



## **Business Applications Solution (BAS) Program -**Table Talk November 2020

UNITED STATES DEPARTMENT OF COMMERCE OFFICE OF FINANCIAL MANAGEMENT

November 2020



## AGENDA

Expected Structure. Unexpected Flexibility.





EXPECTED STRUCTURE. UNEXPECTED FLEXIBILITY.

#### Core Applications - Global Design Outcomes and Next Steps



**Enterprise Data Warehouse - Global Design Outcomes and Next Steps** 



**Risk Management – Your Role** 



**Pulse Check** 



## **BAS PROGRAM TABLE TALK** PRESENTERS





Andy Blumenthal BAS Deputy PM



Angela Hang AFS EDW Lead



Dwight Whitted AFS EDW Team Member



Mary Beth Torpey AFS Functional Core Financials Lead



Rakesh Raman BAS Risk Lead





# **Core Applications -Global Design Outcomes and Next Steps**



86

## **BAS TABLE TALK – CORE APPLICATIONS**

96

101

.



#### **GLOBAL DESIGN OUTCOMES TO DRIVE COMMON SOLUTION**

#### **KEY DESIGN DECISIONS**

- Confirmed 86 KDDs by workstream
- Identified differences among bureaus as part of workshops
- **CS Impact:** KDDs will drive CS business process recommendations which will be reviewed during Sprints.

1642

#### REQUIREMENTS

- Used **1642** requirements as baseline for GD
- Reviewed post-workshop to prepare for CS
- Identified a small subset (89) as requiring additional confirmation as part of CS
- **CS Impact:** At the end of each Sprint, we will review impacted requirements and submit through requirements review process.

BACKLOG

- From workshops, compiled a list of items to review during Common Solution
- **CS Impact:** Review any open backlog questions during Sprint sessions and drive deep dive discussions

#### **EXIT CRITERIA**

- Identified additional CS topics
- Established initial list of data calls to support configuration validations
- Identified 101 non-functional questions and pain points to support future discussions
- **CS Impact**: Leverage details from Exit Criteria to shape Deep Dives 5



## **BAS TABLE TALK – CORE APPLICATIONS** COMMON SOLUTION WINS TO DATE



Wonderful partnership and collaboration across different teams

Confirmed BAS Account Code Structure

DOC Ledger structure review – the foundation of the core financials

Real Property for April deployment kickstart – 9 sessions in October alone!

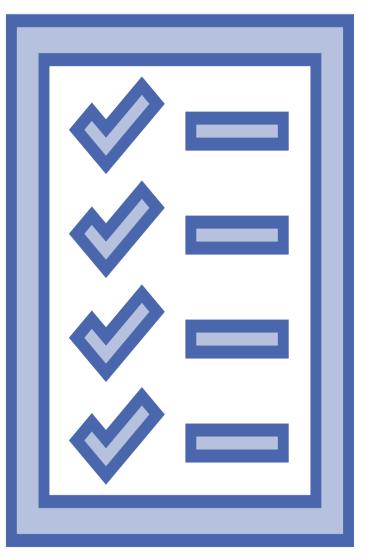
Deep dive into Advanced Acquisition Planning – tackling complex policy decisions from Month 1

20+ Deep Dive Sessions across Core Applications



## **BAS TABLE TALK – CORE APPLICATIONS** OBSERVATIONS, QUESTIONS, MISPERCEPTIONS, AND PAIN POINTS





- Bureau experts provide great insights into the DOC way of doing business.
- December will bring us back together to show the Configuration Validation Sessions – we will walk through business processes and transactions together. This will help us see the previous concepts discussed in Sprint 1 in the system.
- Your excitement is wonderful we are tracking your questions and asks to support future phases e.g. training. We share those with the other work streams like the Organizational Change Management team.



