



Business Applications Solution (BAS) Program -Program Status Update

UNITED STATES DEPARTMENT OF COMMERCE OFFICE OF FINANCIAL MANAGEMENT

July 2021





Program Level Status

Functional

Enterprise Data Warehouse

Technical

Organizational Change Management Risk

Security

Q & As and Polling

Reminder: This session is being recorded







Program Update





Key Program Accomplishments:

- BAS Real Property Deployment
 - Continued to provide HyperCare support for Real Property community post deployment to BAS and initiated transition away from HyperCare (HyperCare expires at the end of July 2021)
- Completed Sprint 3 for Core Applications (Oracle, Prism)
 - Began work on Sprint 3 close out materials and Sprint 4 deep dive sessions/scenario testing
 - Configuration baseline decisions for Oracle (initial for Gold Configuration)
- Conducted Q&A Office Hours sessions and initiated Role Based Access Control (RBAC) assessment for Phase 1 deployment
- Continued EDW/Core Applications reporting data analysis for mission critical reports
- Conducted kick off for Personal Property and Fleet Property workstreams in Sunflower
 - Scheduled two deep dive sessions to work through remaining requirements for Property





BAS Program Goals for Q4 FY 2021:

- Property
 - Finalize and transition off HyperCare support for Real Property; transition to steady state production support
 - Conduct deep dive and CVS sessions for Personal and Fleet workstreams; finalize configuration for Phase 1 deployment
- Successful closeout of Sprint 3 for Core Applications (Oracle, Prism); successful kick off and conducting of Sprint 4 deep dive sessions and configuration reports
- Continue development of common integration points for BAS applications/DOC bureaus (i.e. SP3, E2 Solutions, webTA, NFC)
- Conduct Implementation Phase 1 Kick off meeting for NOAA, EDA, and BIS
 - Continue planning and scheduling of Phase 1 meetings and sessions (Q1, FY22)



BAS PROGRAM UPDATE

PROGRAM STATUS – Q3 2021– HIGH LEVEL PROGRAM SCHEDULE



BAS





Functional Update



RESPONSIBILITIES



GOALS FOR Q3 2021

- Conduct Common Solution Sprint 3 Sessions
- Achieve Real Property Go-Live on April 26th
 - Conduct Final Sprints and Configuration Validation Sessions
 - Conduct UAT and Training



BAS PROGRAM UPDATE – FUNCTIONAL



WORKSTREAM STATUS - Q3 2021





Impact/Value of Accomplishments

- Sprint 3 continued to build on Sprint 1 and 2 concepts.
- Core applications and mapping of requirements to core system functionality continues.
- Configurations are being reviewed and confirmed across the application suite.
- Requirements Traceability Matrix (RTM) is being iteratively updated based on Sprint. sessions

Challenges

- Enterprise-Wide Single Configuration
- Real Property Implementation
 - Fast tracked schedule to meet April 2021 deployment



BAS PROGRAM UPDATE – FUNCTIONAL PLANS AND PRIORITIES



Plans and Priorities – Q4 FY 2021

Common Solution

Sprint 3 - Closure

- Update RTM
- Develop videos
- Complete CVS Checklists

Sprint 4 – Finalize Baseline Configurations

- July heads down internal work
- Aug/Sept smaller group/targeted discussions
- Monthly Reporting to DMF

Sprint 5 – Kick off NOAA Implementation Year

Property

Real Property

- Provide O&M Support
- Continue HyperCare and Status Calls
- Initiate Change Control Board (CCB)

Personal and Fleet

- Conduct Requirement Deep Dives
- Finalize Baseline Configuration





Enterprise Data Warehouse (EDW) Update







Develop a **DOC Enterprise Data Warehouse (EDW)** that includes BAS Core Applications, Grants, Travel, HR/payroll, and corresponding USPTO data



Provide Business Intelligence (BI) reporting and analytics capabilities



Develop advanced analytics features* and/or Department-wide prebuilt EDW reports

Notes:

- *Advanced analytics feature report/dashboard that helps identify patterns and trends in data; reports/dashboards with higher development complexity
- Identification of advanced analytics features and/or Department-wide prebuilt EDW reports to be developed by the BAS EDW Team will occur after the completion of the Core Application Common Solution Phase



