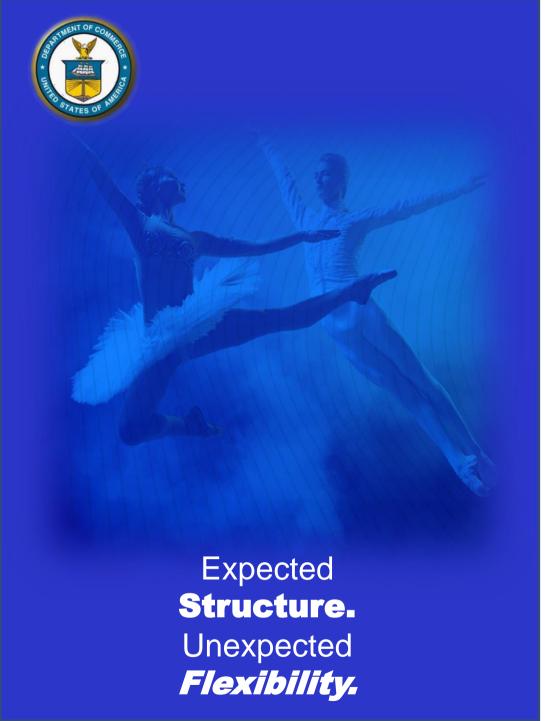




Business Applications Solution (BAS) Program -Program Status Update

UNITED STATES DEPARTMENT OF COMMERCE OFFICE OF FINANCIAL MANAGEMENT

April 27, 2021





01 Program Level Status

02 Functional

O3 Enterprise Data Warehouse

04 Technical

Organizational Change Management

06 Risk

07 Security

Q & As and Polling





Program Update



BAS PROGRAM UPDATE

PROGRAM GOALS Q2 2021





The BAS Program brings together our DOC bureaus across four key mission support workstreams: Core Finance, Acquisitions, Asset Management, and Data Reporting & Governance. Overall, the BAS Program is committed to modernizing our essential support systems in these four key areas while enhancing the user experience, providing structure and security for our systems support, and providing long term flexible solutions.

GOALS FOR Q2 2021

- Successfully complete data migration, user acceptance testing (UAT), training, and communication for BAS
 Real Property deployment
- Conduct Sprint 2 Activities for Common Solution Core Applications workstream
 - Successful completion of Sprint 2 and kickoff Sprint 3 for Core Applications
- Finalize Requirements Grooming for EDW workstream for HR/Payroll, Travel, and Grants communities
- Continue engaging stakeholders across the agency: providing timely communications, presentations, Q&A, and workshop participation opportunities for bureau stakeholders and subject matter experts





Key Program Accomplishments:

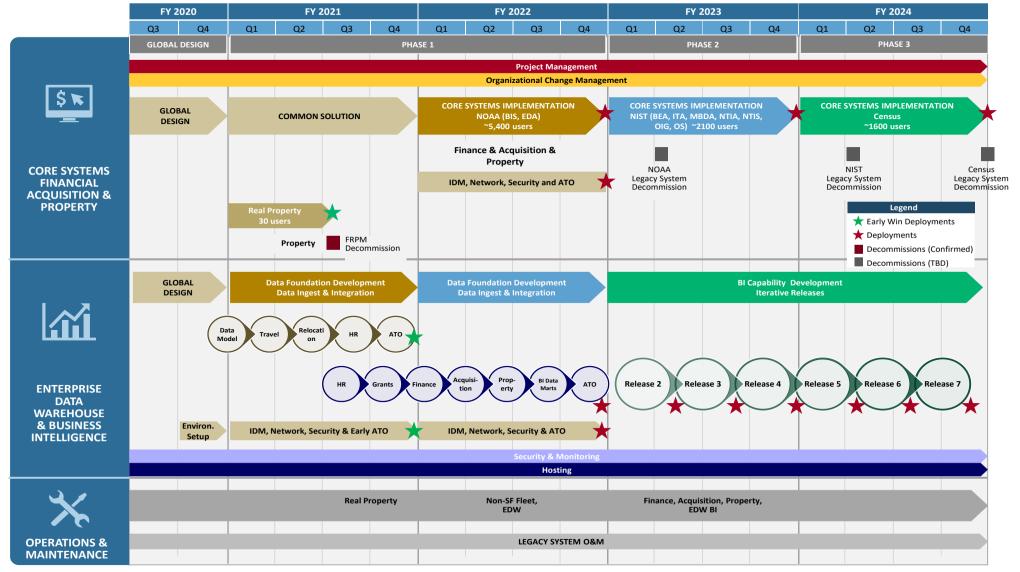
- BAS Real Property Deployment
 - Successful data conversion into Testing and Production environments
 - Conducted UAT Kickoff and Training Kickoff (including sign-ups for upcoming Q3 training)
 - OCM integration with Real Property Change Network on deployment readiness
- Completed EDW Requirements Grooming for HR/Payroll, Grants, and Travel
 - Validation of bureau stakeholders for Finance/Acquisitions/Budget EDW grooming in Q3
- Completed Sprint 2 for the Common Solution Phase and Core Applications (Finance, Acquisitions, Asset Management)
 - Provided Sprint 3 calendar for DOC stakeholders and bureau planning
 - Updated Sprint 3 calendar for Integration (Technical and Functional) workshops



BAS PROGRAM UPDATE



PROGRAM STATUS - Q2 2021- HIGH LEVEL PROGRAM SCHEDULE







BAS Program Goals for Q3 FY 2021:

- Successful deployment of Real Property community into Sunflower for Asset Management
 - Successful closeout of UAT and Training
 - Deployment of Real Property production support and governance procedures to support Sunflower users
- Successful closeout of Sprint 2 for Core Applications and successful kickoff of Sprint 3
- Successful kickoff of EDW Requirements Grooming for Finance/Acquisitions/Budget
- Finalization of Personal and Fleet Property implementation approach
 - Engagement with Personal and Fleet Property stakeholders on deployment activities





Functional Update Update



BAS PROGRAM UPDATE - FUNCTIONAL



RESPONSIBILITIES AND GOALS - Q2 2021

RESPONSIBILITIES







GOALS FOR Q2 2021

- Conduct Common Solution Sprint 2 Sessions
- Real Property Go-Live for April 26th
 - Conduct Final Sprints and Configuration Validation Sessions
 - Prepare for UAT and Training



BAS PROGRAM UPDATE – FUNCTIONAL



WORKSTREAM STATUS - Q2 2021



Sprint 1
October - December



Sprint 2
January - March



Sprint 3 April - June



Sprint 4
July - September

Sprint 1

- Advanced Acquisition Planning
- Requisitions
- General Ledger Overview
- Cross Validation Rules
- Invoicing
- Reimbursables

Sprint 2

- Solicitations
- Awards
- Payments
- ACS
- Projects
- Receipts
- Journal Approvals
- Budget
- Cost Allocation

Sprint 3

- Modifications
- Closeout
- ACS
- Reporting and Analysis
- G-Invoicing
- IPAC Processing
- SLA
- Month/Year End Close
- SLT
- Unbilled Collections
- Cost Allocation
- Projects
- Integration Data Flows

Sprint 4

- G-Invoicing
- Vendor e-Invoicing
- Reporting and Analysis

Impact/Value of Accomplishments

- Sprint 2 building on Sprint 1 concepts
- Continuing to see core applications and mapping of requirements to core system functionality
- Review and confirmation to establish configurations across the application suite
- Iterative updates of the Requirements Traceability Matrix (RTM) based on Sprint sessions

Challenges

- Enterprise-Wide Single Configuration
- Agile vs. Waterfall Approach
- Real Property Implementation
 - Fast tracked schedule to meet April 2021 deployment





Plans and priorities - Q3 FY 2021

Common Solution

Sprint 2 Closure Sprint 3 – April through June

- 50+ Workshops Scheduled
- Deep Dives (month 1)
- Data Calls (month 2)
- Configuration Validation (month 3)