## **BAS TABLE TALK – CORE APPLICATIONS**



#### **CS SPRINTS PER APPLICATION**





## **BAS TABLE TALK – CORE APPLICATIONS** WORKING TOGETHER TO ACHIEVE COMMON SOLUTION SUCCESS



#### **OCTOBER**

- Begin discussions related to policy and procedures impact
- Participate in the deep dive discussions to align configurations and business process to DOC policy requirements
- Confirm CS configurations with dedicated workshops to review policy and DOC requirements
- · Perform and review initial configuration
- · Discuss, review, and validate initial configuration settings and values

#### **NOVEMBER**

- Respond to data calls for **Configuration Validation Sessions**
- · Identify process improvements and potential workarounds
- Prepare business process scenarios for system validation session / purposes to mimic real business cases
- Identify system configuration integration points

ALLS

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ATA

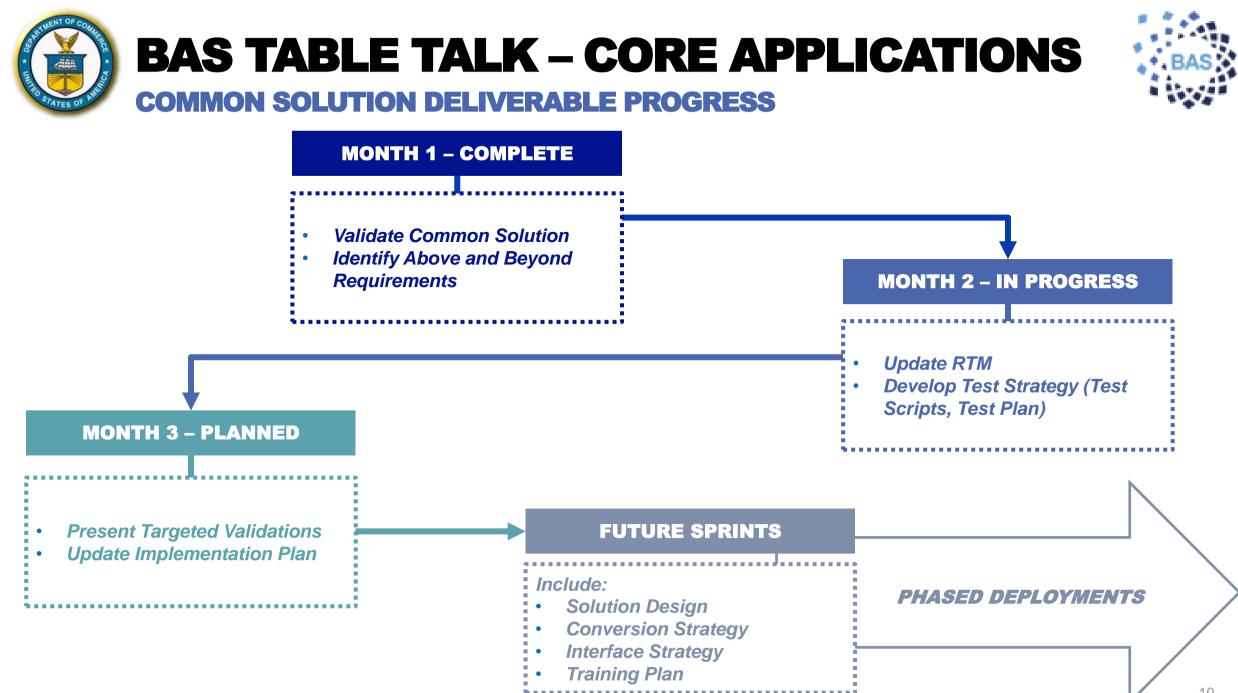
- Discuss, review, and validate transaction flow with SMEs
- Discuss and provide direction for configuration options
- · Assess system roles and responsibilities and access
- Document To-Be Business Process

#### DECEMBER

- Work with business community members to resolve Sprint Sessions parking lot items
- Review recommended business processes during Configuration Validation Sessions
- Conduct Configuration Validation Sessions based on CS configurations and confirmed business process flows

VALIDATION

- Perform walkthrough of system transaction flow
- Provide configuration options and alternatives to meet requirements
- Discuss and agree on configuration options
- Update Requirements Traceability Matrix 9







# Enterprise Data Warehouse -Global Design Outcomes and Next Steps



### **BAS TABLE TALK - EDW** GLOBAL DESIGN OUTCOMES



Provide the Department, Bureaus, Line/Lab/Program offices the tools and capabilities needed to manage their business, anchored on operating consistently as an enterprise.



- Single standardized instance of enterprise data warehouse one-stop-shop for data needs for use across the Department, Bureaus, Line/Lab/Program Offices as common ground for data and insights
- Robust reporting tool that empowers users to build reports/dashboards the way they need it – e.g. copy & customize, drill to detail, export, creation of team workspaces.



