon evaluation of the other factors considered in the best value analysis, total price and other price factors would become the most significant factor.

(h) Evaluation for Factor's A, B, and C – See Clause 7.3.2-18

(i) Evaluation for Factor D Price – See Clause 7.3.2-22

(j) Exchanges with Best-Suited Offeror - The Government reserves the right to communicate with only that offeror to address any remaining issues, if necessary, and finalize an award with that offeror. These issues may include technical and price and may result in changes to offeror's proposal. If the parties cannot successfully address any remaining issues, as determined pertinent at the sole discretion of the Government, the Government reserves the right to enter into discussions with all offerors determined to be the most highly rated.

7.3.2-18 - Evaluation of Mission Capability - March 2014
The following confidence ratings will be used in the evaluation of all Factors except Price.

High Confidence - The FDIC has high confidence that the Offeror understands the requirement, proposes a sound approach, and will be successful in performing the contract with essentially no FDIC intervention.

Some Confidence - The FDIC has reasonable confidence that the Offeror understands the requirement, proposes a sound approach, and will be successful in performing the contract with limited FDIC intervention.

Low Confidence - The FDIC has low confidence that the Offeror understands the requirement, proposes a sound approach, and/or will be successful in performing the contract even with FDIC intervention.

7.3.2-22 - Evaluation of Pricing - April 2011
Price proposals will be evaluated with respect to completeness, reasonableness, and realism. The Contracting Officer intends to evaluate the Overall Evaluated Price (OEP) for each offeror.

Completeness. Offerors must submit their proposed prices in accordance with the Pricing Schedule. Offerors must submit fully loaded labor rates. Offers failing to propose a price for all mandatory labor categories may receive no further consideration and may be eliminated.

Reasonableness. FDIC will evaluate prices for labor rates using appropriate techniques, which may include one or more of the following techniques.

(a) Comparing the proposed prices to those of other offerors.
(b) Comparing the proposed prices to FDIC's independent estimate and those in other FDIC contracts.
(c) Comparing the proposed prices to the prices in the company's GSA Schedule or commercial price list.

Prices that are extreme (high or low) may be judged unreasonable.

Realism. Labor Rates that do not reflect a reasonable compensation for the skill required in a labor category will be considered unrealistic.

Overall Evaluated Price (OEP): The FDIC will compute an overall evaluated price (OEP) for each proposal in all five Workstream Areas using the Offerors proposed hourly rates. This computation will be for evaluation purposes only.

BOA Level Rate Determination - All T&M labor rates in Attachment B-1 shall be reviewed to determine fair and reasonable independent of any additional discounts offered.

7.3.2-23 - Evaluation of Financial Capability - July 2008
The FDIC will evaluate the financial capability of the potential awardee(s) on a "pass/fail" basis.

7.3.2-29 - Award - Best Value - July 2008
FDIC will base the award on an integrated assessment of the evaluation factors and sub-factors. FDIC has the sole discretion to determine which proposal(s) represents the best value to the FDIC. A technically acceptable offer other than the one with the lowest-evaluated price may be awarded the contract.

7.5.6-06 - Evaluation of Subcontracting Plan - March 2011
The FDIC will evaluate the Contractor's Subcontracting plan and proposed subcontractors, considering the following:

(1) The adequacy of the proposed rationale for subcontracting, including information on efforts undertaken by the Contractor to include subcontractors that are minority-owned, women-owned or small disadvantaged businesses.

(2) The appropriateness of the proposed level of subcontracting for the requirements of the contract (that is, logically balanced on a technical basis).

(3) The appropriateness of the subcontractor's qualifications, resources and capabilities for the complexity of the work.