Real Property

Go-Live – April 26th Complete UAT Complete User Training Provide O&M Support





Enterprise Data Warehouse (EDW) Update







Develop a **DOC Enterprise Data Warehouse (EDW)** that includes BAS Core Applications, Grants, Travel, HR/payroll, and corresponding USPTO data



Provide Business Intelligence (BI) reporting and analytics capabilities



Develop advanced analytics features* and/or Department-wide prebuilt EDW reports

Notes:

- *Advanced Analytics Feature report/dashboard that helps identify patterns and trends in data; reports/dashboards with higher development complexity
- Identification of advanced analytics features and/or Department-wide prebuilt EDW reports to be developed by the BAS EDW Team will occur after the completion of the Core Application Common Solution Phase



BAS PROGRAM UPDATE - EDW



GOALS, STATUS, AND IMPACT - Q2 2021

GOALS FOR Q2 FY 2021			STATUS AND IMPACT / VALUE OF ACCOMPLISHMENTS		
>	Continue development for EDW initial data sources* for Travel, HR, and Grants	\checkmark	Completed development of initial ingest of data from WebTA, E2 MIS, and moveLINQ		
	 Travel: E2 MIS and moveLINQ 	ightharpoonup	Deferred development for NFC – additional coordination		
	HR: NFC and WebTA	_	with NFC team is needed regarding data transmission approach and analysis of HR/workforce data needs		
	 Grants: Grants Online and Operations Planning and Control System (OPCS) 	X	Cancelled development for Grants Online and OPCS based on GEMS program updates		
		\pm	Initiated design of EBS data ingestion earlier, based on deferring NFC development and GEMS updates		
	Complete Requirements Grooming for Travel, Grants, and HR BI Marts	✓	Completed Requirements Grooming for Travel, Grants, and HR BI Marts.		
			Note: Grants data and reporting needs identified during Requirements Grooming will be shared with the GEMS team to help inform data and reporting needs in the new DOC grants solution (with the caveat that the information does not represent comprehensive data and reporting needs)		

^{*}EDW data sources are applications that are anticipated to provide data directly to the BAS EDW. As of March 2021, this includes E2 MIS, moveLINQ, WebTA, NFC, and the BAS Core Applications (PRISM, EBS, Sunflower). Data from applications that interface with a BAS Core Application (e.g., System for Award Management (SAM), and bureau specific interfaces) will be provided through the applicable BAS Core Application-EDW integration. Potential grants system integration with the EDW to be determined based on future BAS-GEMS integration discussions.





- Coordinating with external stakeholders to support EDW activities
- Identifying EDW Community BI Mart requirements in parallel with Core Application report and data requirements
- Balancing the effort required to ingest and integrate data from multiple source systems with providing visibility into the to-be data model to stakeholders
- Transitioning from multiple reporting environments with different capabilities to a single reporting environment with a standard DOC-wide set of capabilities
- Serving large volume of end-user communities with diverse data and reporting needs



BAS PROGRAM UPDATE - EDW



PLANS - Q3 FY 2021

Plans and priorities for Q3 FY2021:



Perform testing of the initial ingest of WebTA, E2 MIS, and moveLINQ data into the EDW



Complete security control documentation and support the security assessment for the EDW Initial ATO deployment (Q4 FY2021)



Continue discussions with NFC on the data transmission approach for HR/workforce data



