Business Applications Solution (BAS) Program - Program Status Update

UNITED STATES  DEPARTMENT OF COMMERCE
OFFICE OF FINANCIAL MANAGEMENT

April 27, 2021
Program Update
BAS PROGRAM UPDATE

PROGRAM GOALS Q2 2021

The BAS Program brings together our DOC bureaus across four key mission support workstreams: Core Finance, Acquisitions, Asset Management, and Data Reporting & Governance. Overall, the BAS Program is committed to modernizing our essential support systems in these four key areas while enhancing the user experience, providing structure and security for our systems support, and providing long term flexible solutions.

GOALS FOR Q2 2021

• Successfully complete data migration, user acceptance testing (UAT), training, and communication for BAS Real Property deployment

• Conduct Sprint 2 Activities for Common Solution Core Applications workstream
  – Successful completion of Sprint 2 and kickoff Sprint 3 for Core Applications

• Finalize Requirements Grooming for EDW workstream for HR/Payroll, Travel, and Grants communities

• Continue engaging stakeholders across the agency: providing timely communications, presentations, Q&A, and workshop participation opportunities for bureau stakeholders and subject matter experts
Key Program Accomplishments:

- **BAS Real Property Deployment**
  - Successful data conversion into Testing and Production environments
  - Conducted UAT Kickoff and Training Kickoff (including sign-ups for upcoming Q3 training)
  - OCM integration with Real Property Change Network on deployment readiness

- **Completed EDW Requirements Grooming for HR/Payroll, Grants, and Travel**
  - Validation of bureau stakeholders for Finance/Acquisitions/Budget EDW grooming in Q3

- **Completed Sprint 2 for the Common Solution Phase and Core Applications (Finance, Acquisitions, Asset Management)**
  - Provided Sprint 3 calendar for DOC stakeholders and bureau planning
  - Updated Sprint 3 calendar for Integration (Technical and Functional) workshops
**BAS PROGRAM UPDATE**

**PROGRAM STATUS - Q2 2021 - HIGH LEVEL PROGRAM SCHEDULE**

<table>
<thead>
<tr>
<th>FY 2020</th>
<th>FY 2021</th>
<th>FY 2022</th>
<th>FY 2023</th>
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<td>Q1</td>
<td>Q4</td>
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<td>Q2</td>
<td>Q3</td>
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**GLOBAL DESIGN**

<table>
<thead>
<tr>
<th>PHASE 1</th>
<th>PHASE 2</th>
<th>PHASE 3</th>
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</table>

**CORE SYSTEMS IMPLEMENTATION**

- **NOAA (BIS, EDA)**
  - ~5,400 users
- **NIST (BEA, ITA, MBDA, NTIA, OIG, OS)**
  - ~2,100 users
- **Census**
  - ~1,600 users

**LEGACY SYSTEM O&M**

- **Real Property**
  - 30 users
- **FRPM Decommission**

**ENTERPRISE DATA WAREHOUSE & BUSINESS INTELLIGENCE**

- **Data Foundation Development**
  - Data Ingest & Integration

**DATA FOUNDATION DEVELOPMENT**

- **Data Model**
- **HR**
- **ATO**
- **Finance & Grants**
- ** NM, Network, Security & ATO**

**BI CAPABILITY DEVELOPMENT**

- **Iterative Releases**
  - Release 1
  - Release 2
  - Release 3
  - Release 4
  - Release 5
  - Release 6
  - Release 7

**PROJECT MANAGEMENT**

- **Organizational Change Management**
- **Project Management**
- **Security & Monitoring**
- **Hosting**

**LEGACY SYSTEM DECOMMISSION**

- **Early Win Deployments**
- **Deployments**
- **Decommissions (Confirmed)**
- **Decommissions (TBD)**

Legend:

- Early Win Deployments
- Deployments
- Decommissions (Confirmed)
- Decommissions (TBD)
BAS PROGRAM UPDATE

PROGRAM PLANS AND PRIORITIES

BAS Program Goals for Q3 FY 2021:

• Successful deployment of Real Property community into Sunflower for Asset Management
  – Successful closeout of UAT and Training
  – Deployment of Real Property production support and governance procedures to support Sunflower users
• Successful closeout of Sprint 2 for Core Applications and successful kickoff of Sprint 3
• Successful kickoff of EDW Requirements Grooming for Finance/Acquisitions/Budget
• Finalization of Personal and Fleet Property implementation approach
  – Engagement with Personal and Fleet Property stakeholders on deployment activities
Functional Update
GOALS FOR Q2 2021

• Conduct Common Solution Sprint 2 Sessions
• Real Property Go-Live for April 26th
  – Conduct Final Sprints and Configuration Validation Sessions
  – Prepare for UAT and Training
BAS PROGRAM UPDATE – FUNCTIONAL

WORKSTREAM STATUS - Q2 2021

Sprint 1
October - December
- Advanced Acquisition Planning
- Requisitions
- General Ledger Overview
- Cross Validation Rules
- Invoicing
- Reimbursables

Sprint 2
January - March
- Solicitations
- Awards
- Payments
- ACS
- Projects
- Receipts
- Journal Approvals
- Budget
- Cost Allocation

Sprint 3
April - June
- Modifications
- Closeout
- ACS
- Reporting and Analysis
- G-Invoicing
- IPAC Processing
- SLA
- Month/Year End Close
- SLT
- Unbilled Collections
- Cost Allocation
- Projects
- Integration Data Flows

Sprint 4
July - September
- G-Invoicing
- Vendor e-Invoicing
- Reporting and Analysis
BAS PROGRAM UPDATE – FUNCTIONAL

PROGRAM IMPACT AND CHALLENGES

Impact/Value of Accomplishments

• Sprint 2 building on Sprint 1 concepts
• Continuing to see core applications and mapping of requirements to core system functionality
• Review and confirmation to establish configurations across the application suite
• Iterative updates of the Requirements Traceability Matrix (RTM) based on Sprint sessions

Challenges

• Enterprise-Wide Single Configuration
• Agile vs. Waterfall Approach
• Real Property Implementation
  – Fast tracked schedule to meet April 2021 deployment
Plans and priorities - Q3 FY 2021

**Common Solution**

- Sprint 2 Closure
- Sprint 3 – April through June
  - 50+ Workshops Scheduled
  - Deep Dives (month 1)
  - Data Calls (month 2)
  - Configuration Validation (month 3)

**Real Property**

- Go-Live – April 26th
- Complete UAT
- Complete User Training
- Provide O&M Support
Enterprise Data Warehouse (EDW) Update
BAS PROGRAM UPDATE – EDW

RESPONSIBILITIES

- Develop a **DOC Enterprise Data Warehouse (EDW)** that includes BAS Core Applications, Grants, Travel, HR/payroll, and corresponding USPTO data

- Provide **Business Intelligence (BI) reporting and analytics capabilities**

- Develop **advanced analytics features** and/or Department-wide prebuilt EDW reports

Notes:
- **Advanced Analytics Feature** - report/dashboard that helps identify patterns and trends in data; reports/dashboards with higher development complexity
- Identification of advanced analytics features and/or Department-wide prebuilt EDW reports to be developed by the BAS EDW Team will occur after the completion of the Core Application Common Solution Phase
## GOALS FOR Q2 FY 2021

Continue development for EDW initial data sources* for Travel, HR, and Grants

- Travel: E2 MIS and moveLINQ
- HR: NFC and WebTA
- Grants: Grants Online and Operations Planning and Control System (OPCS)

Complete Requirements Grooming for Travel, Grants, and HR BI Marts

## STATUS AND IMPACT / VALUE OF ACCOMPLISHMENTS

- Completed development of initial ingest of data from WebTA, E2 MIS, and moveLINQ
- Deferred development for NFC – additional coordination with NFC team is needed regarding data transmission approach and analysis of HR/workforce data needs
- Cancelled development for Grants Online and OPCS based on GEMS program updates
- Initiated design of EBS data ingestion earlier, based on deferring NFC development and GEMS updates
- Completed Requirements Grooming for Travel, Grants, and HR BI Marts.