BAS PROGRAM UPDATE – EDW GOALS, STATUS, AND IMPACT – Q3 FY 2021

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GOALS FOR Q3 FY 2021		STATUS AND IMPACT / VALUE OF ACCOMPLISHMENTS				
	Perform testing of the initial ingest of WebTA, E2 Solutions MIS, and moveLINQ data into the EDW.	~	Completed testing of data ingest modules for WebTA, E2 Solutions MIS, and moveLINQ.			
		~	Validated copy of legacy Federal Real Property Management (FRPM) application data into the EDW environment.			
	Complete security control documentation and support the security assessment for the Early Authority to Operate (ATO) deployment*	~	Completed security control documentation and artifacts.			
8 0-0	Continue discussions with National Finance Center (NFC) on the data transmission approach for HR/workforce data	✓ ✓	Met with NFC on data transmission approach for HR/workforce data. Initiated design of initial data ingest of HR/workforce data.			

*Early ATO Deployment is a technical release to enable EDW, ServiceNow, and XDR platforms, establish connectivity, and security assessment for initial ATO – does not include end user functionality.



BAS PROGRAM UPDATE – EDW GOALS, STATUS, AND IMPACT – Q3 FY 2021



GOALS FOR Q3 FY 2021		STATUS AND IMPACT / VALUE OF ACCOMPLISHMENTS			
\longleftrightarrow	Initiate discussions with Grants Enterprise Management Solution (GEMS) on BAS integration and reporting strategy	~	Participated in initial GEMS-BAS discussion and provided GEMS team the information gathered during requirements grooming to help inform grants data and reporting needs in the new DOC grants solution.		
	Continue design and start development of EBS data ingestion into the EDW	~	Initial development for data ingest of 6 EBS modules is 75% complete. Development of remaining data ingest and integration across EBS modules and other data sources to continue into Q2 FY2022.		
	Complete Requirements Grooming for Acquisitions, Budget, and Finance BI Marts.	~	Initiated requirements grooming and analysis of data calls responses from the Department and Bureaus; working in conjunction with Core Applications team to continue the review. Provided interim status update to stakeholders		





- Identifying EDW BI Mart requirements in parallel with the definition of Core Application processes, configurations, data attributes, and reports
- Balancing the effort required to ingest and integrate data from multiple data sources with providing visibility into the to-be data model to stakeholders
- Transitioning from multiple reporting environments to a single reporting environment with a standard DOC-wide set of capabilities



BAS PROGRAM UPDATE – EDW PLANS & PRIORITIES – Q4 FY 2021





Support security assessment and deployment activities for the Early ATO deployment.



Continue design and start development of NFC HR/workforce data ingestion into the EDW.



Continue development of EBS data ingestion into the EDW.



Initiate design and start development of PRISM data ingestion into the EDW.



Continue analysis of Acquisitions, Budget, and Finance data call submissions and prepare for Q1 FY2022 update on reporting use cases that will be supported in the EDW.



Conduct Requirements Grooming for Real Property and Personal Property BI Marts. (Program Manager requirements grooming will occur in Q1 FY2022)





Technical Update



GOALS FOR Q3 2021

- Continue to engage external integration stakeholders for discussions
- Prepare and begin establishing interface components and utilities in lower environments
- Continue Interconnection Security Agreement's (ISA) development and approvals to start integration testing
- Define Identity & Access Management Solution design for Identity, Credential, and Access Management (ICAM) and BAS



BAS PROGRAM UPDATE – TECHNICAL STATUS AND IMPACT – Q3 2021

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Integration/Conversion

- Continued review of BAS impacts with external partners including NFC, Treasury, SP3, CWT
- Conducted As-Is Discovery Sessions with NOAA, NIST and Census
- Conducted detailed PAM as-is discussions
 with Treasury

Connectivity

- Continued discussions for Network Connectivity, Security Controls, and ICAM solution and reviewed initial designs
- First ISA was developed and approved spanning 8 systems
- Implemented/validated Comm Server in EDW
 environment

Architecture

- Completed BAS Portal design
- Finalized IDM vendor selection and continued discussion with ICAM
- Architected environment for BAS Phase 1 ATO
- Provided GOLD configuration for Core Financials
 - Baselined OS and application security/functional patching and implemented best practices

PAM – Payment Automation Manager IDM – Identity Management ATO – Authority to Operate OS – Operating System ICAM – Identity Credential and Access Management