Initiate discussions with GEMS on BAS integration and reporting strategy



Continue design and start development of EBS data ingestion into the EDW



Complete Requirements Grooming for Acquisitions, Budget, and Finance BI Marts





Technical Update

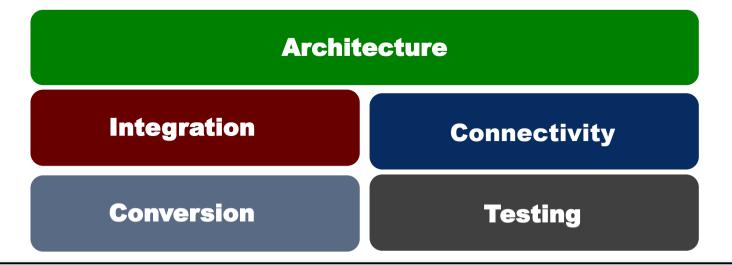


BAS PROGRAM UPDATE - TECHNICAL



RESPONSIBILITIES AND GOAL - Q2 2021

RESPONSIBILITIES



GOALS FOR Q2 2021

- Engage external integration stakeholders for discussions
- Prepare and begin establishing interface components and utilities in lower environments
- Develop Detail Design for BAS Technical Architecture
- Continue connectivity discussions for BAS users, DOC, and external systems and EDW
- Gather requirements and design approach for Identity & Access Management Solution



BAS PROGRAM UPDATE – TECHNICAL



STATUS AND IMPACT - Q2 2021

Integration/Conversion

 Initiated discussions with NFC, CBC, SP3 PMO for potential BAS impact

Initiated discussions with Treasury PAM for BAS test support

Applied Phase 1 G-Invoicing patches and configured for initial testing

Designed SP3 interface that accepts the current DOC file to generate invoice

Established SAM.gov test interfaces/connectivity

Supported Real Property Conversion testing

Connectivity

Continued internal discussions for Network
 Connectivity, Security Controls, and Identity,
 Credential and Access Management (ICAM) solution

Established VPN connection between PRISM (SaaS) and Core Financials

- Initiated ISA development/approvals
- Implemented Comm Server in EDW environment

Architecture

- Delivered Core Financial, EDW, PRISM, SNOW
- Completed custom configuration of Core Financials
 - Conducted vulnerability scanning and remediation of lower environment
- Delivered Archival Strategy and Requirement document
- Delivered SNOW user interface framework

CBC - Commerce Bankcard Center

NFC - National Finance Center

SP3 - SmartPay3

SaaS - Software as a Service

ISA - Interconnection Security Agreement

SNOW - ServiceNow



BAS PROGRAM UPDATE - TECHNICAL



Integration/Conversion

- Standardizing approaches across the Department for consolidated integration points
- Dependencies on the core application decisions such as ACS, Project/Tasks, and associated module readiness

Connectivity

- Supporting the breadth and volume of users/connections across DOC
- Management/development/ approval of ISAs



Architecture

- Coordinating with concurrent ongoing projects across DOC:
 - ICAM project
 - Grants Enterprise Management Solution (GEMS) project



BAS PROGRAM UPDATE - TECHNICAL



PLANS AND PRIORITIES

Plans and priorities - Q3 FY 2021:

Integration Conversion

- Continue design iterations for Common Solution Integrations
- BAS-CBS ACS Crosswalk for Conversion
- As-Is InterfaceDiscovery Sessionsduring Sprint 3



Architecture

- BAS Tech Arch Design Review
- BAS Portal framework design completion
- Identity and Access
 Management
 architecture review



Connectivity

- Establish overall connectivity timeline and implementation details
- Develop plans for end user access to BAS across DOC







Organizational Change Management (OCM) Update





RESPONSIBILITIES

Communications

Stakeholder Analysis & Management

Training

GOALS FOR Q2 FY 2021

- Communications Continue to host information events for BAS community (Town Hall, Table Talks, Office Hours) and provide information products (Newsletters, Videos, Factsheets) on the website
- Stakeholder Analysis and Management Develop framework design for BAS Portal; lead Real Property (RP) Change Network activities; and prepare Real Property User List for Access Control
- Training Develop Real Property Training Materials, establish Commerce Learning Center (CLC) for training registration, establish CSC Portal BAS Page and publish Sprint 1 Business Process Videos