Note: Grants data and reporting needs identified during Requirements Grooming will be shared with the GEMS team to help inform data and reporting needs in the new DOC grants solution (with the caveat that the information does not represent comprehensive data and reporting needs)

*EDW data sources are applications that are anticipated to provide data directly to the BAS EDW. As of March 2021, this includes E2 MIS, moveLINQ, WebTA, NFC, and the BAS Core Applications (PRISM, EBS, Sunflower). Data from applications that interface with a BAS Core Application (e.g., System for Award Management (SAM), and bureau specific interfaces) will be provided through the applicable BAS Core Application-EDW integration. Potential grants system integration with the EDW to be determined based on future BAS-GEMS integration discussions.
CHALLENGES

• Coordinating with external stakeholders to support EDW activities

• Identifying EDW Community BI Mart requirements in parallel with Core Application report and data requirements

• Balancing the effort required to ingest and integrate data from multiple source systems with providing visibility into the to-be data model to stakeholders

• Transitioning from multiple reporting environments with different capabilities to a single reporting environment with a standard DOC-wide set of capabilities

• Serving large volume of end-user communities with diverse data and reporting needs
BAS PROGRAM UPDATE – EDW
PLANS - Q3 FY 2021

Plans and priorities for Q3 FY2021:

- Perform testing of the initial ingest of WebTA, E2 MIS, and moveLINQ data into the EDW
- Complete security control documentation and support the security assessment for the EDW
  Initial ATO deployment (Q4 FY2021)
- Continue discussions with NFC on the data transmission approach for HR/workforce data
- Initiate discussions with GEMS on BAS integration and reporting strategy
- Continue design and start development of EBS data ingestion into the EDW
- Complete Requirements Grooming for Acquisitions, Budget, and Finance BI Marts
Technical Update
GOALS FOR Q2 2021

• Engage external integration stakeholders for discussions
• Prepare and begin establishing interface components and utilities in lower environments
• Develop Detail Design for BAS Technical Architecture
• Continue connectivity discussions for BAS users, DOC, and external systems and EDW
• Gather requirements and design approach for Identity & Access Management Solution
BAS PROGRAM UPDATE – TECHNICAL
STATUS AND IMPACT - Q2 2021

Integration/Conversion
- Initiated discussions with NFC, CBC, SP3 PMO for potential BAS impact
- Initiated discussions with Treasury PAM for BAS test support
- Applied Phase 1 G-Invoicing patches and configured for initial testing
- Designed SP3 interface that accepts the current DOC file to generate invoice
- Established SAM.gov test interfaces/connectivity
- Supported Real Property Conversion testing

Connectivity
- Continued internal discussions for Network Connectivity, Security Controls, and Identity, Credential and Access Management (ICAM) solution
- Established VPN connection between PRISM (SaaS) and Core Financials
- Initiated ISA development/approvals
- Implemented Comm Server in EDW environment

Architecture
- Delivered Core Financial, EDW, PRISM, SNOW
- Completed custom configuration of Core Financials
- Conducted vulnerability scanning and remediation of lower environment
- Delivered Archival Strategy and Requirement document
- Delivered SNOW user interface framework

CBC – Commerce Bankcard Center
NFC – National Finance Center
SP3 – SmartPay3
SaaS – Software as a Service
ISA - Interconnection Security Agreement
SNOW – ServiceNow
BAS PROGRAM UPDATE – TECHNICAL

CHALLENGES

Integration/Conversion

• Standardizing approaches across the Department for consolidated integration points
• Dependencies on the core application decisions such as ACS, Project/Tasks, and associated module readiness

Connectivity

• Supporting the breadth and volume of users/connections across DOC
• Management/development/approval of ISAs

Architecture

• Coordinating with concurrent ongoing projects across DOC:
  - ICAM project
  - Grants Enterprise Management Solution (GEMS) project
PLANS AND PRIORITIES

Plans and priorities - Q3 FY 2021:

**Integration Conversion**
- Continue design iterations for Common Solution Integrations
- BAS-CBS ACS Crosswalk for Conversion
- As-Is Interface Discovery Sessions during Sprint 3