 BAS core applications offer a robust suite of operational reports – learn about these throughout Common Solution. Additional reporting needs – operational, cross-business function, managerial – can be developed with EDW ad-hoc reporting capability. BAS EDW will develop the data foundation (data processes, integrated reporting tables, pre-joined datasets in the BI tool) to support ad-hoc reporting.

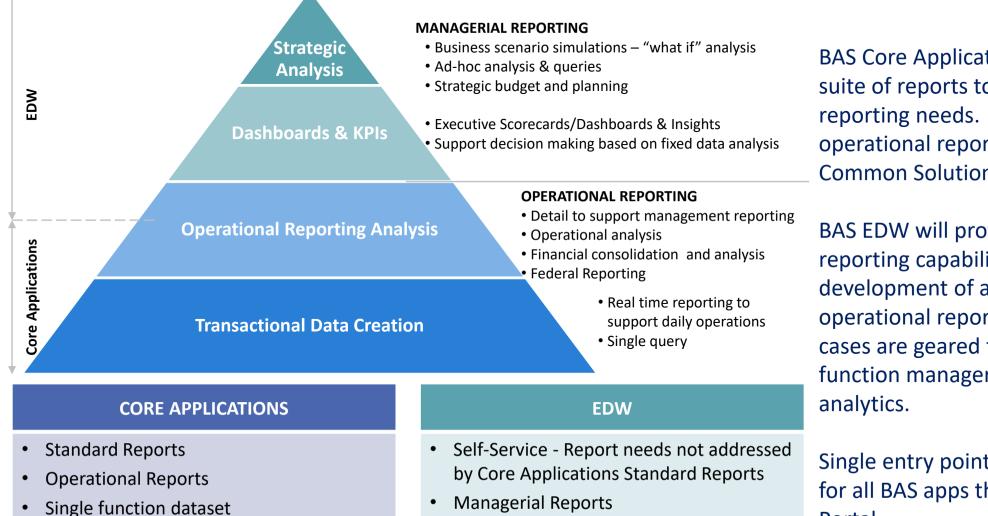
 To drive towards operating as an enterprise, create "community focus" reporting areas organized by business function (e.g. Finance, Budget, HR). BAS will work with each group to identify Power Users and provide them training in how to develop and publish reports for their community.

• The BAS program will also be developing priority advanced analytics features.

## **BAS TABLE TALK - EDW**

#### **BAS REPORTING UNIVERSE**

Federal Reporting



- **Cross function datasets** ٠
- Ad-hoc Data Calls •

#### **BAS Core Applications offer robust** suite of reports to handle day-to-day reporting needs. Learn about these operational reports throughout Common Solution sessions.

BAS EDW will provide self-service reporting capability to support development of any other operational reporting needs. Use cases are geared towards crossfunction managerial reporting and

Single entry point and single sign-on for all BAS apps through the BAS Portal.





## **BAS TABLE TALK - EDW** REPORTING CHANGE JOURNEY



The following shows the journey from **learning about BAS operational reports during Common Solution**, to working with you on **how to address additional reporting needs during Implementation Preparation**, to working with your **Community Power Users to develop evolving reporting needs post-go-live**.

	FY21	FY22	FY23 Q1	FY23 Q2 – Q4
User Change Journey	Common Solution <ul> <li>Select &amp; configure core application operational reports</li> <li>Map needs to BAS standard reports</li> </ul>	Implementation Preparation • For any gaps, identify solution, discuss with BAS CCB, and work with users on how this will be addressed	Go-Live • Users work with live operational reports. Develop additional/new reporting needs in EDW Community BI Mart.	
			Power User Repo	ort Development
	Develop Data Foundation		Community Powered BI & Ad-hoc Capability Enabled	Develop Advanced Analytics Features
EDW Development		Develop BI Foundation	(BAS to support Power User report development) (by BAS EDW application tea	
			Continued enhancement of D on analytics, managerial, a	



### **BAS TABLE TALK - EDW** GLOBAL DESIGN OUTCOMES

# BA

Data Sources	<ul> <li>Prioritizing data feeds that meet cross-business function reporting objectives. Additional feeds can be added post-BAS implementation, based on need and value.</li> <li>Early deployment of first half of data sets in FY22 Q1 to work through network connectivity and ATO.</li> </ul>



- Current financial/acquisitions/property systems data will be copied into the EDW Data Lake.
  - Reviewing current reporting applications for functionality that support cross-function enterprise missions, to adopt into BAS EDW (e.g. MARS).