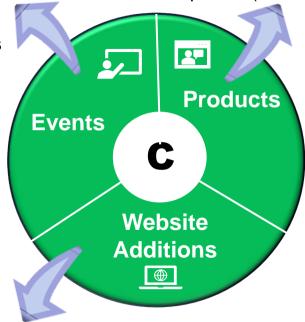
PROGRAM STATUS UPDATE - OCM

BAS

STATUS AGAINST Q2 GOALS

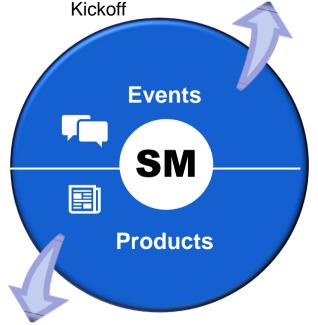
- Town Hall
- 2 Q&A Office Hours

- RP Newsletter
- Q&A Updates (785 Q&As)



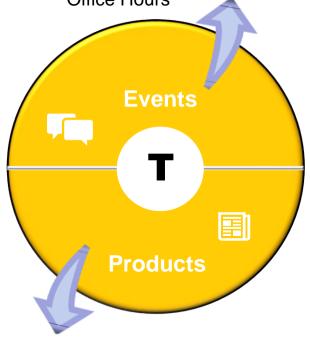
- CSC Portal BAS Page (7 Videos, 4 Docs)
- BAS Training Page addition
- BAS Org Chart addition
- BAS Acronym List expansion (288)
- BAS YouTube Channel page redesign
- BAS Sprint 3 Calendar
- New Q&As and RP Newsletter

- RP Change Network Sessions
- Role Based Access Control (RBAC)



- BAS Portal Foundational Design
 - * Commerce Learning Center

- RP Training Kickoff
- RP Training Pilot
- RP Training Exercises
 Office Hours



- RP Save the Date and Registration Flyers
- RP Training Kickoff materials
- RP Instructor's Guide
- RP Participant's User Guide
- RP Job Aids (16)
- CLC* for RP Training Registrations





Increased Stakeholder Engagement

- BAS Website average monthly page hits increased from 2120 to 2230.
- Town Hall average participation increased from 202 to 266.
- Q&A posted to the BAS Website increased from 179 to 785.
- Sprint 1 Business Process Videos views reached 367.

Challenges

 Developing, coordinating, and vetting RP Training materials before implementation as sprints were being concluded



PROGRAM STATUS UPDATE - OCM

PLANS AND PRIORITIES



Plans and priorities - Q3 FY 2021:

Communications

- Identify, develop and deploy needed communication products
- Host engagement events on topics of interest
- Continue to build out the BAS Website to be the go-to location for program information

Stakeholder Analysis & Management

> Design end user roles for Oracle EBS, PRISM and Sunflower RBAC

> Transition from RP Change Network to plan for NOAA Change Network

Training

- Support RP Training registration and logistics
- > Support RP Training delivery as well as post go-live **Hypercare**
- Develop and disseminate Sprint 2 **Business Process** Videos





Risk Management Update



RESPONSIBILITIES

- Lead the Risk Management efforts for BAS
- Assist stakeholders with identifying and monitoring BAS risks to ensure critical milestones are met
- Institutionalize the Risk Management to ensure successful BAS deployment

GOALS FOR Q2 FY 2021

- Continued engagement with stakeholders for documenting risks
- Provide additional focus on Property risks
- Identify and contact owners for the updates to current risks
- Improve reporting of risks for executives





Status/Achievement against Plan:

- Added 10 risks (2 Critical, 7 High, and 1 Medium severity)
- Engaged in multiple discussions with risk owners/submitters and provided additional clarification
- Tracked and updated existing Property risks
- Closed 4 risks
- Added macros to the Risk Register files to remove links
- Opened a new issue for Real Property (ending of services contract)
- Established a process for providing detailed information on key risks for the executive briefings





Impact/Value of Accomplishments

- Continued emphasis on Real Property risks
 - Tracked data conversion tasks; added 3 risks and 1 issue
- Improved Risk Register
- Improved executive risk reporting and collaboration with the risk owners