**Architecture**
- BAS Tech Arch Design Review
- BAS Portal framework design completion
- Identity and Access Management architecture review

**Connectivity**
- Establish overall connectivity timeline and implementation details
- Develop plans for end user access to BAS across DOC
Organizational Change Management (OCM) Update
GOALS FOR Q2 FY 2021

• Communications - Continue to host information events for BAS community (Town Hall, Table Talks, Office Hours) and provide information products (Newsletters, Videos, Factsheets) on the website

• Stakeholder Analysis and Management – Develop framework design for BAS Portal; lead Real Property (RP) Change Network activities; and prepare Real Property User List for Access Control

• Training – Develop Real Property Training Materials, establish Commerce Learning Center (CLC) for training registration, establish CSC Portal BAS Page and publish Sprint 1 Business Process Videos
PROGRAM STATUS UPDATE – OCM

STATUS AGAINST Q2 GOALS

- Town Hall
- 2 Q&A Office Hours
- CSC Portal BAS Page (7 Videos, 4 Docs)
- BAS Training Page addition
- BAS Org Chart addition
- BAS Acronym List expansion (288)
- BAS YouTube Channel page redesign
- BAS Sprint 3 Calendar
- New Q&As and RP Newsletter
- RP Newsletter
- Q&A Updates (785 Q&As)
- RP Change Network Sessions
- Role Based Access Control (RBAC) Kickoff
- RP Newsletter
- Q&A Updates (785 Q&As)
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- BAS Sprint 3 Calendar
- New Q&As and RP Newsletter
- RP Training Kickoff
- RP Training Pilot
- RP Training Exercises Office Hours
- RP Save the Date and Registration Flyers
- RP Training Kickoff materials
- RP Instructor's Guide
- RP Participant's User Guide
- RP Job Aids (16)
- CLC* for RP Training Registrations

* Commerce Learning Center
Increased Stakeholder Engagement

- BAS Website average monthly page hits increased from 2120 to 2230.
- Town Hall average participation increased from 202 to 266.
- Q&A posted to the BAS Website increased from 179 to 785.
- Sprint 1 Business Process Videos views reached 367.

Challenges

- Developing, coordinating, and vetting RP Training materials before implementation as sprints were being concluded
Plans and priorities - Q3 FY 2021:

Communications
- Identify, develop and deploy needed communication products
- Host engagement events on topics of interest
- Continue to build out the BAS Website to be the go-to location for program information

Stakeholder Analysis & Management
- Design end user roles for Oracle EBS, PRISM and Sunflower RBAC
- Transition from RP Change Network to plan for NOAA Change Network

Training
- Support RP Training registration and logistics
- Support RP Training delivery as well as post go-live Hypercare
- Develop and disseminate Sprint 2 Business Process Videos
Risk Management Update
RESPONSIBILITIES

• Lead the Risk Management efforts for BAS
• Assist stakeholders with identifying and monitoring BAS risks to ensure critical milestones are met
• Institutionalize the Risk Management to ensure successful BAS deployment

GOALS FOR Q2 FY 2021

• Continued engagement with stakeholders for documenting risks
• Provide additional focus on Property risks
• Identify and contact owners for the updates to current risks
• Improve reporting of risks for executives
Status/Achievement against Plan:

- Added 10 risks (2 Critical, 7 High, and 1 Medium severity)
- Engaged in multiple discussions with risk owners/submitters and provided additional clarification
- Tracked and updated existing Property risks
- Closed 4 risks
- Added macros to the Risk Register files to remove links
- Opened a new issue for Real Property (ending of services contract)
- Established a process for providing detailed information on key risks for the executive briefings
BAS PROGRAM UPDATE – RISK
PROGRAM IMPACT AND CHALLENGES

Impact/Value of Accomplishments

• Continued emphasis on Real Property risks
  – Tracked data conversion tasks; added 3 risks and 1 issue
• Improved Risk Register
• Improved executive risk reporting and collaboration with the risk owners