BAS PROGRAM UPDATE – TECHNICAL CHALLENGES

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Integration/Conversion

- Standardizing approaches across the Department for consolidated integration points
- Dependencies on the core application decisions such as Account Code Structure (ACS), Project/Tasks, and associated module readiness

Connectivity

- Supporting the breadth and volume of users/connections across DOC
- Management/development/ approval of ISAs



- Coordinating with concurrent ongoing projects across DOC:
 - ICAM project

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- Grants Enterprise Management Solution (GEMS) project



BAS PROGRAM UPDATE – TECHNICAL PLANS AND PRIORITIES Q4 FY 2021



Integration Conversion

- Continue design iterations for Common Solution Integrations
- Develop BAS-CBS ACS Crosswalk for Conversion



Architecture

- Review and implement BAS Tech Arch Design
- Refine BAS IT CONOPS
- Implement and integrate Identity and Access Management Architecture



Connectivity > Implement connectivity external to BAS and across **Cloud Service** Providers (CSPs)





Organizational Change Management (OCM) Update



PROGRAM STATUS UPDATE - OCM

RESPONSIBILITIES AND GOALS Q3 FY 2021



RESPONSIBILITIES

Communications

Stakeholder Analysis & Management

Training

GOALS FOR Q3 FY 2021

- Communications Continue to host information events for the BAS community (Town Hall, Table Talk, Office Hours); Identify, develop and deploy needed communication products; Continue to build out the BAS Website
- Stakeholder Analysis and Management Design end user roles for Oracle EBS; Establish NOAA Change Network plan
- Training Support Real Property (RP) training and post Go-Live Hypercare; Develop and disseminate Sprint 2 Business Process Videos



• April Town Hall * • May Q&A Office

Hours

PROGRAM STATUS UPDATE - OCM





- - 7 Sprint 2 Business Process Videos
 - 14 RP User Guides, Consolidated Job Aids, Videos, and Production Support Procedures
 - EDW Fact Sheet
 - **BAS Website**

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Sunflower Go-Live Announcement and BAS High-Level Implementation Timeline

- 3 RP Self-Service Go-Live support products incl. FAQs **
- NOAA Change Network plan
- Oracle Role Design draft

end user training classes ** **Events Products**

April 2 one-week RP

- **RP** Teacher Training Presentation ** ٠
- RP Participant's User Guide **
- 16 RP How-To Job Aids
- 5 RP Training Videos** ٠
- NOAA Train-the-Trainer Flyer and **Brochure & Volunteer Submission Form***

* Posted on BAS Website ** Posted on CSC Portal





Increased Stakeholder Access to Information

- Significant growth in CSC Portal products from **11 to 59 (+436%)**
- Business Process Videos views increased from 367 to 978 (+166%)
- Q&A posted to the BAS Website increased from 785 to 1200 (+53%)

Primary Challenge

• Plan the Train-the-Trainer program including socializing it, identifying interested candidates, and then onboarding and training them for NOAA implementation year



PROGRAM STATUS UPDATE - OCM PLANS AND PRIORITIES



Plans and priorities for Q4 FY 2021:

Communications

- Identify, develop and deploy needed communication products
- Host engagement events on topics of interest
- Continue BAS Website and CSC Portal additions

Stakeholder Analysis & Management

- Establish NOAA
 Change Network
- Complete Oracle EBS RBAC design and coordinate efforts with PRISM, Sunflower, and EDW.
- Plan RBAC business processes for provisioning

Training **Finalize NOAA** Training Strategy Socialize Train-the-Trainer approach; begin to identify instructors Initiate development of BAS Training curriculum Deliver Sprint 3 **Business Process** videos





Risk Management Update



BAS PROGRAM UPDATE – RISK

RESPONSIBILITIES AND GOALS – Q3 FY 2021



RESPONSIBILITIES

- Lead the Risk Management efforts for BAS
- Assist stakeholders with identifying and monitoring BAS risks to ensure critical milestones are met
- Institutionalize the Risk Management to ensure successful BAS deployment

GOALS FOR Q3 FY 2021

- Close Risks and Issues for Real Property
- Establish metrics/dashboards to share risk information
- Continue engagement with stakeholders for documenting risks and improve reporting to Executives
- Escalate critical risks to management if they impact major milestones





Status/Achievement against Plan:

- Added 7 risks
- Closed 10 risks and 3 issues
 - Closed all Real Property risks and issues
- Engaged in multiple discussions with risk owners/submitters and provided additional clarification to improve the clarity and conciseness of the risks
- Continued to provide detailed information for the Executive Council meeting
- Updated the Risk Management Plan with the Risk Register enhancements and updates





Impact/Value of Accomplishments

- Real Property went live in April and then all risks and issues were able to be closed.
- Met with stakeholders and assisted with the development of new risks
- Improved executive risk reporting and collaboration with the risk owners

Challenges/Issues/Points of Interest

- Determining what is a risk/issue vs. a parking lot item
- Identifying risks, developing actionable mitigation plans, and determining accurate trigger dates
- Institutionalizing the Risk Program



BAS PROGRAM UPDATE – RISK RISK/ISSUE STATS



Project Risk			Tetel					
5x5 Matrix		Negligible (1)	Minor (2)	Moderate (3)	Serious (4)	Critical (5)	Total	
	Extremely Likely (5)	0	0	0	3	0	3	
Likelihood	Likely (4)	0	0	0	5	4	9	
ļi	Moderately Likely (3)	0	0	8	9	0	17	
Like	Not Likely (2)	0	0	9	15	1	25	
	Extremely Unlikely (1)	0	11	15	6	6	38	
	Total	0	11	32	38	11	92	
Initial Risks		Risks Added (Q3 2021)		Risks Closed (Q3 2021)		Current Risks		
95		7		10		92		
Initial Issues		Issues Opened/Realized (Q3 2021)		lssues Closed (Q3 2021)		Current Issues		
4		0		3		1		



BAS PROGRAM UPDATE – RISK



Plans and Priorities for Q4 FY 2021:

PLANS AND PRIORITIES







Security Update



BAS PROGRAM UPDATE – SECURITY



RESPONSIBILITIES AND GOALS Q3 2021



ATO – Authority to Operate PTA – Privacy Threshold Analysis PIA – Privacy Impact Assessment



BAS PROGRAM UPDATE – FUNCTIONAL



STATUS/ACHIEVEMENT THROUGH Q3 2021



- BAS ISA
- BAS/ESOC ISA
- Evaluated control artifacts

Developed Several Key BAS Security Documents Coordinated Integration between DOC ESOC and BAS

- Monitored the progress of the DOC ESOC
- Collected technical requirements to facilitate connections
- Reviewed XDR Dashboard

 Held monthly touchpoints with Workstream Leads to collect evidence and document controls

Updated tracker to display review progress and status

Continued Monthly Initial Control Evidence Review Served as Security SMEs for Workstream Tasks

- Developed security processes for multiple Workstream documents
- Reviewed process and contractual documents for compliance with DOC and FedRAMP requirements

XDR – Xtended Detection and Response



BAS PROGRAM UPDATE – SECURITY



PROGRAM IMPACT AND CHALLENGES

IMPACT:

- Began working with 3rd Party Assessor for Security Assessment
- Completed ISAs
- Developed Dashboard using Xtended Detection and Response (XDR) tool

CHALLENGES:

- Delays in implementation and testing with DOC ESOC
- Aggressive timeline for document turn around from Coalfire
- Delayed responses on data calls from OCIO

BAS SECURITY PROGRAM



BAS PROGRAM UPDATE - SECURITY

PLANS AND PRIORITIES FOR Q4 2021



Q4 2021 PRIORITIES

Complete assessment with 3 rd Party Assessor	Finalize configuration of DOC ESOC and XDR
 Review SAR Create POAMs (as needed) 	Initial logs to DOC ESOC
ATO Briefing Prepare for ATO Briefing 	 Update Security Documentation based on: NIST 800-53 Rev 5 New DOC Policy / HVA New Systems and functionality

Continue to address questions regarding Federal and DOC policy requirements

SAR – Security Assessment Report HVA – High Value Asset







If you can't access the Teams chat line, you can use the following link to type in your question: https://www.menti.com/sygx8bc3iw







BAS Q&A Office Hours

• August 16, 2021





We'd like your input using Menti.com (authorized by DOC for use at these events)

- Sign in using your computer, phone, or other electronic device <u>www.menti.com</u> with passcode 1508 4354
- You can also reach the survey directly using <u>https://www.menti.com/qrkwt8o1gb</u>
- Answer the questions that appears all responses are anonymous