- Designed for continued development of advanced BI and analytics capabilities in the future.
  re Vendor hosted and managed. Fit-for-purpose tech stack add/remove services as needed.
- Vendor hosted and managed. Fit-for-purpose tech stack add/remove services as needed Scale up/down on demand.



**Security** 

 XDR for continuous security monitoring and vulnerability detection. Annual ATO review of security posture.



## **BAS TABLE TALK - EDW**

#### WHAT'S IN SCOPE & SCHEDULE



		<b>FY22</b> (Go-live 10/1/21)	<b>FY23</b> (Go-live 10/1/22)	FY24 (Go-live 10/1/23)	<b>FY25</b> (Go-live 10/1/24)
DATA	Inbound Data Ingest & Transformation into Integrated Data Model – data starting from point of Go-live; no historical data load				
â		Travel:HR/Payroll:Grants:• E2 MIS• NFC• Grants Online• mLINQ• WebTA• OPCS	<ul><li>BAS Financial</li><li>BAS Acquisition</li><li>BAS Property</li></ul>	<ul> <li>Grants: GMIS</li> <li>USPTO (Data files USPTO provides the Department today, automate load into EDW)</li> </ul>	
	Full History Copy of Current System data into the Data Lake – data copy starts 10/1 and completed by end of Q1				
		• FRPM (All Bureaus)	<ul> <li>NOAA CBS (NOAA, BIS, EDA)</li> <li>NOAA C.Suite (NOAA)</li> </ul>	<ul> <li>NIST CBS (NIST, BEA, ITA, MBDA, NTIA, NTIS, OS, OIG)</li> <li>NIST C.Suite (NIST)</li> <li>OS ES C.Suite (BIS, EDA, BEA, ITA, MBDA, NTIA, FirstNet, NTIS, OS, OIG)</li> </ul>	<ul> <li>Census CBS (Census)</li> <li>Census C.Suite (Census)</li> <li>Legacy Sunflower (All Bureaus)</li> </ul>
Outbound BAS Data Service (e.g. EBS integration or EDW extract of financial data) to support out of scope functionality (e.g. custom data entry projection tool dependent on financial data)					
			• MARS (NOAA)	• (NIST TBD)	• (Census TBD)
U Z	Da	ata universes for Community Powered BI Ma	rts (Ad-hoc Reporting)		
BI REPORTING			<ul> <li>Program Manager</li> <li>Finance</li> <li>Budget</li> <li>Acquisitions</li> <li>Grants</li> <li>HR</li> <li>Property</li> <li>Travel</li> </ul>		
Advanced Analytics Features – With Agile, priorities and plan will be reassessed at the start of every release and adjust as needed (e.g. reporting change journey resulting in other enterprise reporting needs)					
			Acquisitions / Agreements 360 Dashboard	<ul><li>Budget &amp; Spend Planning</li><li>Position Planning</li></ul>	
ARCH	IITE	ECTURE & SECURITY			
		<ul> <li>AIP Infrastructure: AWS</li> <li>Security: Controls &amp; ATO</li> </ul>	<ul> <li>AIP Infrastructure: Tableau</li> <li>Security: Controls &amp; ATO</li> </ul>	Security: Controls & ATO	• Security: Controls & ATO





# Risk Management – Your Role



BAS

**Risk** – Potential for loss, harm, or missed opportunity due to uncertainty

Issue – A risk that has been realized

**Risk Statement** – Concise statement using IF... THEN...

**Risk/Issue Owner** – Individual responsible for tracking and monitoring risk/issue

**Trigger Date** – Date when risk becomes an issue or date issue must be resolved to minimize further negative impacts to the project

**Response Plans** – Actions needed to mitigate the risk or resolve an issue

**Risk Management Plan** – Document with the processes, tools etc. needed to implement risk management at DOC

**Risk/Issue Registers** – Repository to gather and track risks and issues





### **BAS RISK MANAGEMENT** RISK SUBMISSION AND UPDATE PROCESS



### **Risk/Issue Submission Process**

Risk/Issue Submitter /Owner completes the online form. rey

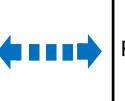
Risk Lead receives the information, reviews the risk/issue for completeness and relevancy.



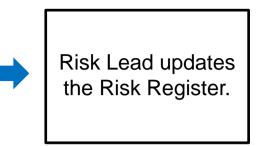
Risk Lead enters the risk/issue in the register.