Challenges/Issues/Points of Interest

• Identifying risks, developing actionable mitigation plans, and determining accurate trigger dates
• Institutionalizing the Risk Program – considerable improvement achieved
**BAS PROGRAM UPDATE – RISK**

**RISK/ISSUE STATS**

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<th>Likelihood</th>
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<th>Minor (2)</th>
<th>Moderate (3)</th>
<th>Serious (4)</th>
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<tr>
<td>Not Likely (2)</td>
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<td>Initial Risks</td>
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<td>Risks Closed</td>
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<td>(Q2 2021)</td>
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<tr>
<td>Initial Issues</td>
<td>Issues Opened/Realized (Q2 2021)</td>
<td>Issues Closed (Q2 2021)</td>
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BAS PROGRAM UPDATE – RISK
PLANS AND PRIORITIES

Plans and Priorities for Q3 FY 2021:

- Emphasize Risk Management for Real Property implementation in FY 2021 especially around deployment and post Go-Live activities
- Assist stakeholders with developing risk statements, mitigation plans, trigger dates, etc.
- Improve risk reporting for executives
- Develop dashboards/metrics to share key information on risks
- Escalate critical risks to Leadership if they impact major milestones
Security Update
BAS PROGRAM UPDATE – SECURITY
RESPONSIBILITIES AND GOALS - Q2 FY 2021

RESPONSIBILITIES

- Lead the Security effort for BAS
- Coordinate Assessment and Authorization (A&A)
- Security Monitoring
- Security SME for Project

GOALS FOR Q2 2021

- Collect Evidence and Create Process Documentation for Initial ATO
- Evaluate BAS for High Value Asset (HVA) Designation
- Finalize Agile ATO Process
- Update BAS SLA Requirements and Compile Metrics
- Provide initial Log Ingest to DOC ESOC from BAS Solution

ATO – Authority to Operate
ESOC – Enterprise Security Operations Center
SLA – Service Level Agreement
BAS PROGRAM UPDATE – SECURITY

STATUS/ACHIEVEMENT - Q2 FY 2021

- System Security Plan
- Agile ATO Process
- Updated Service Level Agreement and drafted metrics

Developed Several Key BAS Security Documents

- Met with DOC ESOC, AIP, and SNOW representatives to coordinate integration
- Collected technical requirements to facilitate connections

Coordinating Integration between DOC ESOC and BAS

- Held monthly touchpoints with Workstream Leads to collect evidence and document controls
- Updated tracker to display review progress and status

Continued Monthly Initial Control Evidence Review

- Developed security processes for multiple workstream documents
- Reviewed process and contractual documents for compliance with DOC and FedRAMP requirements

Served as Security SMEs for Workstream Tasks

AIP – Accenture Insights Platform
SNOW – ServiceNow
**IMPACT:**
- Evaluated HVA designation and requirements
- Developed Agile ATO process
- Continued to evaluate security measures across program

**CHALLENGES:**
- Slow start to DOC ESOC integration
- Possibility of new requirements based on the updated DOC Information Technology Security Baseline Policy (ITSBP)
# BAS PROGRAM UPDATE – SECURITY

## PLANS AND PRIORITIES FOR Q3 FY 2021

**Q3 2021 PRIORITIES**

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<tr>
<th>Finalize SLA and metrics</th>
<th>Continue configuration of DOC ESOC and XDR</th>
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</thead>
<tbody>
<tr>
<td>• Submit final version for management approval</td>
<td>• Review dashboard</td>
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<table>
<thead>
<tr>
<th>Prepare documentation for Security Assessment</th>
<th>Continue to coordinate with workstreams and CSP to collect evidence and verify control implementations</th>
</tr>
</thead>
<tbody>
<tr>
<td>• Schedule Kickoff meeting</td>
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Continue to address questions regarding Federal and DOC policy requirements

CSP – Cloud Service Provider
We’d like your input using Menti.com (authorized by DOC for use at these events)

- Sign in using your computer, phone, or other electronic device
  www.menti.com
- Enter the passcode when prompted
- Answer the question that appears – all responses are anonymous