Commercial Platforms Proof of Concept:

Meet the E-Marketplace: Overstock Pro

March 2021
What is the Commercial Platforms program?

Congress directed GSA, through the FY18 NDAA Section 846, to **modernize the buying experience for routine commercial items** through partnerships with multiple e-commerce platforms.

**How will this program help you?**

**Modernize**
Modernize the commercial product buying experience

**Streamline**
Streamline commercial product purchasing to allow agencies time to focus on mission oriented acquisition

**Analyze**
Increase visibility and analysis of online spend to allow for better buying decisions
Starting with a Proof of Concept

Why a Proof of Concept?

The proof of concept represents an initial starting point for implementation of the Commercial Platforms program. This allows GSA to start small, test, refine, and ultimately grow the program based on lessons learned. The proof of concept enables GSA to demonstrate the viability of a government-wide approach to online buying so we can smartly scale the program in the future.

Proof of Concept Scope

- Provides access to multiple e-marketplace platforms
- Available to a limited audience of authorized GSA SmartPay® Purchase Card (GPC) holders from participating agencies
- Allows for purchases of routine commercial items, within the micro-purchase threshold (Note: cardholders are required to stay within their micropurchase authority, per agency guidance.)
- Collection of spend data and analyze trends for use by partner agencies
Access to multiple e-marketplace platforms...

Amazon Business
combines the selection,
convenience, and value you
expect from Amazon, with
features that can help improve
your operations and modernize
legacy processes.

Fisher Scientific
The Fisher Scientific Channel
offers multiple categories
including laboratory equipment
and instruments, lab
consumables and chemicals,
safety, PPE and maintenance.

Overstock Pro
is an online retailer that offers a
great value on a broad range of
quality products in office
management, furniture, facilities,
construction, industrial
equipment, and electronics.

For more information and to access the platforms visit:
gsa.gov/commercialplatforms
A few things to remember….

As with all micro-purchases, before you begin your research on the platforms, be sure to check the following:

- Is it already available through an existing agency contract or source?
- Is it permissible within your agency’s current policies?
- Is it prohibited by laws or regulations? (see ordering procedures [pdf] for items that cannot be purchased).

And, remember, you must follow existing purchase card policies and agency specific policies before purchasing (see FAR 13.2 and 13.301 and consult your agency champion for additional guidance).
A Streamlined Ordering Process

1. Easy Access to Mandatory Sources and Small Business Suppliers

   ![AbilityOne.png](attachment:AbilityOne.png)

   ![Small Business.png](attachment:Small Business.png)

   ![Unicor.png](attachment:Unicor.png)

2. Supply Chain Risk Management Implementation

   - **Restricting sales** to any excluded vendor listed on SAM.gov
   - **Incorporation of Section 889, Part A and B**, in the e-marketplace contracts, for the platform providers themselves as offerors
   - **Leveraging existing commercial practices to combat counterfeiting** and better manage supply chain risk through proactive tools and processes
   - **Ongoing monitoring of post-purchase spend data** to identify suspect purchases and ensuring proper education of buyers (and platforms) to prevent in the future
3. Enhanced Market Research Capabilities

- Access to a **wide range of product categories** and detailed product information
- **Easy to use product filters** highlighting environmental attributes, small business, mandatory sources, and more
- **Competitive pricing** across thousands of suppliers
- **Product reviews** from consumer buyers

*(NOTE: Please do not post product ratings/vendor reviews, however, you are welcome to consider the existing reviews during market research)*
4. Simplified Order Placement and Closeout

- Automatic Tax Exemption
- Document competitive review/price reasonableness
- Speedy Delivery
- Simplified Order Tracking
- Easy Reconciliation
- Dedicated Customer Service
Enrollment Emails (What to look for)

**Amazon Business** - you should already have an account with Amazon Business. If not, please contact your AOPC for guidance.

**Fisher Scientific** - an email from your AOPC with instructions on how to set up your account

**Overstock Pro** - an email from email@transaction.overstockbusiness.com (expires in 30 days)

- *Can’t find your email?* Please add email@transaction.overstockbusiness.com and email@transaction.overstockgovernment.com to your contact list and call or email the Overstock concierge to resend your activation email
  - Email: concierge@overstockgovernment.com
  - Phone: 1-866-596-5845

Having issues logging into the platforms? Contact Section846@gsa.gov.