Challenges/Issues/Points of Interest

- Identifying risks, developing actionable mitigation plans, and determining accurate trigger dates
- Institutionalizing the Risk Program considerable improvement achieved



BAS PROGRAM UPDATE – RISK



RISK/ISSUE STATS

Project Risk		Impact				Total	
5x5 Matrix		Negligible (1)	Minor (2)	Moderate (3)	Serious (4)	Critical (5)	TOtal
	Extremely Likely (5)	0	0	0	3	0	3
00	Likely (4)	0	0	0	7	3	10
Likelihood	Moderately Likely (3)	0	0	5	8	0	13
Ę	Not Likely (2)	0	0	11	16	4	31
	Extremely Unlikely (1)	0	9	15	7	6	37
	Total	0	9	31	41	13	94

Initial	Risks Added	Risks Closed	Current
Risks	(Q2 2021)	(Q2 2021)	Risks
87	12	5	

Initial Issues	Issues Opened/Realized (Q2 2021)	Issues Closed (Q2 2021)	Current Issues	
3	1	0	4	



BAS PROGRAM UPDATE – RISK



PLANS AND PRIORITIES

Plans and Priorities for Q3 FY 2021:



Emphasize Risk Management for Real Property implementation in FY 2021 especially around deployment and post Go-Live activities



Assist stakeholders with developing risk statements, mitigation plans, trigger dates, etc.



Improve risk reporting for executives



Develop dashboards/metrics to share key information on risks



Escalate critical risks to Leadership if they impact major milestones





Security Update





RESPONSIBILITIES AND GOALS - Q2 FY 2021

RESPONSIBILITIES

Lead the Security effort for BAS

Coordinate
Assessment and
Authorization (A&A)

Security Monitoring

Security SME for Project

ATO – Authority to Operate ESOC – Enterprise Security Operations Center SLA – Service Level Agreement



Collect
Evidence and
Create Process
Documentation
for Initial ATO



Update BAS
SLA
Requirements
and Compile
Metrics

GOALS FOR Q2 2021





Evaluate BAS for High Value Asset (HVA)
Designation



Provide initial
Log Ingest to
DOC ESOC
from BAS
Solution





STATUS/ACHIEVEMENT - Q2 FY 2021

- System Security Plan
- Agile ATO Process
- Updated Service Level Agreement and drafted metrics

Developed Several Key BAS Security Documents

Coordinating Integration between DOC ESOC and BAS

- Met with DOC ESOC, AIP, and SNOW representatives to coordinate integration
- Collected technical requirements to facilitate connections

- Held monthly touchpoints with Workstream Leads to collect evidence and document controls
- Updated tracker to display review progress and status

Continued Monthly Initial Control Evidence Review

Served as Security SMEs for Workstream Tasks

- Developed security processes for multiple workstream documents
- Reviewed process and contractual documents for compliance with DOC and FedRAMP requirements

AIP – Accenture Insights Platform SNOW – ServiceNow



PROGRAM IMPACT AND CHALLENGES



IMPACT:

- Evaluated HVA designation and requirements
- Developed Agile ATO process
- Continued to evaluate security measures across program

CHALLENGES:

- Slow start to DOC ESOC integration
- Possibility of new requirements based on the updated DOC Information Technology Security Baseline Policy (ITSBP)

BAS SECURITY PROGRAM





PLANS AND PRIORITIES FOR Q3 FY 2021

Q3 2021 PRIORITIES

Finalize SLA and metrics

Submit final version for management approval

Prepare documentation for Security Assessment

Schedule Kickoff meeting

Continue configuration of DOC ESOC and XDR

Review dashboard

Continue to coordinate with workstreams and CSP to collect evidence and verify control implementations

Continue to address questions regarding Federal and DOC policy requirements











We'd like your input using Menti.com (authorized by DOC for use at these events)

- Sign in using your computer, phone, or other electronic device www.menti.com
- Enter the passcode when prompted

Answer the question that appears – all responses are anonymous