

**U.S. Department of Commerce  
Office of Financial Management (OFM)**



**Privacy Threshold Analysis  
for  
CARTS/Version Manager**

## U.S. Department of Commerce Privacy Threshold Analysis

### Office of Financial Management/CARTS /Version Manager

#### Unique Project Identifier: An EAS OS-059 Application

**Introduction:** This Privacy Threshold Analysis (PTA) is a questionnaire to assist with determining if a Privacy Impact Assessment (PIA) is necessary for this IT system. This PTA is primarily based on the Office of Management and Budget (OMB) privacy guidance and the Department of Commerce (DOC) IT security/privacy policy. If questions arise or further guidance is needed in order to complete this PTA, please contact your Bureau Chief Privacy Officer (BCPO).

#### **Description of the information system:** *Provide a brief description of the information system.*

The E-Government Act of 2002 defines “information system” by reference to the definition section of Title 44 of the United States Code. The following is a summary of the definition: “Information system” means a discrete set of information resources organized for the collection, processing, maintenance, use, sharing, dissemination, or disposition of information. See: 44. U.S.C. § 3502(8).

The CBS Application Request Tracking System (CARTS) was developed by Micro Focus Serena Software and is used to track changes to the application code (CBS and CSC/OFM Portal) as well as changes to Documentation, network and hardware configurations for the Commerce Solution Center (CSC).

The application is used by Bureau users, CBS software developers and testers, CSC Software Configuration Management team, functional leads and managers. Changes are tracked in CARTS via AR (Activity Request) tickets, SR (Service Request) tickets, and/or CR (Change Request) tickets.

PVCS Serena Version Manager is a Software Configuration Management (SCM) tool, which stores the core CFS, CPCS, Data Warehouse, CCR, and TIBCO application code. It is used by the CBS software developers, testers, and CSC Software Configuration Management team to track application code changes and maintain proper version control of all the application code. There is traceability to CARTS ARs each time any software is updated by the development team. The SCM Team labels all software with a unique Release Number in Version Manager when software deliveries are performed.

Address the following elements:

a) *Whether it is a general support system, major application, or other type of system*

- CARTS/Version Manager (VM) is a Minor System; it is a child system of the Enterprise Application System (EAS) application system boundary.

*b) System location*

- CARTS/VM is physically located at Department of Transportation Enterprise Services Center (DOTESC) Data Center in Oklahoma City, OK

*c) Whether it is a standalone system or interconnects with other systems (identifying and describing any other systems to which it interconnects)*

- There are no connections to external applications for the systems

*d) The purpose that the system is designed to serve*

- The CBS Application Request Tracking System (CARTS) was developed by Micro Focus Serena Software and is used to track changes to the application code (CBS and CSC/OFM Portal) as well as changes to Documentation, network and hardware configurations for the Commerce Solution Center (CSC). The application is used by Bureau users, CBS software developers and testers, CSC Software Configuration Management team, functional leads and managers. Changes are tracked in CARTS via AR (Activity Request) tickets, SR (Service Request) tickets, and/or CR (Change Request) tickets.
- PVCS Serena Version Manager is a Software Configuration Management (SCM) tool, which stores the core CFS, CPCS, Data Warehouse, CCR, and TIBCO application code. It is used by the CBS software developers, testers, and CSC Software Configuration Management team to track application code changes and maintain proper version control of all the application code. There is traceability to CARTS ARs each time any software is updated by the development team. The SCM Team labels all software with a unique Release Number in Version Manager when software deliveries are performed.

*e) The way the system operates to achieve the purpose*

- CARTS/VM is a hierarchical representation of a group of projects, subprojects, and versioned files. CARTS/VM is not a relational database; instead, CARTS/VM stores the configuration settings for an entire collection of projects, subprojects, and versioned files.

