



COMBATTING HATE: Key Resources in the Federal Government

Racial equity is an immediate priority for the Biden-Harris Administration. President Biden is putting equity at the center of the agenda with a whole of government approach to advance racial justice across Federal agencies, policies, and programs. Below are some key resources within the Federal government to address hate, racial injustice and related civil rights issues.

Hate Crimes & Other Federal Criminal Activity

U.S. Department of Justice (DOJ)

- Combating hate crimes is one of the Department of Justice's highest priorities. In this effort to fight bias and hate, the DOJ created a website as a centralized portal for all its hate crimes resources for law enforcement, media, researchers, victims, advocacy groups, and other interested organizations and individuals: <https://www.justice.gov/hatecrimes>.
- To report a hate crime: [United States Department of Justice-Hate Crimes-Get Help Now](#)

Federal Bureau of Investigation (FBI)

- The FBI is an intelligence-driven and threat-focused national security organization with both intelligence and law enforcement responsibilities. Hate crimes are the highest priority of the FBI's civil rights program because of the devastating impact they have on families and communities. Website link to more information: [Hate Crimes — FBI](#)
- How to report tips to the FBI: <https://www.fbi.gov/tips>
- Report incidents to a local FBI office: <https://www.fbi.gov/contact-us/field-offices>
- Call: 1-800-CALLFBI (225-5324) for the Major Case Contact Center

DOJ Community Relations Service (CRS)

- CRS provides facilitation, mediation, training, and consultation services that improve communities' abilities to problem solve and build capacity to prevent and respond to conflict, tension, and hate crimes based on race, color, national origin, gender, gender identity, sexual orientation, religion, and disability.

- CRS provides programs designed to strengthen community and law enforcement partnerships, as well as school-based programs that improve problem solving between students.
- Website: <https://www.justice.gov/crs>
- Email: askcrs@usdoj.gov
- Call: 202-305-2935
- Contact a local CRS office: [Our Reach | CRS | Department of Justice](#)

Harassment & Discrimination at Work

U.S. Equal Employment Opportunity Commission (EEOC)

- The EEOC is responsible for enforcing federal laws that make it illegal to discriminate against a job applicant or an employee because of the person's race, color, religion, sex (including pregnancy, transgender status, and sexual orientation), national origin, age (40 or older), disability or genetic information.
- Website: www.eeoc.gov
- How to file a charge: [How to File a Charge of Employment Discrimination | U.S. Equal Employment Opportunity Commission \(eeoc.gov\)](#)
- Call: 1-800-669-4000
- Find your nearest EEOC office: <https://www.eeoc.gov/field-office>

U.S. Department of Labor (DOL) Office of Federal Contract Compliance Programs (OFCCP)

- The OFCCP holds those who do business with the federal government (contractors and subcontractors) responsible for complying with the legal requirement to take affirmative action and not discriminate on the basis of race, color, sex, sexual orientation, gender identity, religion, national origin, disability, or status as a protected veteran.
- How to file a complaint: [How to File a Complaint | U.S. Department of Labor \(dol.gov\)](#)
- Call: 1-800-397-6251 / TTY 1-877-889-5627
- Find your nearest OFCCP office: [Nationwide Office Directory | U.S. Department of Labor \(dol.gov\)](#)

Discrimination in Healthcare

U.S. Department of Health and Human Services (HHS) Office for Civil Rights (OCR)

- If you believe that you have been discriminated against because of your race, color, national origin, disability, age, sex, or religion in programs or

- (cont'd) activities that HHS directly operates or to which HHS provides federal financial assistance, you may file a complaint with HHS's Office of Civil Rights (OCR). If you believe that you have been discriminated against because of your disability by a State or local government health care or social services agency, you may file a complaint with the OCR.
- Website: [About Us \(OCR\) | HHS.gov](#)
- How to file a complaint: [Filing a Civil Rights Complaint | HHS.gov](#)
- Email: OCRMail@hhs.gov
- Call: 1-800-368-1019
- Find your nearest HHS OCR office: [Contact Us \(OCR\) | HHS.gov](#)

Discrimination in Housing

U.S. Department of Housing & Urban Development (HUD) Office of Fair Housing and Equal Opportunity (FHEO)

- HUD's Office of Fair Housing and Equal Opportunity (FHEO) works to eliminate housing discrimination, promote economic opportunity, and achieve diverse, inclusive communities.
- Website: [FHEO Home | HUD.gov / U.S. Department of Housing and Urban Development \(HUD\)](#)
- How to file a complaint: [File a Complaint – Main Page | HUD.gov / U.S. Department of Housing and Urban Development \(HUD\)](#)
- Call: 1-800-669-9777 or 1-800-877-8339
- Find your nearest HUD FHEO office: [Contact FHEO | HUD.gov / U.S. Department of Housing and Urban Development \(HUD\)](#)

Harassment & Discrimination in Schools

U.S. Department of Education (ED) Office of Civil Rights (OCR)

- The Office for Civil Rights enforces several Federal civil rights laws that prohibit discrimination in programs or activities that receive federal financial assistance from the Department of Education. It is the mission of the Office for Civil Rights is to ensure equal access to education and to promote educational excellence throughout the nation through vigorous enforcement of civil rights.
- Website link to more information: [Office for Civil Rights | U.S. Department of Education](#)
- How to file a complaint: [How to File a Discrimination Complaint with the Office for Civil Rights \(ed.gov\)](#)
- Call: the OCR Civil Rights Hotline 1-800-421-3481
- Email: ocr@ed.gov
- Contact a local OCR office: [Contact OCR | OCR \(ed.gov\)](#)

Discrimination in Public Transit

U.S. Department of Transportation (DOT) Federal Transit Administration (FTA) Office of Civil Rights

- DOT's Federal Transit Administration (FTA) Office of Civil Rights is responsible for ensuring public transit providers comply with all nondiscrimination requirements. The office oversees the implementation of laws and regulations that prohibit discrimination on the basis of race, color, national origin, religion, sex, disability, and age in the provision of services to the public.
- Website: [Civil Rights/ADA | FTA \(dot.gov\)](#)
- How to file a complaint: [File a Complaint with FTA | FTA \(dot.gov\)](#)
- Call: 1-888-446-4511
- Find your nearest FTA office: [Regional Offices | FTA \(dot.gov\)](#)

Access to WHIAAPI Regional Network Resources

The WHIAAPI Regional Network (RN) seeks to build relationships between the federal government and the AAPI community by coordinating outreach and engagement efforts across regional offices.

If you would like to engage with your local RN leadership, do not hesitate to reach them through the Point of Contacts link below or email whiaapi@doc.gov. They would be happy to answer any of your questions or direct you to the right federal agency. The RN leadership looks forward to coordinating local and regional events to continue to help the AAPI community better understand and engage with the federal government.

Learn more here: <https://www.commerce.gov/whiaapi/about-us/regional-network/points-of-contact>