### **Risk/Issue Update Process**

Risk Owner contacts Risk Lead if there are material changes to risks/issue.



Risk Lead contacts Risk Owners monthly for updates.



- Critical risks
- Risks with upcoming trigger dates





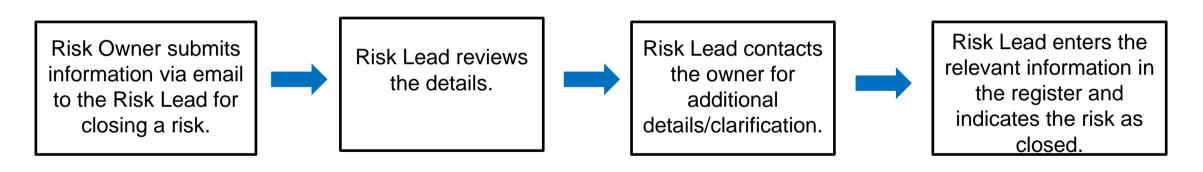
#### **Risks are currently spread across all categories.**

Risk Category	# Risks (10/23/2020)
Budget	3
Enterprise Data Warehouse	1
Functional – Core Apps	18
Integration	2
Migration (includes data conversion, testing, Go-Live)	14
Organization Change Management	9
Program Management (includes resources, schedule, scope, reporting)	23
Security	5
Technical (includes hosting, infrastructure, networking etc.)	13





#### **Risk/Issue Closure Process**





### **BAS RISK MANAGEMENT** ROLES AND RESPONSIBILITIES



	Risk Owners	Risk Lead
impler	ntable for the risk and its impacts, including nentation and performance of the risk use plan	Facilitates the risk management process, assists with identifying risks, logs the risks/issues in the register, and facilitates the risk meetings
or if de	ates risk if existing mitigation is not effective ecisions or additional resources etc. are d to manage the risk	Provides guidance and technical assistance to BAS risk owners so they have sufficient knowledge and resources to manage their risks
	es updates to the risk and participates in rly scheduled risk meetings	Connects stakeholders and builds support for implementing an evidence-based approach to BAS Risk Management



### BAS RISK MANAGEMENT SOME COMMONLY ASKED QUESTIONS



Why is it important for me to submit a risk?



Is the Risk Submitter the same as the Risk Owner?

If I identify a Training Risk, what category would I put it in?

What's the best way for me to find out if a risk I want to submit has already been submitted?

If a risk turns into an issue, does it automatically move to the most serious risk in the Risk Register (red in the heat map)?





https://www.commerce.gov/ofm/bas-homepage/business-applications-solution-bas

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	ABOUT OFM V OFFICES V BAS I	HOMEPAGE $\vee$ PUBLICATIONS $\vee$ PAYMENT INTEGRITY $\vee$ FEEDBACK $\vee$			
	Overview	Home » Ofm			
	About Us	Business Applications Solution			
	Announcements	(BAS)			
	News				
	Events	Welcome to the BAS Program!			
	BAS Program Endorsements	The BAS program is a U.S. Department of Commerce (DOC) modernization initiative to deploy			
	Questions About BAS	an integrated suite of financial and business management applications in support of our mission.			
	Tools and Resources	The Secretary of Commerce identified BAS as one of the top Departmental priorities. The			
	BAS YouTube Channel	objectives include implementing and integrating a suite of commercial off-the-shelf (COTS)			
	Risk Management	business systems, enterprise data warehouse (EDW) and business intelligence (BI) reporting solution, and system interfaces in a hosted environment. The BAS Program will continue the			
****	Contact Us	ongoing emphasis on achieving organizational excellence and outstanding customer service for the Department.			

Because this is an open website, you may be asked to sign in for security purposes.







#### **Town Hall -**

- Program Status Update
- January 25, 2021 (NOAA and NIST)
- January 26, 2021 (Census and HCHB)







## Several ways to get your question answered:

- Use the chat window for this event.
- Type your question in the Menti.com survey last question.
- \*NEW\* Use the "Submit a BAS Question" feature in the "Questions about BAS" section of the website.





# We'd like your input using Menti.com (authorized by DOC for use at these events).

- Sign in using your computer, phone, or other electronic device.
   <u>www.menti.com</u>
- Enter the passcode when prompted.
   82 87 51 7 (NOAA and NIST)
   25 58 76 9 (Census and HCHB)
- Answer the question that appears all responses are anonymous.