*f) A general description of the type of information collected, maintained, used, or disseminated by the system*

- PII (government issued phone number and government issued email address) is collected from Employees and Contractors for the sole purpose of initial account administration and help desk services. All PII is self-reported and is no different from the employee information on publicly accessible Commerce websites

g) *Identify individuals who have access to information on the system*

- CARTS is used by the EAS/CBS software developers, testers, CBS Solution Center (CSC) Software Configuration Management team, functional leads and managers.
- Version Manager is used by the EAS/CBS software developers, testers, and CSC Software Configuration Management team to track application code changes and maintain proper version control of all the application code.

h) *How information in the system is retrieved by the user*

- Using a GUI application connecting to the application server. A typical transaction in CARTS involves a user logging in with their user ID and password from their desktop. Once they have accessed the application, the user can then manage the tickets related to their job function. This includes but is not limited to submitting new requests, updating the status of existing tickets, and closing requests once they have been completed. Users can search for both active and closed tickets but can only view those that are associated with their role.

i) *How information is transmitted to and from the system*

- Information is transmitted across approved encryption protocols such as HTTPS, SSH, and SFTP. Sensitive data transmissions are encrypted according to NIST 800-18, Federal Information Processing Standards (FIPS) 186-4, Digital Signature Standard and FIPS 180-4, and Secure Hash Standard issued by NIST when necessary.

**Questionnaire:**

## 1. Status of the Information System

## 1a. What is the status of this information system?

\_\_\_\_ This is a new information system. *Continue to answer questions and complete certification.*

\_\_\_\_ This is an existing information system with changes that create new privacy risks. *Complete chart below, continue to answer questions, and complete certification.*

<b>Changes That Create New Privacy Risks (CTCNPR)</b>				
a. Conversions	d. Significant Merging		g. New Interagency Uses	
b. Anonymous to Non-Anonymous	e. New Public Access		h. Internal Flow or Collection	
c. Significant System Management Changes	f. Commercial Sources		i. Alteration in Character of Data	
j. Other changes that create new privacy risks (specify):				

\_\_\_\_ This is an existing information system in which changes do not create new privacy risks, and there is not a SAOP approved Privacy Impact Assessment. *Continue to answer questions and complete certification.*

**X** This is an existing information system in which changes do not create new privacy risks, and there is a SAOP approved Privacy Impact Assessment. *Skip questions and complete certification.*

1b. Has an IT Compliance in Acquisitions Checklist been completed with the appropriate signatures?

\_\_\_\_ Yes. This is a new information system.

\_\_\_\_ Yes. This is an existing information system for which an amended contract is needed.

\_\_\_\_ No. The IT Compliance in Acquisitions Checklist is not required for the acquisition of equipment for specialized Research and Development or scientific purposes that are not a National Security System.

\_\_\_\_ No. This is not a new information system.

2. Is the IT system or its information used to support any activity which may raise privacy concerns?

NIST Special Publication 800-53 Revision 4, Appendix J, states “Organizations may also engage in activities that do not involve the collection and use of PII but may nevertheless raise privacy concerns and associated risk. The privacy controls are equally applicable to those activities and can be used to analyze the privacy risk and mitigate such risk when necessary.” Examples include, but are not limited to, audio recordings, video surveillance, building entry readers, and electronic purchase transactions.

\_\_\_\_ Yes. (*Check all that apply.*)

<b>Activities</b>		
Audio recordings		Building entry readers
Video surveillance		Electronic purchase transactions
Other (specify):		

\_\_\_\_ No.

3. Does the IT system collect, maintain, or disseminate business identifiable information (BII)?

As per DOC Privacy Policy: “For the purpose of this policy, business identifiable information consists of (a) information that is defined in the Freedom of Information Act (FOIA) as “trade secrets and commercial or financial information obtained from a person [that is] privileged or confidential.” (5 U.S.C.552(b)(4)). This information is exempt from automatic release under the (b)(4) FOIA exemption. “Commercial” is not confined to records that reveal basic commercial operations” but includes any records [or information] in which the

submitter has a commercial interest" and can include information submitted by a nonprofit entity, or (b) commercial or other information that, although it may not be exempt from release under FOIA, is exempt from disclosure by law (e.g., 13 U.S.C.)."

Yes, the IT system collects, maintains, or disseminates BII.

No, this IT system does not collect any BII.

#### 4. Personally Identifiable Information (PII)

##### 4a. Does the IT system collect, maintain, or disseminate PII?

As per OMB 17-12: "The term PII refers to information that can be used to distinguish or trace an individual's identity either alone or when combined with other information that is linked or linkable to a specific individual."

Yes, the IT system collects, maintains, or disseminates PII about: (*Check all that apply.*)

- DOC employees
- Contractors working on behalf of DOC
- Other Federal Government personnel
- Members of the public

No, this IT system does not collect any PII.

*If the answer is "yes" to question 4a, please respond to the following questions.*

##### 4b. Does the IT system collect, maintain, or disseminate Social Security numbers (SSNs), including truncated form?

Yes, the IT system collects, maintains, or disseminates SSNs, including truncated form.

Provide an explanation for the business need requiring the collection of SSNs, including truncated form.

Provide the legal authority which permits the collection of SSNs, including truncated form.

No, the IT system does not collect, maintain, or disseminate SSNs, including truncated form.

4c. Does the IT system collect, maintain, or disseminate PII other than user ID?

Yes, the IT system collects, maintains, or disseminates PII other than user ID.

No, the user ID is the only PII collected, maintained, or disseminated by the IT system.

4d. Will the purpose for which the PII is collected, stored, used, processed, disclosed, or disseminated (context of use) cause the assignment of a higher PII confidentiality impact level?

Examples of context of use include, but are not limited to, law enforcement investigations, administration of benefits, contagious disease treatments, etc.

Yes, the context of use will cause the assignment of a higher PII confidentiality impact level.

No, the context of use will not cause the assignment of a higher PII confidentiality impact level.

*If any of the answers to questions 2, 3, 4b, 4c, and/or 4d are “Yes,” a Privacy Impact Assessment (PIA) must be completed for the IT system. This PTA and the SAOP approved PIA must be a part of the IT system’s Assessment and Authorization Package.*

## CERTIFICATION

The criteria implied by one or more of the questions above **apply** to the CARTS/VM and as a consequence of this applicability, a PIA will be performed and documented for this IT system.

The criteria implied by the questions above **do not apply** to the CARTS/VM and as a consequence of this non-applicability, a PIA for this IT system is not necessary.

<p><b>Information Technology Security Officer</b></p> <p>Name: Eduardo Macalanda Office: DOC OFMS Phone: 301-355-5987 Email: emacalanda@doc.gov</p> <p>I certify that this PIA is an accurate representation of the security controls in place to protect PII/BII processed on this IT system.</p> <p>Signature: _____</p> <p>Date signed: _____</p>	<p><b>Chief Information Security Officer</b></p> <p>Name: Densmore Bartley Office: OS OCIO Phone: 202-482-3186 Email: dbartley@doc.gov</p> <p>I certify that this PIA is an accurate representation of the security controls in place to protect PII/BII processed on this IT system.</p> <p>Signature: _____</p> <p>Date signed: _____</p>
<p><b>System Owner</b></p> <p>Name: Teresa Coppolino Office: DOC OFMS Phone: 301-355-5501 Email: tcoppolino@doc.gov</p> <p>I certify that the appropriate authorities and SORNs (if applicable) are cited in this PIA.</p> <p>Signature: _____</p> <p>Date signed: _____</p>	<p><b>Authorizing Official</b></p> <p>Name: Dr. Lawrence W. Anderson Office: OS OCIO Phone: 202-482-2626 Email: landerson@doc.gov</p> <p>I certify that this PIA is an accurate representation of the security controls in place to protect PII/BII processed on this IT system.</p> <p>Signature: _____</p> <p>Date signed: _____</p>
<p><b>Authorizing Official</b></p> <p>Name: Stephen M. Kunze Office: Office of Financial Management Phone: 202-482-3709 Email: skunze@doc.gov</p> <p>I certify that this PIA is an accurate representation of the security controls in place to protect PII/BII processed on this IT system.</p> <p>Signature: _____</p> <p>Date signed: _____</p>	<p><b>Privacy Act Officer</b></p> <p>Name: Tahira Murphy Office: Office of Privacy and Open Government Phone: 202-482-8075 Email: tmurphy2@doc.gov</p> <p>I certify that this PIA is an accurate representation of the security controls in place to protect PII/BII processed on this IT system.</p> <p>Signature: _____</p> <p>Date signed: _____</p>

<p><i>Section intentionally left blank.</i></p>	<p><b>Bureau Chief Privacy Officer</b> Name: Tahira Murphy Office: Office of Privacy and Open Government Phone: 202-482-8075 Email: tmurphy2@doc.gov</p> <p>I certify that this PIA is an accurate representation of the security controls in place to protect PII/BII processed on this IT system.</p> <p>Signature: _____</p> <p>Date signed: _____</p>
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